

2020-2025 Global Chatbot Market Report - Production and Consumption Professional Analysis (Impact of COVID-19)

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Abstracts

Chatbot is a computer application that is used by companies for text and voice-based conversation with people by integrating them into applications, instant messages, and websites.

This report elaborates the market size, market characteristics, and market growth of the Chatbot industry, and breaks down according to the type, application, and consumption area of Chatbot. The report also conducted a PESTEL analysis of the industry to study the main influencing factors and entry barriers of the industry.

In Chapter 3.4 of the report, the impact of the COVID-19 outbreak on the industry was fully assessed. Fully risk assessment and industry recommendations were made for Chatbot in a special period. This chapter also compares the markets of Pre COVID-19 and Post COVID-19.

In addition, chapters 8-12 consider the impact of COVID-19 on the regional economy.

Key players in the global Chatbot market covered in Chapter 13:

Passagge AI

Apple

24/7 Customer Inc

Creative Virtual

Artificial Solutions

Codebaby

MoneyBrain

Baidu

LivePerson
Pandorabots
Kore.ai
Google, Inc
ReplyYes
Slack Technologies
ToyTalk
Nuance Communications
WeChat
IBM Watson
Microsoft Corporation
Hubrum Technologies
eGain
Anboto
Inbenta Technologies
Babylon Health

In Chapter 6, on the basis of types, the Chatbot market from 2015 to 2025 is primarily split into:

Standalone
Web-based
Messenger-based/Third Party

In Chapter 7, on the basis of applications, the Chatbot market from 2015 to 2025 covers:

Retail
BFSI
Travel and Hospitality
Government
Others

Geographically, the detailed analysis of production, trade of the following countries is covered in Chapter 4.2, 5:

United States
Europe
China
Japan
India

Geographically, the detailed analysis of consumption, revenue, market share and growth rate of the following regions are covered in Chapter 8, 9, 10, 11, 12:

North America (Covered in Chapter 8)

United States

Canada

Mexico

Europe (Covered in Chapter 9)

Germany

UK

France

Italy

Spain

Others

Asia-Pacific (Covered in Chapter 10)

China

Japan

India

South Korea

Southeast Asia

Others

Middle East and Africa (Covered in Chapter 11)

Saudi Arabia

UAE

South Africa

Others

South America (Covered in Chapter 12)

Brazil

Others

Years considered for this report:

Historical Years: 2015-2019

Base Year: 2019

Estimated Year: 2020

Forecast Period: 2020-2025

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