

### Global Customer Information System (CIS) Industry Research Report, Competitive Landscape, Market Size, Regional Status and Prospect

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### **Abstracts**

The report combines extensive quantitative analysis and exhaustive qualitative analysis, ranges from a macro overview of the total market size, industry chain, and market dynamics to micro details of segment markets by type, application and region, and, as a result, provides a holistic view of, as well as a deep insight into the Customer Information System (CIS) market covering all its essential aspects.

For the competitive landscape, the report also introduces players in the industry from the perspective of the market share, concentration ratio, etc., and describes the leading companies in detail, with which the readers can get a better idea of their competitors and acquire an in-depth understanding of the competitive situation. Further, mergers & acquisitions, emerging market trends, the impact of COVID-19, and regional conflicts will all be considered.

In a nutshell, this report is a must-read for industry players, investors, researchers, consultants, business strategists, and all those who have any kind of stake or are planning to foray into the market in any manner.

Key players in the global Customer Information System (CIS) market are covered in Chapter 9:

Agility CIS
Engineering
Wipro

Cogsdale

Cayenta



Vertexone

Ferranti Computer Systems

Hansen

SAP

Hydro-Comp

**IBM** 

Indra

Open International

Northstar Utilities

Oracle

Gentrack

Advanced Utility Systems

Avertra

Efluid

Milestone Utility Services

**Itineris** 

Fluentgrid

**Fathom** 

**ATS** 

In Chapter 5 and Chapter 7.3, based on types, the Customer Information System (CIS) market from 2017 to 2027 is primarily split into:

On-premises

Cloud-based

In Chapter 6 and Chapter 7.4, based on applications, the Customer Information System (CIS) market from 2017 to 2027 covers:

**BFSI** 

IT and Telecommunications

Retail and eCommerce

Government

**Energy and Utilities** 

Geographically, the detailed analysis of consumption, revenue, market share and growth rate, historical data and forecast (2017-2027) of the following regions are covered in Chapter 4 and Chapter 7:



**United States** 

Europe

China

Japan

India

Southeast Asia

Latin America

Middle East and Africa

Middle East and Africa

#### Client Focus

1. Does this report consider the impact of COVID-19 and the Russia-Ukraine war on the Customer Information System (CIS) market?

Yes. As the COVID-19 and the Russia-Ukraine war are profoundly affecting the global supply chain relationship and raw material price system, we have definitely taken them into consideration throughout the research, and in Chapters 1.7, 2.7, 4.X.1, 7.5, 8.7, we elaborate at full length on the impact of the pandemic and the war on the Customer Information System (CIS) Industry.

2. How do you determine the list of the key players included in the report?

With the aim of clearly revealing the competitive situation of the industry, we concretely analyze not only the leading enterprises that have a voice on a global scale, but also the regional small and medium-sized companies that play key roles and have plenty of potential growth.

Please find the key player list in Summary.

3. What are your main data sources?

Both Primary and Secondary data sources are being used while compiling the report.

Primary sources include extensive interviews of key opinion leaders and industry experts (such as experienced front-line staff, directors, CEOs, and marketing executives), downstream distributors, as well as end-users.



Secondary sources include the research of the annual and financial reports of the top companies, public files, new journals, etc. We also cooperate with some third-party databases.

Please find a more complete list of data sources in Chapters 11.2.1 & 11.2.2.

4. Can I modify the scope of the report and customize it to suit my requirements?

Yes. Customized requirements of multi-dimensional, deep-level and high-quality can help our customers precisely grasp market opportunities, effortlessly confront market challenges, properly formulate market strategies and act promptly, thus to win them sufficient time and space for market competition.

#### Outline

Chapter 1 mainly defines the market scope and introduces the macro overview of the industry, with an executive summary of different market segments ((by type, application, region, etc.), including the definition, market size, and trend of each market segment.

Chapter 2 provides a qualitative analysis of the current status and future trends of the market. Industry Entry Barriers, market drivers, market challenges, emerging markets, consumer preference analysis, together with the impact of the COVID-19 outbreak will all be thoroughly explained.

Chapter 3 analyzes the current competitive situation of the market by providing data regarding the players, including their sales volume and revenue with corresponding market shares, price and gross margin. In addition, information about market concentration ratio, mergers, acquisitions, and expansion plans will also be covered.

Chapter 4 focuses on the regional market, presenting detailed data (i.e., sales volume, revenue, price, gross margin) of the most representative regions and countries in the world.

Chapter 5 provides the analysis of various market segments according to product types, covering sales volume, revenue along with market share and growth rate, plus the price analysis of each type.

Chapter 6 shows the breakdown data of different applications, including the consumption and revenue with market share and growth rate, with the aim of helping



the readers to take a close-up look at the downstream market.

Chapter 7 provides a combination of quantitative and qualitative analyses of the market size and development trends in the next five years. The forecast information of the whole, as well as the breakdown market, offers the readers a chance to look into the future of the industry.

Chapter 8 is the analysis of the whole market industrial chain, covering key raw materials suppliers and price analysis, manufacturing cost structure analysis, alternative product analysis, also providing information on major distributors, downstream buyers, and the impact of COVID-19 pandemic.

Chapter 9 shares a list of the key players in the market, together with their basic information, product profiles, market performance (i.e., sales volume, price, revenue, gross margin), recent development, SWOT analysis, etc.

Chapter 10 is the conclusion of the report which helps the readers to sum up the main findings and points.

Chapter 11 introduces the market research methods and data sources.

Years considered for this report:

Historical Years: 2017-2021

Base Year: 2021

Estimated Year: 2022

Forecast Period: 2022-2027



### **Contents**

### 1 CUSTOMER INFORMATION SYSTEM (CIS) MARKET OVERVIEW

- 1.1 Product Overview and Scope of Customer Information System (CIS) Market
- 1.2 Customer Information System (CIS) Market Segment by Type
- 1.2.1 Global Customer Information System (CIS) Market Sales Volume and CAGR (%) Comparison by Type (2017-2027)
- 1.3 Global Customer Information System (CIS) Market Segment by Application
- 1.3.1 Customer Information System (CIS) Market Consumption (Sales Volume) Comparison by Application (2017-2027)
- 1.4 Global Customer Information System (CIS) Market, Region Wise (2017-2027)
- 1.4.1 Global Customer Information System (CIS) Market Size (Revenue) and CAGR (%) Comparison by Region (2017-2027)
- 1.4.2 United States Customer Information System (CIS) Market Status and Prospect (2017-2027)
- 1.4.3 Europe Customer Information System (CIS) Market Status and Prospect (2017-2027)
- 1.4.4 China Customer Information System (CIS) Market Status and Prospect (2017-2027)
- 1.4.5 Japan Customer Information System (CIS) Market Status and Prospect (2017-2027)
- 1.4.6 India Customer Information System (CIS) Market Status and Prospect (2017-2027)
- 1.4.7 Southeast Asia Customer Information System (CIS) Market Status and Prospect (2017-2027)
- 1.4.8 Latin America Customer Information System (CIS) Market Status and Prospect (2017-2027)
- 1.4.9 Middle East and Africa Customer Information System (CIS) Market Status and Prospect (2017-2027)
- 1.5 Global Market Size of Customer Information System (CIS) (2017-2027)
- 1.5.1 Global Customer Information System (CIS) Market Revenue Status and Outlook (2017-2027)
- 1.5.2 Global Customer Information System (CIS) Market Sales Volume Status and Outlook (2017-2027)
- 1.6 Global Macroeconomic Analysis
- 1.7 The impact of the Russia-Ukraine war on the Customer Information System (CIS) Market



#### 2 INDUSTRY OUTLOOK

- 2.1 Customer Information System (CIS) Industry Technology Status and Trends
- 2.2 Industry Entry Barriers
  - 2.2.1 Analysis of Financial Barriers
  - 2.2.2 Analysis of Technical Barriers
  - 2.2.3 Analysis of Talent Barriers
  - 2.2.4 Analysis of Brand Barrier
- 2.3 Customer Information System (CIS) Market Drivers Analysis
- 2.4 Customer Information System (CIS) Market Challenges Analysis
- 2.5 Emerging Market Trends
- 2.6 Consumer Preference Analysis
- 2.7 Customer Information System (CIS) Industry Development Trends under COVID-19 Outbreak
  - 2.7.1 Global COVID-19 Status Overview
- 2.7.2 Influence of COVID-19 Outbreak on Customer Information System (CIS) Industry Development

### 3 GLOBAL CUSTOMER INFORMATION SYSTEM (CIS) MARKET LANDSCAPE BY PLAYER

- 3.1 Global Customer Information System (CIS) Sales Volume and Share by Player (2017-2022)
- 3.2 Global Customer Information System (CIS) Revenue and Market Share by Player (2017-2022)
- 3.3 Global Customer Information System (CIS) Average Price by Player (2017-2022)
- 3.4 Global Customer Information System (CIS) Gross Margin by Player (2017-2022)
- 3.5 Customer Information System (CIS) Market Competitive Situation and Trends
- 3.5.1 Customer Information System (CIS) Market Concentration Rate
- 3.5.2 Customer Information System (CIS) Market Share of Top 3 and Top 6 Players
- 3.5.3 Mergers & Acquisitions, Expansion

## 4 GLOBAL CUSTOMER INFORMATION SYSTEM (CIS) SALES VOLUME AND REVENUE REGION WISE (2017-2022)

- 4.1 Global Customer Information System (CIS) Sales Volume and Market Share, Region Wise (2017-2022)
- 4.2 Global Customer Information System (CIS) Revenue and Market Share, Region Wise (2017-2022)



- 4.3 Global Customer Information System (CIS) Sales Volume, Revenue, Price and Gross Margin (2017-2022)
- 4.4 United States Customer Information System (CIS) Sales Volume, Revenue, Price and Gross Margin (2017-2022)
- 4.4.1 United States Customer Information System (CIS) Market Under COVID-19
- 4.5 Europe Customer Information System (CIS) Sales Volume, Revenue, Price and Gross Margin (2017-2022)
- 4.5.1 Europe Customer Information System (CIS) Market Under COVID-19
- 4.6 China Customer Information System (CIS) Sales Volume, Revenue, Price and Gross Margin (2017-2022)
  - 4.6.1 China Customer Information System (CIS) Market Under COVID-19
- 4.7 Japan Customer Information System (CIS) Sales Volume, Revenue, Price and Gross Margin (2017-2022)
- 4.7.1 Japan Customer Information System (CIS) Market Under COVID-19
- 4.8 India Customer Information System (CIS) Sales Volume, Revenue, Price and Gross Margin (2017-2022)
- 4.8.1 India Customer Information System (CIS) Market Under COVID-19
- 4.9 Southeast Asia Customer Information System (CIS) Sales Volume, Revenue, Price and Gross Margin (2017-2022)
  - 4.9.1 Southeast Asia Customer Information System (CIS) Market Under COVID-19
- 4.10 Latin America Customer Information System (CIS) Sales Volume, Revenue, Price and Gross Margin (2017-2022)
- 4.10.1 Latin America Customer Information System (CIS) Market Under COVID-19
- 4.11 Middle East and Africa Customer Information System (CIS) Sales Volume, Revenue, Price and Gross Margin (2017-2022)
- 4.11.1 Middle East and Africa Customer Information System (CIS) Market Under COVID-19

# 5 GLOBAL CUSTOMER INFORMATION SYSTEM (CIS) SALES VOLUME, REVENUE, PRICE TREND BY TYPE

- 5.1 Global Customer Information System (CIS) Sales Volume and Market Share by Type (2017-2022)
- 5.2 Global Customer Information System (CIS) Revenue and Market Share by Type (2017-2022)
- 5.3 Global Customer Information System (CIS) Price by Type (2017-2022)
- 5.4 Global Customer Information System (CIS) Sales Volume, Revenue and Growth Rate by Type (2017-2022)
  - 5.4.1 Global Customer Information System (CIS) Sales Volume, Revenue and Growth



Rate of On-premises (2017-2022)

5.4.2 Global Customer Information System (CIS) Sales Volume, Revenue and Growth Rate of Cloud-based (2017-2022)

### 6 GLOBAL CUSTOMER INFORMATION SYSTEM (CIS) MARKET ANALYSIS BY APPLICATION

- 6.1 Global Customer Information System (CIS) Consumption and Market Share by Application (2017-2022)
- 6.2 Global Customer Information System (CIS) Consumption Revenue and Market Share by Application (2017-2022)
- 6.3 Global Customer Information System (CIS) Consumption and Growth Rate by Application (2017-2022)
- 6.3.1 Global Customer Information System (CIS) Consumption and Growth Rate of BFSI (2017-2022)
- 6.3.2 Global Customer Information System (CIS) Consumption and Growth Rate of IT and Telecommunications (2017-2022)
- 6.3.3 Global Customer Information System (CIS) Consumption and Growth Rate of Retail and eCommerce (2017-2022)
- 6.3.4 Global Customer Information System (CIS) Consumption and Growth Rate of Government (2017-2022)
- 6.3.5 Global Customer Information System (CIS) Consumption and Growth Rate of Energy and Utilities (2017-2022)

## 7 GLOBAL CUSTOMER INFORMATION SYSTEM (CIS) MARKET FORECAST (2022-2027)

- 7.1 Global Customer Information System (CIS) Sales Volume, Revenue Forecast (2022-2027)
- 7.1.1 Global Customer Information System (CIS) Sales Volume and Growth Rate Forecast (2022-2027)
- 7.1.2 Global Customer Information System (CIS) Revenue and Growth Rate Forecast (2022-2027)
- 7.1.3 Global Customer Information System (CIS) Price and Trend Forecast (2022-2027)
- 7.2 Global Customer Information System (CIS) Sales Volume and Revenue Forecast, Region Wise (2022-2027)
- 7.2.1 United States Customer Information System (CIS) Sales Volume and Revenue Forecast (2022-2027)



- 7.2.2 Europe Customer Information System (CIS) Sales Volume and Revenue Forecast (2022-2027)
- 7.2.3 China Customer Information System (CIS) Sales Volume and Revenue Forecast (2022-2027)
- 7.2.4 Japan Customer Information System (CIS) Sales Volume and Revenue Forecast (2022-2027)
- 7.2.5 India Customer Information System (CIS) Sales Volume and Revenue Forecast (2022-2027)
- 7.2.6 Southeast Asia Customer Information System (CIS) Sales Volume and Revenue Forecast (2022-2027)
- 7.2.7 Latin America Customer Information System (CIS) Sales Volume and Revenue Forecast (2022-2027)
- 7.2.8 Middle East and Africa Customer Information System (CIS) Sales Volume and Revenue Forecast (2022-2027)
- 7.3 Global Customer Information System (CIS) Sales Volume, Revenue and Price Forecast by Type (2022-2027)
- 7.3.1 Global Customer Information System (CIS) Revenue and Growth Rate of Onpremises (2022-2027)
- 7.3.2 Global Customer Information System (CIS) Revenue and Growth Rate of Cloud-based (2022-2027)
- 7.4 Global Customer Information System (CIS) Consumption Forecast by Application (2022-2027)
- 7.4.1 Global Customer Information System (CIS) Consumption Value and Growth Rate of BFSI(2022-2027)
- 7.4.2 Global Customer Information System (CIS) Consumption Value and Growth Rate of IT and Telecommunications(2022-2027)
- 7.4.3 Global Customer Information System (CIS) Consumption Value and Growth Rate of Retail and eCommerce(2022-2027)
- 7.4.4 Global Customer Information System (CIS) Consumption Value and Growth Rate of Government(2022-2027)
- 7.4.5 Global Customer Information System (CIS) Consumption Value and Growth Rate of Energy and Utilities(2022-2027)
- 7.5 Customer Information System (CIS) Market Forecast Under COVID-19

### 8 CUSTOMER INFORMATION SYSTEM (CIS) MARKET UPSTREAM AND DOWNSTREAM ANALYSIS

- 8.1 Customer Information System (CIS) Industrial Chain Analysis
- 8.2 Key Raw Materials Suppliers and Price Analysis



- 8.3 Manufacturing Cost Structure Analysis
  - 8.3.1 Labor Cost Analysis
  - 8.3.2 Energy Costs Analysis
  - 8.3.3 R&D Costs Analysis
- 8.4 Alternative Product Analysis
- 8.5 Major Distributors of Customer Information System (CIS) Analysis
- 8.6 Major Downstream Buyers of Customer Information System (CIS) Analysis
- 8.7 Impact of COVID-19 and the Russia-Ukraine war on the Upstream and Downstream in the Customer Information System (CIS) Industry

#### 9 PLAYERS PROFILES

- 9.1 Agility CIS
- 9.1.1 Agility CIS Basic Information, Manufacturing Base, Sales Region and Competitors
- 9.1.2 Customer Information System (CIS) Product Profiles, Application and Specification
- 9.1.3 Agility CIS Market Performance (2017-2022)
- 9.1.4 Recent Development
- 9.1.5 SWOT Analysis
- 9.2 Engineering
- 9.2.1 Engineering Basic Information, Manufacturing Base, Sales Region and Competitors
- 9.2.2 Customer Information System (CIS) Product Profiles, Application and Specification
  - 9.2.3 Engineering Market Performance (2017-2022)
  - 9.2.4 Recent Development
  - 9.2.5 SWOT Analysis
- 9.3 Wipro
  - 9.3.1 Wipro Basic Information, Manufacturing Base, Sales Region and Competitors
- 9.3.2 Customer Information System (CIS) Product Profiles, Application and Specification
  - 9.3.3 Wipro Market Performance (2017-2022)
  - 9.3.4 Recent Development
- 9.3.5 SWOT Analysis
- 9.4 Cogsdale
  - 9.4.1 Cogsdale Basic Information, Manufacturing Base, Sales Region and Competitors
- 9.4.2 Customer Information System (CIS) Product Profiles, Application and Specification



- 9.4.3 Cogsdale Market Performance (2017-2022)
- 9.4.4 Recent Development
- 9.4.5 SWOT Analysis
- 9.5 Cayenta
- 9.5.1 Cayenta Basic Information, Manufacturing Base, Sales Region and Competitors
- 9.5.2 Customer Information System (CIS) Product Profiles, Application and Specification
- 9.5.3 Cayenta Market Performance (2017-2022)
- 9.5.4 Recent Development
- 9.5.5 SWOT Analysis
- 9.6 Vertexone
- 9.6.1 Vertexone Basic Information, Manufacturing Base, Sales Region and Competitors
- 9.6.2 Customer Information System (CIS) Product Profiles, Application and Specification
- 9.6.3 Vertexone Market Performance (2017-2022)
- 9.6.4 Recent Development
- 9.6.5 SWOT Analysis
- 9.7 Ferranti Computer Systems
- 9.7.1 Ferranti Computer Systems Basic Information, Manufacturing Base, Sales Region and Competitors
- 9.7.2 Customer Information System (CIS) Product Profiles, Application and Specification
  - 9.7.3 Ferranti Computer Systems Market Performance (2017-2022)
  - 9.7.4 Recent Development
  - 9.7.5 SWOT Analysis
- 9.8 Hansen
  - 9.8.1 Hansen Basic Information, Manufacturing Base, Sales Region and Competitors
- 9.8.2 Customer Information System (CIS) Product Profiles, Application and Specification
  - 9.8.3 Hansen Market Performance (2017-2022)
  - 9.8.4 Recent Development
  - 9.8.5 SWOT Analysis
- 9.9 SAP
- 9.9.1 SAP Basic Information, Manufacturing Base, Sales Region and Competitors
- 9.9.2 Customer Information System (CIS) Product Profiles, Application and Specification
- 9.9.3 SAP Market Performance (2017-2022)
- 9.9.4 Recent Development



- 9.9.5 SWOT Analysis
- 9.10 Hydro-Comp
- 9.10.1 Hydro-Comp Basic Information, Manufacturing Base, Sales Region and Competitors
- 9.10.2 Customer Information System (CIS) Product Profiles, Application and Specification
  - 9.10.3 Hydro-Comp Market Performance (2017-2022)
  - 9.10.4 Recent Development
  - 9.10.5 SWOT Analysis
- 9.11 IBM
  - 9.11.1 IBM Basic Information, Manufacturing Base, Sales Region and Competitors
- 9.11.2 Customer Information System (CIS) Product Profiles, Application and Specification
  - 9.11.3 IBM Market Performance (2017-2022)
  - 9.11.4 Recent Development
  - 9.11.5 SWOT Analysis
- 9.12 Indra
  - 9.12.1 Indra Basic Information, Manufacturing Base, Sales Region and Competitors
- 9.12.2 Customer Information System (CIS) Product Profiles, Application and Specification
  - 9.12.3 Indra Market Performance (2017-2022)
  - 9.12.4 Recent Development
  - 9.12.5 SWOT Analysis
- 9.13 Open International
- 9.13.1 Open International Basic Information, Manufacturing Base, Sales Region and Competitors
- 9.13.2 Customer Information System (CIS) Product Profiles, Application and Specification
  - 9.13.3 Open International Market Performance (2017-2022)
  - 9.13.4 Recent Development
  - 9.13.5 SWOT Analysis
- 9.14 Northstar Utilities
- 9.14.1 Northstar Utilities Basic Information, Manufacturing Base, Sales Region and Competitors
- 9.14.2 Customer Information System (CIS) Product Profiles, Application and Specification
  - 9.14.3 Northstar Utilities Market Performance (2017-2022)
  - 9.14.4 Recent Development
  - 9.14.5 SWOT Analysis



- 9.15 Oracle
  - 9.15.1 Oracle Basic Information, Manufacturing Base, Sales Region and Competitors
- 9.15.2 Customer Information System (CIS) Product Profiles, Application and Specification
  - 9.15.3 Oracle Market Performance (2017-2022)
  - 9.15.4 Recent Development
  - 9.15.5 SWOT Analysis
- 9.16 Gentrack
- 9.16.1 Gentrack Basic Information, Manufacturing Base, Sales Region and Competitors
- 9.16.2 Customer Information System (CIS) Product Profiles, Application and Specification
- 9.16.3 Gentrack Market Performance (2017-2022)
- 9.16.4 Recent Development
- 9.16.5 SWOT Analysis
- 9.17 Advanced Utility Systems
- 9.17.1 Advanced Utility Systems Basic Information, Manufacturing Base, Sales Region and Competitors
- 9.17.2 Customer Information System (CIS) Product Profiles, Application and Specification
  - 9.17.3 Advanced Utility Systems Market Performance (2017-2022)
  - 9.17.4 Recent Development
  - 9.17.5 SWOT Analysis
- 9.18 Avertra
  - 9.18.1 Avertra Basic Information, Manufacturing Base, Sales Region and Competitors
- 9.18.2 Customer Information System (CIS) Product Profiles, Application and Specification
- 9.18.3 Avertra Market Performance (2017-2022)
- 9.18.4 Recent Development
- 9.18.5 SWOT Analysis
- 9.19 Efluid
  - 9.19.1 Efluid Basic Information, Manufacturing Base, Sales Region and Competitors
- 9.19.2 Customer Information System (CIS) Product Profiles, Application and Specification
  - 9.19.3 Efluid Market Performance (2017-2022)
  - 9.19.4 Recent Development
  - 9.19.5 SWOT Analysis
- 9.20 Milestone Utility Services
- 9.20.1 Milestone Utility Services Basic Information, Manufacturing Base, Sales Region



### and Competitors

- 9.20.2 Customer Information System (CIS) Product Profiles, Application and Specification
  - 9.20.3 Milestone Utility Services Market Performance (2017-2022)
  - 9.20.4 Recent Development
  - 9.20.5 SWOT Analysis
- 9.21 Itineris
- 9.21.1 Itineris Basic Information, Manufacturing Base, Sales Region and Competitors
- 9.21.2 Customer Information System (CIS) Product Profiles, Application and Specification
- 9.21.3 Itineris Market Performance (2017-2022)
- 9.21.4 Recent Development
- 9.21.5 SWOT Analysis
- 9.22 Fluentgrid
- 9.22.1 Fluentgrid Basic Information, Manufacturing Base, Sales Region and Competitors
- 9.22.2 Customer Information System (CIS) Product Profiles, Application and Specification
  - 9.22.3 Fluentgrid Market Performance (2017-2022)
  - 9.22.4 Recent Development
- 9.22.5 SWOT Analysis
- 9.23 Fathom
  - 9.23.1 Fathom Basic Information, Manufacturing Base, Sales Region and Competitors
- 9.23.2 Customer Information System (CIS) Product Profiles, Application and Specification
  - 9.23.3 Fathom Market Performance (2017-2022)
  - 9.23.4 Recent Development
  - 9.23.5 SWOT Analysis
- 9.24 ATS
  - 9.24.1 ATS Basic Information, Manufacturing Base, Sales Region and Competitors
  - 9.24.2 Customer Information System (CIS) Product Profiles, Application and
- Specification
  - 9.24.3 ATS Market Performance (2017-2022)
  - 9.24.4 Recent Development
  - 9.24.5 SWOT Analysis

#### 10 RESEARCH FINDINGS AND CONCLUSION

### 11 APPENDIX



- 11.1 Methodology
- 11.2 Research Data Source



### **List Of Tables**

#### LIST OF TABLES AND FIGURES

Figure Customer Information System (CIS) Product Picture

Table Global Customer Information System (CIS) Market Sales Volume and CAGR (%) Comparison by Type

Table Customer Information System (CIS) Market Consumption (Sales Volume) Comparison by Application (2017-2027)

Figure Global Customer Information System (CIS) Market Size (Revenue, Million USD) and CAGR (%) (2017-2027)

Figure United States Customer Information System (CIS) Market Revenue (Million USD) and Growth Rate (2017-2027)

Figure Europe Customer Information System (CIS) Market Revenue (Million USD) and Growth Rate (2017-2027)

Figure China Customer Information System (CIS) Market Revenue (Million USD) and Growth Rate (2017-2027)

Figure Japan Customer Information System (CIS) Market Revenue (Million USD) and Growth Rate (2017-2027)

Figure India Customer Information System (CIS) Market Revenue (Million USD) and Growth Rate (2017-2027)

Figure Southeast Asia Customer Information System (CIS) Market Revenue (Million USD) and Growth Rate (2017-2027)

Figure Latin America Customer Information System (CIS) Market Revenue (Million USD) and Growth Rate (2017-2027)

Figure Middle East and Africa Customer Information System (CIS) Market Revenue (Million USD) and Growth Rate (2017-2027)

Figure Global Customer Information System (CIS) Market Sales Volume Status and Outlook (2017-2027)

Table Global Macroeconomic Analysis

Figure Global COVID-19 Status Overview

Table Influence of COVID-19 Outbreak on Customer Information System (CIS) Industry Development

Table Global Customer Information System (CIS) Sales Volume by Player (2017-2022) Table Global Customer Information System (CIS) Sales Volume Share by Player (2017-2022)

Figure Global Customer Information System (CIS) Sales Volume Share by Player in 2021

Table Customer Information System (CIS) Revenue (Million USD) by Player



(2017-2022)

Table Customer Information System (CIS) Revenue Market Share by Player (2017-2022)

Table Customer Information System (CIS) Price by Player (2017-2022)

Table Customer Information System (CIS) Gross Margin by Player (2017-2022)

Table Mergers & Acquisitions, Expansion Plans

Table Global Customer Information System (CIS) Sales Volume, Region Wise (2017-2022)

Table Global Customer Information System (CIS) Sales Volume Market Share, Region Wise (2017-2022)

Figure Global Customer Information System (CIS) Sales Volume Market Share, Region Wise (2017-2022)

Figure Global Customer Information System (CIS) Sales Volume Market Share, Region Wise in 2021

Table Global Customer Information System (CIS) Revenue (Million USD), Region Wise (2017-2022)

Table Global Customer Information System (CIS) Revenue Market Share, Region Wise (2017-2022)

Figure Global Customer Information System (CIS) Revenue Market Share, Region Wise (2017-2022)

Figure Global Customer Information System (CIS) Revenue Market Share, Region Wise in 2021

Table Global Customer Information System (CIS) Sales Volume, Revenue (Million USD), Price and Gross Margin (2017-2022)

Table United States Customer Information System (CIS) Sales Volume, Revenue (Million USD), Price and Gross Margin (2017-2022)

Table Europe Customer Information System (CIS) Sales Volume, Revenue (Million USD), Price and Gross Margin (2017-2022)

Table China Customer Information System (CIS) Sales Volume, Revenue (Million USD), Price and Gross Margin (2017-2022)

Table Japan Customer Information System (CIS) Sales Volume, Revenue (Million USD), Price and Gross Margin (2017-2022)

Table India Customer Information System (CIS) Sales Volume, Revenue (Million USD), Price and Gross Margin (2017-2022)

Table Southeast Asia Customer Information System (CIS) Sales Volume, Revenue (Million USD), Price and Gross Margin (2017-2022)

Table Latin America Customer Information System (CIS) Sales Volume, Revenue (Million USD), Price and Gross Margin (2017-2022)

Table Middle East and Africa Customer Information System (CIS) Sales Volume,



Revenue (Million USD), Price and Gross Margin (2017-2022)

Table Global Customer Information System (CIS) Sales Volume by Type (2017-2022)

Table Global Customer Information System (CIS) Sales Volume Market Share by Type (2017-2022)

Figure Global Customer Information System (CIS) Sales Volume Market Share by Type in 2021

Table Global Customer Information System (CIS) Revenue (Million USD) by Type (2017-2022)

Table Global Customer Information System (CIS) Revenue Market Share by Type (2017-2022)

Figure Global Customer Information System (CIS) Revenue Market Share by Type in 2021

Table Customer Information System (CIS) Price by Type (2017-2022)

Figure Global Customer Information System (CIS) Sales Volume and Growth Rate of On-premises (2017-2022)

Figure Global Customer Information System (CIS) Revenue (Million USD) and Growth Rate of On-premises (2017-2022)

Figure Global Customer Information System (CIS) Sales Volume and Growth Rate of Cloud-based (2017-2022)

Figure Global Customer Information System (CIS) Revenue (Million USD) and Growth Rate of Cloud-based (2017-2022)

Table Global Customer Information System (CIS) Consumption by Application (2017-2022)

Table Global Customer Information System (CIS) Consumption Market Share by Application (2017-2022)

Table Global Customer Information System (CIS) Consumption Revenue (Million USD) by Application (2017-2022)

Table Global Customer Information System (CIS) Consumption Revenue Market Share by Application (2017-2022)

Table Global Customer Information System (CIS) Consumption and Growth Rate of BFSI (2017-2022)

Table Global Customer Information System (CIS) Consumption and Growth Rate of IT and Telecommunications (2017-2022)

Table Global Customer Information System (CIS) Consumption and Growth Rate of Retail and eCommerce (2017-2022)

Table Global Customer Information System (CIS) Consumption and Growth Rate of Government (2017-2022)

Table Global Customer Information System (CIS) Consumption and Growth Rate of Energy and Utilities (2017-2022)



Figure Global Customer Information System (CIS) Sales Volume and Growth Rate Forecast (2022-2027)

Figure Global Customer Information System (CIS) Revenue (Million USD) and Growth Rate Forecast (2022-2027)

Figure Global Customer Information System (CIS) Price and Trend Forecast (2022-2027)

Figure USA Customer Information System (CIS) Market Sales Volume and Growth Rate Forecast Analysis (2022-2027)

Figure USA Customer Information System (CIS) Market Revenue (Million USD) and Growth Rate Forecast Analysis (2022-2027)

Figure Europe Customer Information System (CIS) Market Sales Volume and Growth Rate Forecast Analysis (2022-2027)

Figure Europe Customer Information System (CIS) Market Revenue (Million USD) and Growth Rate Forecast Analysis (2022-2027)

Figure China Customer Information System (CIS) Market Sales Volume and Growth Rate Forecast Analysis (2022-2027)

Figure China Customer Information System (CIS) Market Revenue (Million USD) and Growth Rate Forecast Analysis (2022-2027)

Figure Japan Customer Information System (CIS) Market Sales Volume and Growth Rate Forecast Analysis (2022-2027)

Figure Japan Customer Information System (CIS) Market Revenue (Million USD) and Growth Rate Forecast Analysis (2022-2027)

Figure India Customer Information System (CIS) Market Sales Volume and Growth Rate Forecast Analysis (2022-2027)

Figure India Customer Information System (CIS) Market Revenue (Million USD) and Growth Rate Forecast Analysis (2022-2027)

Figure Southeast Asia Customer Information System (CIS) Market Sales Volume and Growth Rate Forecast Analysis (2022-2027)

Figure Southeast Asia Customer Information System (CIS) Market Revenue (Million USD) and Growth Rate Forecast Analysis (2022-2027)

Figure Latin America Customer Information System (CIS) Market Sales Volume and Growth Rate Forecast Analysis (2022-2027)

Figure Latin America Customer Information System (CIS) Market Revenue (Million USD) and Growth Rate Forecast Analysis (2022-2027)

Figure Middle East and Africa Customer Information System (CIS) Market Sales Volume and Growth Rate Forecast Analysis (2022-2027)

Figure Middle East and Africa Customer Information System (CIS) Market Revenue (Million USD) and Growth Rate Forecast Analysis (2022-2027)

Table Global Customer Information System (CIS) Market Sales Volume Forecast, by



Type

Table Global Customer Information System (CIS) Sales Volume Market Share Forecast, by Type

Table Global Customer Information System (CIS) Market Revenue (Million USD) Forecast, by Type

Table Global Customer Information System (CIS) Revenue Market Share Forecast, by Type

Table Global Customer Information System (CIS) Price Forecast, by Type

Figure Global Customer Information System (CIS) Revenue (Million USD) and Growth Rate of On-premises (2022-2027)

Figure Global Customer Information System (CIS) Revenue (Million USD) and Growth Rate of On-premises (2022-2027)

Figure Global Customer Information System (CIS) Revenue (Million USD) and Growth Rate of Cloud-based (2022-2027)

Figure Global Customer Information System (CIS) Revenue (Million USD) and Growth Rate of Cloud-based (2022-2027)

Table Global Customer Information System (CIS) Market Consumption Forecast, by Application

Table Global Customer Information System (CIS) Consumption Market Share Forecast, by Application

Table Global Customer Information System (CIS) Market Revenue (Million USD) Forecast, by Application

Table Global Customer Information System (CIS) Revenue Market Share Forecast, by Application

Figure Global Customer Information System (CIS) Consumption Value (Million USD) and Growth Rate of BFSI (2022-2027)

Figure Global Customer Information System (CIS) Consumption Value (Million USD) and Growth Rate of IT and Telecommunications (2022-2027)

Figure Global Customer Information System (CIS) Consumption Value (Million USD) and Growth Rate of Retail and eCommerce (2022-2027)

Figure Global Customer Information System (CIS) Consumption Value (Million USD) and Growth Rate of Government (2022-2027)

Figure Global Customer Information System (CIS) Consumption Value (Million USD) and Growth Rate of Energy and Utilities (2022-2027)

Figure Customer Information System (CIS) Industrial Chain Analysis

Table Key Raw Materials Suppliers and Price Analysis

Figure Manufacturing Cost Structure Analysis

Table Alternative Product Analysis

**Table Downstream Distributors** 



**Table Downstream Buyers** 

Table Agility CIS Profile

Table Agility CIS Customer Information System (CIS) Sales Volume, Revenue (Million USD), Price and Gross Margin (2017-2022)

Figure Agility CIS Customer Information System (CIS) Sales Volume and Growth Rate Figure Agility CIS Revenue (Million USD) Market Share 2017-2022

Table Engineering Profile

Table Engineering Customer Information System (CIS) Sales Volume, Revenue (Million USD), Price and Gross Margin (2017-2022)

Figure Engineering Customer Information System (CIS) Sales Volume and Growth Rate Figure Engineering Revenue (Million USD) Market Share 2017-2022

Table Wipro Profile

Table Wipro Customer Information System (CIS) Sales Volume, Revenue (Million USD), Price and Gross Margin (2017-2022)

Figure Wipro Customer Information System (CIS) Sales Volume and Growth Rate Figure Wipro Revenue (Million USD) Market Share 2017-2022

Table Cogsdale Profile

Table Cogsdale Customer Information System (CIS) Sales Volume, Revenue (Million USD), Price and Gross Margin (2017-2022)

Figure Cogsdale Customer Information System (CIS) Sales Volume and Growth Rate Figure Cogsdale Revenue (Million USD) Market Share 2017-2022

Table Cayenta Profile

Table Cayenta Customer Information System (CIS) Sales Volume, Revenue (Million USD), Price and Gross Margin (2017-2022)

Figure Cayenta Customer Information System (CIS) Sales Volume and Growth Rate Figure Cayenta Revenue (Million USD) Market Share 2017-2022

Table Vertexone Profile

Table Vertexone Customer Information System (CIS) Sales Volume, Revenue (Million USD), Price and Gross Margin (2017-2022)

Figure Vertexone Customer Information System (CIS) Sales Volume and Growth Rate Figure Vertexone Revenue (Million USD) Market Share 2017-2022

Table Ferranti Computer Systems Profile

Table Ferranti Computer Systems Customer Information System (CIS) Sales Volume, Revenue (Million USD), Price and Gross Margin (2017-2022)

Figure Ferranti Computer Systems Customer Information System (CIS) Sales Volume and Growth Rate

Figure Ferranti Computer Systems Revenue (Million USD) Market Share 2017-2022 Table Hansen Profile

Table Hansen Customer Information System (CIS) Sales Volume, Revenue (Million



USD), Price and Gross Margin (2017-2022)

Figure Hansen Customer Information System (CIS) Sales Volume and Growth Rate Figure Hansen Revenue (Million USD) Market Share 2017-2022

Table SAP Profile

Table SAP Customer Information System (CIS) Sales Volume, Revenue (Million USD), Price and Gross Margin (2017-2022)

Figure SAP Customer Information System (CIS) Sales Volume and Growth Rate Figure SAP Revenue (Million USD) Market Share 2017-2022

Table Hydro-Comp Profile

Table Hydro-Comp Customer Information System (CIS) Sales Volume, Revenue (Million USD), Price and Gross Margin (2017-2022)

Figure Hydro-Comp Customer Information System (CIS) Sales Volume and Growth Rate

Figure Hydro-Comp Revenue (Million USD) Market Share 2017-2022

Table IBM Profile

Table IBM Customer Information System (CIS) Sales Volume, Revenue (Million USD), Price and Gross Margin (2017-2022)

Figure IBM Customer Information System (CIS) Sales Volume and Growth Rate Figure IBM Revenue (Million USD) Market Share 2017-2022

Table Indra Profile

Table Indra Customer Information System (CIS) Sales Volume, Revenue (Million USD), Price and Gross Margin (2017-2022)

Figure Indra Customer Information System (CIS) Sales Volume and Growth Rate Figure Indra Revenue (Million USD) Market Share 2017-2022

Table Open International Profile

Table Open International Customer Information System (CIS) Sales Volume, Revenue (Million USD), Price and Gross Margin (2017-2022)

Figure Open International Customer Information System (CIS) Sales Volume and Growth Rate

Figure Open International Revenue (Million USD) Market Share 2017-2022 Table Northstar Utilities Profile

Table Northstar Utilities Customer Information System (CIS) Sales Volume, Revenue (Million USD), Price and Gross Margin (2017-2022)

Figure Northstar Utilities Customer Information System (CIS) Sales Volume and Growth Rate

Figure Northstar Utilities Revenue (Million USD) Market Share 2017-2022

Table Oracle Profile

Table Oracle Customer Information System (CIS) Sales Volume, Revenue (Million USD), Price and Gross Margin (2017-2022)



Figure Oracle Customer Information System (CIS) Sales Volume and Growth Rate Figure Oracle Revenue (Million USD) Market Share 2017-2022

**Table Gentrack Profile** 

Table Gentrack Customer Information System (CIS) Sales Volume, Revenue (Million USD), Price and Gross Margin (2017-2022)

Figure Gentrack Customer Information System (CIS) Sales Volume and Growth Rate Figure Gentrack Revenue (Million USD) Market Share 2017-2022

Table Advanced Utility Systems Profile

Table Advanced Utility Systems Customer Information System (CIS) Sales Volume, Revenue (Million USD), Price and Gross Margin (2017-2022)

Figure Advanced Utility Systems Customer Information System (CIS) Sales Volume and Growth Rate

Figure Advanced Utility Systems Revenue (Million USD) Market Share 2017-2022 Table Avertra Profile

Table Avertra Customer Information System (CIS) Sales Volume, Revenue (Million USD), Price and Gross Margin (2017-2022)

Figure Avertra Customer Information System (CIS) Sales Volume and Growth Rate Figure Avertra Revenue (Million USD) Market Share 2017-2022

Table Efluid Profile

Table Efluid Customer Information System (CIS) Sales Volume, Revenue (Million USD), Price and Gross Margin (2017-2022)

Figure Efluid Customer Information System (CIS) Sales Volume and Growth Rate Figure Efluid Revenue (Million USD) Market Share 2017-2022

Table Milestone Utility Services Profile

Table Milestone Utility Services Customer Information System (CIS) Sales Volume, Revenue (



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