

2020-2025 Global Workforce Management (WFM) Software Market Report - Production and Consumption Professional Analysis (Impact of COVID-19)

<https://marketpublishers.com/r/2A0EE51D6191EN.html>

Date: March 2021

Pages: 129

Price: US\$ 3,360.00 (Single User License)

ID: 2A0EE51D6191EN

Abstracts

Workforce Management (WFM) software is an all-encompassing term for mobile and desktop applications designed to support business management of employee schedules. The software starts with call centers and other service companies that have a large number of workers who typically pay an hourly fee.

This report elaborates the market size, market characteristics, and market growth of the Workforce Management (WFM) Software industry, and breaks down according to the type, application, and consumption area of Workforce Management (WFM) Software. The report also conducted a PESTEL analysis of the industry to study the main influencing factors and entry barriers of the industry.

In Chapter 3.4 of the report, the impact of the COVID-19 outbreak on the industry was fully assessed. Fully risk assessment and industry recommendations were made for Workforce Management (WFM) Software in a special period. This chapter also compares the markets of Pre COVID-19 and Post COVID-19.

In addition, chapters 8-12 consider the impact of COVID-19 on the regional economy.

Key players in the global Workforce Management (WFM) Software market covered in Chapter 13:

Reflexis

Verint

JDA Software

VPI Corp

Unanet

Monet Software

Mitrefinch

ClickSoftware

PARiM

Interactive Intelligence

Replicon

Calabrio

Astea

Skill Soft

In Chapter 6, on the basis of types, the Workforce Management (WFM) Software market from 2015 to 2025 is primarily split into:

On-premises

Cloud based

In Chapter 7, on the basis of applications, the Workforce Management (WFM) Software market from 2015 to 2025 covers:

BFSI

Healthcare

Retail & e-commerce

Others

Geographically, the detailed analysis of production, trade of the following countries is covered in Chapter 4.2, 5:

United States

Europe

China

Japan

India

Geographically, the detailed analysis of consumption, revenue, market share and growth rate of the following regions are covered in Chapter 8, 9, 10, 11, 12:

North America (Covered in Chapter 8)

United States

Canada

Mexico

Europe (Covered in Chapter 9)

Germany

UK

France
Italy
Spain
Others
Asia-Pacific (Covered in Chapter 10)
China
Japan
India
South Korea
Southeast Asia
Others
Middle East and Africa (Covered in Chapter 11)
Saudi Arabia
UAE
South Africa
Others
South America (Covered in Chapter 12)
Brazil
Others

Years considered for this report:

Historical Years: 2015-2019

Base Year: 2019

Estimated Year: 2020

Forecast Period: 2020-2025

Contents

1 WORKFORCE MANAGEMENT (WFM) SOFTWARE MARKET - RESEARCH SCOPE

- 1.1 Study Goals
- 1.2 Market Definition and Scope
- 1.3 Key Market Segments
- 1.4 Study and Forecasting Years

2 WORKFORCE MANAGEMENT (WFM) SOFTWARE MARKET - RESEARCH METHODOLOGY

- 2.1 Methodology
- 2.2 Research Data Source
 - 2.2.1 Secondary Data
 - 2.2.2 Primary Data
 - 2.2.3 Market Size Estimation
 - 2.2.4 Legal Disclaimer

3 WORKFORCE MANAGEMENT (WFM) SOFTWARE MARKET FORCES

- 3.1 Global Workforce Management (WFM) Software Market Size
- 3.2 Top Impacting Factors (PESTEL Analysis)
 - 3.2.1 Political Factors
 - 3.2.2 Economic Factors
 - 3.2.3 Social Factors
 - 3.2.4 Technological Factors
 - 3.2.5 Environmental Factors
 - 3.2.6 Legal Factors
- 3.3 Industry Trend Analysis
- 3.4 Industry Trends Under COVID-19
 - 3.4.1 Risk Assessment on COVID-19
 - 3.4.2 Assessment of the Overall Impact of COVID-19 on the Industry
 - 3.4.3 Pre COVID-19 and Post COVID-19 Market Scenario
- 3.5 Industry Risk Assessment

4 WORKFORCE MANAGEMENT (WFM) SOFTWARE MARKET - BY GEOGRAPHY

4.1 Global Workforce Management (WFM) Software Market Value and Market Share by Regions

4.1.1 Global Workforce Management (WFM) Software Value (\$) by Region (2015-2020)

4.1.2 Global Workforce Management (WFM) Software Value Market Share by Regions (2015-2020)

4.2 Global Workforce Management (WFM) Software Market Production and Market Share by Major Countries

4.2.1 Global Workforce Management (WFM) Software Production by Major Countries (2015-2020)

4.2.2 Global Workforce Management (WFM) Software Production Market Share by Major Countries (2015-2020)

4.3 Global Workforce Management (WFM) Software Market Consumption and Market Share by Regions

4.3.1 Global Workforce Management (WFM) Software Consumption by Regions (2015-2020)

4.3.2 Global Workforce Management (WFM) Software Consumption Market Share by Regions (2015-2020)

5 WORKFORCE MANAGEMENT (WFM) SOFTWARE MARKET - BY TRADE STATISTICS

5.1 Global Workforce Management (WFM) Software Export and Import

5.2 United States Workforce Management (WFM) Software Export and Import (2015-2020)

5.3 Europe Workforce Management (WFM) Software Export and Import (2015-2020)

5.4 China Workforce Management (WFM) Software Export and Import (2015-2020)

5.5 Japan Workforce Management (WFM) Software Export and Import (2015-2020)

5.6 India Workforce Management (WFM) Software Export and Import (2015-2020)

5.7 ...

6 WORKFORCE MANAGEMENT (WFM) SOFTWARE MARKET - BY TYPE

6.1 Global Workforce Management (WFM) Software Production and Market Share by Types (2015-2020)

6.1.1 Global Workforce Management (WFM) Software Production by Types (2015-2020)

6.1.2 Global Workforce Management (WFM) Software Production Market Share by Types (2015-2020)

6.2 Global Workforce Management (WFM) Software Value and Market Share by Types (2015-2020)

6.2.1 Global Workforce Management (WFM) Software Value by Types (2015-2020)

6.2.2 Global Workforce Management (WFM) Software Value Market Share by Types (2015-2020)

6.3 Global Workforce Management (WFM) Software Production, Price and Growth Rate of On-premises (2015-2020)

6.4 Global Workforce Management (WFM) Software Production, Price and Growth Rate of Cloud based (2015-2020)

7 WORKFORCE MANAGEMENT (WFM) SOFTWARE MARKET - BY APPLICATION

7.1 Global Workforce Management (WFM) Software Consumption and Market Share by Applications (2015-2020)

7.1.1 Global Workforce Management (WFM) Software Consumption by Applications (2015-2020)

7.1.2 Global Workforce Management (WFM) Software Consumption Market Share by Applications (2015-2020)

7.2 Global Workforce Management (WFM) Software Consumption and Growth Rate of BFSI (2015-2020)

7.3 Global Workforce Management (WFM) Software Consumption and Growth Rate of Healthcare (2015-2020)

7.4 Global Workforce Management (WFM) Software Consumption and Growth Rate of Retail & e-commerce (2015-2020)

7.5 Global Workforce Management (WFM) Software Consumption and Growth Rate of Others (2015-2020)

8 NORTH AMERICA WORKFORCE MANAGEMENT (WFM) SOFTWARE MARKET

8.1 North America Workforce Management (WFM) Software Market Size

8.2 United States Workforce Management (WFM) Software Market Size

8.3 Canada Workforce Management (WFM) Software Market Size

8.4 Mexico Workforce Management (WFM) Software Market Size

8.5 The Influence of COVID-19 on North America Market

9 EUROPE WORKFORCE MANAGEMENT (WFM) SOFTWARE MARKET ANALYSIS

9.1 Europe Workforce Management (WFM) Software Market Size

9.2 Germany Workforce Management (WFM) Software Market Size

9.3 United Kingdom Workforce Management (WFM) Software Market Size

9.4 France Workforce Management (WFM) Software Market Size

9.5 Italy Workforce Management (WFM) Software Market Size

9.6 Spain Workforce Management (WFM) Software Market Size

9.7 The Influence of COVID-19 on Europe Market

10 ASIA-PACIFIC WORKFORCE MANAGEMENT (WFM) SOFTWARE MARKET ANALYSIS

10.1 Asia-Pacific Workforce Management (WFM) Software Market Size

10.2 China Workforce Management (WFM) Software Market Size

10.3 Japan Workforce Management (WFM) Software Market Size

10.4 South Korea Workforce Management (WFM) Software Market Size

10.5 Southeast Asia Workforce Management (WFM) Software Market Size

10.6 India Workforce Management (WFM) Software Market Size

10.7 The Influence of COVID-19 on Asia Pacific Market

11 MIDDLE EAST AND AFRICA WORKFORCE MANAGEMENT (WFM) SOFTWARE MARKET ANALYSIS

11.1 Middle East and Africa Workforce Management (WFM) Software Market Size

11.2 Saudi Arabia Workforce Management (WFM) Software Market Size

11.3 UAE Workforce Management (WFM) Software Market Size

11.4 South Africa Workforce Management (WFM) Software Market Size

11.5 The Influence of COVID-19 on Middle East and Africa Market

12 SOUTH AMERICA WORKFORCE MANAGEMENT (WFM) SOFTWARE MARKET ANALYSIS

12.1 South America Workforce Management (WFM) Software Market Size

12.2 Brazil Workforce Management (WFM) Software Market Size

12.3 The Influence of COVID-19 on South America Market

13 COMPANY PROFILES

13.1 Reflexis

13.1.1 Reflexis Basic Information

13.1.2 Reflexis Product Profiles, Application and Specification

13.1.3 Reflexis Workforce Management (WFM) Software Market Performance

(2015-2020)

13.2 Verint

13.2.1 Verint Basic Information

13.2.2 Verint Product Profiles, Application and Specification

13.2.3 Verint Workforce Management (WFM) Software Market Performance

(2015-2020)

13.3 JDA Software

13.3.1 JDA Software Basic Information

13.3.2 JDA Software Product Profiles, Application and Specification

13.3.3 JDA Software Workforce Management (WFM) Software Market Performance

(2015-2020)

13.4 VPI Corp

13.4.1 VPI Corp Basic Information

13.4.2 VPI Corp Product Profiles, Application and Specification

13.4.3 VPI Corp Workforce Management (WFM) Software Market Performance

(2015-2020)

13.5 Unanet

13.5.1 Unanet Basic Information

13.5.2 Unanet Product Profiles, Application and Specification

13.5.3 Unanet Workforce Management (WFM) Software Market Performance

(2015-2020)

13.6 Monet Software

13.6.1 Monet Software Basic Information

13.6.2 Monet Software Product Profiles, Application and Specification

13.6.3 Monet Software Workforce Management (WFM) Software Market Performance

(2015-2020)

13.7 Mitrefinch

13.7.1 Mitrefinch Basic Information

13.7.2 Mitrefinch Product Profiles, Application and Specification

13.7.3 Mitrefinch Workforce Management (WFM) Software Market Performance

(2015-2020)

13.8 ClickSoftware

13.8.1 ClickSoftware Basic Information

13.8.2 ClickSoftware Product Profiles, Application and Specification

13.8.3 ClickSoftware Workforce Management (WFM) Software Market Performance

(2015-2020)

13.9 PARiM

13.9.1 PARiM Basic Information

13.9.2 PARiM Product Profiles, Application and Specification

13.9.3 PARiM Workforce Management (WFM) Software Market Performance (2015-2020)

13.10 Interactive Intelligence

13.10.1 Interactive Intelligence Basic Information

13.10.2 Interactive Intelligence Product Profiles, Application and Specification

13.10.3 Interactive Intelligence Workforce Management (WFM) Software Market Performance (2015-2020)

13.11 Replicon

13.11.1 Replicon Basic Information

13.11.2 Replicon Product Profiles, Application and Specification

13.11.3 Replicon Workforce Management (WFM) Software Market Performance (2015-2020)

13.12 Calabrio

13.12.1 Calabrio Basic Information

13.12.2 Calabrio Product Profiles, Application and Specification

13.12.3 Calabrio Workforce Management (WFM) Software Market Performance (2015-2020)

13.13 Astea

13.13.1 Astea Basic Information

13.13.2 Astea Product Profiles, Application and Specification

13.13.3 Astea Workforce Management (WFM) Software Market Performance (2015-2020)

13.14 Skill Soft

13.14.1 Skill Soft Basic Information

13.14.2 Skill Soft Product Profiles, Application and Specification

13.14.3 Skill Soft Workforce Management (WFM) Software Market Performance (2015-2020)

14 MARKET FORECAST - BY REGIONS

14.1 North America Workforce Management (WFM) Software Market Forecast (2020-2025)

14.2 Europe Workforce Management (WFM) Software Market Forecast (2020-2025)

14.3 Asia-Pacific Workforce Management (WFM) Software Market Forecast (2020-2025)

14.4 Middle East and Africa Workforce Management (WFM) Software Market Forecast (2020-2025)

14.5 South America Workforce Management (WFM) Software Market Forecast (2020-2025)

15 MARKET FORECAST - BY TYPE AND APPLICATIONS

15.1 Global Workforce Management (WFM) Software Market Forecast by Types (2020-2025)

15.1.1 Global Workforce Management (WFM) Software Market Forecast Production and Market Share by Types (2020-2025)

15.1.2 Global Workforce Management (WFM) Software Market Forecast Value and Market Share by Types (2020-2025)

15.2 Global Workforce Management (WFM) Software Market Forecast by Applications (2020-2025)

List Of Tables

LIST OF TABLES AND FIGURES

Figure Workforce Management (WFM) Software Picture

Table Workforce Management (WFM) Software Key Market Segments

Figure Study and Forecasting Years

Figure Global Workforce Management (WFM) Software Market Size and Growth Rate 2015-2025

Figure Industry PESTEL Analysis

Figure Global COVID-19 Status

Figure Market Size Forecast Comparison of Pre COVID-19 and Post COVID-19

Figure Global Workforce Management (WFM) Software Value (\$) and Growth Rate (2015-2020)

Table Global Workforce Management (WFM) Software Value (\$) by Countries (2015-2020)

Table Global Workforce Management (WFM) Software Value Market Share by Regions (2015-2020)

Figure Global Workforce Management (WFM) Software Value Market Share by Regions in 2019

Figure Global Workforce Management (WFM) Software Production and Growth Rate (2015-2020)

Table Global Workforce Management (WFM) Software Production by Major Countries (2015-2020)

Table Global Workforce Management (WFM) Software Production Market Share by Major Countries (2015-2020)

Figure Global Workforce Management (WFM) Software Production Market Share by Regions in 2019

Figure Global Workforce Management (WFM) Software Consumption and Growth Rate (2015-2020)

Table Global Workforce Management (WFM) Software Consumption by Regions (2015-2020)

Table Global Workforce Management (WFM) Software Consumption Market Share by Regions (2015-2020)

Figure Global Workforce Management (WFM) Software Consumption Market Share by Regions in 2019

Table Global Workforce Management (WFM) Software Export Top 3 Country 2019

Table Global Workforce Management (WFM) Software Import Top 3 Country 2019

Table United States Workforce Management (WFM) Software Export and Import

(2015-2020)

Table Europe Workforce Management (WFM) Software Export and Import (2015-2020)

Table China Workforce Management (WFM) Software Export and Import (2015-2020)

Table Japan Workforce Management (WFM) Software Export and Import (2015-2020)

Table India Workforce Management (WFM) Software Export and Import (2015-2020)

Table Global Workforce Management (WFM) Software Production by Types
(2015-2020)

Table Global Workforce Management (WFM) Software Production Market Share by
Types (2015-2020)

Figure Global Workforce Management (WFM) Software Production Share by Type
(2015-2020)

Table Global Workforce Management (WFM) Software Value by Types (2015-2020)

Table Global Workforce Management (WFM) Software Value Market Share by Types
(2015-2020)

Figure Global Workforce Management (WFM) Software Value Share by Type
(2015-2020)

Figure Global On-premises Production and Growth Rate (2015-2020)

Figure Global On-premises Price (2015-2020)

Figure Global Cloud based Production and Growth Rate (2015-2020)

Figure Global Cloud based Price (2015-2020)

Table Global Workforce Management (WFM) Software Consumption by Applications
(2015-2020)

Table Global Workforce Management (WFM) Software Consumption Market Share by
Applications (2015-2020)

Figure Global Workforce Management (WFM) Software Consumption Share by
Application (2015-2020)

Figure Global BFSI Consumption and Growth Rate (2015-2020)

Figure Global Healthcare Consumption and Growth Rate (2015-2020)

Figure Global Retail & e-commerce Consumption and Growth Rate (2015-2020)

Figure Global Others Consumption and Growth Rate (2015-2020)

Figure North America Workforce Management (WFM) Software Market Consumption
and Growth Rate (2015-2020)

Table North America Workforce Management (WFM) Software Consumption by
Countries (2015-2020)

Table North America Workforce Management (WFM) Software Consumption Market
Share by Countries (2015-2020)

Figure North America Workforce Management (WFM) Software Consumption Market
Share by Countries (2015-2020)

Figure United States Workforce Management (WFM) Software Market Consumption

and Growth Rate (2015-2020)

Figure Canada Workforce Management (WFM) Software Market Consumption and Growth Rate (2015-2020)

Figure Mexico Workforce Management (WFM) Software Market Consumption and Growth Rate (2015-2020)

Figure North America COVID-19 Status

Figure Europe Workforce Management (WFM) Software Market Consumption and Growth Rate (2015-2020)

Table Europe Workforce Management (WFM) Software Consumption by Countries (2015-2020)

Table Europe Workforce Management (WFM) Software Consumption Market Share by Countries (2015-2020)

Figure Europe Workforce Management (WFM) Software Consumption Market Share by Countries (2015-2020)

Figure Germany Workforce Management (WFM) Software Market Consumption and Growth Rate (2015-2020)

Figure United Kingdom Workforce Management (WFM) Software Market Consumption and Growth Rate (2015-2020)

Figure France Workforce Management (WFM) Software Market Consumption and Growth Rate (2015-2020)

Figure Italy Workforce Management (WFM) Software Market Consumption and Growth Rate (2015-2020)

Figure Spain Workforce Management (WFM) Software Market Consumption and Growth Rate (2015-2020)

Figure Europe COVID-19 Status

Figure Asia-Pacific Workforce Management (WFM) Software Market Consumption and Growth Rate (2015-2020)

Table Asia-Pacific Workforce Management (WFM) Software Consumption by Countries (2015-2020)

Table Asia-Pacific Workforce Management (WFM) Software Consumption Market Share by Countries (2015-2020)

Figure Asia-Pacific Workforce Management (WFM) Software Consumption Market Share by Countries (2015-2020)

Figure China Workforce Management (WFM) Software Market Consumption and Growth Rate (2015-2020)

Figure Japan Workforce Management (WFM) Software Market Consumption and Growth Rate (2015-2020)

Figure South Korea Workforce Management (WFM) Software Market Consumption and Growth Rate (2015-2020)

Figure Southeast Asia Workforce Management (WFM) Software Market Consumption and Growth Rate (2015-2020)

Figure India Workforce Management (WFM) Software Market Consumption and Growth Rate (2015-2020)

Figure Asia Pacific COVID-19 Status

Figure Middle East and Africa Workforce Management (WFM) Software Market Consumption and Growth Rate (2015-2020)

Table Middle East and Africa Workforce Management (WFM) Software Consumption by Countries (2015-2020)

Table Middle East and Africa Workforce Management (WFM) Software Consumption Market Share by Countries (2015-2020)

Figure Middle East and Africa Workforce Management (WFM) Software Consumption Market Share by Countries (2015-2020)

Figure Saudi Arabia Workforce Management (WFM) Software Market Consumption and Growth Rate (2015-2020)

Figure UAE Workforce Management (WFM) Software Market Consumption and Growth Rate (2015-2020)

Figure South Africa Workforce Management (WFM) Software Market Consumption and Growth Rate (2015-2020)

Figure South America Workforce Management (WFM) Software Market Consumption and Growth Rate (2015-2020)

Table South America Workforce Management (WFM) Software Consumption by Countries (2015-2020)

Table South America Workforce Management (WFM) Software Consumption Market Share by Countries (2015-2020)

Figure South America Workforce Management (WFM) Software Consumption Market Share by Countries (2015-2020)

Figure Brazil Workforce Management (WFM) Software Market Consumption and Growth Rate (2015-2020)

Table Reflexis Company Profile

Table Reflexis Production, Value, Price, Gross Margin 2015-2020

Figure Reflexis Production and Growth Rate

Figure Reflexis Value (\$) Market Share 2015-2020

Table Verint Company Profile

Table Verint Production, Value, Price, Gross Margin 2015-2020

Figure Verint Production and Growth Rate

Figure Verint Value (\$) Market Share 2015-2020

Table JDA Software Company Profile

Table JDA Software Production, Value, Price, Gross Margin 2015-2020

Figure JDA Software Production and Growth Rate
Figure JDA Software Value (\$) Market Share 2015-2020
Table VPI Corp Company Profile
Table VPI Corp Production, Value, Price, Gross Margin 2015-2020
Figure VPI Corp Production and Growth Rate
Figure VPI Corp Value (\$) Market Share 2015-2020
Table Unanet Company Profile
Table Unanet Production, Value, Price, Gross Margin 2015-2020
Figure Unanet Production and Growth Rate
Figure Unanet Value (\$) Market Share 2015-2020
Table Monet Software Company Profile
Table Monet Software Production, Value, Price, Gross Margin 2015-2020
Figure Monet Software Production and Growth Rate
Figure Monet Software Value (\$) Market Share 2015-2020
Table Mitrefinch Company Profile
Table Mitrefinch Production, Value, Price, Gross Margin 2015-2020
Figure Mitrefinch Production and Growth Rate
Figure Mitrefinch Value (\$) Market Share 2015-2020
Table ClickSoftware Company Profile
Table ClickSoftware Production, Value, Price, Gross Margin 2015-2020
Figure ClickSoftware Production and Growth Rate
Figure ClickSoftware Value (\$) Market Share 2015-2020
Table PARiM Company Profile
Table PARiM Production, Value, Price, Gross Margin 2015-2020
Figure PARiM Production and Growth Rate
Figure PARiM Value (\$) Market Share 2015-2020
Table Interactive Intelligence Company Profile
Table Interactive Intelligence Production, Value, Price, Gross Margin 2015-2020
Figure Interactive Intelligence Production and Growth Rate
Figure Interactive Intelligence Value (\$) Market Share 2015-2020
Table Replicon Company Profile
Table Replicon Production, Value, Price, Gross Margin 2015-2020
Figure Replicon Production and Growth Rate
Figure Replicon Value (\$) Market Share 2015-2020
Table Calabrio Company Profile
Table Calabrio Production, Value, Price, Gross Margin 2015-2020
Figure Calabrio Production and Growth Rate
Figure Calabrio Value (\$) Market Share 2015-2020
Table Astea Company Profile

Table Astea Production, Value, Price, Gross Margin 2015-2020

Figure Astea Production and Growth Rate

Figure Astea Value (\$) Market Share 2015-2020

Table Skill Soft Company Profile

Table Skill Soft Production, Value, Price, Gross Margin 2015-2020

Figure Skill Soft Production and Growth Rate

Figure Skill Soft Value (\$) Market Share 2015-2020

Figure North America Market Consumption and Growth Rate Forecast (2020-2025)

Figure Europe Market Consumption and Growth Rate Forecast (2020-2025)

Figure Asia-Pacific Market Consumption and Growth Rate Forecast (2020-2025)

Figure Middle East and Africa Market Consumption and Growth Rate Forecast (2020-2025)

Figure South America Market Consumption and Growth Rate Forecast (2020-2025)

Table Global Workforce Management (WFM) Software Market Forecast Production by Types (2020-2025)

Table Global Workforce Management (WFM) Software Market Forecast Production Share by Types (2020-2025)

Table Global Workforce Management (WFM) Software Market Forecast Value (\$) by Types (2020-2025)

Table Global Workforce Management (WFM) Software Market Forecast Value Share by Types (2020-2025)

Table Global Workforce Management (WFM) Software Market Forecast Consumption by Applications (2020-2025)

Table Global Workforce Management (WFM) Software Market Forecast Consumption Share by Applications (2020-2025)

I would like to order

Product name: 2020-2025 Global Workforce Management (WFM) Software Market Report - Production and Consumption Professional Analysis (Impact of COVID-19)

Product link: <https://marketpublishers.com/r/2A0EE51D6191EN.html>

Price: US\$ 3,360.00 (Single User License / Electronic Delivery)

If you want to order Corporate License or Hard Copy, please, contact our Customer Service:

info@marketpublishers.com

Payment

To pay by Credit Card (Visa, MasterCard, American Express, PayPal), please, click button on product page <https://marketpublishers.com/r/2A0EE51D6191EN.html>