

# **2015-2027 Global IT Service Management (ITSM) Industry Market Research Report, Segment by Player, Type, Application, Marketing Channel, and Region**

<https://marketpublishers.com/r/242006BFF683EN.html>

Date: May 2020

Pages: 119

Price: US\$ 3,460.00 (Single User License)

ID: 242006BFF683EN

## **Abstracts**

The worldwide market for IT Service Management (ITSM) is estimated to grow at a CAGR of roughly X.X% in the next 8 years, and will reach X.X million US\$ in 2027, from X.X million US\$ in 2020.

The report covers market size status and forecast, value chain analysis, market segmentation of Top countries in Major Regions, such as North America, Europe, Asia-Pacific, Latin America and Middle East & Africa, by type, application and marketing channel. In addition, the report focuses on the driving factors, restraints, opportunities and PEST analysis of major regions.

### **Major Companies Covered**

CA Technologies

TOPdesk

Axios Systems

IBM

Cherwell Software

BMC Software

Atlassian

Epicor

ASG Software

Ivanti (HEAT Software)

SolarWinds

SAP

Samanaage

Micro Focus (Formerly HPE)

## ServiceNow

Autotask  
SysAid  
Agiloft Service  
Symantec  
Freshworks  
Ultimo

## Major Types Covered

Cloud-based  
On-Premises

## Major Applications Covered

SMEs  
Large Enterprises

## Top Countries Data Covered in This Report

United States  
Canada  
Germany  
UK  
France  
Italy  
Spain  
Russia  
Netherlands  
Turkey  
Switzerland  
Sweden  
Poland  
Belgium  
China  
Japan  
South Korea  
Australia  
India  
Taiwan  
Indonesia  
Thailand

Philippines  
Malaysia  
Brazil  
Mexico  
Argentina  
Columbia  
Chile  
Saudi Arabia  
UAE  
Egypt  
Nigeria  
South Africa

Years considered for this report:

Historical Years: 2015-2019

Base Year: 2019

Estimated Year: 2020

Forecast Period: 2020-2027

## Contents

### **1 INTRODUCTION**

- 1.1 Objective of the Study
- 1.2 Definition of the Market
- 1.3 Market Scope
  - 1.3.1 Market Segment by Type, Application and Marketing Channel
  - 1.3.2 Major Regions Covered (North America, Europe, Asia Pacific, Mid East & Africa)
- 1.4 Years Considered for the Study (2015-2027)
- 1.5 Currency Considered (U.S. Dollar)
- 1.6 Stakeholders

### **2 KEY FINDINGS OF THE STUDY**

### **3 MARKET DYNAMICS**

- 3.1 Driving Factors for this Market
- 3.2 Factors Challenging the Market
- 3.3 Opportunities of the Global IT Service Management (ITSM) Market (Regions, Growing/Emerging Downstream Market Analysis)
- 3.4 Technological and Market Developments in the IT Service Management (ITSM) Market
- 3.5 Industry News by Region
- 3.6 Regulatory Scenario by Region/Country
- 3.7 Market Investment Scenario Strategic Recommendations Analysis

### **4 VALUE CHAIN OF THE IT SERVICE MANAGEMENT (ITSM) MARKET**

- 4.1 Value Chain Status
- 4.2 Upstream Raw Material Analysis
- 4.3 Midstream Major Company Analysis (by Manufacturing Base, by Product Type)
- 4.4 Distributors/Traders
- 4.5 Downstream Major Customer Analysis (by Region)

### **5 GLOBAL IT SERVICE MANAGEMENT (ITSM) MARKET-SEGMENTATION BY TYPE**

- 5.1 Cloud-based

## 5.2 On-Premises

## **6 GLOBAL IT SERVICE MANAGEMENT (ITSM) MARKET-SEGMENTATION BY APPLICATION**

### 6.1 SMEs

### 6.2 Large Enterprises

## **7 GLOBAL IT SERVICE MANAGEMENT (ITSM) MARKET-SEGMENTATION BY MARKETING CHANNEL**

### 7.1 Traditional Marketing Channel (Offline)

### 7.2 Online Channel

## **8 COMPETITIVE INTELLIGENCE – COMPANY PROFILES**

### 8.1 CA Technologies

#### 8.1.1 CA Technologies Profile

#### 8.1.2 CA Technologies Sales, Growth Rate and Global Market Share from 2015-2020

#### 8.1.3 CA Technologies Product/Solution Launches and Enhancements Analysis

#### 8.1.4 CA Technologies Business Overview/Recent Development/Acquisitions

### 8.2 TOPdesk

#### 8.2.1 TOPdesk Profile

#### 8.2.2 TOPdesk Sales, Growth Rate and Global Market Share from 2015-2020

#### 8.2.3 TOPdesk Product/Solution Launches and Enhancements Analysis

#### 8.2.4 TOPdesk Business Overview/Recent Development/Acquisitions

### 8.3 Axios Systems

#### 8.3.1 Axios Systems Profile

#### 8.3.2 Axios Systems Sales, Growth Rate and Global Market Share from 2015-2020

#### 8.3.3 Axios Systems Product/Solution Launches and Enhancements Analysis

#### 8.3.4 Axios Systems Business Overview/Recent Development/Acquisitions

### 8.4 IBM

#### 8.4.1 IBM Profile

#### 8.4.2 IBM Sales, Growth Rate and Global Market Share from 2015-2020

#### 8.4.3 IBM Product/Solution Launches and Enhancements Analysis

#### 8.4.4 IBM Business Overview/Recent Development/Acquisitions

### 8.5 Cherwell Software

#### 8.5.1 Cherwell Software Profile

#### 8.5.2 Cherwell Software Sales, Growth Rate and Global Market Share from 2015-2020

- 8.5.3 Cherwell Software Product/Solution Launches and Enhancements Analysis
- 8.5.4 Cherwell Software Business Overview/Recent Development/Acquisitions
- 8.6 BMC Software
  - 8.6.1 BMC Software Profile
  - 8.6.2 BMC Software Sales, Growth Rate and Global Market Share from 2015-2020
  - 8.6.3 BMC Software Product/Solution Launches and Enhancements Analysis
  - 8.6.4 BMC Software Business Overview/Recent Development/Acquisitions
- 8.7 Atlassian
  - 8.7.1 Atlassian Profile
  - 8.7.2 Atlassian Sales, Growth Rate and Global Market Share from 2015-2020
  - 8.7.3 Atlassian Product/Solution Launches and Enhancements Analysis
  - 8.7.4 Atlassian Business Overview/Recent Development/Acquisitions
- 8.8 Epicor
  - 8.8.1 Epicor Profile
  - 8.8.2 Epicor Sales, Growth Rate and Global Market Share from 2015-2020
  - 8.8.3 Epicor Product/Solution Launches and Enhancements Analysis
  - 8.8.4 Epicor Business Overview/Recent Development/Acquisitions
- 8.9 ASG Software
  - 8.9.1 ASG Software Profile
  - 8.9.2 ASG Software Sales, Growth Rate and Global Market Share from 2015-2020
  - 8.9.3 ASG Software Product/Solution Launches and Enhancements Analysis
  - 8.9.4 ASG Software Business Overview/Recent Development/Acquisitions
- 8.10 Ivanti (HEAT Software)
  - 8.10.1 Ivanti (HEAT Software) Profile
  - 8.10.2 Ivanti (HEAT Software) Sales, Growth Rate and Global Market Share from 2015-2020
  - 8.10.3 Ivanti (HEAT Software) Product/Solution Launches and Enhancements Analysis
  - 8.10.4 Ivanti (HEAT Software) Business Overview/Recent Development/Acquisitions
- 8.11 SolarWinds
  - 8.11.1 SolarWinds Profile
  - 8.11.2 SolarWinds Sales, Growth Rate and Global Market Share from 2015-2020
  - 8.11.3 SolarWinds Product/Solution Launches and Enhancements Analysis
  - 8.11.4 SolarWinds Business Overview/Recent Development/Acquisitions
- 8.12 SAP
  - 8.12.1 SAP Profile
  - 8.12.2 SAP Sales, Growth Rate and Global Market Share from 2015-2020
  - 8.12.3 SAP Product/Solution Launches and Enhancements Analysis
  - 8.12.4 SAP Business Overview/Recent Development/Acquisitions
- 8.13 Samanage

- 8.13.1 Samanage Profile
- 8.13.2 Samanage Sales, Growth Rate and Global Market Share from 2015-2020
- 8.13.3 Samanage Product/Solution Launches and Enhancements Analysis
- 8.13.4 Samanage Business Overview/Recent Development/Acquisitions
- 8.14 Micro Focus (Formerly HPE)
  - 8.14.1 Micro Focus (Formerly HPE) Profile
  - 8.14.2 Micro Focus (Formerly HPE) Sales, Growth Rate and Global Market Share from 2015-2020
  - 8.14.3 Micro Focus (Formerly HPE) Product/Solution Launches and Enhancements Analysis
  - 8.14.4 Micro Focus (Formerly HPE) Business Overview/Recent Development/Acquisitions
- 8.15 ServiceNow
  - 8.15.1 ServiceNow Profile
  - 8.15.2 ServiceNow Sales, Growth Rate and Global Market Share from 2015-2020
  - 8.15.3 ServiceNow Product/Solution Launches and Enhancements Analysis
  - 8.15.4 ServiceNow Business Overview/Recent Development/Acquisitions
- 8.16 Autotask
  - 8.16.1 Autotask Profile
  - 8.16.2 Autotask Sales, Growth Rate and Global Market Share from 2015-2020
  - 8.16.3 Autotask Product/Solution Launches and Enhancements Analysis
  - 8.16.4 Autotask Business Overview/Recent Development/Acquisitions
- 8.17 SysAid
  - 8.17.1 SysAid Profile
  - 8.17.2 SysAid Sales, Growth Rate and Global Market Share from 2015-2020
  - 8.17.3 SysAid Product/Solution Launches and Enhancements Analysis
  - 8.17.4 SysAid Business Overview/Recent Development/Acquisitions
- 8.18 Agiloft Service
  - 8.18.1 Agiloft Service Profile
  - 8.18.2 Agiloft Service Sales, Growth Rate and Global Market Share from 2015-2020
  - 8.18.3 Agiloft Service Product/Solution Launches and Enhancements Analysis
  - 8.18.4 Agiloft Service Business Overview/Recent Development/Acquisitions
- 8.19 Symantec
  - 8.19.1 Symantec Profile
  - 8.19.2 Symantec Sales, Growth Rate and Global Market Share from 2015-2020
  - 8.19.3 Symantec Product/Solution Launches and Enhancements Analysis
  - 8.19.4 Symantec Business Overview/Recent Development/Acquisitions
- 8.20 Freshworks
  - 8.20.1 Freshworks Profile

8.20.2 Freshworks Sales, Growth Rate and Global Market Share from 2015-2020

8.20.3 Freshworks Product/Solution Launches and Enhancements Analysis

8.20.4 Freshworks Business Overview/Recent Development/Acquisitions

8.21 Ultimo

8.21.1 Ultimo Profile

8.21.2 Ultimo Sales, Growth Rate and Global Market Share from 2015-2020

8.21.3 Ultimo Product/Solution Launches and Enhancements Analysis

8.21.4 Ultimo Business Overview/Recent Development/Acquisitions

## **9 GLOBAL IT SERVICE MANAGEMENT (ITSM) MARKET-SEGMENTATION BY GEOGRAPHY**

### **10 NORTH AMERICA**

10.1 North America IT Service Management (ITSM) Production, Ex-factory Price, Revenue, Gross Margin (%) and Gross Analysis from 2015-2020

10.2 North America IT Service Management (ITSM) Consumption, Terminal Price, Consumption Value and Channel Margin Analysis from 2015-2020

10.3 North America IT Service Management (ITSM) Production Analysis from 2015-2020

10.4 North America IT Service Management (ITSM) Consumption Analysis from 2015-2020

10.5 North America IT Service Management (ITSM) Import and Export from 2015-2020

10.6 North America IT Service Management (ITSM) Value, Production and Market Share by Type (2015-2020)

10.7 North America IT Service Management (ITSM) Consumption, Value and Market Share by Application (2015-2020)

10.8 North America IT Service Management (ITSM) by Country (United States, Canada)

10.8.1 North America IT Service Management (ITSM) Sales by Country (2015-2020)

10.8.2 North America IT Service Management (ITSM) Consumption Value by Country (2015-2020)

10.9 North America IT Service Management (ITSM) Market PEST Analysis

### **11 EUROPE**

11.1 Europe IT Service Management (ITSM) Production, Ex-factory Price, Revenue, Gross Margin (%) and Gross Analysis from 2015-2020

11.2 Europe IT Service Management (ITSM) Consumption, Terminal Price, Consumption Value and Channel Margin Analysis from 2015-2020



- 11.3 Europe IT Service Management (ITSM) Production Analysis from 2015-2020
- 11.4 Europe IT Service Management (ITSM) Consumption Analysis from 2015-2020
- 11.5 Europe IT Service Management (ITSM) Import and Export from 2015-2020
- 11.6 Europe IT Service Management (ITSM) Value, Production and Market Share by Type (2015-2020)
- 11.7 Europe IT Service Management (ITSM) Consumption, Value and Market Share by Application (2015-2020)
- 11.8 Europe IT Service Management (ITSM) by Country (Germany, UK, France, Italy, Spain, Russia, Netherlands, Turkey, Switzerland, Sweden, Poland, Belgium)
  - 11.8.1 Europe IT Service Management (ITSM) Sales by Country (2015-2020)
  - 11.8.2 Europe IT Service Management (ITSM) Consumption Value by Country (2015-2020)
- 11.9 Europe IT Service Management (ITSM) Market PEST Analysis

## **12 ASIA-PACIFIC**

- 12.1 Asia-Pacific IT Service Management (ITSM) Production, Ex-factory Price, Revenue, Gross Margin (%) and Gross Analysis from 2015-2020
- 12.2 Asia-Pacific IT Service Management (ITSM) Consumption, Terminal Price, Consumption Value and Channel Margin Analysis from 2015-2020
- 12.3 Asia-Pacific IT Service Management (ITSM) Production Analysis from 2015-2020
- 12.4 Asia-Pacific IT Service Management (ITSM) Consumption Analysis from 2015-2020
- 12.5 Asia-Pacific IT Service Management (ITSM) Import and Export from 2015-2020
- 12.6 Asia-Pacific IT Service Management (ITSM) Value, Production and Market Share by Type (2015-2020)
- 12.7 Asia-Pacific IT Service Management (ITSM) Consumption, Value and Market Share by Application (2015-2020)
- 12.8 Asia-Pacific IT Service Management (ITSM) by Country (China, Japan, South Korea, Australia, India, Taiwan, Indonesia, Thailand, Philippines, Malaysia)
  - 12.8.1 Asia-Pacific IT Service Management (ITSM) Sales by Country (2015-2020)
  - 12.8.2 Asia-Pacific IT Service Management (ITSM) Consumption Value by Country (2015-2020)
- 12.9 Asia-Pacific IT Service Management (ITSM) Market PEST Analysis

## **13 LATIN AMERICA**

- 13.1 Latin America IT Service Management (ITSM) Production, Ex-factory Price, Revenue, Gross Margin (%) and Gross Analysis from 2015-2020

13.2 Latin America IT Service Management (ITSM) Consumption, Terminal Price, Consumption Value and Channel Margin Analysis from 2015-2020

13.3 Latin America IT Service Management (ITSM) Production Analysis from 2015-2020

13.4 Latin America IT Service Management (ITSM) Consumption Analysis from 2015-2020

13.5 Latin America IT Service Management (ITSM) Import and Export from 2015-2020

13.6 Latin America IT Service Management (ITSM) Value, Production and Market Share by Type (2015-2020)

13.7 Latin America IT Service Management (ITSM) Consumption, Value and Market Share by Application (2015-2020)

13.8 Latin America IT Service Management (ITSM) by Country (Brazil, Mexico, Argentina, Columbia, Chile)

13.8.1 Latin America IT Service Management (ITSM) Sales by Country (2015-2020)

13.8.2 Latin America IT Service Management (ITSM) Consumption Value by Country (2015-2020)

13.9 Latin America IT Service Management (ITSM) Market PEST Analysis

## **14 MIDDLE EAST & AFRICA**

14.1 Middle East & Africa IT Service Management (ITSM) Production, Ex-factory Price, Revenue, Gross Margin (%) and Gross Analysis from 2015-2020

14.2 Middle East & Africa IT Service Management (ITSM) Consumption, Terminal Price, Consumption Value and Channel Margin Analysis from 2015-2020

14.3 Middle East & Africa IT Service Management (ITSM) Production Analysis from 2015-2020

14.4 Middle East & Africa IT Service Management (ITSM) Consumption Analysis from 2015-2020

14.5 Middle East & Africa IT Service Management (ITSM) Import and Export from 2015-2020

14.6 Middle East & Africa IT Service Management (ITSM) Value, Production and Market Share by Type (2015-2020)

14.7 Middle East & Africa IT Service Management (ITSM) Consumption, Value and Market Share by Application (2015-2020)

14.8 Middle East & Africa IT Service Management (ITSM) by Country (Saudi Arabia, UAE, Egypt, Nigeria, South Africa)

14.8.1 Middle East & Africa IT Service Management (ITSM) Sales by Country (2015-2020)

14.8.2 Middle East & Africa IT Service Management (ITSM) Consumption Value by Country (2015-2020)

#### 14.9 Middle East & Africa IT Service Management (ITSM) Market PEST Analysis

### **15 FUTURE FORECAST OF THE GLOBAL IT SERVICE MANAGEMENT (ITSM) MARKET FROM 2020-2027**

#### 15.1 Future Forecast of the Global IT Service Management (ITSM) Market from 2020-2027 Segment by Region

#### 15.2 Global IT Service Management (ITSM) Production and Growth Rate Forecast by Type (2020-2027)

#### 15.3 Global IT Service Management (ITSM) Consumption and Growth Rate Forecast by Application (2020-2027)

### **16 APPENDIX**

#### 16.1 Methodology

#### 16.2 Research Data Source

## List Of Tables

### LIST OF TABLES AND FIGURES

Global IT Service Management (ITSM) Market Value (\$) and Growth Rate of IT Service Management (ITSM) from 2015-2027

Global IT Service Management (ITSM) Production and Growth Rate Segment by Product Type from 2015-2027

Global IT Service Management (ITSM) Consumption and Growth Rate Segment by Application from 2015-2027

Figure IT Service Management (ITSM) Picture

Table Product Specifications of IT Service Management (ITSM)

Table Driving Factors for this Market

Table Industry News of IT Service Management (ITSM) Market

Figure Value Chain Status of IT Service Management (ITSM)

Table Midstream Major Company Analysis (by Manufacturing Base, by Product Type)

Table Distributors/Traders

Table Downstream Major Customer Analysis (by Region, by Preference)

Table Global IT Service Management (ITSM) Production and Growth Rate Segment by Product Type from 2015-2020

Table Global IT Service Management (ITSM) Value (\$) and Growth Rate Segment by Product Type from 2015-2020

Figure Cloud-based of IT Service Management (ITSM)

Figure On-Premises of IT Service Management (ITSM)

Table Global IT Service Management (ITSM) Consumption and Growth Rate Segment by Application from 2015-2020

Table Global IT Service Management (ITSM) Value (\$) and Growth Rate Segment by Application from 2015-2020

Figure SMEs of IT Service Management (ITSM)

Figure Large Enterprises of IT Service Management (ITSM)

Table Global IT Service Management (ITSM) Consumption and Growth Rate Segment by Marketing Channel from 2015-2020

Table Global IT Service Management (ITSM) Value (\$) and Growth Rate Segment by Marketing Channel from 2015-2020

Figure Traditional Marketing Channel (Offline) of IT Service Management (ITSM)

Figure Online Channel of IT Service Management (ITSM)

Table CA Technologies Profile (Company Name, Plants Distribution, Sales Region)

Figure CA Technologies Sales and Growth Rate from 2015-2020

Figure CA Technologies Revenue (\$) and Global Market Share from 2015-2020

Table CA Technologies IT Service Management (ITSM) Sales, Price, Revenue, Gross Margin (2015-2020)

Table TOPdesk Profile (Company Name, Plants Distribution, Sales Region)

Figure TOPdesk Sales and Growth Rate from 2015-2020

Figure TOPdesk Revenue (\$) and Global Market Share from 2015-2020

Table TOPdesk IT Service Management (ITSM) Sales, Price, Revenue, Gross Margin (2015-2020)

Table Axios Systems Profile (Company Name, Plants Distribution, Sales Region)

Figure Axios Systems Sales and Growth Rate from 2015-2020

Figure Axios Systems Revenue (\$) and Global Market Share from 2015-2020

Table Axios Systems IT Service Management (ITSM) Sales, Price, Revenue, Gross Margin (2015-2020)

Table IBM Profile (Company Name, Plants Distribution, Sales Region)

Figure IBM Sales and Growth Rate from 2015-2020

Figure IBM Revenue (\$) and Global Market Share from 2015-2020

Table IBM IT Service Management (ITSM) Sales, Price, Revenue, Gross Margin (2015-2020)

Table Cherwell Software Profile (Company Name, Plants Distribution, Sales Region)

Figure Cherwell Software Sales and Growth Rate from 2015-2020

Figure Cherwell Software Revenue (\$) and Global Market Share from 2015-2020

Table Cherwell Software IT Service Management (ITSM) Sales, Price, Revenue, Gross Margin (2015-2020)

Table BMC Software Profile (Company Name, Plants Distribution, Sales Region)

Figure BMC Software Sales and Growth Rate from 2015-2020

Figure BMC Software Revenue (\$) and Global Market Share from 2015-2020

Table BMC Software IT Service Management (ITSM) Sales, Price, Revenue, Gross Margin (2015-2020)

Table Atlassian Profile (Company Name, Plants Distribution, Sales Region)

Figure Atlassian Sales and Growth Rate from 2015-2020

Figure Atlassian Revenue (\$) and Global Market Share from 2015-2020

Table Atlassian IT Service Management (ITSM) Sales, Price, Revenue, Gross Margin (2015-2020)

Table Epicor Profile (Company Name, Plants Distribution, Sales Region)

Figure Epicor Sales and Growth Rate from 2015-2020

Figure Epicor Revenue (\$) and Global Market Share from 2015-2020

Table Epicor IT Service Management (ITSM) Sales, Price, Revenue, Gross Margin (2015-2020)

Table ASG Software Profile (Company Name, Plants Distribution, Sales Region)

Figure ASG Software Sales and Growth Rate from 2015-2020

Figure ASG Software Revenue (\$) and Global Market Share from 2015-2020

Table ASG Software IT Service Management (ITSM) Sales, Price, Revenue, Gross Margin (2015-2020)

Table Ivanti (HEAT Software) Profile (Company Name, Plants Distribution, Sales Region)

Figure Ivanti (HEAT Software) Sales and Growth Rate from 2015-2020

Figure Ivanti (HEAT Software) Revenue (\$) and Global Market Share from 2015-2020

Table Ivanti (HEAT Software) IT Service Management (ITSM) Sales, Price, Revenue, Gross Margin (2015-2020)

Table SolarWinds Profile (Company Name, Plants Distribution, Sales Region)

Figure SolarWinds Sales and Growth Rate from 2015-2020

Figure SolarWinds Revenue (\$) and Global Market Share from 2015-2020

Table SolarWinds IT Service Management (ITSM) Sales, Price, Revenue, Gross Margin (2015-2020)

Table SAP Profile (Company Name, Plants Distribution, Sales Region)

Figure SAP Sales and Growth Rate from 2015-2020

Figure SAP Revenue (\$) and Global Market Share from 2015-2020

Table SAP IT Service Management (ITSM) Sales, Price, Revenue, Gross Margin (2015-2020)

Table Samanage Profile (Company Name, Plants Distribution, Sales Region)

Figure Samanage Sales and Growth Rate from 2015-2020

Figure Samanage Revenue (\$) and Global Market Share from 2015-2020

Table Samanage IT Service Management (ITSM) Sales, Price, Revenue, Gross Margin (2015-2020)

Table Micro Focus (Formerly HPE) Profile (Company Name, Plants Distribution, Sales Region)

Figure Micro Focus (Formerly HPE) Sales and Growth Rate from 2015-2020

Figure Micro Focus (Formerly HPE) Revenue (\$) and Global Market Share from 2015-2020

Table Micro Focus (Formerly HPE) IT Service Management (ITSM) Sales, Price, Revenue, Gross Margin (2015-2020)

Table ServiceNow Profile (Company Name, Plants Distribution, Sales Region)

Figure ServiceNow Sales and Growth Rate from 2015-2020

Figure ServiceNow Revenue (\$) and Global Market Share from 2015-2020

Table ServiceNow IT Service Management (ITSM) Sales, Price, Revenue, Gross Margin (2015-2020)

Table Autotask Profile (Company Name, Plants Distribution, Sales Region)

Figure Autotask Sales and Growth Rate from 2015-2020

Figure Autotask Revenue (\$) and Global Market Share from 2015-2020



Table Autotask IT Service Management (ITSM) Sales, Price, Revenue, Gross Margin (2015-2020)

Table SysAid Profile (Company Name, Plants Distribution, Sales Region)

Figure SysAid Sales and Growth Rate from 2015-2020

Figure SysAid Revenue (\$) and Global Market Share from 2015-2020

Table SysAid IT Service Management (ITSM) Sales, Price, Revenue, Gross Margin (2015-2020)

Table Agiloft Service Profile (Company Name, Plants Distribution, Sales Region)

Figure Agiloft Service Sales and Growth Rate from 2015-2020

Figure Agiloft Service Revenue (\$) and Global Market Share from 2015-2020

Table Agiloft Service IT Service Management (ITSM) Sales, Price, Revenue, Gross Margin (2015-2020)

Table Symantec Profile (Company Name, Plants Distribution, Sales Region)

Figure Symantec Sales and Growth Rate from 2015-2020

Figure Symantec Revenue (\$) and Global Market Share from 2015-2020

Table Symantec IT Service Management (ITSM) Sales, Price, Revenue, Gross Margin (2015-2020)

Table Freshworks Profile (Company Name, Plants Distribution, Sales Region)

Figure Freshworks Sales and Growth Rate from 2015-2020

Figure Freshworks Revenue (\$) and Global Market Share from 2015-2020

Table Freshworks IT Service Management (ITSM) Sales, Price, Revenue, Gross Margin (2015-2020)

Table Ultimo Profile (Company Name, Plants Distribution, Sales Region)

Figure Ultimo Sales and Growth Rate from 2015-2020

Figure Ultimo Revenue (\$) and Global Market Share from 2015-2020

Table Ultimo IT Service Management (ITSM) Sales, Price, Revenue, Gross Margin (2015-2020)

Table Global IT Service Management (ITSM) Production Value (\$) by Region from 2015-2020

Table Global IT Service Management (ITSM) Production Value Share by Region from 2015-2020

Table Global IT Service Management (ITSM) Production by Region from 2015-2020

Table Global IT Service Management (ITSM) Consumption Value (\$) by Region from 2015-2020

Table Global IT Service Management (ITSM) Consumption by Region from 2015-2020

Table North America IT Service Management (ITSM) Production, Ex-factory Price Revenue (\$), Gross Margin (%) and Gross (\$) Analysis from 2015-2020

Table North America IT Service Management (ITSM) Consumption, Terminal Price, Consumption Value (\$) and Channel Margin Analysis from 2015-2020

Table North America IT Service Management (ITSM) Import and Export from 2015-2020

Table North America IT Service Management (ITSM) Value (\$) by Type (2015-2020)

Table North America IT Service Management (ITSM) Production by Type (2015-2020)

Table North America IT Service Management (ITSM) Consumption by Application (2015-2020)

Table North America IT Service Management (ITSM) Consumption by Country (2015-2020)

Table North America IT Service Management (ITSM) Consumption Value (\$) by Country (2015-2020)

Figure North America IT Service Management (ITSM) Market PEST Analysis

Table Europe IT Service Management (ITSM) Production, Ex-factory Price Revenue (\$), Gross Margin (%) and Gross (\$) Analysis from 2015-2020

Table Europe IT Service Management (ITSM) Consumption, Terminal Price, Consumption Value (\$) and Channel Margin Analysis from 2015-2020

Table Europe IT Service Management (ITSM) Import and Export from 2015-2020

Table Europe IT Service Management (ITSM) Value (\$) by Type (2015-2020)

Table Europe IT Service Management (ITSM) Production by Type (2015-2020)

Table Europe IT Service Management (ITSM) Consumption by Application (2015-2020)

Table Europe IT Service Management (ITSM) Consumption by Country (2015-2020)

Table Europe IT Service Management (ITSM) Consumption Value (\$) by Country (2015-2020)

Figure Europe IT Service Management (ITSM) Market PEST Analysis

Table Asia-Pacific IT Service Management (ITSM) Production, Ex-factory Price Revenue (\$), Gross Margin (%) and Gross (\$) Analysis from 2015-2020

Table Asia-Pacific IT Service Management (ITSM) Consumption, Terminal Price, Consumption Value (\$) and Channel Margin Analysis from 2015-2020

Table Asia-Pacific IT Service Management (ITSM) Import and Export from 2015-2020

Table Asia-Pacific IT Service Management (ITSM) Value (\$) by Type (2015-2020)

Table Asia-Pacific IT Service Management (ITSM) Production by Type (2015-2020)

Table Asia-Pacific IT Service Management (ITSM) Consumption by Application (2015-2020)

Table Asia-Pacific IT Service Management (ITSM) Consumption by Country (2015-2020)

Table Asia-Pacific IT Service Management (ITSM) Consumption Value (\$) by Country (2015-2020)

Figure Asia-Pacific IT Service Management (ITSM) Market PEST Analysis

Table Latin America IT Service Management (ITSM) Production, Ex-factory Price Revenue (\$), Gross Margin (%) and Gross (\$) Analysis from 2015-2020

Table Latin America IT Service Management (ITSM) Consumption, Terminal Price,



Consumption Value (\$) and Channel Margin Analysis from 2015-2020

Table Latin America IT Service Management (ITSM) Import and Export from 2015-2020

Table Latin America IT Service Management (ITSM) Value (\$) by Type (2015-2020)

Table Latin America IT Service Management (ITSM) Production by Type (2015-2020)

Table Latin America IT Service Management (ITSM) Consumption by Application  
(2015-2020)

Table Latin America IT Service Management (ITSM) Consumption by Country  
(2015-2020)

Table Latin America IT Service Management (ITSM) Consumption Value (\$) by Country  
(2015-2020)

Figure Latin America IT Service Management (ITSM) Market PEST Analysis

Table Middle East & Africa IT Service Management (ITSM) Production, Ex-factory Price  
Revenue (\$), Gross Margin (%) and Gross (\$) Analysis from 2015-2020

Table Middle East & Africa IT Service Management (ITSM) Consumption, Terminal  
Price, Consumption Value (\$) and Channel Margin Analysis from 2015-2020

Table Middle East & Africa IT Service Management (ITSM) Import and Export from  
2015-2020

Table Middle East & Africa IT Service Management (ITSM) Value (\$) by Type  
(2015-2020)

Table Middle East & Africa IT Service Management (ITSM) Production by Type  
(2015-2020)

Table Middle East & Africa IT Service Management (ITSM) Consumption by Application  
(2015-2020)

Table Middle East & Africa IT Service Management (ITSM) Consumption by Country  
(2015-2020)

Table Middle East & Africa IT Service Management (ITSM) Consumption Value (\$) by  
Country (2015-2020)

Figure Middle East & Africa IT Service Management (ITSM) Market PEST Analysis

Table Global IT Service Management (ITSM) Value (\$) and Growth Rate Forecast by  
Region (2020-2027)

Table Global IT Service Management (ITSM) Production and Growth Rate Forecast by  
Region (2020-2027)

Table Global IT Service Management (ITSM) Consumption and Growth Rate Forecast  
by Region (2020-2027)

Table Global IT Service Management (ITSM) Production and Growth Rate Forecast by  
Type (2020-2027)

Table Global IT Service Management (ITSM) Consumption and Growth Rate Forecast  
by Application (2020-2027)

## I would like to order

Product name: 2015-2027 Global IT Service Management (ITSM) Industry Market Research Report, Segment by Player, Type, Application, Marketing Channel, and Region

Product link: <https://marketpublishers.com/r/242006BFF683EN.html>

Price: US\$ 3,460.00 (Single User License / Electronic Delivery)

If you want to order Corporate License or Hard Copy, please, contact our Customer Service:

[info@marketpublishers.com](mailto:info@marketpublishers.com)

## Payment

To pay by Credit Card (Visa, MasterCard, American Express, PayPal), please, click button on product page <https://marketpublishers.com/r/242006BFF683EN.html>

To pay by Wire Transfer, please, fill in your contact details in the form below:

First name:  
Last name:  
Email:  
Company:  
Address:  
City:  
Zip code:  
Country:  
Tel:  
Fax:  
Your message:

**\*\*All fields are required**

Customer signature \_\_\_\_\_

Please, note that by ordering from marketpublishers.com you are agreeing to our Terms & Conditions at <https://marketpublishers.com/docs/terms.html>

To place an order via fax simply print this form, fill in the information below and fax the completed form to +44 20 7900 3970

