

2020-2025 Global Chatbot for Banking Market Report - Production and Consumption Professional Analysis (Impact of COVID-19)

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Abstracts

Artificial Intelligence is taking the financial services industry by storm. Almost every company in the financial technology sector has already started using AI to save time, reduce costs, and add value. A chatbot (also known as a smartbots, talkbot, chatterbot, Bot, IM bot, interactive agent, Conversational interface or Artificial Conversational Entity) is a computer program or an artificial intelligence which conducts a conversation via auditory or textual methods.

This report elaborates the market size, market characteristics, and market growth of the Chatbot for Banking industry, and breaks down according to the type, application, and consumption area of Chatbot for Banking. The report also conducted a PESTEL analysis of the industry to study the main influencing factors and entry barriers of the industry.

In Chapter 3.4 of the report, the impact of the COVID-19 outbreak on the industry was fully assessed. Fully risk assessment and industry recommendations were made for Chatbot for Banking in a special period. This chapter also compares the markets of Pre COVID-19 and Post COVID-19.

In addition, chapters 8-12 consider the impact of COVID-19 on the regional economy.

Key players in the global Chatbot for Banking market covered in Chapter 13:

Amazon Lex

LivePerson

Kasisto

IBM Watson

Google

LiveChat

Apple

Alipay

WeChat

PayPal

In Chapter 6, on the basis of types, the Chatbot for Banking market from 2015 to 2025 is primarily split into:

Bots for Service

Bots for Social Media

Bots for Payments/Order processing

Bots for Marketing

Others

In Chapter 7, on the basis of applications, the Chatbot for Banking market from 2015 to 2025 covers:

Banking

Financial Services

Insurance

Others

Geographically, the detailed analysis of production, trade of the following countries is covered in Chapter 4.2, 5:

United States

Europe

China

Japan

India

Geographically, the detailed analysis of consumption, revenue, market share and growth rate of the following regions are covered in Chapter 8, 9, 10, 11, 12:

North America (Covered in Chapter 8)

United States

Canada

Mexico

Europe (Covered in Chapter 9)

Germany

UK

France

Italy

Spain
Others
Asia-Pacific (Covered in Chapter 10)
China
Japan
India
South Korea
Southeast Asia
Others
Middle East and Africa (Covered in Chapter 11)
Saudi Arabia
UAE
South Africa
Others
South America (Covered in Chapter 12)
Brazil
Others

Years considered for this report:

Historical Years: 2015-2019

Base Year: 2019

Estimated Year: 2020

Forecast Period: 2020-2025

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