

Global Unified Communications as A Service (UCaaS) Market Research Report with Opportunities and Strategies to Boost Growth- COVID-19 Impact and Recovery

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Abstracts

Unified communications as a service (UCaaS) is a category of 'as a service' or 'cloud' delivery mechanisms for enterprise communications. Similar to platform as a service (PaaS, where data center capacity is made available to an enterprise on a consumption model from a service provider), with UCaaS, unified communications services can be made available from the cloud to enterprises.

Based on the Unified Communications as A Service (UCaaS) market development status, competitive landscape and development model in different regions of the world, this report is dedicated to providing niche markets, potential risks and comprehensive competitive strategy analysis in different fields. From the competitive advantages of different types of products and services, the development opportunities and consumption characteristics and structure analysis of the downstream application fields are all analyzed in detail. To Boost Growth during the epidemic era, this report analyzes in detail for the potential risks and opportunities which can be focused on.

In Chapter 2.4 of the report, we share our perspectives for the impact of COVID-19 from the long and short term.

In chapter 3.4, we provide the influence of the crisis on the industry chain, especially for marketing channels.

In chapters 8-13, we update the timely industry economic revitalization plan of the country-wise government.

Key players in the global Unified Communications as A Service (UCaaS) market covered in Chapter 5:

Avaya?

8x8

Polycom

BT Group

Microsoft Corporation

UCaaS Experts?

Voss Solutions

Star2star Communications

Computer Science Corporation

Verizon Communication

RingCentral

Cisco Systems

West Corporation

In Chapter 6, on the basis of types, the Unified Communications as A Service (UCAas) market from 2015 to 2025 is primarily split into:

Telephony

Unified Messaging

Conferencing

In Chapter 7, on the basis of applications, the Unified Communications as A Service (UCAas) market from 2015 to 2025 covers:

Large Enterprise

Small and Medium Enterprises (SMEs)

Public Sector

Other

Geographically, the detailed analysis of consumption, revenue, market share and growth rate, historic and forecast (2015-2025) of the following regions are covered in Chapter 8-13:

North America (Covered in Chapter 9)

United States

Canada

Mexico

Europe (Covered in Chapter 10)

Germany

UK

France

Italy

Spain
Russia
Others
Asia-Pacific (Covered in Chapter 11)
China
Japan
South Korea
Australia
India
South America (Covered in Chapter 12)
Brazil
Argentina
Columbia
Middle East and Africa (Covered in Chapter 13)
UAE
Egypt
South Africa

Years considered for this report:

Historical Years: 2015-2019

Base Year: 2019

Estimated Year: 2020

Forecast Period: 2020-2025

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