

# 2020-2025 Global Cloud Telephony Services Market Report - Production and Consumption Professional Analysis (Impact of COVID-19)

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## Abstracts

This report elaborates the market size, market characteristics, and market growth of the Cloud Telephony Services industry, and breaks down according to the type, application, and consumption area of Cloud Telephony Services. The report also conducted a PESTEL analysis of the industry to study the main influencing factors and entry barriers of the industry.

In Chapter 3.4 of the report, the impact of the COVID-19 outbreak on the industry was fully assessed. Fully risk assessment and industry recommendations were made for Cloud Telephony Services in a special period. This chapter also compares the markets of Pre COVID-19 and Post COVID-19.

In addition, chapters 8-12 consider the impact of COVID-19 on the regional economy.

Key players in the global Cloud Telephony Services market covered in Chapter 13:

MegaPath

Cisco Systems, Inc

Broadsoft

Voyced

AVOXI

DIALPAD

Twilio

DIALPAD

8x8, Inc

Zoom

Firstcom Europe

LeadNXT

Colt Technology Services  
BT Cloud Phone

In Chapter 6, on the basis of types, the Cloud Telephony Services market from 2015 to 2025 is primarily split into:

Public Switched Telephone Networks (PSTNs)  
Voice over Internet Protocol (VoIP)

In Chapter 7, on the basis of applications, the Cloud Telephony Services market from 2015 to 2025 covers:

BFSI  
IT & Telecom  
Defence  
Education  
Media & Entertainment  
Retail  
Healthcare  
Others

Geographically, the detailed analysis of production, trade of the following countries is covered in Chapter 4.2, 5:

United States  
Europe  
China  
Japan  
India

Geographically, the detailed analysis of consumption, revenue, market share and growth rate of the following regions are covered in Chapter 8, 9, 10, 11, 12:

North America (Covered in Chapter 8)  
United States  
Canada  
Mexico  
Europe (Covered in Chapter 9)  
Germany  
UK  
France  
Italy  
Spain

Others

Asia-Pacific (Covered in Chapter 10)

China

Japan

India

South Korea

Southeast Asia

Others

Middle East and Africa (Covered in Chapter 11)

Saudi Arabia

UAE

South Africa

Others

South America (Covered in Chapter 12)

Brazil

Others

Years considered for this report:

Historical Years: 2015-2019

Base Year: 2019

Estimated Year: 2020

Forecast Period: 2020-2025

## Contents

### **1 CLOUD TELEPHONY SERVICES MARKET - RESEARCH SCOPE**

- 1.1 Study Goals
- 1.2 Market Definition and Scope
- 1.3 Key Market Segments
- 1.4 Study and Forecasting Years

### **2 CLOUD TELEPHONY SERVICES MARKET - RESEARCH METHODOLOGY**

- 2.1 Methodology
- 2.2 Research Data Source
  - 2.2.1 Secondary Data
  - 2.2.2 Primary Data
  - 2.2.3 Market Size Estimation
  - 2.2.4 Legal Disclaimer

### **3 CLOUD TELEPHONY SERVICES MARKET FORCES**

- 3.1 Global Cloud Telephony Services Market Size
- 3.2 Top Impacting Factors (PESTEL Analysis)
  - 3.2.1 Political Factors
  - 3.2.2 Economic Factors
  - 3.2.3 Social Factors
  - 3.2.4 Technological Factors
  - 3.2.5 Environmental Factors
  - 3.2.6 Legal Factors
- 3.3 Industry Trend Analysis
- 3.4 Industry Trends Under COVID-19
  - 3.4.1 Risk Assessment on COVID-19
  - 3.4.2 Assessment of the Overall Impact of COVID-19 on the Industry
  - 3.4.3 Pre COVID-19 and Post COVID-19 Market Scenario
- 3.5 Industry Risk Assessment

### **4 CLOUD TELEPHONY SERVICES MARKET - BY GEOGRAPHY**

- 4.1 Global Cloud Telephony Services Market Value and Market Share by Regions
  - 4.1.1 Global Cloud Telephony Services Value (\$) by Region (2015-2020)

- 4.1.2 Global Cloud Telephony Services Value Market Share by Regions (2015-2020)
- 4.2 Global Cloud Telephony Services Market Production and Market Share by Major Countries
  - 4.2.1 Global Cloud Telephony Services Production by Major Countries (2015-2020)
  - 4.2.2 Global Cloud Telephony Services Production Market Share by Major Countries (2015-2020)
- 4.3 Global Cloud Telephony Services Market Consumption and Market Share by Regions
  - 4.3.1 Global Cloud Telephony Services Consumption by Regions (2015-2020)
  - 4.3.2 Global Cloud Telephony Services Consumption Market Share by Regions (2015-2020)

## **5 CLOUD TELEPHONY SERVICES MARKET - BY TRADE STATISTICS**

- 5.1 Global Cloud Telephony Services Export and Import
- 5.2 United States Cloud Telephony Services Export and Import (2015-2020)
- 5.3 Europe Cloud Telephony Services Export and Import (2015-2020)
- 5.4 China Cloud Telephony Services Export and Import (2015-2020)
- 5.5 Japan Cloud Telephony Services Export and Import (2015-2020)
- 5.6 India Cloud Telephony Services Export and Import (2015-2020)
- 5.7 ...

## **6 CLOUD TELEPHONY SERVICES MARKET - BY TYPE**

- 6.1 Global Cloud Telephony Services Production and Market Share by Types (2015-2020)
  - 6.1.1 Global Cloud Telephony Services Production by Types (2015-2020)
  - 6.1.2 Global Cloud Telephony Services Production Market Share by Types (2015-2020)
- 6.2 Global Cloud Telephony Services Value and Market Share by Types (2015-2020)
  - 6.2.1 Global Cloud Telephony Services Value by Types (2015-2020)
  - 6.2.2 Global Cloud Telephony Services Value Market Share by Types (2015-2020)
- 6.3 Global Cloud Telephony Services Production, Price and Growth Rate of Public Switched Telephone Networks (PSTNs) (2015-2020)
- 6.4 Global Cloud Telephony Services Production, Price and Growth Rate of Voice over Internet Protocol (VoIP) (2015-2020)

## **7 CLOUD TELEPHONY SERVICES MARKET - BY APPLICATION**

7.1 Global Cloud Telephony Services Consumption and Market Share by Applications (2015-2020)

7.1.1 Global Cloud Telephony Services Consumption by Applications (2015-2020)

7.1.2 Global Cloud Telephony Services Consumption Market Share by Applications (2015-2020)

7.2 Global Cloud Telephony Services Consumption and Growth Rate of BFSI (2015-2020)

7.3 Global Cloud Telephony Services Consumption and Growth Rate of IT & Telecom (2015-2020)

7.4 Global Cloud Telephony Services Consumption and Growth Rate of Defence (2015-2020)

7.5 Global Cloud Telephony Services Consumption and Growth Rate of Education (2015-2020)

7.6 Global Cloud Telephony Services Consumption and Growth Rate of Media & Entertainment (2015-2020)

7.7 Global Cloud Telephony Services Consumption and Growth Rate of Retail (2015-2020)

7.8 Global Cloud Telephony Services Consumption and Growth Rate of Healthcare (2015-2020)

7.9 Global Cloud Telephony Services Consumption and Growth Rate of Others (2015-2020)

## **8 NORTH AMERICA CLOUD TELEPHONY SERVICES MARKET**

8.1 North America Cloud Telephony Services Market Size

8.2 United States Cloud Telephony Services Market Size

8.3 Canada Cloud Telephony Services Market Size

8.4 Mexico Cloud Telephony Services Market Size

8.5 The Influence of COVID-19 on North America Market

## **9 EUROPE CLOUD TELEPHONY SERVICES MARKET ANALYSIS**

9.1 Europe Cloud Telephony Services Market Size

9.2 Germany Cloud Telephony Services Market Size

9.3 United Kingdom Cloud Telephony Services Market Size

9.4 France Cloud Telephony Services Market Size

9.5 Italy Cloud Telephony Services Market Size

9.6 Spain Cloud Telephony Services Market Size

9.7 The Influence of COVID-19 on Europe Market

## **10 ASIA-PACIFIC CLOUD TELEPHONY SERVICES MARKET ANALYSIS**

- 10.1 Asia-Pacific Cloud Telephony Services Market Size
- 10.2 China Cloud Telephony Services Market Size
- 10.3 Japan Cloud Telephony Services Market Size
- 10.4 South Korea Cloud Telephony Services Market Size
- 10.5 Southeast Asia Cloud Telephony Services Market Size
- 10.6 India Cloud Telephony Services Market Size
- 10.7 The Influence of COVID-19 on Asia Pacific Market

## **11 MIDDLE EAST AND AFRICA CLOUD TELEPHONY SERVICES MARKET ANALYSIS**

- 11.1 Middle East and Africa Cloud Telephony Services Market Size
- 11.2 Saudi Arabia Cloud Telephony Services Market Size
- 11.3 UAE Cloud Telephony Services Market Size
- 11.4 South Africa Cloud Telephony Services Market Size
- 11.5 The Influence of COVID-19 on Middle East and Africa Market

## **12 SOUTH AMERICA CLOUD TELEPHONY SERVICES MARKET ANALYSIS**

- 12.1 South America Cloud Telephony Services Market Size
- 12.2 Brazil Cloud Telephony Services Market Size
- 12.3 The Influence of COVID-19 on South America Market

## **13 COMPANY PROFILES**

- 13.1 MegaPath
  - 13.1.1 MegaPath Basic Information
  - 13.1.2 MegaPath Product Profiles, Application and Specification
  - 13.1.3 MegaPath Cloud Telephony Services Market Performance (2015-2020)
- 13.2 Cisco Systems, Inc
  - 13.2.1 Cisco Systems, Inc Basic Information
  - 13.2.2 Cisco Systems, Inc Product Profiles, Application and Specification
  - 13.2.3 Cisco Systems, Inc Cloud Telephony Services Market Performance (2015-2020)
- 13.3 Broadsoft
  - 13.3.1 Broadsoft Basic Information

- 13.3.2 Broadsoft Product Profiles, Application and Specification
- 13.3.3 Broadsoft Cloud Telephony Services Market Performance (2015-2020)
- 13.4 Voyced
  - 13.4.1 Voyced Basic Information
  - 13.4.2 Voyced Product Profiles, Application and Specification
  - 13.4.3 Voyced Cloud Telephony Services Market Performance (2015-2020)
- 13.5 AVOXI
  - 13.5.1 AVOXI Basic Information
  - 13.5.2 AVOXI Product Profiles, Application and Specification
  - 13.5.3 AVOXI Cloud Telephony Services Market Performance (2015-2020)
- 13.6 DIALPAD
  - 13.6.1 DIALPAD Basic Information
  - 13.6.2 DIALPAD Product Profiles, Application and Specification
  - 13.6.3 DIALPAD Cloud Telephony Services Market Performance (2015-2020)
- 13.7 Twilio
  - 13.7.1 Twilio Basic Information
  - 13.7.2 Twilio Product Profiles, Application and Specification
  - 13.7.3 Twilio Cloud Telephony Services Market Performance (2015-2020)
- 13.8 DIALPAD
  - 13.8.1 DIALPAD Basic Information
  - 13.8.2 DIALPAD Product Profiles, Application and Specification
  - 13.8.3 DIALPAD Cloud Telephony Services Market Performance (2015-2020)
- 13.9 8x8, Inc
  - 13.9.1 8x8, Inc Basic Information
  - 13.9.2 8x8, Inc Product Profiles, Application and Specification
  - 13.9.3 8x8, Inc Cloud Telephony Services Market Performance (2015-2020)
- 13.10 Zoom
  - 13.10.1 Zoom Basic Information
  - 13.10.2 Zoom Product Profiles, Application and Specification
  - 13.10.3 Zoom Cloud Telephony Services Market Performance (2015-2020)
- 13.11 Firstcom Europe
  - 13.11.1 Firstcom Europe Basic Information
  - 13.11.2 Firstcom Europe Product Profiles, Application and Specification
  - 13.11.3 Firstcom Europe Cloud Telephony Services Market Performance (2015-2020)
- 13.12 LeadNXT
  - 13.12.1 LeadNXT Basic Information
  - 13.12.2 LeadNXT Product Profiles, Application and Specification
  - 13.12.3 LeadNXT Cloud Telephony Services Market Performance (2015-2020)
- 13.13 Colt Technology Services



- 13.13.1 Colt Technology Services Basic Information
- 13.13.2 Colt Technology Services Product Profiles, Application and Specification
- 13.13.3 Colt Technology Services Cloud Telephony Services Market Performance (2015-2020)
- 13.14 BT Cloud Phone
  - 13.14.1 BT Cloud Phone Basic Information
  - 13.14.2 BT Cloud Phone Product Profiles, Application and Specification
  - 13.14.3 BT Cloud Phone Cloud Telephony Services Market Performance (2015-2020)

## **14 MARKET FORECAST - BY REGIONS**

- 14.1 North America Cloud Telephony Services Market Forecast (2020-2025)
- 14.2 Europe Cloud Telephony Services Market Forecast (2020-2025)
- 14.3 Asia-Pacific Cloud Telephony Services Market Forecast (2020-2025)
- 14.4 Middle East and Africa Cloud Telephony Services Market Forecast (2020-2025)
- 14.5 South America Cloud Telephony Services Market Forecast (2020-2025)

## **15 MARKET FORECAST - BY TYPE AND APPLICATIONS**

- 15.1 Global Cloud Telephony Services Market Forecast by Types (2020-2025)
  - 15.1.1 Global Cloud Telephony Services Market Forecast Production and Market Share by Types (2020-2025)
  - 15.1.2 Global Cloud Telephony Services Market Forecast Value and Market Share by Types (2020-2025)
- 15.2 Global Cloud Telephony Services Market Forecast by Applications (2020-2025)

## List Of Tables

### LIST OF TABLES AND FIGURES

Figure Cloud Telephony Services Picture

Table Cloud Telephony Services Key Market Segments

Figure Study and Forecasting Years

Figure Global Cloud Telephony Services Market Size and Growth Rate 2015-2025

Figure Industry PESTEL Analysis

Figure Global COVID-19 Status

Figure Market Size Forecast Comparison of Pre COVID-19 and Post COVID-19

Figure Global Cloud Telephony Services Value (\$) and Growth Rate (2015-2020)

Table Global Cloud Telephony Services Value (\$) by Countries (2015-2020)

Table Global Cloud Telephony Services Value Market Share by Regions (2015-2020)

Figure Global Cloud Telephony Services Value Market Share by Regions in 2019

Figure Global Cloud Telephony Services Production and Growth Rate (2015-2020)

Table Global Cloud Telephony Services Production by Major Countries (2015-2020)

Table Global Cloud Telephony Services Production Market Share by Major Countries (2015-2020)

Figure Global Cloud Telephony Services Production Market Share by Regions in 2019

Figure Global Cloud Telephony Services Consumption and Growth Rate (2015-2020)

Table Global Cloud Telephony Services Consumption by Regions (2015-2020)

Table Global Cloud Telephony Services Consumption Market Share by Regions (2015-2020)

Figure Global Cloud Telephony Services Consumption Market Share by Regions in 2019

Table Global Cloud Telephony Services Export Top 3 Country 2019

Table Global Cloud Telephony Services Import Top 3 Country 2019

Table United States Cloud Telephony Services Export and Import (2015-2020)

Table Europe Cloud Telephony Services Export and Import (2015-2020)

Table China Cloud Telephony Services Export and Import (2015-2020)

Table Japan Cloud Telephony Services Export and Import (2015-2020)

Table India Cloud Telephony Services Export and Import (2015-2020)

Table Global Cloud Telephony Services Production by Types (2015-2020)

Table Global Cloud Telephony Services Production Market Share by Types (2015-2020)

Figure Global Cloud Telephony Services Production Share by Type (2015-2020)

Table Global Cloud Telephony Services Value by Types (2015-2020)

Table Global Cloud Telephony Services Value Market Share by Types (2015-2020)

Figure Global Cloud Telephony Services Value Share by Type (2015-2020)  
Figure Global Public Switched Telephone Networks (PSTNs) Production and Growth Rate (2015-2020)  
Figure Global Public Switched Telephone Networks (PSTNs) Price (2015-2020)  
Figure Global Voice over Internet Protocol (VoIP) Production and Growth Rate (2015-2020)  
Figure Global Voice over Internet Protocol (VoIP) Price (2015-2020)  
Table Global Cloud Telephony Services Consumption by Applications (2015-2020)  
Table Global Cloud Telephony Services Consumption Market Share by Applications (2015-2020)  
Figure Global Cloud Telephony Services Consumption Share by Application (2015-2020)  
Figure Global BFSI Consumption and Growth Rate (2015-2020)  
Figure Global IT & Telecom Consumption and Growth Rate (2015-2020)  
Figure Global Defence Consumption and Growth Rate (2015-2020)  
Figure Global Education Consumption and Growth Rate (2015-2020)  
Figure Global Media & Entertainment Consumption and Growth Rate (2015-2020)  
Figure Global Retail Consumption and Growth Rate (2015-2020)  
Figure Global Healthcare Consumption and Growth Rate (2015-2020)  
Figure Global Others Consumption and Growth Rate (2015-2020)  
Figure North America Cloud Telephony Services Market Consumption and Growth Rate (2015-2020)  
Table North America Cloud Telephony Services Consumption by Countries (2015-2020)  
Table North America Cloud Telephony Services Consumption Market Share by Countries (2015-2020)  
Figure North America Cloud Telephony Services Consumption Market Share by Countries (2015-2020)  
Figure United States Cloud Telephony Services Market Consumption and Growth Rate (2015-2020)  
Figure Canada Cloud Telephony Services Market Consumption and Growth Rate (2015-2020)  
Figure Mexico Cloud Telephony Services Market Consumption and Growth Rate (2015-2020)  
Figure North America COVID-19 Status  
Figure Europe Cloud Telephony Services Market Consumption and Growth Rate (2015-2020)  
Table Europe Cloud Telephony Services Consumption by Countries (2015-2020)  
Table Europe Cloud Telephony Services Consumption Market Share by Countries (2015-2020)

Figure Europe Cloud Telephony Services Consumption Market Share by Countries (2015-2020)

Figure Germany Cloud Telephony Services Market Consumption and Growth Rate (2015-2020)

Figure United Kingdom Cloud Telephony Services Market Consumption and Growth Rate (2015-2020)

Figure France Cloud Telephony Services Market Consumption and Growth Rate (2015-2020)

Figure Italy Cloud Telephony Services Market Consumption and Growth Rate (2015-2020)

Figure Spain Cloud Telephony Services Market Consumption and Growth Rate (2015-2020)

Figure Europe COVID-19 Status

Figure Asia-Pacific Cloud Telephony Services Market Consumption and Growth Rate (2015-2020)

Table Asia-Pacific Cloud Telephony Services Consumption by Countries (2015-2020)

Table Asia-Pacific Cloud Telephony Services Consumption Market Share by Countries (2015-2020)

Figure Asia-Pacific Cloud Telephony Services Consumption Market Share by Countries (2015-2020)

Figure China Cloud Telephony Services Market Consumption and Growth Rate (2015-2020)

Figure Japan Cloud Telephony Services Market Consumption and Growth Rate (2015-2020)

Figure South Korea Cloud Telephony Services Market Consumption and Growth Rate (2015-2020)

Figure Southeast Asia Cloud Telephony Services Market Consumption and Growth Rate (2015-2020)

Figure India Cloud Telephony Services Market Consumption and Growth Rate (2015-2020)

Figure Asia Pacific COVID-19 Status

Figure Middle East and Africa Cloud Telephony Services Market Consumption and Growth Rate (2015-2020)

Table Middle East and Africa Cloud Telephony Services Consumption by Countries (2015-2020)

Table Middle East and Africa Cloud Telephony Services Consumption Market Share by Countries (2015-2020)

Figure Middle East and Africa Cloud Telephony Services Consumption Market Share by Countries (2015-2020)

Figure Saudi Arabia Cloud Telephony Services Market Consumption and Growth Rate (2015-2020)

Figure UAE Cloud Telephony Services Market Consumption and Growth Rate (2015-2020)

Figure South Africa Cloud Telephony Services Market Consumption and Growth Rate (2015-2020)

Figure South America Cloud Telephony Services Market Consumption and Growth Rate (2015-2020)

Table South America Cloud Telephony Services Consumption by Countries (2015-2020)

Table South America Cloud Telephony Services Consumption Market Share by Countries (2015-2020)

Figure South America Cloud Telephony Services Consumption Market Share by Countries (2015-2020)

Figure Brazil Cloud Telephony Services Market Consumption and Growth Rate (2015-2020)

Table MegaPath Company Profile

Table MegaPath Production, Value, Price, Gross Margin 2015-2020

Figure MegaPath Production and Growth Rate

Figure MegaPath Value (\$) Market Share 2015-2020

Table Cisco Systems, Inc Company Profile

Table Cisco Systems, Inc Production, Value, Price, Gross Margin 2015-2020

Figure Cisco Systems, Inc Production and Growth Rate

Figure Cisco Systems, Inc Value (\$) Market Share 2015-2020

Table Broadsoft Company Profile

Table Broadsoft Production, Value, Price, Gross Margin 2015-2020

Figure Broadsoft Production and Growth Rate

Figure Broadsoft Value (\$) Market Share 2015-2020

Table Voyced Company Profile

Table Voyced Production, Value, Price, Gross Margin 2015-2020

Figure Voyced Production and Growth Rate

Figure Voyced Value (\$) Market Share 2015-2020

Table AVOXI Company Profile

Table AVOXI Production, Value, Price, Gross Margin 2015-2020

Figure AVOXI Production and Growth Rate

Figure AVOXI Value (\$) Market Share 2015-2020

Table DIALPAD Company Profile

Table DIALPAD Production, Value, Price, Gross Margin 2015-2020

Figure DIALPAD Production and Growth Rate

Figure DIALPAD Value (\$) Market Share 2015-2020  
Table Twilio Company Profile  
Table Twilio Production, Value, Price, Gross Margin 2015-2020  
Figure Twilio Production and Growth Rate  
Figure Twilio Value (\$) Market Share 2015-2020  
Table DIALPAD Company Profile  
Table DIALPAD Production, Value, Price, Gross Margin 2015-2020  
Figure DIALPAD Production and Growth Rate  
Figure DIALPAD Value (\$) Market Share 2015-2020  
Table 8x8, Inc Company Profile  
Table 8x8, Inc Production, Value, Price, Gross Margin 2015-2020  
Figure 8x8, Inc Production and Growth Rate  
Figure 8x8, Inc Value (\$) Market Share 2015-2020  
Table Zoom Company Profile  
Table Zoom Production, Value, Price, Gross Margin 2015-2020  
Figure Zoom Production and Growth Rate  
Figure Zoom Value (\$) Market Share 2015-2020  
Table Firstcom Europe Company Profile  
Table Firstcom Europe Production, Value, Price, Gross Margin 2015-2020  
Figure Firstcom Europe Production and Growth Rate  
Figure Firstcom Europe Value (\$) Market Share 2015-2020  
Table LeadNXT Company Profile  
Table LeadNXT Production, Value, Price, Gross Margin 2015-2020  
Figure LeadNXT Production and Growth Rate  
Figure LeadNXT Value (\$) Market Share 2015-2020  
Table Colt Technology Services Company Profile  
Table Colt Technology Services Production, Value, Price, Gross Margin 2015-2020  
Figure Colt Technology Services Production and Growth Rate  
Figure Colt Technology Services Value (\$) Market Share 2015-2020  
Table BT Cloud Phone Company Profile  
Table BT Cloud Phone Production, Value, Price, Gross Margin 2015-2020  
Figure BT Cloud Phone Production and Growth Rate  
Figure BT Cloud Phone Value (\$) Market Share 2015-2020  
Figure North America Market Consumption and Growth Rate Forecast (2020-2025)  
Figure Europe Market Consumption and Growth Rate Forecast (2020-2025)  
Figure Asia-Pacific Market Consumption and Growth Rate Forecast (2020-2025)  
Figure Middle East and Africa Market Consumption and Growth Rate Forecast (2020-2025)  
Figure South America Market Consumption and Growth Rate Forecast (2020-2025)

Table Global Cloud Telephony Services Market Forecast Production by Types  
(2020-2025)

Table Global Cloud Telephony Services Market Forecast Production Share by Types  
(2020-2025)

Table Global Cloud Telephony Services Market Forecast Value (\$) by Types  
(2020-2025)

Table Global Cloud Telephony Services Market Forecast Value Share by Types  
(2020-2025)

Table Global Cloud Telephony Services Market Forecast Consumption by Applications  
(2020-2025)

Table Global Cloud Telephony Services Market Forecast Consumption Share by  
Applications (2020-2025)

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