

# 2020-2025 Global Cloud Telephony Service Market Report - Production and Consumption Professional Analysis (Impact of COVID-19)

<https://marketpublishers.com/r/23731345E239EN.html>

Date: June 2021

Pages: 106

Price: US\$ 3,360.00 (Single User License)

ID: 23731345E239EN

## Abstracts

Cloud telephony (also known as managed telephony) refers specifically to voice services and more specifically to replace traditional commercial telephony devices, such as private branch exchanges (PBXs), with third-party VoIP services.

This report elaborates the market size, market characteristics, and market growth of the Cloud Telephony Service industry, and breaks down according to the type, application, and consumption area of Cloud Telephony Service. The report also conducted a PESTEL analysis of the industry to study the main influencing factors and entry barriers of the industry.

In Chapter 3.4 of the report, the impact of the COVID-19 outbreak on the industry was fully assessed. Fully risk assessment and industry recommendations were made for Cloud Telephony Service in a special period. This chapter also compares the markets of Pre COVID-19 and Post COVID-19.

In addition, chapters 8-12 consider the impact of COVID-19 on the regional economy.

Key players in the global Cloud Telephony Service market covered in Chapter 13:

Singtel

PortaOne, Inc.

NTT Communications

Megapath

Solutions Infini.

Mitel Networks Corporation

Nextiva

BroadSoft

Microsoft Corporation

8x8, Inc.

Telviva

Tripudio Ltd.

DIALPAD

Vox Telecom

LeadNXT

VoIPStudio

NovaCloud Pty Ltd.

Go 2 Market India Pvt. Ltd.

Natterbox Ltd.

RingCentral, Inc.

AVOXI

NFON AG

Knowlarity Communications Pvt. Ltd.

Cisco Systems, Inc.

Exotel Techcom Pvt. Ltd.

NetFortis

Redcentric plc.

Vonage Intermedia.net, Inc.

In Chapter 6, on the basis of types, the Cloud Telephony Service market from 2015 to 2025 is primarily split into:

Hosted

Cloud

In Chapter 7, on the basis of applications, the Cloud Telephony Service market from 2015 to 2025 covers:

Conferencing

Multi-level IVR

Sales & Marketing

Customer Relationship Management (CRM)

Others

Geographically, the detailed analysis of production, trade of the following countries is covered in Chapter 4.2, 5:

United States

Europe

China

Japan

India

Geographically, the detailed analysis of consumption, revenue, market share and growth rate of the following regions are covered in Chapter 8, 9, 10, 11, 12:

North America (Covered in Chapter 8)

United States

Canada

Mexico

Europe (Covered in Chapter 9)

Germany

UK

France

Italy

Spain

Others

Asia-Pacific (Covered in Chapter 10)

China

Japan

India

South Korea

Southeast Asia

Others

Middle East and Africa (Covered in Chapter 11)

Saudi Arabia

UAE

South Africa

Others

South America (Covered in Chapter 12)

Brazil

Others

Years considered for this report:

Historical Years: 2015-2019

Base Year: 2019

Estimated Year: 2020

Forecast Period: 2020-2025

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