

Global Business Process Outsourcing (BPO) Market Research Report with Opportunities and Strategies to Boost Growth- COVID-19 Impact and Recovery

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Abstracts

Business process outsourcing (also known as business process outsourcing or outsourcing) will point to third-party providers to sign non-primary business activities and functions.

Based on the Business Process Outsourcing (BPO) market development status, competitive landscape and development model in different regions of the world, this report is dedicated to providing niche markets, potential risks and comprehensive competitive strategy analysis in different fields. From the competitive advantages of different types of products and services, the development opportunities and consumption characteristics and structure analysis of the downstream application fields are all analyzed in detail. To Boost Growth during the epidemic era, this report analyzes in detail for the potential risks and opportunities which can be focused on.

In Chapter 2.4 of the report, we share our perspectives for the impact of COVID-19 from the long and short term.

In chapter 3.4, we provide the influence of the crisis on the industry chain, especially for marketing channels.

In chapters 8-13, we update the timely industry economic revitalization plan of the country-wise government.

Key players in the global Business Process Outsourcing (BPO) market covered in Chapter 5:

Acquire BPO

Firstsource Solutions

CBRE Group

Genpact

ADP, LLC

Invensis
Conduent, Inc.
Tata Consultancy Services
Accenture
Synnex (Convergys included)
Tech Mahindra
Transcosmos
Cognizant
Wipro
Alorica
HCL
Sodexo
TTEC Holdings Inc.
Capgemini
Blackstone Group
WNS Global Services
Teleperformance
NCR Corporation
Amdocs
HP Infosystem
Infosys

In Chapter 6, on the basis of types, the Business Process Outsourcing (BPO) market from 2015 to 2025 is primarily split into:

Finance & Accounting
Human Resources
Knowledge Process Outsourcing
Procurement & Supply Chain
Customer Services
Others

In Chapter 7, on the basis of applications, the Business Process Outsourcing (BPO) market from 2015 to 2025 covers:

Banking, Financial Services and Insurance (BFSI)
Healthcare
Manufacturing
IT & Telecommunication
Retail

Others

Geographically, the detailed analysis of consumption, revenue, market share and growth rate, historic and forecast (2015-2025) of the following regions are covered in Chapter 8-13:

North America (Covered in Chapter 9)

United States

Canada

Mexico

Europe (Covered in Chapter 10)

Germany

UK

France

Italy

Spain

Russia

Others

Asia-Pacific (Covered in Chapter 11)

China

Japan

South Korea

Australia

India

South America (Covered in Chapter 12)

Brazil

Argentina

Columbia

Middle East and Africa (Covered in Chapter 13)

UAE

Egypt

South Africa

Years considered for this report:

Historical Years: 2015-2019

Base Year: 2019

Estimated Year: 2020

Forecast Period: 2020-2025

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