

# **Global Retail Omni-Channel Commerce Platform Market Research Report with Opportunities and Strategies to Boost Growth- COVID-19 Impact and Recovery**

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## **Abstracts**

Omni-channel retailing refers to seamlessly integrating the customer experience throughout all channels on the web, mobile phone, and in store. This approach accounts for both, device and a platform that a customer can use to have interaction with the retailers. This knowledge can then be used to deliver a personalized shopping experience.

Based on the Retail Omni-Channel Commerce Platform market development status, competitive landscape and development model in different regions of the world, this report is dedicated to providing niche markets, potential risks and comprehensive competitive strategy analysis in different fields. From the competitive advantages of different types of products and services, the development opportunities and consumption characteristics and structure analysis of the downstream application fields are all analyzed in detail. To Boost Growth during the epidemic era, this report analyzes in detail for the potential risks and opportunities which can be focused on.

In Chapter 2.4 of the report, we share our perspectives for the impact of COVID-19 from the long and short term.

In chapter 3.4, we provide the influence of the crisis on the industry chain, especially for marketing channels.

In chapters 8-13, we update the timely industry economic revitalization plan of the country-wise government.

Key players in the global Retail Omni-Channel Commerce Platform market covered in Chapter 5:

**SAP SE**

Toshiba Corporation  
NCR Corporation  
Cognizant Technology Solutions Corp  
Oracle Corporation  
IBM Corporation  
Diebold Nixdorf AG  
Infosys Ltd  
Salesforce.com  
Infor Global Solutions Inc

In Chapter 6, on the basis of types, the Retail Omni-Channel Commerce Platform market from 2015 to 2025 is primarily split into:

SaaS  
On-Premise

In Chapter 7, on the basis of applications, the Retail Omni-Channel Commerce Platform market from 2015 to 2025 covers:

FMCG  
Consumer Electronics  
Others

Geographically, the detailed analysis of consumption, revenue, market share and growth rate, historic and forecast (2015-2025) of the following regions are covered in Chapter 8-13:

North America (Covered in Chapter 9)  
United States  
Canada  
Mexico  
Europe (Covered in Chapter 10)  
Germany  
UK  
France  
Italy  
Spain  
Russia  
Others  
Asia-Pacific (Covered in Chapter 11)  
China

Japan  
South Korea  
Australia  
India  
South America (Covered in Chapter 12)  
Brazil  
Argentina  
Columbia  
Middle East and Africa (Covered in Chapter 13)  
UAE  
Egypt  
South Africa

Years considered for this report:

Historical Years: 2015-2019

Base Year: 2019

Estimated Year: 2020

Forecast Period: 2020-2025

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