

2020-2025 Global Unified Communication as a Service (UCaaS) Market Report - Production and Consumption Professional Analysis (Impact of COVID-19)

<https://marketpublishers.com/r/2458B7CBBDF2EN.html>

Date: May 2021

Pages: 128

Price: US\$ 3,360.00 (Single User License)

ID: 2458B7CBBDF2EN

Abstracts

Unified Communications as a Service is a delivery model in which collaboration and communication services and applications are outsourced to third-party service providers. These services are available over IP networks.

This report elaborates the market size, market characteristics, and market growth of the Unified Communication as a Service (UCaaS) industry, and breaks down according to the type, application, and consumption area of Unified Communication as a Service (UCaaS). The report also conducted a PESTEL analysis of the industry to study the main influencing factors and entry barriers of the industry.

In Chapter 3.4 of the report, the impact of the COVID-19 outbreak on the industry was fully assessed. Fully risk assessment and industry recommendations were made for Unified Communication as a Service (UCaaS) in a special period. This chapter also compares the markets of Pre COVID-19 and Post COVID-19.

In addition, chapters 8-12 consider the impact of COVID-19 on the regional economy.

Key players in the global Unified Communication as a Service (UCaaS) market covered in Chapter 13:

Verizon Enterprise Solutions

IBM Corporation

Cisco Systems, Inc.

8x8, Inc.

Fuze

West Corporation

DXC Technology Co.

RingCentral, Inc.

Orange Business Services

AT&T, Inc.

Mitel Networks Corporation

Microsoft Corporation

Centile Telecom Applications

Vonage

NTT Communications

BT Group plc

Avaya, Inc.

In Chapter 6, on the basis of types, the Unified Communication as a Service (UCaaS) market from 2015 to 2025 is primarily split into:

Unified Messaging

Telephony

Collaboration Platforms

Conferencing

In Chapter 7, on the basis of applications, the Unified Communication as a Service (UCaaS) market from 2015 to 2025 covers:

BFSI

Telecom & IT

Consumer Goods & Retail

Others

Geographically, the detailed analysis of production, trade of the following countries is covered in Chapter 4.2, 5:

United States

Europe

China

Japan

India

Geographically, the detailed analysis of consumption, revenue, market share and growth rate of the following regions are covered in Chapter 8, 9, 10, 11, 12:

North America (Covered in Chapter 8)

United States

Canada

Mexico

Europe (Covered in Chapter 9)

Germany
UK
France
Italy
Spain
Others
Asia-Pacific (Covered in Chapter 10)
China
Japan
India
South Korea
Southeast Asia
Others
Middle East and Africa (Covered in Chapter 11)
Saudi Arabia
UAE
South Africa
Others
South America (Covered in Chapter 12)
Brazil
Others

Years considered for this report:

Historical Years: 2015-2019

Base Year: 2019

Estimated Year: 2020

Forecast Period: 2020-2025

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