

2020-2025 Global Business Process Market Report - Production and Consumption Professional Analysis (Impact of COVID-19)

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Abstracts

A business process is a collection of related, structured activities or tasks by people or equipment that in a specific sequence produces a service or product (serves a particular business goal) for a particular customer or customers. Business processes occur in all organizational level and it may or may not be visible to customers. A business process may often be visualized (modeled) as a flowchart of a sequence of activities with interleaving decision points or as a process matrix of a sequence of activities with relevance rules based on data in the process. The benefits of using business processes include improved customer satisfaction and improved agility for reacting to rapid market change. Process-oriented organizations break down the barriers of structural departments and try to avoid functional silos.

This report elaborates the market size, market characteristics, and market growth of the Business Process industry, and breaks down according to the type, application, and consumption area of Business Process. The report also conducted a PESTEL analysis of the industry to study the main influencing factors and entry barriers of the industry.

In Chapter 3.4 of the report, the impact of the COVID-19 outbreak on the industry was fully assessed. Fully risk assessment and industry recommendations were made for Business Process in a special period. This chapter also compares the markets of Pre COVID-19 and Post COVID-19.

In addition, chapters 8-12 consider the impact of COVID-19 on the regional economy.

Key players in the global Business Process market covered in Chapter 13:

Accenture

Wipro

SAP SE

Fujitsu

Capgemini

IBM

HCL

Cognizant

Genpact

Oracle

EXL

TCS

In Chapter 6, on the basis of types, the Business Process market from 2015 to 2025 is primarily split into:

Operations

Accounting and Finance

Sales and Marketing

Customer Service and Support

Human Resource Management (HRM)

Procurement and Supply Chain Management

Others

In Chapter 7, on the basis of applications, the Business Process market from 2015 to 2025 covers:

BFSI

Telecom and IT

Manufacturing

ECommerce and Retail

Healthcare

Government

Others

Geographically, the detailed analysis of production, trade of the following countries is covered in Chapter 4.2, 5:

United States

Europe

China

Japan

India

Geographically, the detailed analysis of consumption, revenue, market share and

growth rate of the following regions are covered in Chapter 8, 9, 10, 11, 12:

North America (Covered in Chapter 8)

United States

Canada

Mexico

Europe (Covered in Chapter 9)

Germany

UK

France

Italy

Spain

Others

Asia-Pacific (Covered in Chapter 10)

China

Japan

India

South Korea

Southeast Asia

Others

Middle East and Africa (Covered in Chapter 11)

Saudi Arabia

UAE

South Africa

Others

South America (Covered in Chapter 12)

Brazil

Others

Years considered for this report:

Historical Years: 2015-2019

Base Year: 2019

Estimated Year: 2020

Forecast Period: 2020-2025

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