

# BPO Services in Scandinavia

<https://marketpublishers.com/r/B5060FC8A6BEN.html>

Date: November 2020

Pages: 38

Price: US\$ 350.00 (Single User License)

ID: B5060FC8A6BEN

## Abstracts

BPO Services in Scandinavia

### Summary

BPO Services in Scandinavia industry profile provides top-line qualitative and quantitative summary information including: market share, market size (value 2016-20, and forecast to 2025). The profile also contains descriptions of the leading players including key financial metrics and analysis of competitive pressures within the market.

### Key Highlights

BPO services include revenues generated both from signed deals that remain under contract and the annual revenues associated with new contracts signed within a particular calendar year. The services include the outsourcing of functions such as customer relationship management, knowledge process outsourcing, finance & accounting, human resources, procurement, and vertical-specific processes. The total value of the market represents the demand for the service coming from a particular country.

The Scandinavian BPO services market is expected to generate total revenues of \$5.1bn in 2020, representing a compound annual growth rate (CAGR) of 2.6% between 2016 and 2020.

The HR outsourcing segment is expected to be the market's most lucrative in 2020, with total revenues of \$1.6bn, equivalent to 30.6% of the market's overall value.

Moderate growth of the economies of this region has driven the growth of HR

services, which comprises the most lucrative segment of this market.

## Scope

Save time carrying out entry-level research by identifying the size, growth, major segments, and leading players in the bpo services market in Scandinavia

Use the Five Forces analysis to determine the competitive intensity and therefore attractiveness of the bpo services market in Scandinavia

Leading company profiles reveal details of key bpo services market players' global operations and financial performance

Add weight to presentations and pitches by understanding the future growth prospects of the Scandinavia bpo services market with five year forecasts

## Reasons to Buy

What was the size of the Scandinavia bpo services market by value in 2020?

What will be the size of the Scandinavia bpo services market in 2025?

What factors are affecting the strength of competition in the Scandinavia bpo services market?

How has the market performed over the last five years?

Who are the top competitors in Scandinavia's bpo services market?

## Contents

### **1 EXECUTIVE SUMMARY**

- 1.1. Market value
- 1.2. Market value forecast
- 1.3. Category segmentation
- 1.4. Geography segmentation
- 1.5. Market rivalry
- 1.6. Competitive Landscape

### **2 MARKET OVERVIEW**

- 2.1. Market definition
- 2.2. Market analysis

### **3 MARKET DATA**

- 3.1. Market value

### **4 MARKET SEGMENTATION**

- 4.1. Category segmentation
- 4.2. Geography segmentation

### **5 MARKET OUTLOOK**

- 5.1. Market value forecast

### **6 FIVE FORCES ANALYSIS**

- 6.1. Summary
- 6.2. Buyer power
- 6.3. Supplier power
- 6.4. New entrants
- 6.5. Threat of substitutes
- 6.6. Degree of rivalry

### **7 COMPETITIVE LANDSCAPE**

- 7.1. Who are the leading players?
- 7.2. What strategies do the leading players follow?
- 7.3. What were the most recent market developments?

## **8 COMPANY PROFILES**

- 8.1. Capgemini SE
- 8.2. Wipro Ltd
- 8.3. ISS AS
- 8.4. Sutherland Global Services Inc

## **9 APPENDIX**

- 9.1. Methodology
- 9.2. About MarketLine

## List Of Tables

### LIST OF TABLES

Table 1: Scandinavia bpo services market value: \$ million, 2016-20(e)

Table 2: Scandinavia bpo services market category segmentation: \$ million, 2020(e)

Table 3: Scandinavia bpo services market geography segmentation: \$ million, 2020(e)

Table 4: Scandinavia bpo services market value forecast: \$ million, 2020-25

Table 5: Capgemini SE: key facts

Table 6: Capgemini SE: Key Employees

Table 7: Capgemini SE: Key Employees Continued

Table 8: Wipro Ltd: key facts

Table 9: Wipro Ltd: Key Employees

Table 10: Wipro Ltd: Key Employees Continued

Table 11: ISS AS: key facts

Table 12: ISS AS: Key Employees

Table 13: Sutherland Global Services Inc: key facts

Table 14: Sutherland Global Services Inc: Key Employees

## List Of Figures

### LIST OF FIGURES

Figure 1: Scandinavia bpo services market value: \$ million, 2016-20(e)

Figure 2: Scandinavia bpo services market category segmentation: % share, by value, 2020(e)

Figure 3: Scandinavia bpo services market geography segmentation: % share, by value, 2020(e)

Figure 4: Scandinavia bpo services market value forecast: \$ million, 2020-25

Figure 5: Forces driving competition in the bpo services market in Scandinavia, 2020

Figure 6: Drivers of buyer power in the bpo services market in Scandinavia, 2020

Figure 7: Drivers of supplier power in the bpo services market in Scandinavia, 2020

Figure 8: Factors influencing the likelihood of new entrants in the bpo services market in Scandinavia, 2020

Figure 9: Factors influencing the threat of substitutes in the bpo services market in Scandinavia, 2020

Figure 10: Drivers of degree of rivalry in the bpo services market in Scandinavia, 2020

### COMPANIES MENTIONED

Capgemini SE

Wipro Ltd

ISS AS

Sutherland Global Services Inc

## I would like to order

Product name: BPO Services in Scandinavia

Product link: <https://marketpublishers.com/r/B5060FC8A6BEN.html>

Price: US\$ 350.00 (Single User License / Electronic Delivery)

If you want to order Corporate License or Hard Copy, please, contact our Customer Service:

[info@marketpublishers.com](mailto:info@marketpublishers.com)

## Payment

To pay by Credit Card (Visa, MasterCard, American Express, PayPal), please, click button on product page <https://marketpublishers.com/r/B5060FC8A6BEN.html>

To pay by Wire Transfer, please, fill in your contact details in the form below:

First name:  
Last name:  
Email:  
Company:  
Address:  
City:  
Zip code:  
Country:  
Tel:  
Fax:  
Your message:

**\*\*All fields are required**

Customer signature \_\_\_\_\_

Please, note that by ordering from marketpublishers.com you are agreeing to our Terms & Conditions at <https://marketpublishers.com/docs/terms.html>

To place an order via fax simply print this form, fill in the information below and fax the completed form to +44 20 7900 3970