

# **BPO Services Top 5 Emerging Markets Industry Guide 2019-2028**

<https://marketpublishers.com/r/B00B2E91CCDAEN.html>

Date: November 2024

Pages: 199

Price: US\$ 995.00 (Single User License)

ID: B00B2E91CCDAEN

## **Abstracts**

### **BPO Services Top 5 Emerging Markets Industry Guide 2019-2028**

#### **Summary**

The Emerging 5 BPO Services industry profile provides top-line qualitative and quantitative summary information including: Market size (value , and forecast to 2028). The profile also contains descriptions of the leading players including key financial metrics and analysis of competitive pressures within the Market.

#### **Key Highlights**

These countries contributed \$62,998.3 million to the global bpo services industry in 2023, with a compound annual growth rate (CAGR) of 7.8% between 2007 and 2011. The top 5 emerging countries are expected to reach a value of \$76,329.9 million in 2028, with a CAGR of 3.9% over the 2023-28 period.

Within the bpo services industry, China is the leading country among the top 5 emerging nations, with market revenues of \$34,948.2 million in 2023. This was followed by India and Brazil with a value of \$13,636.6 and \$7,166.1 million, respectively.

China is expected to lead the bpo services industry in the top five emerging nations, with a value of \$40,727.0 million in 2028, followed by India and Brazil with expected values of \$16,689.3 and \$10,188.2 million, respectively.

## Scope

Save time carrying out entry-level research by identifying the size, growth, major segments, and leading players in the emerging five bpo services Market

Use the Five Forces analysis to determine the competitive intensity and therefore attractiveness of the emerging five bpo services Market

Leading company profiles reveal details of key bpo services Market players' emerging five operations and financial performance

Add weight to presentations and pitches by understanding the future growth prospects of the emerging five bpo services Market with five year forecasts

Compares data from Brazil, China, India, Mexico and South Africa, alongside individual chapters on each country

## Reasons to Buy

What was the size of the emerging five bpo services Market by value in 2023?

What will be the size of the emerging five bpo services Market in 2028?

What factors are affecting the strength of competition in the emerging five bpo services Market?

How has the Market performed over the last five years?

What are the main segments that make up the emerging five bpo services Market?

## Contents

### **1 INTRODUCTION**

- 1.1. What is this report about?
- 1.2. Who is the target reader?
- 1.3. How to use this report
- 1.4. Definitions

### **2 TOP 5 EMERGING COUNTRIES BPO SERVICES**

- 2.1. Industry Outlook

### **3 BPO SERVICES IN SOUTH AFRICA**

- 3.1. Market Overview
- 3.2. Market Data
- 3.3. Market Segmentation
- 3.4. Market outlook
- 3.5. Five forces analysis

### **4 MACROECONOMIC INDICATORS**

- 4.1. Country data

### **5 BPO SERVICES IN BRAZIL**

- 5.1. Market Overview
- 5.2. Market Data
- 5.3. Market Segmentation
- 5.4. Market outlook
- 5.5. Five forces analysis

### **6 MACROECONOMIC INDICATORS**

- 6.1. Country data

### **7 BPO SERVICES IN CHINA**

- 7.1. Market Overview
- 7.2. Market Data
- 7.3. Market Segmentation
- 7.4. Market outlook
- 7.5. Five forces analysis

## **8 MACROECONOMIC INDICATORS**

- 8.1. Country data

## **9 BPO SERVICES IN INDIA**

- 9.1. Market Overview
- 9.2. Market Data
- 9.3. Market Segmentation
- 9.4. Market outlook
- 9.5. Five forces analysis

## **10 MACROECONOMIC INDICATORS**

- 10.1. Country data

## **11 BPO SERVICES IN MEXICO**

- 11.1. Market Overview
- 11.2. Market Data
- 11.3. Market Segmentation
- 11.4. Market outlook
- 11.5. Five forces analysis

## **12 MACROECONOMIC INDICATORS**

- 12.1. Country data

## **13 COMPANY PROFILES**

- 13.1. HCL Technologies Ltd
- 13.2. Accenture Plc
- 13.3. Capgemini SE

- 13.4. ISS AS
- 13.5. Bertelsmann SE & Co KgaA
- 13.6. Teleperformance SE
- 13.7. NCR Voyix Corp
- 13.8. Genpact Ltd
- 13.9. CGI Inc
- 13.10. TD SYNNEX Corp
- 13.11. TMF Group B.V.
- 13.12. In.Corp Global Pte Ltd
- 13.13. Wipro Ltd
- 13.14. Persol Holdings Co Ltd
- 13.15. JSC ANCOR
- 13.16. BDO Unicon AO
- 13.17. Luxoft
- 13.18. TietoEVERY Corp
- 13.19. With Business Process Outsourcing Inc
- 13.20. Atento S.A.
- 13.21. Indra Sistemas SA
- 13.22. TTEC Holdings Inc
- 13.23. Capita Plc
- 13.24. Cognizant Technology Solutions Corp
- 13.25. Infosys Limited

## **14 APPENDIX**

- 14.1. Methodology
- 14.2. About MarketLine

## List Of Tables

### LIST OF TABLES

Table 1: Top 5 emerging countries bpo services industry, revenue (\$m), 2019-28

Table 2: Top 5 emerging countries BPO services industry, revenue (\$m), 2019-23

Table 3: Top 5 emerging countries BPO services industry forecast, revenue (\$m), 2023-28

Table 4: South Africa BPO services market value: \$ million, 2018-23

Table 5: South Africa BPO services market category segmentation: % share, by value, 2018-23

Table 6: South Africa BPO services market category segmentation: \$ million, 2018-23

Table 7: South Africa BPO services market geography segmentation: \$ million, 2023

Table 8: South Africa BPO services market value forecast: \$ million, 2023-28

Table 9: South Africa Size of Population (million), 2019-23

Table 10: South Africa real GDP (Constant 2010 Prices, \$ billion), 2019-23

Table 11: South Africa GDP (Current Prices, \$ Billion), 2019-23

Table 12: South Africa Inflation, 2019-23

Table 13: South Africa Consumer Price Index (Absolute), 2019-23

Table 14: South Africa exchange rate, 2018-23

Table 15: Brazil BPO services market value: \$ million, 2018-23

Table 16: Brazil BPO services market category segmentation: % share, by value, 2018-23

Table 17: Brazil BPO services market category segmentation: \$ million, 2018-23

Table 18: Brazil BPO services market geography segmentation: \$ million, 2023

Table 19: Brazil BPO services market value forecast: \$ million, 2023-28

Table 20: Brazil Size of Population (million), 2019-23

Table 21: Brazil real GDP (Constant 2010 Prices, \$ billion), 2019-23

Table 22: Brazil GDP (Current Prices, \$ Billion), 2019-23

Table 23: Brazil Inflation, 2019-23

Table 24: Brazil Consumer Price Index (Absolute), 2019-23

Table 25: Brazil exchange rate, 2018-23

Table 26: China BPO services market value: \$ million, 2018-23

Table 27: China BPO services market category segmentation: % share, by value, 2018-23

Table 28: China BPO services market category segmentation: \$ million, 2018-23

Table 29: China BPO services market geography segmentation: \$ million, 2023

Table 30: China BPO services market value forecast: \$ million, 2023-28

Table 31: China Size of Population (million), 2019-23

Table 32: China real GDP (Constant 2010 Prices, \$ billion), 2019-23
Table 33: China GDP (Current Prices, \$ Billion), 2019-23
Table 34: China Inflation, 2019-23
Table 35: China Consumer Price Index (Absolute), 2019-23
Table 36: China exchange rate, 2018-23
Table 37: India BPO services market value: \$ million, 2018-23
Table 38: India BPO services market category segmentation: % share, by value, 2018-23
Table 39: India BPO services market category segmentation: \$ million, 2018-23
Table 40: India BPO services market geography segmentation: \$ million, 2023
Table 41: India BPO services market value forecast: \$ million, 2023-28
Table 42: India Size of Population (million), 2019-23
Table 43: India real GDP (Constant 2010 Prices, \$ billion), 2019-23
Table 44: India GDP (Current Prices, \$ Billion), 2019-23
Table 45: India Inflation, 2019-23
Table 46: India Consumer Price Index (Absolute), 2019-23
Table 47: India exchange rate, 2018-23
Table 48: Mexico BPO services market value: \$ million, 2018-23
Table 49: Mexico BPO services market category segmentation: % share, by value, 2018-23
Table 50: Mexico BPO services market category segmentation: \$ million, 2018-23
Table 51: Mexico BPO services market geography segmentation: \$ million, 2023
Table 52: Mexico BPO services market value forecast: \$ million, 2023-28
Table 53: Mexico Size of Population (million), 2019-23
Table 54: Mexico real GDP (Constant 2010 Prices, \$ billion), 2019-23
Table 55: Mexico GDP (Current Prices, \$ Billion), 2019-23
Table 56: Mexico Inflation, 2019-23
Table 57: Mexico Consumer Price Index (Absolute), 2019-23
Table 58: Mexico exchange rate, 2018-23
Table 59: HCL Technologies Ltd: key facts
Table 60: HCL Technologies Ltd: Annual Financial Ratios
Table 61: HCL Technologies Ltd: Key Employees
Table 62: HCL Technologies Ltd: Key Employees Continued
Table 63: Accenture Plc: key facts
Table 64: Accenture Plc: Annual Financial Ratios
Table 65: Accenture Plc: Key Employees
Table 66: Accenture Plc: Key Employees Continued
Table 67: Accenture Plc: Key Employees Continued
Table 68: Capgemini SE: key facts

Table 69: Capgemini SE: Annual Financial Ratios
Table 70: Capgemini SE: Key Employees
Table 71: Capgemini SE: Key Employees Continued
Table 72: ISS AS: key facts
Table 73: ISS AS: Annual Financial Ratios
Table 74: ISS AS: Key Employees
Table 75: Bertelsmann SE & Co KgaA: key facts
Table 76: Bertelsmann SE & Co KgaA: Key Employees
Table 77: Bertelsmann SE & Co KgaA: Key Employees Continued
Table 78: Teleperformance SE: key facts
Table 79: Teleperformance SE: Annual Financial Ratios
Table 80: Teleperformance SE: Key Employees
Table 81: NCR Voyix Corp: key facts
Table 82: NCR Voyix Corp: Annual Financial Ratios
Table 83: NCR Voyix Corp: Key Employees
Table 84: Genpact Ltd: key facts
Table 85: Genpact Ltd: Annual Financial Ratios
Table 86: Genpact Ltd: Key Employees
Table 87: CGI Inc: key facts
Table 88: CGI Inc: Annual Financial Ratios
Table 89: CGI Inc: Key Employees
Table 90: CGI Inc: Key Employees Continued
Table 91: TD SYNEX Corp: key facts
Table 92: TD SYNEX Corp: Annual Financial Ratios
Table 93: TD SYNEX Corp: Key Employees
Table 94: TMF Group B.V.: key facts
Table 95: TMF Group B.V.: Key Employees



## List Of Figures

### LIST OF FIGURES

Figure 1: Top 5 emerging countries BPO services industry, revenue (\$m), 2019-28

Figure 2: Top 5 emerging countries BPO services industry, revenue (\$m), 2019-23

Figure 3: Top 5 emerging countries BPO services industry forecast, revenue (\$m), 2023-28

Figure 4: South Africa BPO services market value: \$ million, 2018-23

Figure 5: South Africa BPO services market category segmentation: \$ million, 2018-23

Figure 6: South Africa BPO services market geography segmentation: % share, by value, 2023

Figure 7: South Africa BPO services market value forecast: \$ million, 2023-28

Figure 8: Forces driving competition in the BPO services market in South Africa, 2023

Figure 9: Drivers of buyer power in the BPO services market in South Africa, 2023

Figure 10: Drivers of supplier power in the BPO services market in South Africa, 2023

Figure 11: Factors influencing the likelihood of new entrants in the BPO services market in South Africa, 2023

Figure 12: Factors influencing the threat of substitutes in the BPO services market in South Africa, 2023

Figure 13: Drivers of degree of rivalry in the BPO services market in South Africa, 2023

Figure 14: Brazil BPO services market value: \$ million, 2018-23

Figure 15: Brazil BPO services market category segmentation: \$ million, 2018-23

Figure 16: Brazil BPO services market geography segmentation: % share, by value, 2023

Figure 17: Brazil BPO services market value forecast: \$ million, 2023-28

Figure 18: Forces driving competition in the BPO services market in Brazil, 2023

Figure 19: Drivers of buyer power in the BPO services market in Brazil, 2023

Figure 20: Drivers of supplier power in the BPO services market in Brazil, 2023

Figure 21: Factors influencing the likelihood of new entrants in the BPO services market in Brazil, 2023

Figure 22: Factors influencing the threat of substitutes in the BPO services market in Brazil, 2023

Figure 23: Drivers of degree of rivalry in the BPO services market in Brazil, 2023

Figure 24: China BPO services market value: \$ million, 2018-23

Figure 25: China BPO services market category segmentation: \$ million, 2018-23

Figure 26: China BPO services market geography segmentation: % share, by value, 2023

Figure 27: China BPO services market value forecast: \$ million, 2023-28

Figure 28: Forces driving competition in the BPO services market in China, 2023

Figure 29: Drivers of buyer power in the BPO services market in China, 2023

Figure 30: Drivers of supplier power in the BPO services market in China, 2023

Figure 31: Factors influencing the likelihood of new entrants in the BPO services market in China, 2023

Figure 32: Factors influencing the threat of substitutes in the BPO services market in China, 2023

Figure 33: Drivers of degree of rivalry in the BPO services market in China, 2023

Figure 34: India BPO services market value: \$ million, 2018-23

Figure 35: India BPO services market category segmentation: \$ million, 2018-23

Figure 36: India BPO services market geography segmentation: % share, by value, 2023

Figure 37: India BPO services market value forecast: \$ million, 2023-28

Figure 38: Forces driving competition in the BPO services market in India, 2023

Figure 39: Drivers of buyer power in the BPO services market in India, 2023

Figure 40: Drivers of supplier power in the BPO services market in India, 2023

Figure 41: Factors influencing the likelihood of new entrants in the BPO services market in India, 2023

Figure 42: Factors influencing the threat of substitutes in the BPO services market in India, 2023

Figure 43: Drivers of degree of rivalry in the BPO services market in India, 2023

Figure 44: Mexico BPO services market value: \$ million, 2018-23

Figure 45: Mexico BPO services market category segmentation: \$ million, 2018-23

Figure 46: Mexico BPO services market geography segmentation: % share, by value, 2023

Figure 47: Mexico BPO services market value forecast: \$ million, 2023-28

Figure 48: Forces driving competition in the BPO services market in Mexico, 2023

Figure 49: Drivers of buyer power in the BPO services market in Mexico, 2023

Figure 50: Drivers of supplier power in the BPO services market in Mexico, 2023

Figure 51: Factors influencing the likelihood of new entrants in the BPO services market in Mexico, 2023

Figure 52: Factors influencing the threat of substitutes in the BPO services market in Mexico, 2023

Figure 53: Drivers of degree of rivalry in the BPO services market in Mexico, 2023

## I would like to order

Product name: BPO Services Top 5 Emerging Markets Industry Guide 2019-2028

Product link: <https://marketpublishers.com/r/B00B2E91CCDAEN.html>

Price: US\$ 995.00 (Single User License / Electronic Delivery)

If you want to order Corporate License or Hard Copy, please, contact our Customer Service:

[info@marketpublishers.com](mailto:info@marketpublishers.com)

## Payment

To pay by Credit Card (Visa, MasterCard, American Express, PayPal), please, click button on product page <https://marketpublishers.com/r/B00B2E91CCDAEN.html>