

2015-2027 Global Contact and Call Centre Outsourcing Industry Market Research Report, Segment by Player, Type, Application, Marketing Channel, and Region

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Abstracts

The worldwide market for Contact and Call Centre Outsourcing is estimated to grow at a CAGR of roughly X.X% in the next 8 years, and will reach X.X million US\$ in 2027, from X.X million US\$ in 2020.

The report covers market size status and forecast, value chain analysis, market segmentation of Top countries in Major Regions, such as North America, Europe, Asia-Pacific, Latin America and Middle East & Africa, by type, application and marketing channel. In addition, the report focuses on the driving factors, restraints, opportunities and PEST analysis of major regions.

Major Companies Covered

go4customere

ModSquad

Cognizant

Influx

iCall

Alorica

Teleperformance

Transcom

sitel

NICE in Contact

iQor

Zendesk Talk

Contact America

TTEC

Major Types Covered

Outbound call center services
Inbound call center services
Outsource data entry services
Man-power outsourcing
Outsource web enabled services
Outsource market reasearch services

Major Applications Covered

Internet industry
Insurance
Finance and banking
Service industry
Others

Top Countries Data Covered in This Report

United States
Canada
Germany
UK
France
Italy
Spain
Russia
Netherlands
Turkey
Switzerland
Sweden
Poland
Belgium
China
Japan
South Korea
Australia
India
Taiwan

Indonesia
Thailand
Philippines
Malaysia
Brazil
Mexico
Argentina
Columbia
Chile
Saudi Arabia
UAE
Egypt
Nigeria
South Africa

Years considered for this report:

Historical Years: 2015-2019

Base Year: 2019

Estimated Year: 2020

Forecast Period: 2020-2027

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