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2015-2027 Global Call Center Outsourcings Industry Market Research Report, Segment by Player, Type, Application, Marketing Channel, and Region

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Abstracts

The worldwide market for Call Center Outsourcings is estimated to grow at a CAGR of roughly X.X% in the next 8 years, and will reach X.X million US$ in 2027, from X.X million US$ in 2020.

The report covers market size status and forecast, value chain analysis, market segmentation of Top countries in Major Regions, such as North America, Europe, Asia-Pacific, Latin America and Middle East & Africa, by type, application and marketing channel. In addition, the report focuses on the driving factors, restraints, opportunities and PEST analysis of major regions.

Major Companies Covered
NCO Group
TeleTech
SupportSave
Sitel
Invensis
IBM Global Services
WNS Global Services
One World Direct
DialAmerica
PSI
United Nearshore Operations
IQor
InfoCision Management Corporation
Atento

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Inktel Direct
Datacom Group
Runway
Infinit Contact
Transcom WorldWide
Ubiquity Global Services
Sitel Worldwide Corporation
Firstsource
Genpact
Tech Mahindra
Webhelp
Focus Services
CGS
TELUS International
Five9
Convergys Corporation
Concentrix
Xerox Corporation
Televerde
Sykes Enterprises
Qualfon
Conduent

Major Types Covered
Inbound Call Services
Outbound Call Services

Major Applications Covered
BFSI
Retail
Government
IT & Telecommunication
Defense Aerospace & Intelligence
Others

Top Countries Data Covered in This Report
United States
Canada

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Germany
UK
France
Italy
Spain
Russia
Netherlands
Turkey
Switzerland
Sweden
Poland
Belgium
China
Japan
South Korea
Australia
India
Taiwan
Indonesia
Thailand
Philippines
Malaysia
Brazil
Mexico
Argentina
Columbia
Chile
Saudi Arabia
UAE
Egypt
Nigeria
South Africa

Years considered for this report:
Historical Years: 2015-2019
Base Year: 2019
Estimated Year: 2020
Forecast Period: 2020-2027

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Contents

1 INTRODUCTION

1.1 Objective of the Study
1.2 Definition of the Market
1.3 Market Scope
  1.3.1 Market Segment by Type, Application and Marketing Channel
  1.3.2 Major Regions Covered (North America, Europe, Asia Pacific, Mid East & Africa)
1.4 Years Considered for the Study (2015-2027)
1.5 Currency Considered (U.S. Dollar)
1.6 Stakeholders

2 KEY FINDINGS OF THE STUDY

3 MARKET DYNAMICS

3.1 Driving Factors for this Market
3.2 Factors Challenging the Market
3.3 Opportunities of the Global Call Center Outsourcings Market (Regions, Growing/Emerging Downstream Market Analysis)
3.4 Technological and Market Developments in the Call Center Outsourcings Market
3.5 Industry News by Region
3.6 Regulatory Scenario by Region/Country
3.7 Market Investment Scenario Strategic Recommendations Analysis

4 VALUE CHAIN OF THE CALL CENTER OUTSOURCINGS MARKET

4.1 Value Chain Status
4.2 Upstream Raw Material Analysis
4.3 Midstream Major Company Analysis (by Manufacturing Base, by Product Type)
4.4 Distributors/Traders
4.5 Downstream Major Customer Analysis (by Region)

5 GLOBAL CALL CENTER OUTSOURCINGS MARKET-SEGMENTATION BY TYPE

5.1 Inbound Call Services
5.2 Outbound Call Services

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6 GLOBAL CALL CENTER OUTSOURCINGS MARKET-SEGMENTATION BY APPLICATION

6.1 BFSI
6.2 Retail
6.3 Government
6.4 IT & Telecommunication
6.5 Defense Aerospace & Intelligence
6.6 Others

7 GLOBAL CALL CENTER OUTSOURCINGS MARKET-SEGMENTATION BY MARKETING CHANNEL

7.1 Traditional Marketing Channel (Offline)
7.2 Online Channel

8 COMPETITIVE INTELLIGENCE – COMPANY PROFILES

8.1 NCO Group
  8.1.1 NCO Group Profile
  8.1.2 NCO Group Sales, Growth Rate and Global Market Share from 2015-2020
  8.1.3 NCO Group Product/Solution Launches and Enhancements Analysis
  8.1.4 NCO Group Business Overview/Recent Development/Acquisitions
8.2 TeleTech
  8.2.1 TeleTech Profile
  8.2.2 TeleTech Sales, Growth Rate and Global Market Share from 2015-2020
  8.2.3 TeleTech Product/Solution Launches and Enhancements Analysis
  8.2.4 TeleTech Business Overview/Recent Development/Acquisitions
8.3 SupportSave
  8.3.1 SupportSave Profile
  8.3.2 SupportSave Sales, Growth Rate and Global Market Share from 2015-2020
  8.3.3 SupportSave Product/Solution Launches and Enhancements Analysis
  8.3.4 SupportSave Business Overview/Recent Development/Acquisitions
8.4 Sitel
  8.4.1 Sitel Profile
  8.4.2 Sitel Sales, Growth Rate and Global Market Share from 2015-2020
  8.4.3 Sitel Product/Solution Launches and Enhancements Analysis
  8.4.4 Sitel Business Overview/Recent Development/Acquisitions
8.5 Invensis

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8.5.1 Invensis Profile
8.5.2 Invensis Sales, Growth Rate and Global Market Share from 2015-2020
8.5.3 Invensis Product/Solution Launches and Enhancements Analysis
8.5.4 Invensis Business Overview/Recent Development/Acquisitions
8.6 IBM Global Services
8.6.1 IBM Global Services Profile
8.6.2 IBM Global Services Sales, Growth Rate and Global Market Share from 2015-2020
8.6.3 IBM Global Services Product/Solution Launches and Enhancements Analysis
8.6.4 IBM Global Services Business Overview/Recent Development/Acquisitions
8.7 WNS Global Services
8.7.1 WNS Global Services Profile
8.7.2 WNS Global Services Sales, Growth Rate and Global Market Share from 2015-2020
8.7.3 WNS Global Services Product/Solution Launches and Enhancements Analysis
8.7.4 WNS Global Services Business Overview/Recent Development/Acquisitions
8.8 One World Direct
8.8.1 One World Direct Profile
8.8.2 One World Direct Sales, Growth Rate and Global Market Share from 2015-2020
8.8.3 One World Direct Product/Solution Launches and Enhancements Analysis
8.8.4 One World Direct Business Overview/Recent Development/Acquisitions
8.9 DialAmerica
8.9.1 DialAmerica Profile
8.9.2 DialAmerica Sales, Growth Rate and Global Market Share from 2015-2020
8.9.3 DialAmerica Product/Solution Launches and Enhancements Analysis
8.9.4 DialAmerica Business Overview/Recent Development/Acquisitions
8.10 PSI
8.10.1 PSI Profile
8.10.2 PSI Sales, Growth Rate and Global Market Share from 2015-2020
8.10.3 PSI Product/Solution Launches and Enhancements Analysis
8.10.4 PSI Business Overview/Recent Development/Acquisitions
8.11 United Nearshore Operations
8.11.1 United Nearshore Operations Profile
8.11.2 United Nearshore Operations Sales, Growth Rate and Global Market Share from 2015-2020
8.11.3 United Nearshore Operations Product/Solution Launches and Enhancements Analysis
8.11.4 United Nearshore Operations Business Overview/Recent Development/Acquisitions

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8.12 IQor
8.12.1 IQor Profile
8.12.2 IQor Sales, Growth Rate and Global Market Share from 2015-2020
8.12.3 IQor Product/Solution Launches and Enhancements Analysis
8.12.4 IQor Business Overview/Recent Development/Acquisitions
8.13 InfoCision Management Corporation
8.13.1 InfoCision Management Corporation Profile
8.13.2 InfoCision Management Corporation Sales, Growth Rate and Global Market Share from 2015-2020
8.13.3 InfoCision Management Corporation Product/Solution Launches and Enhancements Analysis
8.13.4 InfoCision Management Corporation Business Overview/Recent Development/Acquisitions
8.14 Atento
8.14.1 Atento Profile
8.14.2 Atento Sales, Growth Rate and Global Market Share from 2015-2020
8.14.3 Atento Product/Solution Launches and Enhancements Analysis
8.14.4 Atento Business Overview/Recent Development/Acquisitions
8.15 Inktel Direct
8.15.1 Inktel Direct Profile
8.15.2 Inktel Direct Sales, Growth Rate and Global Market Share from 2015-2020
8.15.3 Inktel Direct Product/Solution Launches and Enhancements Analysis
8.15.4 Inktel Direct Business Overview/Recent Development/Acquisitions
8.16 Datacom Group
8.16.1 Datacom Group Profile
8.16.2 Datacom Group Sales, Growth Rate and Global Market Share from 2015-2020
8.16.3 Datacom Group Product/Solution Launches and Enhancements Analysis
8.16.4 Datacom Group Business Overview/Recent Development/Acquisitions
8.17 Runway
8.17.1 Runway Profile
8.17.2 Runway Sales, Growth Rate and Global Market Share from 2015-2020
8.17.3 Runway Product/Solution Launches and Enhancements Analysis
8.17.4 Runway Business Overview/Recent Development/Acquisitions
8.18 Infinit Contact
8.18.1 Infinit Contact Profile
8.18.2 Infinit Contact Sales, Growth Rate and Global Market Share from 2015-2020
8.18.3 Infinit Contact Product/Solution Launches and Enhancements Analysis
8.18.4 Infinit Contact Business Overview/Recent Development/Acquisitions
8.19 Transcom WorldWide

+44 20 8123 2220
info@marketpublishers.com

8.19.1 Transcom WorldWide Profile
8.19.2 Transcom WorldWide Sales, Growth Rate and Global Market Share from 2015-2020
8.19.3 Transcom WorldWide Product/Solution Launches and Enhancements Analysis
8.19.4 Transcom WorldWide Business Overview/Recent Development/Acquisitions
8.20 Ubiquity Global Services
8.20.1 Ubiquity Global Services Profile
8.20.2 Ubiquity Global Services Sales, Growth Rate and Global Market Share from 2015-2020
8.20.3 Ubiquity Global Services Product/Solution Launches and Enhancements Analysis
8.20.4 Ubiquity Global Services Business Overview/Recent Development/Acquisitions
8.21 Sitel Worldwide Corporation
8.21.1 Sitel Worldwide Corporation Profile
8.21.2 Sitel Worldwide Corporation Sales, Growth Rate and Global Market Share from 2015-2020
8.21.3 Sitel Worldwide Corporation Product/Solution Launches and Enhancements Analysis
8.21.4 Sitel Worldwide Corporation Business Overview/Recent Development/Acquisitions
8.22 Firstsource
8.22.1 Firstsource Profile
8.22.2 Firstsource Sales, Growth Rate and Global Market Share from 2015-2020
8.22.3 Firstsource Product/Solution Launches and Enhancements Analysis
8.22.4 Firstsource Business Overview/Recent Development/Acquisitions
8.23 Genpact
8.23.1 Genpact Profile
8.23.2 Genpact Sales, Growth Rate and Global Market Share from 2015-2020
8.23.3 Genpact Product/Solution Launches and Enhancements Analysis
8.23.4 Genpact Business Overview/Recent Development/Acquisitions
8.24 Tech Mahindra
8.24.1 Tech Mahindra Profile
8.24.2 Tech Mahindra Sales, Growth Rate and Global Market Share from 2015-2020
8.24.3 Tech Mahindra Product/Solution Launches and Enhancements Analysis
8.24.4 Tech Mahindra Business Overview/Recent Development/Acquisitions
8.25 Webhelp
8.25.1 Webhelp Profile
8.25.2 Webhelp Sales, Growth Rate and Global Market Share from 2015-2020
8.25.3 Webhelp Product/Solution Launches and Enhancements Analysis

+44 20 8123 2220
info@marketpublishers.com

8.25.4 Webhelp Business Overview/Recent Development/Acquisitions
8.26 Focus Services
8.26.1 Focus Services Profile
8.26.2 Focus Services Sales, Growth Rate and Global Market Share from 2015-2020
8.26.3 Focus Services Product/Solution Launches and Enhancements Analysis
8.26.4 Focus Services Business Overview/Recent Development/Acquisitions
8.27 CGS
8.27.1 CGS Profile
8.27.2 CGS Sales, Growth Rate and Global Market Share from 2015-2020
8.27.3 CGS Product/Solution Launches and Enhancements Analysis
8.27.4 CGS Business Overview/Recent Development/Acquisitions
8.28 TELUS International
8.28.1 TELUS International Profile
8.28.2 TELUS International Sales, Growth Rate and Global Market Share from 2015-2020
8.28.3 TELUS International Product/Solution Launches and Enhancements Analysis
8.28.4 TELUS International Business Overview/Recent Development/Acquisitions
8.29 Five9
8.29.1 Five9 Profile
8.29.2 Five9 Sales, Growth Rate and Global Market Share from 2015-2020
8.29.3 Five9 Product/Solution Launches and Enhancements Analysis
8.29.4 Five9 Business Overview/Recent Development/Acquisitions
8.30 Convergys Corporation
8.30.1 Convergys Corporation Profile
8.30.2 Convergys Corporation Sales, Growth Rate and Global Market Share from 2015-2020
8.30.3 Convergys Corporation Product/Solution Launches and Enhancements Analysis
8.30.4 Convergys Corporation Business Overview/Recent Development/Acquisitions
8.31 Concentrix
8.31.1 Concentrix Profile
8.31.2 Concentrix Sales, Growth Rate and Global Market Share from 2015-2020
8.31.3 Concentrix Product/Solution Launches and Enhancements Analysis
8.31.4 Concentrix Business Overview/Recent Development/Acquisitions
8.32 Xerox Corporation
8.32.1 Xerox Corporation Profile
8.32.2 Xerox Corporation Sales, Growth Rate and Global Market Share from 2015-2020
8.32.3 Xerox Corporation Product/Solution Launches and Enhancements Analysis

+44 20 8123 2220
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8.32.4 Xerox Corporation Business Overview/Recent Development/Acquisitions
8.33 Televerde
8.33.1 Televerde Profile
8.33.2 Televerde Sales, Growth Rate and Global Market Share from 2015-2020
8.33.3 Televerde Product/Solution Launches and Enhancements Analysis
8.33.4 Televerde Business Overview/Recent Development/Acquisitions
8.34 Sykes Enterprises
8.34.1 Sykes Enterprises Profile
8.34.2 Sykes Enterprises Sales, Growth Rate and Global Market Share from 2015-2020
8.34.3 Sykes Enterprises Product/Solution Launches and Enhancements Analysis
8.34.4 Sykes Enterprises Business Overview/Recent Development/Acquisitions
8.35 Qualfon
8.35.1 Qualfon Profile
8.35.2 Qualfon Sales, Growth Rate and Global Market Share from 2015-2020
8.35.3 Qualfon Product/Solution Launches and Enhancements Analysis
8.35.4 Qualfon Business Overview/Recent Development/Acquisitions
8.36 Conduent
8.36.1 Conduent Profile
8.36.2 Conduent Sales, Growth Rate and Global Market Share from 2015-2020
8.36.3 Conduent Product/Solution Launches and Enhancements Analysis
8.36.4 Conduent Business Overview/Recent Development/Acquisitions

9 GLOBAL CALL CENTER OUTSOURCINGS MARKET-SEGMENTATION BY GEOGRAPHY

10 NORTH AMERICA

10.1 North America Call Center Outsourcings Production, Ex-factory Price, Revenue, Gross Margin (%) and Gross Analysis from 2015-2020
10.2 North America Call Center Outsourcings Consumption, Terminal Price, Consumption Value and Channel Margin Analysis from 2015-2020
10.3 North America Call Center Outsourcings Production Analysis from 2015-2020
10.4 North America Call Center Outsourcings Consumption Analysis from 2015-2020
10.5 North America Call Center Outsourcings Import and Export from 2015-2020
10.6 North America Call Center Outsourcings Value, Production and Market Share by Type (2015-2020)
10.7 North America Call Center Outsourcings Consumption, Value and Market Share by Application (2015-2020)

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10.8 North America Call Center Outsourcings by Country (United States, Canada)
10.8.1 North America Call Center Outsourcings Sales by Country (2015-2020)
10.8.2 North America Call Center Outsourcings Consumption Value by Country (2015-2020)
10.9 North America Call Center Outsourcings Market PEST Analysis

11 EUROPE

11.1 Europe Call Center Outsourcings Production, Ex-factory Price, Revenue, Gross Margin (%) and Gross Analysis from 2015-2020
11.2 Europe Call Center Outsourcings Consumption, Terminal Price, Consumption Value and Channel Margin Analysis from 2015-2020
11.3 Europe Call Center Outsourcings Production Analysis from 2015-2020
11.4 Europe Call Center Outsourcings Consumption Analysis from 2015-2020
11.5 Europe Call Center Outsourcings Import and Export from 2015-2020
11.6 Europe Call Center Outsourcings Value, Production and Market Share by Type (2015-2020)
11.7 Europe Call Center Outsourcings Consumption, Value and Market Share by Application (2015-2020)
11.8 Europe Call Center Outsourcings by Country (Germany, UK, France, Italy, Spain, Russia, Netherlands, Turkey, Switzerland, Sweden, Poland, Belgium)
11.8.1 Europe Call Center Outsourcings Sales by Country (2015-2020)
11.8.2 Europe Call Center Outsourcings Consumption Value by Country (2015-2020)
11.9 Europe Call Center Outsourcings Market PEST Analysis

12 ASIA-PACIFIC

12.1 Asia-Pacific Call Center Outsourcings Production, Ex-factory Price, Revenue, Gross Margin (%) and Gross Analysis from 2015-2020
12.2 Asia-Pacific Call Center Outsourcings Consumption, Terminal Price, Consumption Value and Channel Margin Analysis from 2015-2020
12.3 Asia-Pacific Call Center Outsourcings Production Analysis from 2015-2020
12.4 Asia-Pacific Call Center Outsourcings Consumption Analysis from 2015-2020
12.5 Asia-Pacific Call Center Outsourcings Import and Export from 2015-2020
12.6 Asia-Pacific Call Center Outsourcings Value, Production and Market Share by Type (2015-2020)
12.7 Asia-Pacific Call Center Outsourcings Consumption, Value and Market Share by Application (2015-2020)
12.8 Asia-Pacific Call Center Outsourcings by Country (China, Japan, South Korea,

Australia, India, Taiwan, Indonesia, Thailand, Philippines, Malaysia)
12.8.1 Asia-Pacific Call Center Outsourcings Sales by Country (2015-2020)
12.8.2 Asia-Pacific Call Center Outsourcings Consumption Value by Country (2015-2020)
12.9 Asia-Pacific Call Center Outsourcings Market PEST Analysis

13 LATIN AMERICA

13.1 Latin America Call Center Outsourcings Production, Ex-factory Price, Revenue, Gross Margin (%) and Gross Analysis from 2015-2020
13.2 Latin America Call Center Outsourcings Consumption, Terminal Price, Consumption Value and Channel Margin Analysis from 2015-2020
13.3 Latin America Call Center Outsourcings Production Analysis from 2015-2020
13.4 Latin America Call Center Outsourcings Consumption Analysis from 2015-2020
13.5 Latin America Call Center Outsourcings Import and Export from 2015-2020
13.6 Latin America Call Center Outsourcings Value, Production and Market Share by Type (2015-2020)
13.7 Latin America Call Center Outsourcings Consumption, Value and Market Share by Application (2015-2020)
13.8 Latin America Call Center Outsourcings by Country (Brazil, Mexico, Argentina, Columbia, Chile)
13.8.1 Latin America Call Center Outsourcings Sales by Country (2015-2020)
13.8.2 Latin America Call Center Outsourcings Consumption Value by Country (2015-2020)
13.9 Latin America Call Center Outsourcings Market PEST Analysis

14 MIDDLE EAST & AFRICA

14.1 Middle East & Africa Call Center Outsourcings Production, Ex-factory Price, Revenue, Gross Margin (%) and Gross Analysis from 2015-2020
14.2 Middle East & Africa Call Center Outsourcings Consumption, Terminal Price, Consumption Value and Channel Margin Analysis from 2015-2020
14.3 Middle East & Africa Call Center Outsourcings Production Analysis from 2015-2020
14.4 Middle East & Africa Call Center Outsourcings Consumption Analysis from 2015-2020
14.5 Middle East & Africa Call Center Outsourcings Import and Export from 2015-2020
14.6 Middle East & Africa Call Center Outsourcings Value, Production and Market Share by Type (2015-2020)

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14.7 Middle East & Africa Call Center Outsourcings Consumption, Value and Market Share by Application (2015-2020)
14.8 Middle East & Africa Call Center Outsourcings by Country (Saudi Arabia, UAE, Egypt, Nigeria, South Africa)
14.8.1 Middle East & Africa Call Center Outsourcings Sales by Country (2015-2020)
14.8.2 Middle East & Africa Call Center Outsourcings Consumption Value by Country (2015-2020)
14.9 Middle East & Africa Call Center Outsourcings Market PEST Analysis

15 FUTURE FORECAST OF THE GLOBAL CALL CENTER OUTSOURCINGS MARKET FROM 2020-2027

15.1 Future Forecast of the Global Call Center Outsourcings Market from 2020-2027 Segment by Region
15.2 Global Call Center Outsourcings Production and Growth Rate Forecast by Type (2020-2027)
15.3 Global Call Center Outsourcings Consumption and Growth Rate Forecast by Application (2020-2027)

16 APPENDIX

16.1 Methodology
16.2 Research Data Source

+44 20 8123 2220
info@marketpublishers.com

List Of Tables

LIST OF TABLES AND FIGURES

Global Call Center Outsourcings Market Value ($) and Growth Rate of Call Center Outsourcings from 2015-2027
Global Call Center Outsourcings Production and Growth Rate Segment by Product Type from 2015-2027
Global Call Center Outsourcings Consumption and Growth Rate Segment by Application from 2015-2027
Figure Call Center Outsourcings Picture
Table Product Specifications of Call Center Outsourcings
Table Driving Factors for this Market
Table Industry News of Call Center Outsourcings Market
Figure Value Chain Status of Call Center Outsourcings
Table Midstream Major Company Analysis (by Manufacturing Base, by Product Type)
Table Distributors/Traders
Table Downstream Major Customer Analysis (by Region, by Preference)
Table Global Call Center Outsourcings Production and Growth Rate Segment by Product Type from 2015-2020
Table Global Call Center Outsourcings Value ($) and Growth Rate Segment by Product Type from 2015-2020
Figure Inbound Call Services of Call Center Outsourcings
Figure Outbound Call Services of Call Center Outsourcings
Table Global Call Center Outsourcings Consumption and Growth Rate Segment by Application from 2015-2020
Table Global Call Center Outsourcings Value ($) and Growth Rate Segment by Application from 2015-2020
Figure BFSI of Call Center Outsourcings
Figure Retail of Call Center Outsourcings
Figure Government of Call Center Outsourcings
Figure IT & Telecommunication of Call Center Outsourcings
Figure Defense Aerospace & Intelligence of Call Center Outsourcings
Figure Others of Call Center Outsourcings
Table Global Call Center Outsourcings Consumption and Growth Rate Segment by Marketing Channel from 2015-2020
Table Global Call Center Outsourcings Value ($) and Growth Rate Segment by Marketing Channel from 2015-2020
Figure Traditional Marketing Channel (Offline) of Call Center Outsourcings

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info@marketpublishers.com

Figure Online Channel of Call Center Outsourcings
Table NCO Group Profile (Company Name, Plants Distribution, Sales Region)
Figure NCO Group Sales and Growth Rate from 2015-2020
Figure NCO Group Revenue ($) and Global Market Share from 2015-2020
Table NCO Group Call Center Outsourcings Sales, Price, Revenue, Gross Margin (2015-2020)
Table TeleTech Profile (Company Name, Plants Distribution, Sales Region)
Figure TeleTech Sales and Growth Rate from 2015-2020
Figure TeleTech Revenue ($) and Global Market Share from 2015-2020
Table TeleTech Call Center Outsourcings Sales, Price, Revenue, Gross Margin (2015-2020)
Table SupportSave Profile (Company Name, Plants Distribution, Sales Region)
Figure SupportSave Sales and Growth Rate from 2015-2020
Figure SupportSave Revenue ($) and Global Market Share from 2015-2020
Table SupportSave Call Center Outsourcings Sales, Price, Revenue, Gross Margin (2015-2020)
Table Sitel Profile (Company Name, Plants Distribution, Sales Region)
Figure Sitel Sales and Growth Rate from 2015-2020
Figure Sitel Revenue ($) and Global Market Share from 2015-2020
Table Sitel Call Center Outsourcings Sales, Price, Revenue, Gross Margin (2015-2020)
Table Invensis Profile (Company Name, Plants Distribution, Sales Region)
Figure Invensis Sales and Growth Rate from 2015-2020
Figure Invensis Revenue ($) and Global Market Share from 2015-2020
Table Invensis Call Center Outsourcings Sales, Price, Revenue, Gross Margin (2015-2020)
Table IBM Global Services Profile (Company Name, Plants Distribution, Sales Region)
Figure IBM Global Services Sales and Growth Rate from 2015-2020
Figure IBM Global Services Revenue ($) and Global Market Share from 2015-2020
Table IBM Global Services Call Center Outsourcings Sales, Price, Revenue, Gross Margin (2015-2020)
Table WNS Global Services Profile (Company Name, Plants Distribution, Sales Region)
Figure WNS Global Services Sales and Growth Rate from 2015-2020
Figure WNS Global Services Revenue ($) and Global Market Share from 2015-2020
Table WNS Global Services Call Center Outsourcings Sales, Price, Revenue, Gross Margin (2015-2020)
Table One World Direct Profile (Company Name, Plants Distribution, Sales Region)
Figure One World Direct Sales and Growth Rate from 2015-2020
Figure One World Direct Revenue ($) and Global Market Share from 2015-2020
Table One World Direct Call Center Outsourcings Sales, Price, Revenue, Gross Margin

(2015-2020)
Table DialAmerica Profile (Company Name, Plants Distribution, Sales Region)
Figure DialAmerica Sales and Growth Rate from 2015-2020
Figure DialAmerica Revenue ($) and Global Market Share from 2015-2020
Table DialAmerica Call Center Outsourcings Sales, Price, Revenue, Gross Margin (2015-2020)
Table PSI Profile (Company Name, Plants Distribution, Sales Region)
Figure PSI Sales and Growth Rate from 2015-2020
Figure PSI Revenue ($) and Global Market Share from 2015-2020
Table PSI Call Center Outsourcings Sales, Price, Revenue, Gross Margin (2015-2020)
Table United Nearshore Operations Profile (Company Name, Plants Distribution, Sales Region)
Figure United Nearshore Operations Sales and Growth Rate from 2015-2020
Figure United Nearshore Operations Revenue ($) and Global Market Share from 2015-2020
Table United Nearshore Operations Call Center Outsourcings Sales, Price, Revenue, Gross Margin (2015-2020)
Table IQor Profile (Company Name, Plants Distribution, Sales Region)
Figure IQor Sales and Growth Rate from 2015-2020
Figure IQor Revenue ($) and Global Market Share from 2015-2020
Table IQor Call Center Outsourcings Sales, Price, Revenue, Gross Margin (2015-2020)
Table InfoCision Management Corporation Profile (Company Name, Plants Distribution, Sales Region)
Figure InfoCision Management Corporation Sales and Growth Rate from 2015-2020
Figure InfoCision Management Corporation Revenue ($) and Global Market Share from 2015-2020
Table InfoCision Management Corporation Call Center Outsourcings Sales, Price, Revenue, Gross Margin (2015-2020)
Table Atento Profile (Company Name, Plants Distribution, Sales Region)
Figure Atento Sales and Growth Rate from 2015-2020
Figure Atento Revenue ($) and Global Market Share from 2015-2020
Table Atento Call Center Outsourcings Sales, Price, Revenue, Gross Margin (2015-2020)
Table Inktel Direct Profile (Company Name, Plants Distribution, Sales Region)
Figure Inktel Direct Sales and Growth Rate from 2015-2020
Figure Inktel Direct Revenue ($) and Global Market Share from 2015-2020
Table Inktel Direct Call Center Outsourcings Sales, Price, Revenue, Gross Margin (2015-2020)
Table Datacom Group Profile (Company Name, Plants Distribution, Sales Region)

+44 20 8123 2220
info@marketpublishers.com

Figure Datacom Group Sales and Growth Rate from 2015-2020
Figure Datacom Group Revenue ($) and Global Market Share from 2015-2020
Table Datacom Group Call Center Outsourcings Sales, Price, Revenue, Gross Margin (2015-2020)
Table Runway Profile (Company Name, Plants Distribution, Sales Region)
Figure Runway Sales and Growth Rate from 2015-2020
Figure Runway Revenue ($) and Global Market Share from 2015-2020
Table Runway Call Center Outsourcings Sales, Price, Revenue, Gross Margin (2015-2020)
Table Infinit Contact Profile (Company Name, Plants Distribution, Sales Region)
Figure Infinit Contact Sales and Growth Rate from 2015-2020
Figure Infinit Contact Revenue ($) and Global Market Share from 2015-2020
Table Infinit Contact Call Center Outsourcings Sales, Price, Revenue, Gross Margin (2015-2020)
Table Transcom WorldWide Profile (Company Name, Plants Distribution, Sales Region)
Figure Transcom WorldWide Sales and Growth Rate from 2015-2020
Figure Transcom WorldWide Revenue ($) and Global Market Share from 2015-2020
Table Transcom WorldWide Call Center Outsourcings Sales, Price, Revenue, Gross Margin (2015-2020)
Table Ubiquity Global Services Profile (Company Name, Plants Distribution, Sales Region)
Figure Ubiquity Global Services Sales and Growth Rate from 2015-2020
Figure Ubiquity Global Services Revenue ($) and Global Market Share from 2015-2020
Table Ubiquity Global Services Call Center Outsourcings Sales, Price, Revenue, Gross Margin (2015-2020)
Table Sitel Worldwide Corporation Profile (Company Name, Plants Distribution, Sales Region)
Figure Sitel Worldwide Corporation Sales and Growth Rate from 2015-2020
Figure Sitel Worldwide Corporation Revenue ($) and Global Market Share from 2015-2020
Table Sitel Worldwide Corporation Call Center Outsourcings Sales, Price, Revenue, Gross Margin (2015-2020)
Table Firstsource Profile (Company Name, Plants Distribution, Sales Region)
Figure Firstsource Sales and Growth Rate from 2015-2020
Figure Firstsource Revenue ($) and Global Market Share from 2015-2020
Table Firstsource Call Center Outsourcings Sales, Price, Revenue, Gross Margin (2015-2020)
Table Genpact Profile (Company Name, Plants Distribution, Sales Region)
Figure Genpact Sales and Growth Rate from 2015-2020

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Figure Genpact Revenue ($) and Global Market Share from 2015-2020
Table Genpact Call Center Outsourcings Sales, Price, Revenue, Gross Margin (2015-2020)
Table Tech Mahindra Profile (Company Name, Plants Distribution, Sales Region)
Figure Tech Mahindra Sales and Growth Rate from 2015-2020
Figure Tech Mahindra Revenue ($) and Global Market Share from 2015-2020
Table Tech Mahindra Call Center Outsourcings Sales, Price, Revenue, Gross Margin (2015-2020)
Table Webhelp Profile (Company Name, Plants Distribution, Sales Region)
Figure Webhelp Sales and Growth Rate from 2015-2020
Figure Webhelp Revenue ($) and Global Market Share from 2015-2020
Table Webhelp Call Center Outsourcings Sales, Price, Revenue, Gross Margin (2015-2020)
Table Focus Services Profile (Company Name, Plants Distribution, Sales Region)
Figure Focus Services Sales and Growth Rate from 2015-2020
Figure Focus Services Revenue ($) and Global Market Share from 2015-2020
Table Focus Services Call Center Outsourcings Sales, Price, Revenue, Gross Margin (2015-2020)
Table CGS Profile (Company Name, Plants Distribution, Sales Region)
Figure CGS Sales and Growth Rate from 2015-2020
Figure CGS Revenue ($) and Global Market Share from 2015-2020
Table CGS Call Center Outsourcings Sales, Price, Revenue, Gross Margin (2015-2020)
Table TELUS International Profile (Company Name, Plants Distribution, Sales Region)
Figure TELUS International Sales and Growth Rate from 2015-2020
Figure TELUS International Revenue ($) and Global Market Share from 2015-2020
Table TELUS International Call Center Outsourcings Sales, Price, Revenue, Gross Margin (2015-2020)
Table Five9 Profile (Company Name, Plants Distribution, Sales Region)
Figure Five9 Sales and Growth Rate from 2015-2020
Figure Five9 Revenue ($) and Global Market Share from 2015-2020
Table Five9 Call Center Outsourcings Sales, Price, Revenue, Gross Margin (2015-2020)
Table Convergys Corporation Profile (Company Name, Plants Distribution, Sales Region)
Figure Convergys Corporation Sales and Growth Rate from 2015-2020
Figure Convergys Corporation Revenue ($) and Global Market Share from 2015-2020
Table Convergys Corporation Call Center Outsourcings Sales, Price, Revenue, Gross Margin (2015-2020)
Table Concentrix Profile (Company Name, Plants Distribution, Sales Region)

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Figure Concentrix Sales and Growth Rate from 2015-2020
Figure Concentrix Revenue ($) and Global Market Share from 2015-2020
Table Concentrix Call Center Outsourcings Sales, Price, Revenue, Gross Margin (2015-2020)
Table Xerox Corporation Profile (Company Name, Plants Distribution, Sales Region)
Figure Xerox Corporation Sales and Growth Rate from 2015-2020
Figure Xerox Corporation Revenue ($) and Global Market Share from 2015-2020
Table Xerox Corporation Call Center Outsourcings Sales, Price, Revenue, Gross Margin (2015-2020)
Table Televerde Profile (Company Name, Plants Distribution, Sales Region)
Figure Televerde Sales and Growth Rate from 2015-2020
Figure Televerde Revenue ($) and Global Market Share from 2015-2020
Table Televerde Call Center Outsourcings Sales, Price, Revenue, Gross Margin (2015-2020)
Table Sykes Enterprises Profile (Company Name, Plants Distribution, Sales Region)
Figure Sykes Enterprises Sales and Growth Rate from 2015-2020
Figure Sykes Enterprises Revenue ($) and Global Market Share from 2015-2020
Table Sykes Enterprises Call Center Outsourcings Sales, Price, Revenue, Gross Margin (2015-2020)
Table Qualfon Profile (Company Name, Plants Distribution, Sales Region)
Figure Qualfon Sales and Growth Rate from 2015-2020
Figure Qualfon Revenue ($) and Global Market Share from 2015-2020
Table Qualfon Call Center Outsourcings Sales, Price, Revenue, Gross Margin (2015-2020)
Table Conduent Profile (Company Name, Plants Distribution, Sales Region)
Figure Conduent Sales and Growth Rate from 2015-2020
Figure Conduent Revenue ($) and Global Market Share from 2015-2020
Table Conduent Call Center Outsourcings Sales, Price, Revenue, Gross Margin (2015-2020)
Table Global Call Center Outsourcings Production Value ($) by Region from 2015-2020
Table Global Call Center Outsourcings Production Value Share by Region from 2015-2020
Table Global Call Center Outsourcings

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