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2020-2025 Global Speech Analytics Software Market Report - Production and Consumption Professional Analysis (Impact of COVID-19)

https://marketpublishers.com/r/2B7B1D3F430EEN.html
Date: August 2021
Pages: 106
Price: US$ 3,360.00 (Single User License)
ID: 2B7B1D3F430EEN

Abstracts

This report elaborates the market size, market characteristics, and market growth of the Speech Analytics Software industry, and breaks down according to the type, application, and consumption area of Speech Analytics Software. The report also conducted a PESTEL analysis of the industry to study the main influencing factors and entry barriers of the industry.

In Chapter 3.4 of the report, the impact of the COVID-19 outbreak on the industry was fully assessed. Fully risk assessment and industry recommendations were made for Speech Analytics Software in a special period. This chapter also compares the markets of Pre COVID-19 and Post COVID-19.

In addition, chapters 8-12 consider the impact of COVID-19 on the regional economy.

Key players in the global Speech Analytics Software market covered in Chapter 13:

3CLogic
CallTrackingMetrics
NewVoiceMedia
Cogitocorp
Castel Communications
OnviSource
Google
ExecVision
NICE
VoiceBase

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Verint
Talkdesk
Calabrio
Rocket Science Group
CallMiner
CloudTalk
Vonage
Tethr

In Chapter 6, on the basis of types, the Speech Analytics Software market from 2015 to 2025 is primarily split into:

On-premise
Cloud-based

In Chapter 7, on the basis of applications, the Speech Analytics Software market from 2015 to 2025 covers:

Customer Experience Management
Call Monitoring
Agent Performance Monitoring
Sales Performance Management
Competitive Intelligence
Risk and Compliance Management
Others

Geographically, the detailed analysis of production, trade of the following countries is covered in Chapter 4.2, 5:

United States
Europe
China
Japan
India

Geographically, the detailed analysis of consumption, revenue, market share and growth rate of the following regions are covered in Chapter 8, 9, 10, 11, 12:

North America (Covered in Chapter 8)

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United States
Canada
Mexico
Europe (Covered in Chapter 9)
Germany
UK
France
Italy
Spain
Others
Asia-Pacific (Covered in Chapter 10)
China
Japan
India
South Korea
Southeast Asia
Others
Middle East and Africa (Covered in Chapter 11)
Saudi Arabia
UAE
South Africa
Others
South America (Covered in Chapter 12)
Brazil
Others

Years considered for this report:

Historical Years: 2015-2019
Base Year: 2019
Estimated Year: 2020
Forecast Period: 2020-2025

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