

# 2020-2025 Global Chatbot and Voice Market Report - Production and Consumption Professional Analysis (Impact of COVID-19)

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## Abstracts

This report elaborates the market size, market characteristics, and market growth of the Chatbot and Voice industry, and breaks down according to the type, application, and consumption area of Chatbot and Voice. The report also conducted a PESTEL analysis of the industry to study the main influencing factors and entry barriers of the industry.

In Chapter 3.4 of the report, the impact of the COVID-19 outbreak on the industry was fully assessed. Fully risk assessment and industry recommendations were made for Chatbot and Voice in a special period. This chapter also compares the markets of Pre COVID-19 and Post COVID-19.

In addition, chapters 8-12 consider the impact of COVID-19 on the regional economy.

Key players in the global Chatbot and Voice market covered in Chapter 13:

KeyReply

Chatfuel

Kore.ai

7.ai

Yekaliva

Conversica

Kevit

Contus

Amazon Web Services

Inbenta Technologies

Gupshup

SmartBots

Yellow Messenger

IBM Corporation  
Artificial Solutions  
Nuance Communications  
Passage AI  
CogniCor  
AIVO  
Botsify  
Google

In Chapter 6, on the basis of types, the Chatbot and Voice market from 2015 to 2025 is primarily split into:

Solutions  
Services

In Chapter 7, on the basis of applications, the Chatbot and Voice market from 2015 to 2025 covers:

Customer Support  
Personal Assistant

Geographically, the detailed analysis of production, trade of the following countries is covered in Chapter 4.2, 5:

United States  
Europe  
China  
Japan  
India

Geographically, the detailed analysis of consumption, revenue, market share and growth rate of the following regions are covered in Chapter 8, 9, 10, 11, 12:

North America (Covered in Chapter 8)  
United States  
Canada  
Mexico  
Europe (Covered in Chapter 9)  
Germany  
UK  
France  
Italy  
Spain

Others

Asia-Pacific (Covered in Chapter 10)

China

Japan

India

South Korea

Southeast Asia

Others

Middle East and Africa (Covered in Chapter 11)

Saudi Arabia

UAE

South Africa

Others

South America (Covered in Chapter 12)

Brazil

Others

Years considered for this report:

Historical Years: 2015-2019

Base Year: 2019

Estimated Year: 2020

Forecast Period: 2020-2025

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