

BPO Services North America (NAFTA) Industry Guide 2016-2025

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Abstracts

BPO Services North America (NAFTA) Industry Guide 2016-2025

SUMMARY

The NAFTA BPO Services industry profile provides top-line qualitative and quantitative summary information including: market size (value 2016-20, and forecast to 2025). The profile also contains descriptions of the leading players including key financial metrics and analysis of competitive pressures within the market.

KEY HIGHLIGHTS

The North American Free Trade Agreement (NAFTA) is a trade agreement between the countries in North America: the US, Canada and Mexico. The bpo services industry within the NAFTA countries had a total market value of \$1,00,880.7 million in 2020. The US was the fastest growing country, with a CAGR of 2.4% over the 2016-20 period.

Within the bpo services industry, the US is the leading country among the NAFTA bloc, with market revenues of \$91,368.8 million in 2020. This was followed by Canada and Mexico, with a value of \$7,090.8 and \$2,421.0 million, respectively.

The US is expected to lead the bpo services industry in the NAFTA bloc, with a value of \$1,25,083.0 million in 2025, followed by Canada and Mexico with expected values of \$9,786.3 and \$3,263.8 million, respectively.

SCOPE

Save time carrying out entry-level research by identifying the size, growth, major segments, and leading players in the NAFTA bpo services market

Use the Five Forces analysis to determine the competitive intensity and therefore attractiveness of the NAFTA bpo services market

Leading company profiles reveal details of key bpo services market players' NAFTA operations and financial performance

Add weight to presentations and pitches by understanding the future growth prospects of the NAFTA bpo services market with five year forecasts

Compares data from the US, Canada and Mexico, alongside individual chapters on each country

REASONS TO BUY

What was the size of the NAFTA bpo services market by value in 2020?

What will be the size of the NAFTA bpo services market in 2025?

What factors are affecting the strength of competition in the NAFTA bpo services market?

How has the market performed over the last five years?

What are the main segments that make up the NAFTA bpo services market?

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