

# 2020-2025 Global Knowledge Management Market Report - Production and Consumption Professional Analysis (Impact of COVID-19)

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## Abstracts

Knowledge management software (KM software) is a subset of Enterprise content management software, which contains a range of software that specializes in the way information is collected, stored and/or accessed. The concept of knowledge management is based on a range of practices used by an individual, a business, or a large corporation to identify, create, represent and redistribute information for a range of purposes.

This report elaborates the market size, market characteristics, and market growth of the Knowledge Management industry, and breaks down according to the type, application, and consumption area of Knowledge Management. The report also conducted a PESTEL analysis of the industry to study the main influencing factors and entry barriers of the industry.

In Chapter 3.4 of the report, the impact of the COVID-19 outbreak on the industry was fully assessed. Fully risk assessment and industry recommendations were made for Knowledge Management in a special period. This chapter also compares the markets of Pre COVID-19 and Post COVID-19.

In addition, chapters 8-12 consider the impact of COVID-19 on the regional economy.

Key players in the global Knowledge Management market covered in Chapter 13:

Right Answers

Callidus Software Inc.

ComAround

## IBM Global Services

Yonyx  
Knosys  
EduBrite Systems  
EGain Ernst Young  
Chadha Software Technologies  
Computer Sciences Corporation(APQC)  
Bloomfire  
ProProfs  
Moxie Software  
Open Text Corporation  
Igloo  
KMS Lighthouse  
Transversal

In Chapter 6, on the basis of types, the Knowledge Management market from 2015 to 2025 is primarily split into:

Knowledge Management Process  
Knowledge Management Systems  
Knowledge Management Mechanisms and Technologies  
Knowledge Management Infrastructure

In Chapter 7, on the basis of applications, the Knowledge Management market from 2015 to 2025 covers:

SME's  
Large Enterprise

Geographically, the detailed analysis of production, trade of the following countries is covered in Chapter 4.2, 5:

United States  
Europe  
China  
Japan  
India

Geographically, the detailed analysis of consumption, revenue, market share and

growth rate of the following regions are covered in Chapter 8, 9, 10, 11, 12:

North America (Covered in Chapter 8)

United States

Canada

Mexico

Europe (Covered in Chapter 9)

Germany

UK

France

Italy

Spain

Others

Asia-Pacific (Covered in Chapter 10)

China

Japan

India

South Korea

Southeast Asia

Others

Middle East and Africa (Covered in Chapter 11)

Saudi Arabia

UAE

South Africa

Others

South America (Covered in Chapter 12)

Brazil

Others

Years considered for this report:

Historical Years: 2015-2019

Base Year: 2019

Estimated Year: 2020

Forecast Period: 2020-2025

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