

COVID-19 Outbreak-Global Unified Communications as A Service (UCaaS) Industry Market Report-Development Trends, Threats, Opportunities and Competitive Landscape in 2020

<https://marketpublishers.com/r/C77CB3ACFAFBEN.html>

Date: July 2020

Pages: 121

Price: US\$ 3,660.00 (Single User License)

ID: C77CB3ACFAFBEN

Abstracts

Unified communications as a service (UCaaS) is a category of 'as a service' or 'cloud' delivery mechanisms for enterprise communications. Similar to platform as a service (PaaS, where data center capacity is made available to an enterprise on a consumption model from a service provider), with UCaaS, unified communications services can be made available from the cloud to enterprises.

The Unified Communications as A Service (UCaaS) market revenue was xx.xx Million USD in 2019, and will reach xx.xx Million USD in 2025, with a CAGR of x.x% during 2020-2025.

Under COVID-19 outbreak globally, this report provides 360 degrees of analysis from supply chain, import and export control to regional government policy and future influence on the industry. Detailed analysis about market status (2015-2020), enterprise competition pattern, advantages and disadvantages of enterprise products, industry development trends (2020-2025), regional industrial layout characteristics and macroeconomic policies, industrial policy has also been included. From raw materials to end users of this industry are analyzed scientifically, the trends of product circulation and sales channel will be presented as well. Considering COVID-19, this report provides comprehensive and in-depth analysis on how the epidemic push this industry transformation and reform.

In COVID-19 outbreak, Chapter 2.2 of this report provides an analysis of the impact of COVID-19 on the global economy and the Unified Communications as A Service (UCaaS) industry.

Chapter 3.7 covers the analysis of the impact of COVID-19 from the perspective of the industry chain.

In addition, chapters 7-11 consider the impact of COVID-19 on the regional economy.

The Unified Communications as A Service (UCaaS) market can be split based on product types, major applications, and important countries as follows:

Key players in the global Unified Communications as A Service (UCaaS) market covered in Chapter 12:

Verizon Communication

Cisco Systems

Voss Solutions

West Corporation

8x8

Avaya?

UCaaS Experts?

RingCentral

BT Group

Polycom

Star2star Communications

Computer Science Corporation

Microsoft Corporation

In Chapter 4 and 14.1, on the basis of types, the Unified Communications as A Service (UCaaS) market from 2015 to 2025 is primarily split into:

Telephony

Unified Messaging

Conferencing

In Chapter 5 and 14.2, on the basis of applications, the Unified Communications as A Service (UCaaS) market from 2015 to 2025 covers:

Large Enterprise

Small and Medium Enterprises (SMEs)

Public Sector

Other

Geographically, the detailed analysis of consumption, revenue, market share and growth rate, historic and forecast (2015-2025) of the following regions are covered in Chapter 6, 7, 8, 9, 10, 11, 14:

North America (Covered in Chapter 7 and 14)

United States

Canada

Mexico

Europe (Covered in Chapter 8 and 14)

Germany

UK

France

Italy

Spain

Russia

Others

Asia-Pacific (Covered in Chapter 9 and 14)

China

Japan

South Korea

Australia

India

Southeast Asia

Others

Middle East and Africa (Covered in Chapter 10 and 14)

Saudi Arabia

UAE

Egypt

Nigeria

South Africa

Others

South America (Covered in Chapter 11 and 14)

Brazil

Argentina

Columbia

Chile

Others

Years considered for this report:

Historical Years: 2015-2019

Base Year: 2019

Estimated Year: 2020

Forecast Period: 2020-2025

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