

G8 Countries BPO Services Market Summary, Competitive Analysis and Forecast to 2027

https://marketpublishers.com/r/GF4FBB9AB49CEN.html

Date: September 2023

Pages: 232

Price: US\$ 1,495.00 (Single User License)

ID: GF4FBB9AB49CEN

Abstracts

G8 Countries BPO Services Market Summary, Competitive Analysis and Forecast to 2027

Summary

The G8 BPO Services industry profile provides top-line qualitative and quantitative summary information including: Market size (value 2018-22, and forecast to 2027). The profile also contains descriptions of the leading players including key financial metrics and analysis of competitive pressures within the Market.

Key Highlights

The G8 countries contributed \$168,981.8 million in 2022 to the global bpo services industry, with a compound annual growth rate (CAGR) of 5.5% between 2018 and 2022. The G8 countries are expected to reach a value of \$204,369.3 million in 2027, with a CAGR of 3.9% over the 2022-27 period.

Among the G8 nations, the US is the leading country in the bpo services industry, with market revenues of \$103,668.4 million in 2022. This was followed by Japan and the UK, with a value of \$17,586.7 and \$13,473.6 million, respectively.

The US is expected to lead the bpo services industry in the G8 nations with a value of \$116,153.6 million in 2016, followed by Japan and the UK with expected values of \$24,345.5 and \$17,706.1 million, respectively.



Scope

Save time carrying out entry-level research by identifying the size, growth, major segments, and leading players in the G8 bpo services Market

Use the Five Forces analysis to determine the competitive intensity and therefore attractiveness of the G8 bpo services Market

Leading company profiles reveal details of key bpo services Market players' G8 operations and financial performance

Add weight to presentations and pitches by understanding the future growth prospects of the G8 bpo services Market with five year forecasts

Compares data from the US, Canada, Germany, France, UK, Italy, Russia and Japan, alongside individual chapters on each country

Reasons to Buy

What was the size of the G8 bpo services Market by value in 2022?

What will be the size of the G8 bpo services Market in 2027?

What factors are affecting the strength of competition in the G8 bpo services Market?

How has the Market performed over the last five years?

What are the main segments that make up the G8 bpo services Market?



Contents

1 INTRODUCTION

- 1.1. What is this report about?
- 1.2. Who is the target reader?
- 1.3. How to use this report
- 1.4. Definitions

2 GROUP OF EIGHT (G8) BPO SERVICES

2.1. Industry Outlook

3 BPO SERVICES IN CANADA

- 3.1. Market Overview
- 3.2. Market Data
- 3.3. Market Segmentation
- 3.4. Market outlook
- 3.5. Five forces analysis

4 MACROECONOMIC INDICATORS

4.1. Country data

5 BPO SERVICES IN FRANCE

- 5.1. Market Overview
- 5.2. Market Data
- 5.3. Market Segmentation
- 5.4. Market outlook
- 5.5. Five forces analysis

6 MACROECONOMIC INDICATORS

6.1. Country data

7 BPO SERVICES IN GERMANY



- 7.1. Market Overview
- 7.2. Market Data
- 7.3. Market Segmentation
- 7.4. Market outlook
- 7.5. Five forces analysis

8 MACROECONOMIC INDICATORS

8.1. Country data

9 BPO SERVICES IN ITALY

- 9.1. Market Overview
- 9.2. Market Data
- 9.3. Market Segmentation
- 9.4. Market outlook
- 9.5. Five forces analysis

10 MACROECONOMIC INDICATORS

10.1. Country data

11 BPO SERVICES IN JAPAN

- 11.1. Market Overview
- 11.2. Market Data
- 11.3. Market Segmentation
- 11.4. Market outlook
- 11.5. Five forces analysis

12 MACROECONOMIC INDICATORS

12.1. Country data

13 BPO SERVICES IN RUSSIA

- 13.1. Market Overview
- 13.2. Market Data
- 13.3. Market Segmentation



- 13.4. Market outlook
- 13.5. Five forces analysis

14 MACROECONOMIC INDICATORS

14.1. Country data

15 BPO SERVICES IN THE UNITED KINGDOM

- 15.1. Market Overview
- 15.2. Market Data
- 15.3. Market Segmentation
- 15.4. Market outlook
- 15.5. Five forces analysis

16 MACROECONOMIC INDICATORS

16.1. Country data

17 BPO SERVICES IN THE UNITED STATES

- 17.1. Market Overview
- 17.2. Market Data
- 17.3. Market Segmentation
- 17.4. Market outlook
- 17.5. Five forces analysis

18 MACROECONOMIC INDICATORS

18.1. Country data

19 COMPANY PROFILES

- 19.1. Accenture plc
- 19.2. Infosys Limited
- 19.3. CGI Group Inc.
- 19.4. HCL Technologies Limited
- 19.5. Capgemini SE
- 19.6. Bertelsmann SE & Co. KGaA



- 19.7. TMF Group B.V.
- 19.8. ISS AS
- 19.9. NCR Corp
- 19.10. Persol Holdings Co Ltd
- 19.11. Teleperformance SE
- 19.12. BDO Unicon AO
- 19.13. Capita plc
- 19.14. Cognizant Technology Solutions Corp
- 19.15. TD SYNNEX Corporation

20 APPENDIX

- 20.1. Methodology
- 20.2. About MarketLine



List Of Tables

LIST OF TABLES

- Table 1: G8 bpo services industry, revenue(\$m), 2018-27
- Table 2: G8 bpo services industry, revenue by country (\$m), 2018-22
- Table 3: G8 bpo services industry forecast, revenue by country (\$m), 2022-27
- Table 4: Canada BPO services market value: \$ million, 2017-22
- Table 5: Canada BPO services market category segmentation: % share, by value, 2017-2022
- Table 6: Canada BPO services market category segmentation: \$ million, 2017-2022
- Table 7: Canada BPO services market geography segmentation: \$ million, 2022
- Table 8: Canada BPO services market value forecast: \$ million, 2022-27
- Table 9: Canada size of population (million), 2018-22
- Table 10: Canada gdp (constant 2005 prices, \$ billion), 2018-22
- Table 11: Canada gdp (current prices, \$ billion), 2018-22
- Table 12: Canada inflation, 2018-22
- Table 13: Canada consumer price index (absolute), 2018-22
- Table 14: Canada exchange rate, 2018-22
- Table 15: France BPO services market value: \$ million, 2017-22
- Table 16: France BPO services market category segmentation: % share, by value, 2017-2022
- Table 17: France BPO services market category segmentation: \$ million, 2017-2022
- Table 18: France BPO services market geography segmentation: \$ million, 2022
- Table 19: France BPO services market value forecast: \$ million, 2022-27
- Table 20: France size of population (million), 2018-22
- Table 21: France gdp (constant 2005 prices, \$ billion), 2018-22
- Table 22: France gdp (current prices, \$ billion), 2018-22
- Table 23: France inflation, 2018-22
- Table 24: France consumer price index (absolute), 2018-22
- Table 25: France exchange rate, 2018-22
- Table 26: Germany BPO services market value: \$ million, 2017-22
- Table 27: Germany BPO services market category segmentation: % share, by value, 2017-2022
- Table 28: Germany BPO services market category segmentation: \$ million, 2017-2022
- Table 29: Germany BPO services market geography segmentation: \$ million, 2022
- Table 30: Germany BPO services market value forecast: \$ million, 2022-27
- Table 31: Germany size of population (million), 2018-22
- Table 32: Germany gdp (constant 2005 prices, \$ billion), 2018-22



- Table 33: Germany gdp (current prices, \$ billion), 2018-22
- Table 34: Germany inflation, 2018-22
- Table 35: Germany consumer price index (absolute), 2018-22
- Table 36: Germany exchange rate, 2018-22
- Table 37: Italy BPO services market value: \$ million, 2017-22
- Table 38: Italy BPO services market category segmentation: % share, by value, 2017-2022
- Table 39: Italy BPO services market category segmentation: \$ million, 2017-2022
- Table 40: Italy BPO services market geography segmentation: \$ million, 2022
- Table 41: Italy BPO services market value forecast: \$ million, 2022-27
- Table 42: Italy size of population (million), 2018-22
- Table 43: Italy gdp (constant 2005 prices, \$ billion), 2018-22
- Table 44: Italy gdp (current prices, \$ billion), 2018-22
- Table 45: Italy inflation, 2018-22
- Table 46: Italy consumer price index (absolute), 2018-22
- Table 47: Italy exchange rate, 2018-22
- Table 48: Japan BPO services market value: \$ million, 2017-22
- Table 49: Japan BPO services market category segmentation: % share, by value, 2017-2022
- Table 50: Japan BPO services market category segmentation: \$ million, 2017-2022
- Table 51: Japan BPO services market geography segmentation: \$ million, 2022
- Table 52: Japan BPO services market value forecast: \$ million, 2022-27
- Table 53: Japan size of population (million), 2018-22
- Table 54: Japan gdp (constant 2005 prices, \$ billion), 2018-22
- Table 55: Japan gdp (current prices, \$ billion), 2018-22
- Table 56: Japan inflation, 2018-22
- Table 57: Japan consumer price index (absolute), 2018-22
- Table 58: Japan exchange rate, 2018-22
- Table 59: Russia BPO services market value: \$ million, 2017-22
- Table 60: Russia BPO services market category segmentation: % share, by value, 2017-2022
- Table 61: Russia BPO services market category segmentation: \$ million, 2017-2022
- Table 62: Russia BPO services market geography segmentation: \$ million, 2022
- Table 63: Russia BPO services market value forecast: \$ million, 2022-27
- Table 64: Russia size of population (million), 2018-22
- Table 65: Russia gdp (constant 2005 prices, \$ billion), 2018-22
- Table 66: Russia gdp (current prices, \$ billion), 2018-22
- Table 67: Russia inflation, 2018-22
- Table 68: Russia consumer price index (absolute), 2018-22



Table 69: Russia exchange rate, 2018-22

Table 70: United Kingdom BPO services market value: \$ million, 2017-22

Table 71: United Kingdom BPO services market category segmentation: % share, by

value, 2017-2022

Table 72: United Kingdom BPO services market category segmentation: \$ million,

2017-2022

Table 73: United Kingdom BPO services market geography segmentation: \$ million,

2022

Table 74: United Kingdom BPO services market value forecast: \$ million, 2022-27

Table 75: United Kingdom size of population (million), 2018-22

Table 76: United Kingdom gdp (constant 2005 prices, \$ billion), 2018-22

Table 77: United Kingdom gdp (current prices, \$ billion), 2018-22

Table 78: United Kingdom inflation, 2018-22

Table 79: United Kingdom consumer price index (absolute), 2018-22

Table 80: United Kingdom exchange rate, 2018-22

Table 81: United States BPO services market value: \$ million, 2017-22

Table 82: United States BPO services market category segmentation: % share, by

value, 2017-2022

Table 83: United States BPO services market category segmentation: \$ million,

2017-2022

Table 84: United States BPO services market geography segmentation: \$ million, 2022

Table 85: United States BPO services market value forecast: \$ million, 2022-27

Table 86: United States size of population (million), 2018-22

Table 87: United States gdp (constant 2005 prices, \$ billion), 2018-22

Table 88: United States gdp (current prices, \$ billion), 2018-22

Table 89: United States inflation, 2018-22

Table 90: United States consumer price index (absolute), 2018-22

Table 91: United States exchange rate, 2018-22

Table 92: Accenture plc: key facts

Table 93: Accenture plc: Annual Financial Ratios

Table 94: Accenture plc: Key Employees

Table 95: Accenture plc: Key Employees Continued

Table 96: Accenture plc: Key Employees Continued

Table 97: Accenture plc: Key Employees Continued

Table 98: Infosys Limited: key facts

Table 99: Infosys Limited: Annual Financial Ratios

Table 100: Infosys Limited: Key Employees

Table 101: Infosys Limited: Key Employees Continued

Table 102: CGI Group Inc.: key facts



Table 103: CGI Group Inc.: Annual Financial Ratios

Table 104: CGI Group Inc.: Key Employees

Table 105: CGI Group Inc.: Key Employees Continued



List Of Figures

LIST OF FIGURES

- Figure 1: G8 bpo services industry, revenue(\$m), 2018-27
- Figure 2: G8 BPO Services industry, revenue by country (%), 2022
- Figure 3: G8 bpo services industry, revenue by country (\$m), 2018-22
- Figure 4: G8 bpo services industry forecast, revenue by country (\$m), 2022-27
- Figure 5: Canada BPO services market value: \$ million, 2017-22
- Figure 6: Canada BPO services market category segmentation: \$ million, 2017-2022
- Figure 7: Canada BPO services market geography segmentation: % share, by value, 2022
- Figure 8: Canada BPO services market value forecast: \$ million, 2022-27
- Figure 9: Forces driving competition in the BPO services market in Canada, 2022
- Figure 10: Drivers of buyer power in the BPO services market in Canada, 2022
- Figure 11: Drivers of supplier power in the BPO services market in Canada, 2022
- Figure 12: Factors influencing the likelihood of new entrants in the BPO services market in Canada, 2022
- Figure 13: Factors influencing the threat of substitutes in the BPO services market in Canada, 2022
- Figure 14: Drivers of degree of rivalry in the BPO services market in Canada, 2022
- Figure 15: France BPO services market value: \$ million, 2017-22
- Figure 16: France BPO services market category segmentation: \$ million, 2017-2022
- Figure 17: France BPO services market geography segmentation: % share, by value, 2022
- Figure 18: France BPO services market value forecast: \$ million, 2022-27
- Figure 19: Forces driving competition in the BPO services market in France, 2022
- Figure 20: Drivers of buyer power in the BPO services market in France, 2022
- Figure 21: Drivers of supplier power in the BPO services market in France, 2022
- Figure 22: Factors influencing the likelihood of new entrants in the BPO services market in France, 2022
- Figure 23: Factors influencing the threat of substitutes in the BPO services market in France, 2022
- Figure 24: Drivers of degree of rivalry in the BPO services market in France, 2022
- Figure 25: Germany BPO services market value: \$ million, 2017-22
- Figure 26: Germany BPO services market category segmentation: \$ million, 2017-2022
- Figure 27: Germany BPO services market geography segmentation: % share, by value, 2022
- Figure 28: Germany BPO services market value forecast: \$ million, 2022-27



- Figure 29: Forces driving competition in the BPO services market in Germany, 2022
- Figure 30: Drivers of buyer power in the BPO services market in Germany, 2022
- Figure 31: Drivers of supplier power in the BPO services market in Germany, 2022
- Figure 32: Factors influencing the likelihood of new entrants in the BPO services market in Germany, 2022
- Figure 33: Factors influencing the threat of substitutes in the BPO services market in Germany, 2022
- Figure 34: Drivers of degree of rivalry in the BPO services market in Germany, 2022
- Figure 35: Italy BPO services market value: \$ million, 2017-22
- Figure 36: Italy BPO services market category segmentation: \$ million, 2017-2022
- Figure 37: Italy BPO services market geography segmentation: % share, by value, 2022
- Figure 38: Italy BPO services market value forecast: \$ million, 2022-27
- Figure 39: Forces driving competition in the BPO services market in Italy, 2022
- Figure 40: Drivers of buyer power in the BPO services market in Italy, 2022
- Figure 41: Drivers of supplier power in the BPO services market in Italy, 2022
- Figure 42: Factors influencing the likelihood of new entrants in the BPO services market in Italy, 2022
- Figure 43: Factors influencing the threat of substitutes in the BPO services market in Italy, 2022
- Figure 44: Drivers of degree of rivalry in the BPO services market in Italy, 2022
- Figure 45: Japan BPO services market value: \$ million, 2017-22
- Figure 46: Japan BPO services market category segmentation: \$ million, 2017-2022
- Figure 47: Japan BPO services market geography segmentation: % share, by value, 2022
- Figure 48: Japan BPO services market value forecast: \$ million, 2022-27
- Figure 49: Forces driving competition in the BPO services market in Japan, 2022
- Figure 50: Drivers of buyer power in the BPO services market in Japan, 2022
- Figure 51: Drivers of supplier power in the BPO services market in Japan, 2022
- Figure 52: Factors influencing the likelihood of new entrants in the BPO services market in Japan, 2022
- Figure 53: Factors influencing the threat of substitutes in the BPO services market in Japan, 2022
- Figure 54: Drivers of degree of rivalry in the BPO services market in Japan, 2022
- Figure 55: Russia BPO services market value: \$ million, 2017-22
- Figure 56: Russia BPO services market category segmentation: \$ million, 2017-2022
- Figure 57: Russia BPO services market geography segmentation: % share, by value, 2022
- Figure 58: Russia BPO services market value forecast: \$ million, 2022-27
- Figure 59: Forces driving competition in the BPO services market in Russia, 2022



- Figure 60: Drivers of buyer power in the BPO services market in Russia, 2022
- Figure 61: Drivers of supplier power in the BPO services market in Russia, 2022
- Figure 62: Factors influencing the likelihood of new entrants in the BPO services market in Russia, 2022
- Figure 63: Factors influencing the threat of substitutes in the BPO services market in Russia, 2022
- Figure 64: Drivers of degree of rivalry in the BPO services market in Russia, 2022
- Figure 65: United Kingdom BPO services market value: \$ million, 2017-22
- Figure 66: United Kingdom BPO services market category segmentation: \$ million, 2017-2022
- Figure 67: United Kingdom BPO services market geography segmentation: % share, by value, 2022
- Figure 68: United Kingdom BPO services market value forecast: \$ million, 2022-27
- Figure 69: Forces driving competition in the BPO services market in the United Kingdom, 2022
- Figure 70: Drivers of buyer power in the BPO services market in the United Kingdom, 2022
- Figure 71: Drivers of supplier power in the BPO services market in the United Kingdom, 2022
- Figure 72: Factors influencing the likelihood of new entrants in the BPO services market in the United Kingdom, 2022
- Figure 73: Factors influencing the threat of substitutes in the BPO services market in the United Kingdom, 2022
- Figure 74: Drivers of degree of rivalry in the BPO services market in the United Kingdom, 2022
- Figure 75: United States BPO services market value: \$ million, 2017-22
- Figure 76: United States BPO services market category segmentation: \$ million, 2017-2022
- Figure 77: United States BPO services market geography segmentation: % share, by value, 2022
- Figure 78: United States BPO services market value forecast: \$ million, 2022-27
- Figure 79: Forces driving competition in the BPO services market in the United States, 2022
- Figure 80: Drivers of buyer power in the BPO services market in the United States, 2022
- Figure 81: Drivers of supplier power in the BPO services market in the United States, 2022
- Figure 82: Factors influencing the likelihood of new entrants in the BPO services market in the United States, 2022



Figure 83: Factors influencing the threat of substitutes in the BPO services market in the United States, 2022

Figure 84: Drivers of degree of rivalry in the BPO services market in the United States, 2022



I would like to order

Product name: G8 Countries BPO Services Market Summary, Competitive Analysis and Forecast to

2027

Product link: https://marketpublishers.com/r/GF4FBB9AB49CEN.html

Price: US\$ 1,495.00 (Single User License / Electronic Delivery)

If you want to order Corporate License or Hard Copy, please, contact our Customer

Service:

info@marketpublishers.com

Payment

First name:

To pay by Credit Card (Visa, MasterCard, American Express, PayPal), please, click button on product page https://marketpublishers.com/r/GF4FBB9AB49CEN.html

To pay by Wire Transfer, please, fill in your contact details in the form below:

| Last name: | |
|---------------|---------------------------|
| Email: | |
| Company: | |
| Address: | |
| City: | |
| Zip code: | |
| Country: | |
| Tel: | |
| Fax: | |
| Your message: | |
| | |
| | |
| | |
| | **All fields are required |
| | Custumer signature |
| | |
| | |

Please, note that by ordering from marketpublishers.com you are agreeing to our Terms & Conditions at https://marketpublishers.com/docs/terms.html

To place an order via fax simply print this form, fill in the information below and fax the completed form to +44 20 7900 3970



