

# **2015-2027 Global ITSM Industry Market Research Report, Segment by Player, Type, Application, Marketing Channel, and Region**

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## **Abstracts**

The worldwide market for ITSM is estimated to grow at a CAGR of roughly X.X% in the next 8 years, and will reach X.X million US\$ in 2027, from X.X million US\$ in 2020.

The report covers market size status and forecast, value chain analysis, market segmentation of Top countries in Major Regions, such as North America, Europe, Asia-Pacific, Latin America and Middle East & Africa, by type, application and marketing channel. In addition, the report focuses on the driving factors, restraints, opportunities and PEST analysis of major regions.

### **Major Companies Covered**

Zendesk  
InvGate Service Desk  
Ivanti  
CA Technologies  
Track-It!  
Freshservice  
Agiloft  
Cherwell Software  
RescueAssist  
Servicenow  
Axios Systems  
Samanage  
KYBERNA  
Citrix Systems  
Manag E Nordic AS

EasyVista

EASYDESK

Alloy Software

ManageEngine

Jira Service Desk

HPE

Ceeview

BMC Software

Major Types Covered

Service portfolio management

Configuration and change management

Service desk software

Operations and performance management

Dashboard

Major Applications Covered

SMEs

Large Enterprises

Top Countries Data Covered in This Report

United States

Canada

Germany

UK

France

Italy

Spain

Russia

Netherlands

Turkey

Switzerland

Sweden

Poland

Belgium

China

Japan

South Korea

Australia

India  
Taiwan  
Indonesia  
Thailand  
Philippines  
Malaysia  
Brazil  
Mexico  
Argentina  
Columbia  
Chile  
Saudi Arabia  
UAE  
Egypt  
Nigeria  
South Africa

Years considered for this report:

Historical Years: 2015-2019

Base Year: 2019

Estimated Year: 2020

Forecast Period: 2020-2027

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