

# **Global Field Service Management (FSM) Market Research Report with Opportunities and Strategies to Boost Growth- COVID-19 Impact and Recovery**

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## **Abstracts**

Field service management (FSM) is the process of managing the company's field operations by allocating them strategically for enhancing customer satisfaction and to maximize the productivity and efficiency of the company.

Based on the Field Service Management (FSM) market development status, competitive landscape and development model in different regions of the world, this report is dedicated to providing niche markets, potential risks and comprehensive competitive strategy analysis in different fields. From the competitive advantages of different types of products and services, the development opportunities and consumption characteristics and structure analysis of the downstream application fields are all analyzed in detail. To Boost Growth during the epidemic era, this report analyzes in detail for the potential risks and opportunities which can be focused on.

In Chapter 2.4 of the report, we share our perspectives for the impact of COVID-19 from the long and short term.

In chapter 3.4, we provide the influence of the crisis on the industry chain, especially for marketing channels.

In chapters 8-13, we update the timely industry economic revitalization plan of the country-wise government.

Key players in the global Field Service Management (FSM) market covered in Chapter 5:

IBM Corporation

Infor

OverIT

Microsoft Corporation

Salesforce.com, Inc.

Oracle Corporation

Praxedo

Comarch SA

ServiceMax

IFS AB

SAP SE

In Chapter 6, on the basis of types, the Field Service Management (FSM) market from 2015 to 2025 is primarily split into:

Cloud

On-premises

In Chapter 7, on the basis of applications, the Field Service Management (FSM) market from 2015 to 2025 covers:

Telecom

IT and ITeS

Healthcare and Life Sciences

Manufacturing

Construction and Real Estate

Transportation and Real Estate

Transportation and Logistics

Energy and Utilities

Oil and Gas

Others

Geographically, the detailed analysis of consumption, revenue, market share and growth rate, historic and forecast (2015-2025) of the following regions are covered in Chapter 8-13:

North America (Covered in Chapter 9)

United States

Canada

Mexico  
Europe (Covered in Chapter 10)  
Germany  
UK  
France  
Italy  
Spain  
Russia  
Others  
Asia-Pacific (Covered in Chapter 11)  
China  
Japan  
South Korea  
Australia  
India  
South America (Covered in Chapter 12)  
Brazil  
Argentina  
Columbia  
Middle East and Africa (Covered in Chapter 13)  
UAE  
Egypt  
South Africa

Years considered for this report:

Historical Years: 2015-2019

Base Year: 2019

Estimated Year: 2020

Forecast Period: 2020-2025

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