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2020-2025 Global Helpdesk Outsourcing Market Report - Production and Consumption Professional Analysis (Impact of COVID-19)

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Abstracts

Helpdesk outsourcing refers to the process of engaging an external resource or service provider to provide technical support to employees and manage the same.

This report elaborates the market size, market characteristics, and market growth of the Helpdesk Outsourcing industry, and breaks down according to the type, application, and consumption area of Helpdesk Outsourcing. The report also conducted a PESTEL analysis of the industry to study the main influencing factors and entry barriers of the industry.

In Chapter 3.4 of the report, the impact of the COVID-19 outbreak on the industry was fully assessed. Fully risk assessment and industry recommendations were made for Helpdesk Outsourcing in a special period. This chapter also compares the markets of Pre COVID-19 and Post COVID-19.

In addition, chapters 8-12 consider the impact of COVID-19 on the regional economy.

Key players in the global Helpdesk Outsourcing market covered in Chapter 13:

Hudson Software
Inforonics Global Services
Atos
Qcom Outsourcing
Attivasoft
Getronics
Other Prominent Vendors

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IBM
CompuCom
Wipro
Ciber
CSC
HCL Technologies
Kayako
Maintech
Genpact
Iyogi
Fujitsu
Dell
CGI Group
Dynasis
HP Enterprise Services

In Chapter 6, on the basis of types, the Helpdesk Outsourcing market from 2015 to 2025 is primarily split into:

Software Development Outsourcing
Software Testing Outsourcing
Cloud Services
Data Security
Others

In Chapter 7, on the basis of applications, the Helpdesk Outsourcing market from 2015 to 2025 covers:

IT
Automotive
Consumer Goods
Telecommunication
Oil & Gas
Others

Geographically, the detailed analysis of production, trade of the following countries is covered in Chapter 4.2, 5:

United States

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Europe
China
Japan
India

Geographically, the detailed analysis of consumption, revenue, market share and growth rate of the following regions are covered in Chapter 8, 9, 10, 11, 12:

North America (Covered in Chapter 8)
United States
Canada
Mexico
Europe (Covered in Chapter 9)
Germany
UK
France
Italy
Spain
Others
Asia-Pacific (Covered in Chapter 10)
China
Japan
India
South Korea
Southeast Asia
Others
Middle East and Africa (Covered in Chapter 11)
Saudi Arabia
UAE
South Africa
Others
South America (Covered in Chapter 12)
Brazil
Others

Years considered for this report:

Historical Years: 2015-2019
Base Year: 2019

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Estimated Year: 2020
Forecast Period: 2020-2025

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