

2020-2025 Global ITSM Software Market Report - Production and Consumption Professional Analysis (Impact of COVID-19)

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Abstracts

IT Service Management (ITSM) is a process-based practice that mainly deliver satisfactory service to the end user customer. It is intended to align the delivery of information technology (IT) services with needs of the enterprise, emphasizing benefits to customers.

This report elaborates the market size, market characteristics, and market growth of the ITSM Software industry, and breaks down according to the type, application, and consumption area of ITSM Software. The report also conducted a PESTEL analysis of the industry to study the main influencing factors and entry barriers of the industry.

In Chapter 3.4 of the report, the impact of the COVID-19 outbreak on the industry was fully assessed. Fully risk assessment and industry recommendations were made for ITSM Software in a special period. This chapter also compares the markets of Pre COVID-19 and Post COVID-19.

In addition, chapters 8-12 consider the impact of COVID-19 on the regional economy.

Key players in the global ITSM Software market covered in Chapter 13:

Atlassian

ASG Technologies

CA Technologies

Microsoft

BMC Software, Inc.

IBM

LogMeIn, Inc.

ServiceNow

SolarWinds

Ivanti

In Chapter 6, on the basis of types, the ITSM Software market from 2015 to 2025 is primarily split into:

On-premises

Cloud-Based

In Chapter 7, on the basis of applications, the ITSM Software market from 2015 to 2025 covers:

Small and Medium Enterprises (SMEs)

Large Enterprises

Geographically, the detailed analysis of production, trade of the following countries is covered in Chapter 4.2, 5:

United States

Europe

China

Japan

India

Geographically, the detailed analysis of consumption, revenue, market share and growth rate of the following regions are covered in Chapter 8, 9, 10, 11, 12:

North America (Covered in Chapter 8)

United States

Canada

Mexico

Europe (Covered in Chapter 9)

Germany

UK

France

Italy

Spain

Others

Asia-Pacific (Covered in Chapter 10)

China

Japan

India

South Korea

Southeast Asia

Others

Middle East and Africa (Covered in Chapter 11)

Saudi Arabia

UAE

South Africa

Others

South America (Covered in Chapter 12)

Brazil

Others

Years considered for this report:

Historical Years: 2015-2019

Base Year: 2019

Estimated Year: 2020

Forecast Period: 2020-2025

Contents

1 ITSM SOFTWARE MARKET - RESEARCH SCOPE

- 1.1 Study Goals
- 1.2 Market Definition and Scope
- 1.3 Key Market Segments
- 1.4 Study and Forecasting Years

2 ITSM SOFTWARE MARKET - RESEARCH METHODOLOGY

- 2.1 Methodology
- 2.2 Research Data Source
 - 2.2.1 Secondary Data
 - 2.2.2 Primary Data
 - 2.2.3 Market Size Estimation
 - 2.2.4 Legal Disclaimer

3 ITSM SOFTWARE MARKET FORCES

- 3.1 Global ITSM Software Market Size
- 3.2 Top Impacting Factors (PESTEL Analysis)
 - 3.2.1 Political Factors
 - 3.2.2 Economic Factors
 - 3.2.3 Social Factors
 - 3.2.4 Technological Factors
 - 3.2.5 Environmental Factors
 - 3.2.6 Legal Factors
- 3.3 Industry Trend Analysis
- 3.4 Industry Trends Under COVID-19
 - 3.4.1 Risk Assessment on COVID-19
 - 3.4.2 Assessment of the Overall Impact of COVID-19 on the Industry
 - 3.4.3 Pre COVID-19 and Post COVID-19 Market Scenario
- 3.5 Industry Risk Assessment

4 ITSM SOFTWARE MARKET - BY GEOGRAPHY

- 4.1 Global ITSM Software Market Value and Market Share by Regions
 - 4.1.1 Global ITSM Software Value (\$) by Region (2015-2020)

- 4.1.2 Global ITSM Software Value Market Share by Regions (2015-2020)
- 4.2 Global ITSM Software Market Production and Market Share by Major Countries
 - 4.2.1 Global ITSM Software Production by Major Countries (2015-2020)
 - 4.2.2 Global ITSM Software Production Market Share by Major Countries (2015-2020)
- 4.3 Global ITSM Software Market Consumption and Market Share by Regions
 - 4.3.1 Global ITSM Software Consumption by Regions (2015-2020)
 - 4.3.2 Global ITSM Software Consumption Market Share by Regions (2015-2020)

5 ITSM SOFTWARE MARKET - BY TRADE STATISTICS

- 5.1 Global ITSM Software Export and Import
- 5.2 United States ITSM Software Export and Import (2015-2020)
- 5.3 Europe ITSM Software Export and Import (2015-2020)
- 5.4 China ITSM Software Export and Import (2015-2020)
- 5.5 Japan ITSM Software Export and Import (2015-2020)
- 5.6 India ITSM Software Export and Import (2015-2020)
- 5.7 ...

6 ITSM SOFTWARE MARKET - BY TYPE

- 6.1 Global ITSM Software Production and Market Share by Types (2015-2020)
 - 6.1.1 Global ITSM Software Production by Types (2015-2020)
 - 6.1.2 Global ITSM Software Production Market Share by Types (2015-2020)
- 6.2 Global ITSM Software Value and Market Share by Types (2015-2020)
 - 6.2.1 Global ITSM Software Value by Types (2015-2020)
 - 6.2.2 Global ITSM Software Value Market Share by Types (2015-2020)
- 6.3 Global ITSM Software Production, Price and Growth Rate of On-premises (2015-2020)
- 6.4 Global ITSM Software Production, Price and Growth Rate of Cloud-Based (2015-2020)

7 ITSM SOFTWARE MARKET - BY APPLICATION

- 7.1 Global ITSM Software Consumption and Market Share by Applications (2015-2020)
 - 7.1.1 Global ITSM Software Consumption by Applications (2015-2020)
 - 7.1.2 Global ITSM Software Consumption Market Share by Applications (2015-2020)
- 7.2 Global ITSM Software Consumption and Growth Rate of Small and Medium Enterprises (SMEs) (2015-2020)
- 7.3 Global ITSM Software Consumption and Growth Rate of Large Enterprises

(2015-2020)

8 NORTH AMERICA ITSM SOFTWARE MARKET

- 8.1 North America ITSM Software Market Size
- 8.2 United States ITSM Software Market Size
- 8.3 Canada ITSM Software Market Size
- 8.4 Mexico ITSM Software Market Size
- 8.5 The Influence of COVID-19 on North America Market

9 EUROPE ITSM SOFTWARE MARKET ANALYSIS

- 9.1 Europe ITSM Software Market Size
- 9.2 Germany ITSM Software Market Size
- 9.3 United Kingdom ITSM Software Market Size
- 9.4 France ITSM Software Market Size
- 9.5 Italy ITSM Software Market Size
- 9.6 Spain ITSM Software Market Size
- 9.7 The Influence of COVID-19 on Europe Market

10 ASIA-PACIFIC ITSM SOFTWARE MARKET ANALYSIS

- 10.1 Asia-Pacific ITSM Software Market Size
- 10.2 China ITSM Software Market Size
- 10.3 Japan ITSM Software Market Size
- 10.4 South Korea ITSM Software Market Size
- 10.5 Southeast Asia ITSM Software Market Size
- 10.6 India ITSM Software Market Size
- 10.7 The Influence of COVID-19 on Asia Pacific Market

11 MIDDLE EAST AND AFRICA ITSM SOFTWARE MARKET ANALYSIS

- 11.1 Middle East and Africa ITSM Software Market Size
- 11.2 Saudi Arabia ITSM Software Market Size
- 11.3 UAE ITSM Software Market Size
- 11.4 South Africa ITSM Software Market Size
- 11.5 The Influence of COVID-19 on Middle East and Africa Market

12 SOUTH AMERICA ITSM SOFTWARE MARKET ANALYSIS

- 12.1 South America ITSM Software Market Size
- 12.2 Brazil ITSM Software Market Size
- 12.3 The Influence of COVID-19 on South America Market

13 COMPANY PROFILES

- 13.1 Atlassian
 - 13.1.1 Atlassian Basic Information
 - 13.1.2 Atlassian Product Profiles, Application and Specification
 - 13.1.3 Atlassian ITSM Software Market Performance (2015-2020)
- 13.2 ASG Technologies
 - 13.2.1 ASG Technologies Basic Information
 - 13.2.2 ASG Technologies Product Profiles, Application and Specification
 - 13.2.3 ASG Technologies ITSM Software Market Performance (2015-2020)
- 13.3 CA Technologies
 - 13.3.1 CA Technologies Basic Information
 - 13.3.2 CA Technologies Product Profiles, Application and Specification
 - 13.3.3 CA Technologies ITSM Software Market Performance (2015-2020)
- 13.4 Microsoft
 - 13.4.1 Microsoft Basic Information
 - 13.4.2 Microsoft Product Profiles, Application and Specification
 - 13.4.3 Microsoft ITSM Software Market Performance (2015-2020)
- 13.5 BMC Software, Inc.
 - 13.5.1 BMC Software, Inc. Basic Information
 - 13.5.2 BMC Software, Inc. Product Profiles, Application and Specification
 - 13.5.3 BMC Software, Inc. ITSM Software Market Performance (2015-2020)
- 13.6 IBM
 - 13.6.1 IBM Basic Information
 - 13.6.2 IBM Product Profiles, Application and Specification
 - 13.6.3 IBM ITSM Software Market Performance (2015-2020)
- 13.7 LogMeIn, Inc.
 - 13.7.1 LogMeIn, Inc. Basic Information
 - 13.7.2 LogMeIn, Inc. Product Profiles, Application and Specification
 - 13.7.3 LogMeIn, Inc. ITSM Software Market Performance (2015-2020)
- 13.8 ServiceNow
 - 13.8.1 ServiceNow Basic Information
 - 13.8.2 ServiceNow Product Profiles, Application and Specification
 - 13.8.3 ServiceNow ITSM Software Market Performance (2015-2020)

13.9 SolarWinds

13.9.1 SolarWinds Basic Information

13.9.2 SolarWinds Product Profiles, Application and Specification

13.9.3 SolarWinds ITSM Software Market Performance (2015-2020)

13.10 Ivanti

13.10.1 Ivanti Basic Information

13.10.2 Ivanti Product Profiles, Application and Specification

13.10.3 Ivanti ITSM Software Market Performance (2015-2020)

14 MARKET FORECAST - BY REGIONS

14.1 North America ITSM Software Market Forecast (2020-2025)

14.2 Europe ITSM Software Market Forecast (2020-2025)

14.3 Asia-Pacific ITSM Software Market Forecast (2020-2025)

14.4 Middle East and Africa ITSM Software Market Forecast (2020-2025)

14.5 South America ITSM Software Market Forecast (2020-2025)

15 MARKET FORECAST - BY TYPE AND APPLICATIONS

15.1 Global ITSM Software Market Forecast by Types (2020-2025)

15.1.1 Global ITSM Software Market Forecast Production and Market Share by Types (2020-2025)

15.1.2 Global ITSM Software Market Forecast Value and Market Share by Types (2020-2025)

15.2 Global ITSM Software Market Forecast by Applications (2020-2025)

List Of Tables

LIST OF TABLES AND FIGURES

Figure ITSM Software Picture

Table ITSM Software Key Market Segments

Figure Study and Forecasting Years

Figure Global ITSM Software Market Size and Growth Rate 2015-2025

Figure Industry PESTEL Analysis

Figure Global COVID-19 Status

Figure Market Size Forecast Comparison of Pre COVID-19 and Post COVID-19

Figure Global ITSM Software Value (\$) and Growth Rate (2015-2020)

Table Global ITSM Software Value (\$) by Countries (2015-2020)

Table Global ITSM Software Value Market Share by Regions (2015-2020)

Figure Global ITSM Software Value Market Share by Regions in 2019

Figure Global ITSM Software Production and Growth Rate (2015-2020)

Table Global ITSM Software Production by Major Countries (2015-2020)

Table Global ITSM Software Production Market Share by Major Countries (2015-2020)

Figure Global ITSM Software Production Market Share by Regions in 2019

Figure Global ITSM Software Consumption and Growth Rate (2015-2020)

Table Global ITSM Software Consumption by Regions (2015-2020)

Table Global ITSM Software Consumption Market Share by Regions (2015-2020)

Figure Global ITSM Software Consumption Market Share by Regions in 2019

Table Global ITSM Software Export Top 3 Country 2019

Table Global ITSM Software Import Top 3 Country 2019

Table United States ITSM Software Export and Import (2015-2020)

Table Europe ITSM Software Export and Import (2015-2020)

Table China ITSM Software Export and Import (2015-2020)

Table Japan ITSM Software Export and Import (2015-2020)

Table India ITSM Software Export and Import (2015-2020)

Table Global ITSM Software Production by Types (2015-2020)

Table Global ITSM Software Production Market Share by Types (2015-2020)

Figure Global ITSM Software Production Share by Type (2015-2020)

Table Global ITSM Software Value by Types (2015-2020)

Table Global ITSM Software Value Market Share by Types (2015-2020)

Figure Global ITSM Software Value Share by Type (2015-2020)

Figure Global On-premises Production and Growth Rate (2015-2020)

Figure Global On-premises Price (2015-2020)

Figure Global Cloud-Based Production and Growth Rate (2015-2020)

Figure Global Cloud-Based Price (2015-2020)
Table Global ITSM Software Consumption by Applications (2015-2020)
Table Global ITSM Software Consumption Market Share by Applications (2015-2020)
Figure Global ITSM Software Consumption Share by Application (2015-2020)
Figure Global Small and Medium Enterprises (SMEs) Consumption and Growth Rate (2015-2020)
Figure Global Large Enterprises Consumption and Growth Rate (2015-2020)
Figure North America ITSM Software Market Consumption and Growth Rate (2015-2020)
Table North America ITSM Software Consumption by Countries (2015-2020)
Table North America ITSM Software Consumption Market Share by Countries (2015-2020)
Figure North America ITSM Software Consumption Market Share by Countries (2015-2020)
Figure United States ITSM Software Market Consumption and Growth Rate (2015-2020)
Figure Canada ITSM Software Market Consumption and Growth Rate (2015-2020)
Figure Mexico ITSM Software Market Consumption and Growth Rate (2015-2020)
Figure North America COVID-19 Status
Figure Europe ITSM Software Market Consumption and Growth Rate (2015-2020)
Table Europe ITSM Software Consumption by Countries (2015-2020)
Table Europe ITSM Software Consumption Market Share by Countries (2015-2020)
Figure Europe ITSM Software Consumption Market Share by Countries (2015-2020)
Figure Germany ITSM Software Market Consumption and Growth Rate (2015-2020)
Figure United Kingdom ITSM Software Market Consumption and Growth Rate (2015-2020)
Figure France ITSM Software Market Consumption and Growth Rate (2015-2020)
Figure Italy ITSM Software Market Consumption and Growth Rate (2015-2020)
Figure Spain ITSM Software Market Consumption and Growth Rate (2015-2020)
Figure Europe COVID-19 Status
Figure Asia-Pacific ITSM Software Market Consumption and Growth Rate (2015-2020)
Table Asia-Pacific ITSM Software Consumption by Countries (2015-2020)
Table Asia-Pacific ITSM Software Consumption Market Share by Countries (2015-2020)
Figure Asia-Pacific ITSM Software Consumption Market Share by Countries (2015-2020)
Figure China ITSM Software Market Consumption and Growth Rate (2015-2020)
Figure Japan ITSM Software Market Consumption and Growth Rate (2015-2020)
Figure South Korea ITSM Software Market Consumption and Growth Rate (2015-2020)
Figure Southeast Asia ITSM Software Market Consumption and Growth Rate

(2015-2020)

Figure India ITSM Software Market Consumption and Growth Rate (2015-2020)

Figure Asia Pacific COVID-19 Status

Figure Middle East and Africa ITSM Software Market Consumption and Growth Rate (2015-2020)

Table Middle East and Africa ITSM Software Consumption by Countries (2015-2020)

Table Middle East and Africa ITSM Software Consumption Market Share by Countries (2015-2020)

Figure Middle East and Africa ITSM Software Consumption Market Share by Countries (2015-2020)

Figure Saudi Arabia ITSM Software Market Consumption and Growth Rate (2015-2020)

Figure UAE ITSM Software Market Consumption and Growth Rate (2015-2020)

Figure South Africa ITSM Software Market Consumption and Growth Rate (2015-2020)

Figure South America ITSM Software Market Consumption and Growth Rate (2015-2020)

Table South America ITSM Software Consumption by Countries (2015-2020)

Table South America ITSM Software Consumption Market Share by Countries (2015-2020)

Figure South America ITSM Software Consumption Market Share by Countries (2015-2020)

Figure Brazil ITSM Software Market Consumption and Growth Rate (2015-2020)

Table Atlassian Company Profile

Table Atlassian Production, Value, Price, Gross Margin 2015-2020

Figure Atlassian Production and Growth Rate

Figure Atlassian Value (\$) Market Share 2015-2020

Table ASG Technologies Company Profile

Table ASG Technologies Production, Value, Price, Gross Margin 2015-2020

Figure ASG Technologies Production and Growth Rate

Figure ASG Technologies Value (\$) Market Share 2015-2020

Table CA Technologies Company Profile

Table CA Technologies Production, Value, Price, Gross Margin 2015-2020

Figure CA Technologies Production and Growth Rate

Figure CA Technologies Value (\$) Market Share 2015-2020

Table Microsoft Company Profile

Table Microsoft Production, Value, Price, Gross Margin 2015-2020

Figure Microsoft Production and Growth Rate

Figure Microsoft Value (\$) Market Share 2015-2020

Table BMC Software, Inc. Company Profile

Table BMC Software, Inc. Production, Value, Price, Gross Margin 2015-2020

Figure BMC Software, Inc. Production and Growth Rate
Figure BMC Software, Inc. Value (\$) Market Share 2015-2020
Table IBM Company Profile
Table IBM Production, Value, Price, Gross Margin 2015-2020
Figure IBM Production and Growth Rate
Figure IBM Value (\$) Market Share 2015-2020
Table LogMeIn, Inc. Company Profile
Table LogMeIn, Inc. Production, Value, Price, Gross Margin 2015-2020
Figure LogMeIn, Inc. Production and Growth Rate
Figure LogMeIn, Inc. Value (\$) Market Share 2015-2020
Table ServiceNow Company Profile
Table ServiceNow Production, Value, Price, Gross Margin 2015-2020
Figure ServiceNow Production and Growth Rate
Figure ServiceNow Value (\$) Market Share 2015-2020
Table SolarWinds Company Profile
Table SolarWinds Production, Value, Price, Gross Margin 2015-2020
Figure SolarWinds Production and Growth Rate
Figure SolarWinds Value (\$) Market Share 2015-2020
Table Ivanti Company Profile
Table Ivanti Production, Value, Price, Gross Margin 2015-2020
Figure Ivanti Production and Growth Rate
Figure Ivanti Value (\$) Market Share 2015-2020
Figure North America Market Consumption and Growth Rate Forecast (2020-2025)
Figure Europe Market Consumption and Growth Rate Forecast (2020-2025)
Figure Asia-Pacific Market Consumption and Growth Rate Forecast (2020-2025)
Figure Middle East and Africa Market Consumption and Growth Rate Forecast (2020-2025)
Figure South America Market Consumption and Growth Rate Forecast (2020-2025)
Table Global ITSM Software Market Forecast Production by Types (2020-2025)
Table Global ITSM Software Market Forecast Production Share by Types (2020-2025)
Table Global ITSM Software Market Forecast Value (\$) by Types (2020-2025)
Table Global ITSM Software Market Forecast Value Share by Types (2020-2025)
Table Global ITSM Software Market Forecast Consumption by Applications (2020-2025)
Table Global ITSM Software Market Forecast Consumption Share by Applications (2020-2025)

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