

Global Call Recording Software Market Research Report with Opportunities and Strategies to Boost Growth- COVID-19 Impact and Recovery

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Abstracts

Call recording software records telephone conversations over PSTN or VoIP in a digital audio file format. Call recording is distinct from call logging and tracking, which record details about the call but not the conversation; however, software may include both recording and logging functionality.

Based on the Call Recording Software market development status, competitive landscape and development model in different regions of the world, this report is dedicated to providing niche markets, potential risks and comprehensive competitive strategy analysis in different fields. From the competitive advantages of different types of products and services, the development opportunities and consumption characteristics and structure analysis of the downstream application fields are all analyzed in detail. To Boost Growth during the epidemic era, this report analyzes in detail for the potential risks and opportunities which can be focused on.

In Chapter 2.4 of the report, we share our perspectives for the impact of COVID-19 from the long and short term.

In chapter 3.4, we provide the influence of the crisis on the industry chain, especially for marketing channels.

In chapters 8-13, we update the timely industry economic revitalization plan of the country-wise government.

Key players in the global Call Recording Software market covered in Chapter 5:

Lily Comms

Retell
BT Group plc
4Com
Midland Communications Co. Ltd
8x8 UK Limited
Octagon Communications Ltd
Network Telecom (UK) Ltd

In Chapter 6, on the basis of types, the Call Recording Software market from 2015 to 2025 is primarily split into:

Non-Contact Center
Contact Center

In Chapter 7, on the basis of applications, the Call Recording Software market from 2015 to 2025 covers:

Contact Center
Compliance
Training
Monitoring Service Levels

Geographically, the detailed analysis of consumption, revenue, market share and growth rate, historic and forecast (2015-2025) of the following regions are covered in Chapter 8-13:

North America (Covered in Chapter 9)
United States
Canada
Mexico
Europe (Covered in Chapter 10)
Germany
UK
France
Italy
Spain
Russia
Others

Asia-Pacific (Covered in Chapter 11)

China

Japan

South Korea

Australia

India

South America (Covered in Chapter 12)

Brazil

Argentina

Columbia

Middle East and Africa (Covered in Chapter 13)

UAE

Egypt

South Africa

Years considered for this report:

Historical Years: 2015-2019

Base Year: 2019

Estimated Year: 2020

Forecast Period: 2020-2025

Contents

1 MARKET OVERVIEW

- 1.1 Product Definition and Market Characteristics
- 1.2 Global Call Recording Software Market Size
- 1.3 Market Segmentation
- 1.4 Global Macroeconomic Analysis
- 1.5 SWOT Analysis

2. MARKET DYNAMICS

- 2.1 Market Drivers
- 2.2 Market Constraints and Challenges
- 2.3 Emerging Market Trends
- 2.4 Impact of COVID-19
 - 2.4.1 Short-term Impact
 - 2.4.2 Long-term Impact

3 ASSOCIATED INDUSTRY ASSESSMENT

- 3.1 Supply Chain Analysis
- 3.2 Industry Active Participants
 - 3.2.1 Suppliers of Raw Materials
 - 3.2.2 Key Distributors/Retailers
- 3.3 Alternative Analysis
- 3.4 The Impact of Covid-19 From the Perspective of Industry Chain

4 MARKET COMPETITIVE LANDSCAPE

- 4.1 Industry Leading Players
- 4.2 Industry News
 - 4.2.1 Key Product Launch News
 - 4.2.2 M&A and Expansion Plans

5 ANALYSIS OF LEADING COMPANIES

- 5.1 Lily Comms
 - 5.1.1 Lily Comms Company Profile

- 5.1.2 Lily Comms Business Overview
- 5.1.3 Lily Comms Call Recording Software Sales, Revenue, Average Selling Price and Gross Margin (2015-2020)
- 5.1.4 Lily Comms Call Recording Software Products Introduction
- 5.2 Retell
 - 5.2.1 Retell Company Profile
 - 5.2.2 Retell Business Overview
 - 5.2.3 Retell Call Recording Software Sales, Revenue, Average Selling Price and Gross Margin (2015-2020)
 - 5.2.4 Retell Call Recording Software Products Introduction
- 5.3 BT Group plc
 - 5.3.1 BT Group plc Company Profile
 - 5.3.2 BT Group plc Business Overview
 - 5.3.3 BT Group plc Call Recording Software Sales, Revenue, Average Selling Price and Gross Margin (2015-2020)
 - 5.3.4 BT Group plc Call Recording Software Products Introduction
- 5.4 4Com
 - 5.4.1 4Com Company Profile
 - 5.4.2 4Com Business Overview
 - 5.4.3 4Com Call Recording Software Sales, Revenue, Average Selling Price and Gross Margin (2015-2020)
 - 5.4.4 4Com Call Recording Software Products Introduction
- 5.5 Midland Communications Co. Ltd
 - 5.5.1 Midland Communications Co. Ltd Company Profile
 - 5.5.2 Midland Communications Co. Ltd Business Overview
 - 5.5.3 Midland Communications Co. Ltd Call Recording Software Sales, Revenue, Average Selling Price and Gross Margin (2015-2020)
 - 5.5.4 Midland Communications Co. Ltd Call Recording Software Products Introduction
- 5.6 8x8 UK Limited
 - 5.6.1 8x8 UK Limited Company Profile
 - 5.6.2 8x8 UK Limited Business Overview
 - 5.6.3 8x8 UK Limited Call Recording Software Sales, Revenue, Average Selling Price and Gross Margin (2015-2020)
 - 5.6.4 8x8 UK Limited Call Recording Software Products Introduction
- 5.7 Octagon Communications Ltd
 - 5.7.1 Octagon Communications Ltd Company Profile
 - 5.7.2 Octagon Communications Ltd Business Overview
 - 5.7.3 Octagon Communications Ltd Call Recording Software Sales, Revenue, Average Selling Price and Gross Margin (2015-2020)

- 5.7.4 Octagon Communications Ltd Call Recording Software Products Introduction
- 5.8 Network Telecom (UK) Ltd
 - 5.8.1 Network Telecom (UK) Ltd Company Profile
 - 5.8.2 Network Telecom (UK) Ltd Business Overview
 - 5.8.3 Network Telecom (UK) Ltd Call Recording Software Sales, Revenue, Average Selling Price and Gross Margin (2015-2020)
 - 5.8.4 Network Telecom (UK) Ltd Call Recording Software Products Introduction

6 MARKET ANALYSIS AND FORECAST, BY PRODUCT TYPES

- 6.1 Global Call Recording Software Sales, Revenue and Market Share by Types (2015-2020)
 - 6.1.1 Global Call Recording Software Sales and Market Share by Types (2015-2020)
 - 6.1.2 Global Call Recording Software Revenue and Market Share by Types (2015-2020)
 - 6.1.3 Global Call Recording Software Price by Types (2015-2020)
- 6.2 Global Call Recording Software Market Forecast by Types (2020-2025)
 - 6.2.1 Global Call Recording Software Market Forecast Sales and Market Share by Types (2020-2025)
 - 6.2.2 Global Call Recording Software Market Forecast Revenue and Market Share by Types (2020-2025)
- 6.3 Global Call Recording Software Sales, Price and Growth Rate by Types (2015-2020)
 - 6.3.1 Global Call Recording Software Sales, Price and Growth Rate of Non-Contact Center
 - 6.3.2 Global Call Recording Software Sales, Price and Growth Rate of Contact Center
- 6.4 Global Call Recording Software Market Revenue and Sales Forecast, by Types (2020-2025)
 - 6.4.1 Non-Contact Center Market Revenue and Sales Forecast (2020-2025)
 - 6.4.2 Contact Center Market Revenue and Sales Forecast (2020-2025)

7 MARKET ANALYSIS AND FORECAST, BY APPLICATIONS

- 7.1 Global Call Recording Software Sales, Revenue and Market Share by Applications (2015-2020)
 - 7.1.1 Global Call Recording Software Sales and Market Share by Applications (2015-2020)
 - 7.1.2 Global Call Recording Software Revenue and Market Share by Applications (2015-2020)

7.2 Global Call Recording Software Market Forecast by Applications (2020-2025)

7.2.1 Global Call Recording Software Market Forecast Sales and Market Share by Applications (2020-2025)

7.2.2 Global Call Recording Software Market Forecast Revenue and Market Share by Applications (2020-2025)

7.3 Global Revenue, Sales and Growth Rate by Applications (2015-2020)

7.3.1 Global Call Recording Software Revenue, Sales and Growth Rate of Contact Center (2015-2020)

7.3.2 Global Call Recording Software Revenue, Sales and Growth Rate of Compliance (2015-2020)

7.3.3 Global Call Recording Software Revenue, Sales and Growth Rate of Training (2015-2020)

7.3.4 Global Call Recording Software Revenue, Sales and Growth Rate of Monitoring Service Levels (2015-2020)

7.4 Global Call Recording Software Market Revenue and Sales Forecast, by Applications (2020-2025)

7.4.1 Contact Center Market Revenue and Sales Forecast (2020-2025)

7.4.2 Compliance Market Revenue and Sales Forecast (2020-2025)

7.4.3 Training Market Revenue and Sales Forecast (2020-2025)

7.4.4 Monitoring Service Levels Market Revenue and Sales Forecast (2020-2025)

8 MARKET ANALYSIS AND FORECAST, BY REGIONS

8.1 Global Call Recording Software Sales by Regions (2015-2020)

8.2 Global Call Recording Software Market Revenue by Regions (2015-2020)

8.3 Global Call Recording Software Market Forecast by Regions (2020-2025)

9 NORTH AMERICA CALL RECORDING SOFTWARE MARKET ANALYSIS

9.1 Market Overview and Prospect Analysis

9.2 North America Call Recording Software Market Sales and Growth Rate (2015-2020)

9.3 North America Call Recording Software Market Revenue and Growth Rate (2015-2020)

9.4 North America Call Recording Software Market Forecast

9.5 The Influence of COVID-19 on North America Market

9.6 North America Call Recording Software Market Analysis by Country

9.6.1 U.S. Call Recording Software Sales and Growth Rate

9.6.2 Canada Call Recording Software Sales and Growth Rate

9.6.3 Mexico Call Recording Software Sales and Growth Rate

10 EUROPE CALL RECORDING SOFTWARE MARKET ANALYSIS

- 10.1 Market Overview and Prospect Analysis
- 10.2 Europe Call Recording Software Market Sales and Growth Rate (2015-2020)
- 10.3 Europe Call Recording Software Market Revenue and Growth Rate (2015-2020)
- 10.4 Europe Call Recording Software Market Forecast
- 10.5 The Influence of COVID-19 on Europe Market
- 10.6 Europe Call Recording Software Market Analysis by Country
 - 10.6.1 Germany Call Recording Software Sales and Growth Rate
 - 10.6.2 United Kingdom Call Recording Software Sales and Growth Rate
 - 10.6.3 France Call Recording Software Sales and Growth Rate
 - 10.6.4 Italy Call Recording Software Sales and Growth Rate
 - 10.6.5 Spain Call Recording Software Sales and Growth Rate
 - 10.6.6 Russia Call Recording Software Sales and Growth Rate

11 ASIA-PACIFIC CALL RECORDING SOFTWARE MARKET ANALYSIS

- 11.1 Market Overview and Prospect Analysis
- 11.2 Asia-Pacific Call Recording Software Market Sales and Growth Rate (2015-2020)
- 11.3 Asia-Pacific Call Recording Software Market Revenue and Growth Rate (2015-2020)
- 11.4 Asia-Pacific Call Recording Software Market Forecast
- 11.5 The Influence of COVID-19 on Asia Pacific Market
- 11.6 Asia-Pacific Call Recording Software Market Analysis by Country
 - 11.6.1 China Call Recording Software Sales and Growth Rate
 - 11.6.2 Japan Call Recording Software Sales and Growth Rate
 - 11.6.3 South Korea Call Recording Software Sales and Growth Rate
 - 11.6.4 Australia Call Recording Software Sales and Growth Rate
 - 11.6.5 India Call Recording Software Sales and Growth Rate

12 SOUTH AMERICA CALL RECORDING SOFTWARE MARKET ANALYSIS

- 12.1 Market Overview and Prospect Analysis
- 12.2 South America Call Recording Software Market Sales and Growth Rate (2015-2020)
- 12.3 South America Call Recording Software Market Revenue and Growth Rate (2015-2020)
- 12.4 South America Call Recording Software Market Forecast

- 12.5 The Influence of COVID-19 on South America Market
- 12.6 South America Call Recording Software Market Analysis by Country
 - 12.6.1 Brazil Call Recording Software Sales and Growth Rate
 - 12.6.2 Argentina Call Recording Software Sales and Growth Rate
 - 12.6.3 Columbia Call Recording Software Sales and Growth Rate

13 MIDDLE EAST AND AFRICA CALL RECORDING SOFTWARE MARKET ANALYSIS

- 13.1 Market Overview and Prospect Analysis
- 13.2 Middle East and Africa Call Recording Software Market Sales and Growth Rate (2015-2020)
- 13.3 Middle East and Africa Call Recording Software Market Revenue and Growth Rate (2015-2020)
- 13.4 Middle East and Africa Call Recording Software Market Forecast
- 13.5 The Influence of COVID-19 on Middle East and Africa Market
- 13.6 Middle East and Africa Call Recording Software Market Analysis by Country
 - 13.6.1 UAE Call Recording Software Sales and Growth Rate
 - 13.6.2 Egypt Call Recording Software Sales and Growth Rate
 - 13.6.3 South Africa Call Recording Software Sales and Growth Rate

14 CONCLUSIONS AND RECOMMENDATIONS

- 14.1 Key Market Findings and Prospects
- 14.2 Advice for Investors

15 APPENDIX

- 15.1 Methodology
- 15.2 Research Data Source

List Of Tables

LIST OF TABLES AND FIGURES

Figure Product Picture

Figure Global Call Recording Software Market Size and Growth Rate 2015-2025

Table Call Recording Software Key Market Segments

Figure Global Call Recording Software Market Revenue (\$) Segment by Type from 2015-2020

Figure Global Call Recording Software Market Revenue (\$) Segment by Applications from 2015-2020

Table SWOT Analysis

Figure Global COVID-19 Status

Figure Supply Chain

Table Major Players Headquarters, and Service Area of Call Recording Software

Table Major Players Revenue in 2019

Figure Major Players Revenue Share in 2019

Table Lily Comms Company Profile

Table Lily Comms Sales, Revenue (US\$ Million), Average Selling Price and Gross Margin (2015-2020)

Figure Lily Comms Production and Growth Rate

Figure Lily Comms Market Revenue (\$) Market Share 2015-2020

Table Retell Company Profile

Table Retell Sales, Revenue (US\$ Million), Average Selling Price and Gross Margin (2015-2020)

Figure Retell Production and Growth Rate

Figure Retell Market Revenue (\$) Market Share 2015-2020

Table BT Group plc Company Profile

Table BT Group plc Sales, Revenue (US\$ Million), Average Selling Price and Gross Margin (2015-2020)

Figure BT Group plc Production and Growth Rate

Figure BT Group plc Market Revenue (\$) Market Share 2015-2020

Table 4Com Company Profile

Table 4Com Sales, Revenue (US\$ Million), Average Selling Price and Gross Margin (2015-2020)

Figure 4Com Production and Growth Rate

Figure 4Com Market Revenue (\$) Market Share 2015-2020

Table Midland Communications Co. Ltd Company Profile

Table Midland Communications Co. Ltd Sales, Revenue (US\$ Million), Average Selling

Price and Gross Margin (2015-2020)

Figure Midland Communications Co. Ltd Production and Growth Rate

Figure Midland Communications Co. Ltd Market Revenue (\$) Market Share 2015-2020

Table 8x8 UK Limited Company Profile

Table 8x8 UK Limited Sales, Revenue (US\$ Million), Average Selling Price and Gross Margin (2015-2020)

Figure 8x8 UK Limited Production and Growth Rate

Figure 8x8 UK Limited Market Revenue (\$) Market Share 2015-2020

Table Octagon Communications Ltd Company Profile

Table Octagon Communications Ltd Sales, Revenue (US\$ Million), Average Selling Price and Gross Margin (2015-2020)

Figure Octagon Communications Ltd Production and Growth Rate

Figure Octagon Communications Ltd Market Revenue (\$) Market Share 2015-2020

Table Network Telecom (UK) Ltd Company Profile

Table Network Telecom (UK) Ltd Sales, Revenue (US\$ Million), Average Selling Price and Gross Margin (2015-2020)

Figure Network Telecom (UK) Ltd Production and Growth Rate

Figure Network Telecom (UK) Ltd Market Revenue (\$) Market Share 2015-2020

Table Global Call Recording Software Sales by Types (2015-2020)

Table Global Call Recording Software Sales Share by Types (2015-2020)

Table Global Call Recording Software Revenue (\$) by Types (2015-2020)

Table Global Call Recording Software Revenue Share by Types (2015-2020)

Table Global Call Recording Software Price (\$) by Types (2015-2020)

Table Global Call Recording Software Market Forecast Sales by Types (2020-2025)

Table Global Call Recording Software Market Forecast Sales Share by Types (2020-2025)

Table Global Call Recording Software Market Forecast Revenue (\$) by Types (2020-2025)

Table Global Call Recording Software Market Forecast Revenue Share by Types (2020-2025)

Figure Global Non-Contact Center Sales and Growth Rate (2015-2020)

Figure Global Non-Contact Center Price (2015-2020)

Figure Global Contact Center Sales and Growth Rate (2015-2020)

Figure Global Contact Center Price (2015-2020)

Figure Global Call Recording Software Market Revenue (\$) and Growth Rate Forecast of Non-Contact Center (2020-2025)

Figure Global Call Recording Software Sales and Growth Rate Forecast of Non-Contact Center (2020-2025)

Figure Global Call Recording Software Market Revenue (\$) and Growth Rate Forecast

of Contact Center (2020-2025)

Figure Global Call Recording Software Sales and Growth Rate Forecast of Contact Center (2020-2025)

Table Global Call Recording Software Sales by Applications (2015-2020)

Table Global Call Recording Software Sales Share by Applications (2015-2020)

Table Global Call Recording Software Revenue (\$) by Applications (2015-2020)

Table Global Call Recording Software Revenue Share by Applications (2015-2020)

Table Global Call Recording Software Market Forecast Sales by Applications (2020-2025)

Table Global Call Recording Software Market Forecast Sales Share by Applications (2020-2025)

Table Global Call Recording Software Market Forecast Revenue (\$) by Applications (2020-2025)

Table Global Call Recording Software Market Forecast Revenue Share by Applications (2020-2025)

Figure Global Contact Center Sales and Growth Rate (2015-2020)

Figure Global Contact Center Price (2015-2020)

Figure Global Compliance Sales and Growth Rate (2015-2020)

Figure Global Compliance Price (2015-2020)

Figure Global Training Sales and Growth Rate (2015-2020)

Figure Global Training Price (2015-2020)

Figure Global Monitoring Service Levels Sales and Growth Rate (2015-2020)

Figure Global Monitoring Service Levels Price (2015-2020)

Figure Global Call Recording Software Market Revenue (\$) and Growth Rate Forecast of Contact Center (2020-2025)

Figure Global Call Recording Software Sales and Growth Rate Forecast of Contact Center (2020-2025)

Figure Global Call Recording Software Market Revenue (\$) and Growth Rate Forecast of Compliance (2020-2025)

Figure Global Call Recording Software Sales and Growth Rate Forecast of Compliance (2020-2025)

Figure Global Call Recording Software Market Revenue (\$) and Growth Rate Forecast of Training (2020-2025)

Figure Global Call Recording Software Sales and Growth Rate Forecast of Training (2020-2025)

Figure Global Call Recording Software Market Revenue (\$) and Growth Rate Forecast of Monitoring Service Levels (2020-2025)

Figure Global Call Recording Software Sales and Growth Rate Forecast of Monitoring Service Levels (2020-2025)

Figure Global Call Recording Software Sales and Growth Rate (2015-2020)
Table Global Call Recording Software Sales by Regions (2015-2020)
Table Global Call Recording Software Sales Market Share by Regions (2015-2020)
Figure Global Call Recording Software Sales Market Share by Regions in 2019
Figure Global Call Recording Software Revenue and Growth Rate (2015-2020)
Table Global Call Recording Software Revenue by Regions (2015-2020)
Table Global Call Recording Software Revenue Market Share by Regions (2015-2020)
Figure Global Call Recording Software Revenue Market Share by Regions in 2019
Table Global Call Recording Software Market Forecast Sales by Regions (2020-2025)
Table Global Call Recording Software Market Forecast Sales Share by Regions (2020-2025)
Table Global Call Recording Software Market Forecast Revenue (\$) by Regions (2020-2025)
Table Global Call Recording Software Market Forecast Revenue Share by Regions (2020-2025)
Figure North America Call Recording Software Market Sales and Growth Rate (2015-2020)
Figure North America Call Recording Software Market Revenue and Growth Rate (2015-2020)
Figure North America Call Recording Software Market Forecast Sales (2020-2025)
Figure North America Call Recording Software Market Forecast Revenue (\$) (2020-2025)
Figure North America COVID-19 Status
Figure U.S. Call Recording Software Market Sales and Growth Rate (2015-2020)
Figure Canada Call Recording Software Market Sales and Growth Rate (2015-2020)
Figure Mexico Call Recording Software Market Sales and Growth Rate (2015-2020)
Figure Europe Call Recording Software Market Sales and Growth Rate (2015-2020)
Figure Europe Call Recording Software Market Revenue and Growth Rate (2015-2020)
Figure Europe Call Recording Software Market Forecast Sales (2020-2025)
Figure Europe Call Recording Software Market Forecast Revenue (\$) (2020-2025)
Figure Europe COVID-19 Status
Figure Germany Call Recording Software Market Sales and Growth Rate (2015-2020)
Figure United Kingdom Call Recording Software Market Sales and Growth Rate (2015-2020)
Figure France Call Recording Software Market Sales and Growth Rate (2015-2020)
Figure Italy Call Recording Software Market Sales and Growth Rate (2015-2020)
Figure Spain Call Recording Software Market Sales and Growth Rate (2015-2020)
Figure Russia Call Recording Software Market Sales and Growth Rate (2015-2020)
Figure Asia-Pacific Call Recording Software Market Sales and Growth Rate

(2015-2020)

Figure Asia-Pacific Call Recording Software Market Revenue and Growth Rate

(2015-2020)

Figure Asia-Pacific Call Recording Software Market Forecast Sales (2020-2025)

Figure Asia-Pacific Call Recording Software Market Forecast Revenue (\$) (2020-2025)

Figure Asia Pacific COVID-19 Status

Figure China Call Recording Software Market Sales and Growth Rate (2015-2020)

Figure Japan Call Recording Software Market Sales and Growth Rate (2015-2020)

Figure South Korea Call Recording Software Market Sales and Growth Rate

(2015-2020)

Figure Australia Call Recording Software Market Sales and Growth Rate (2015-2020)

Figure India Call Recording Software Market Sales and Growth Rate (2015-2020)

Figure South America Call Recording Software Market Sales and Growth Rate

(2015-2020)

Figure South America Call Recording Software Market Revenue and Growth Rate

(2015-2020)

Figure South America Call Recording Software Market Forecast Sales (2020-2025)

Figure South America Call Recording Software Market Forecast Revenue (\$)

(2020-2025)

Figure Brazil Call Recording Software Market Sales and Growth Rate (2015-2020)

Figure Argentina Call Recording Software Market Sales and Growth Rate (2015-2020)

Figure Columbia Call Recording Software Market Sales and Growth Rate (2015-2020)

Figure Middle East and Africa Call Recording Software Market Sales and Growth Rate

(2015-2020)

Figure Middle East and Africa Call Recording Software Market Revenue and Growth

Rate (2015-2020)

Figure Middle East and Africa Call Recording Software Market Forecast Sales

(2020-2025)

Figure Middle East and Africa Call Recording Software Market Forecast Revenue (\$)

(2020-2025)

Figure UAE Call Recording Software Market Sales and Growth Rate (2015-2020)

Figure Egypt Call Recording Software Market Sales and Growth Rate (2015-2020)

Figure South Africa Call Recording Software Market Sales and Growth Rate

(2015-2020)

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