

2015-2027 Global Call Center Outsourcings Industry Market Research Report, Segment by Player, Type, Application, Marketing Channel, and Region

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Abstracts

The worldwide market for Call Center Outsourcings is estimated to grow at a CAGR of roughly X.X% in the next 8 years, and will reach X.X million US\$ in 2027, from X.X million US\$ in 2020.

The report covers market size status and forecast, value chain analysis, market segmentation of Top countries in Major Regions, such as North America, Europe, Asia-Pacific, Latin America and Middle East & Africa, by type, application and marketing channel. In addition, the report focuses on the driving factors, restraints, opportunities and PEST analysis of major regions.

Major Companies Covered

NCO Group

TeleTech

SupportSave

Sitel

Invensis

IBM Global Services

WNS Global Services

One World Direct

DialAmerica

PSI

United Nearshore Operations

IQor

InfoCision Management Corporation

Atento

Inktel Direct

Datacom Group

Runway

Infinet Contact

Transcom WorldWide

Ubiquity Global Services

Sitel Worldwide Corporation

Firstsource

Genpact

Tech Mahindra

Webhelp

Focus Services

CGS

TELUS International

Five9

Convergys Corporation

Concentrix

Xerox Corporation

Televerde

Sykes Enterprises

Qualfon

Conduent

Major Types Covered

Inbound Call Services

Outbound Call Services

Major Applications Covered

BFSI

Retail

Government

IT & Telecommunication

Defense Aerospace & Intelligence

Others

Top Countries Data Covered in This Report

United States

Canada

Germany
UK
France
Italy
Spain
Russia
Netherlands
Turkey
Switzerland
Sweden
Poland
Belgium
China
Japan
South Korea
Australia
India
Taiwan
Indonesia
Thailand
Philippines
Malaysia
Brazil
Mexico
Argentina
Columbia
Chile
Saudi Arabia
UAE
Egypt
Nigeria
South Africa

Years considered for this report:

Historical Years: 2015-2019

Base Year: 2019

Estimated Year: 2020

Forecast Period: 2020-2027

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