

Global Speech Based Interactive Voice Response Software Market Growth (Status and Outlook) 2025-2031

<https://marketpublishers.com/r/GE0C7AE1014EN.html>

Date: March 2025

Pages: 117

Price: US\$ 3,660.00 (Single User License)

ID: GE0C7AE1014EN

Abstracts

The report requires updating with new data and is sent in 48 hours after order is placed.

The global Speech Based Interactive Voice Response Software market size is predicted to grow from US\$ 2741 million in 2025 to US\$ 5573 million in 2031; it is expected to grow at a CAGR of 12.6% from 2025 to 2031.

Interactive Voice Response (IVR) is an automated telephony system technology that interacts with the callers, gathers the required information and routes the calls to the particular appropriate recipient.

With the modern, sophisticated IVR systems, you can gather the input and responses through spoken words with the voice recognition. Conversations are either pre-recorded or generated audio which assists, directs, or guides customers automatically without a live operator.

Within these interactions, clients can communicate by using either the touch-tone keypad selection or voice telephone input. The responses take the form of voice, call-back or any other related media.

IVR software enables an organization to use prerecorded greetings or menu options that a customer can access through a phone keypad. Advanced IVR systems may include speech recognition software to enable a customer to communicate with a computer. Many companies have augmented or replaced IVR systems with automated speech recognition technologies that enable callers to speak their requests instead of punching numbers into their phones. These voice recognition systems can frustrate

callers if the system doesn't recognize a caller's questions.

Global Speech Based Interactive Voice Response Software key players include Nuance, Convergys, Cisco, West Corporation, etc. Global top four manufacturers hold a share about 40%. North America is the largest market, with a share over 35%.

LPI (LP Information)' newest research report, the "Speech Based Interactive Voice Response Software Industry Forecast" looks at past sales and reviews total world Speech Based Interactive Voice Response Software sales in 2024, providing a comprehensive analysis by region and market sector of projected Speech Based Interactive Voice Response Software sales for 2025 through 2031. With Speech Based Interactive Voice Response Software sales broken down by region, market sector and sub-sector, this report provides a detailed analysis in US\$ millions of the world Speech Based Interactive Voice Response Software industry.

This Insight Report provides a comprehensive analysis of the global Speech Based Interactive Voice Response Software landscape and highlights key trends related to product segmentation, company formation, revenue, and market share, latest development, and M&A activity. This report also analyses the strategies of leading global companies with a focus on Speech Based Interactive Voice Response Software portfolios and capabilities, market entry strategies, market positions, and geographic footprints, to better understand these firms' unique position in an accelerating global Speech Based Interactive Voice Response Software market.

This Insight Report evaluates the key market trends, drivers, and affecting factors shaping the global outlook for Speech Based Interactive Voice Response Software and breaks down the forecast by Type, by Application, geography, and market size to highlight emerging pockets of opportunity. With a transparent methodology based on hundreds of bottom-up qualitative and quantitative market inputs, this study forecast offers a highly nuanced view of the current state and future trajectory in the global Speech Based Interactive Voice Response Software.

This report presents a comprehensive overview, market shares, and growth opportunities of Speech Based Interactive Voice Response Software market by product type, application, key players and key regions and countries.

Segmentation by Type:

Cloud-based

On Premise

Segmentation by Application:

Large Enterprise

Medium Enterprise

Small Enterprise

This report also splits the market by region:

Americas

United States

Canada

Mexico

Brazil

APAC

China

Japan

Korea

Southeast Asia

India

Australia

Europe

Germany

France

UK

Italy

Russia

Middle East & Africa

Egypt

South Africa

Israel

Turkey

GCC Countries

The below companies that are profiled have been selected based on inputs gathered from primary experts and analyzing the company's coverage, product portfolio, its market penetration.

8X8, Inc. (US)

Nuance Communications, Inc. (US)

Convergys Corporation (US)

Avaya Inc. (US)

Cisco Systems, Inc. (US)

Connect First (US)

West Corporation (US)

Genesys Telecommunication Laboratories, Inc. (US)

Verizon Communications Inc. (US)

IVR Lab (US)

Aspect Software Parent Inc. (US)

24/7 Customer, Inc. (US)

InContact Inc. (US)

NewVoiceMedia (UK)

Five9, Inc. (US)

Contents

1 SCOPE OF THE REPORT

- 1.1 Market Introduction
- 1.2 Years Considered
- 1.3 Research Objectives
- 1.4 Market Research Methodology
- 1.5 Research Process and Data Source
- 1.6 Economic Indicators
- 1.7 Currency Considered
- 1.8 Market Estimation Caveats

2 EXECUTIVE SUMMARY

- 2.1 World Market Overview
 - 2.1.1 Global Speech Based Interactive Voice Response Software Market Size (2020-2031)
 - 2.1.2 Speech Based Interactive Voice Response Software Market Size CAGR by Region (2020 VS 2024 VS 2031)
 - 2.1.3 World Current & Future Analysis for Speech Based Interactive Voice Response Software by Country/Region (2020, 2024 & 2031)
- 2.2 Speech Based Interactive Voice Response Software Segment by Type
 - 2.2.1 Cloud-based
 - 2.2.2 On Premise
- 2.3 Speech Based Interactive Voice Response Software Market Size by Type
 - 2.3.1 Speech Based Interactive Voice Response Software Market Size CAGR by Type (2020 VS 2024 VS 2031)
 - 2.3.2 Global Speech Based Interactive Voice Response Software Market Size Market Share by Type (2020-2025)
- 2.4 Speech Based Interactive Voice Response Software Segment by Application
 - 2.4.1 Large Enterprise
 - 2.4.2 Medium Enterprise
 - 2.4.3 Small Enterprise
- 2.5 Speech Based Interactive Voice Response Software Market Size by Application
 - 2.5.1 Speech Based Interactive Voice Response Software Market Size CAGR by Application (2020 VS 2024 VS 2031)
 - 2.5.2 Global Speech Based Interactive Voice Response Software Market Size Market Share by Application (2020-2025)

3 SPEECH BASED INTERACTIVE VOICE RESPONSE SOFTWARE MARKET SIZE BY PLAYER

3.1 Speech Based Interactive Voice Response Software Market Size Market Share by Player

3.1.1 Global Speech Based Interactive Voice Response Software Revenue by Player (2020-2025)

3.1.2 Global Speech Based Interactive Voice Response Software Revenue Market Share by Player (2020-2025)

3.2 Global Speech Based Interactive Voice Response Software Key Players Head office and Products Offered

3.3 Market Concentration Rate Analysis

3.3.1 Competition Landscape Analysis

3.3.2 Concentration Ratio (CR3, CR5 and CR10) & (2023-2025)

3.4 New Products and Potential Entrants

3.5 Mergers & Acquisitions, Expansion

4 SPEECH BASED INTERACTIVE VOICE RESPONSE SOFTWARE BY REGION

4.1 Speech Based Interactive Voice Response Software Market Size by Region (2020-2025)

4.2 Global Speech Based Interactive Voice Response Software Annual Revenue by Country/Region (2020-2025)

4.3 Americas Speech Based Interactive Voice Response Software Market Size Growth (2020-2025)

4.4 APAC Speech Based Interactive Voice Response Software Market Size Growth (2020-2025)

4.5 Europe Speech Based Interactive Voice Response Software Market Size Growth (2020-2025)

4.6 Middle East & Africa Speech Based Interactive Voice Response Software Market Size Growth (2020-2025)

5 AMERICAS

5.1 Americas Speech Based Interactive Voice Response Software Market Size by Country (2020-2025)

5.2 Americas Speech Based Interactive Voice Response Software Market Size by Type (2020-2025)

5.3 Americas Speech Based Interactive Voice Response Software Market Size by Application (2020-2025)

5.4 United States

5.5 Canada

5.6 Mexico

5.7 Brazil

6 APAC

6.1 APAC Speech Based Interactive Voice Response Software Market Size by Region (2020-2025)

6.2 APAC Speech Based Interactive Voice Response Software Market Size by Type (2020-2025)

6.3 APAC Speech Based Interactive Voice Response Software Market Size by Application (2020-2025)

6.4 China

6.5 Japan

6.6 South Korea

6.7 Southeast Asia

6.8 India

6.9 Australia

7 EUROPE

7.1 Europe Speech Based Interactive Voice Response Software Market Size by Country (2020-2025)

7.2 Europe Speech Based Interactive Voice Response Software Market Size by Type (2020-2025)

7.3 Europe Speech Based Interactive Voice Response Software Market Size by Application (2020-2025)

7.4 Germany

7.5 France

7.6 UK

7.7 Italy

7.8 Russia

8 MIDDLE EAST & AFRICA

8.1 Middle East & Africa Speech Based Interactive Voice Response Software by Region

(2020-2025)

8.2 Middle East & Africa Speech Based Interactive Voice Response Software Market Size by Type (2020-2025)

8.3 Middle East & Africa Speech Based Interactive Voice Response Software Market Size by Application (2020-2025)

8.4 Egypt

8.5 South Africa

8.6 Israel

8.7 Turkey

8.8 GCC Countries

9 MARKET DRIVERS, CHALLENGES AND TRENDS

9.1 Market Drivers & Growth Opportunities

9.2 Market Challenges & Risks

9.3 Industry Trends

10 GLOBAL SPEECH BASED INTERACTIVE VOICE RESPONSE SOFTWARE MARKET FORECAST

10.1 Global Speech Based Interactive Voice Response Software Forecast by Region (2026-2031)

10.1.1 Global Speech Based Interactive Voice Response Software Forecast by Region (2026-2031)

10.1.2 Americas Speech Based Interactive Voice Response Software Forecast

10.1.3 APAC Speech Based Interactive Voice Response Software Forecast

10.1.4 Europe Speech Based Interactive Voice Response Software Forecast

10.1.5 Middle East & Africa Speech Based Interactive Voice Response Software Forecast

10.2 Americas Speech Based Interactive Voice Response Software Forecast by Country (2026-2031)

10.2.1 United States Market Speech Based Interactive Voice Response Software Forecast

10.2.2 Canada Market Speech Based Interactive Voice Response Software Forecast

10.2.3 Mexico Market Speech Based Interactive Voice Response Software Forecast

10.2.4 Brazil Market Speech Based Interactive Voice Response Software Forecast

10.3 APAC Speech Based Interactive Voice Response Software Forecast by Region (2026-2031)

10.3.1 China Speech Based Interactive Voice Response Software Market Forecast

- 10.3.2 Japan Market Speech Based Interactive Voice Response Software Forecast
- 10.3.3 Korea Market Speech Based Interactive Voice Response Software Forecast
- 10.3.4 Southeast Asia Market Speech Based Interactive Voice Response Software Forecast
- 10.3.5 India Market Speech Based Interactive Voice Response Software Forecast
- 10.3.6 Australia Market Speech Based Interactive Voice Response Software Forecast
- 10.4 Europe Speech Based Interactive Voice Response Software Forecast by Country (2026-2031)
 - 10.4.1 Germany Market Speech Based Interactive Voice Response Software Forecast
 - 10.4.2 France Market Speech Based Interactive Voice Response Software Forecast
 - 10.4.3 UK Market Speech Based Interactive Voice Response Software Forecast
 - 10.4.4 Italy Market Speech Based Interactive Voice Response Software Forecast
 - 10.4.5 Russia Market Speech Based Interactive Voice Response Software Forecast
- 10.5 Middle East & Africa Speech Based Interactive Voice Response Software Forecast by Region (2026-2031)
 - 10.5.1 Egypt Market Speech Based Interactive Voice Response Software Forecast
 - 10.5.2 South Africa Market Speech Based Interactive Voice Response Software Forecast
 - 10.5.3 Israel Market Speech Based Interactive Voice Response Software Forecast
 - 10.5.4 Turkey Market Speech Based Interactive Voice Response Software Forecast
- 10.6 Global Speech Based Interactive Voice Response Software Forecast by Type (2026-2031)
- 10.7 Global Speech Based Interactive Voice Response Software Forecast by Application (2026-2031)
 - 10.7.1 GCC Countries Market Speech Based Interactive Voice Response Software Forecast

11 KEY PLAYERS ANALYSIS

- 11.1 8X8, Inc. (US)
 - 11.1.1 8X8, Inc. (US) Company Information
 - 11.1.2 8X8, Inc. (US) Speech Based Interactive Voice Response Software Product Offered
 - 11.1.3 8X8, Inc. (US) Speech Based Interactive Voice Response Software Revenue, Gross Margin and Market Share (2020-2025)
 - 11.1.4 8X8, Inc. (US) Main Business Overview
 - 11.1.5 8X8, Inc. (US) Latest Developments
- 11.2 Nuance Communications, Inc. (US)
 - 11.2.1 Nuance Communications, Inc. (US) Company Information

11.2.2 Nuance Communications, Inc. (US) Speech Based Interactive Voice Response Software Product Offered

11.2.3 Nuance Communications, Inc. (US) Speech Based Interactive Voice Response Software Revenue, Gross Margin and Market Share (2020-2025)

11.2.4 Nuance Communications, Inc. (US) Main Business Overview

11.2.5 Nuance Communications, Inc. (US) Latest Developments

11.3 Convergys Corporation (US)

11.3.1 Convergys Corporation (US) Company Information

11.3.2 Convergys Corporation (US) Speech Based Interactive Voice Response Software Product Offered

11.3.3 Convergys Corporation (US) Speech Based Interactive Voice Response Software Revenue, Gross Margin and Market Share (2020-2025)

11.3.4 Convergys Corporation (US) Main Business Overview

11.3.5 Convergys Corporation (US) Latest Developments

11.4 Avaya Inc. (US)

11.4.1 Avaya Inc. (US) Company Information

11.4.2 Avaya Inc. (US) Speech Based Interactive Voice Response Software Product Offered

11.4.3 Avaya Inc. (US) Speech Based Interactive Voice Response Software Revenue, Gross Margin and Market Share (2020-2025)

11.4.4 Avaya Inc. (US) Main Business Overview

11.4.5 Avaya Inc. (US) Latest Developments

11.5 Cisco Systems, Inc. (US)

11.5.1 Cisco Systems, Inc. (US) Company Information

11.5.2 Cisco Systems, Inc. (US) Speech Based Interactive Voice Response Software Product Offered

11.5.3 Cisco Systems, Inc. (US) Speech Based Interactive Voice Response Software Revenue, Gross Margin and Market Share (2020-2025)

11.5.4 Cisco Systems, Inc. (US) Main Business Overview

11.5.5 Cisco Systems, Inc. (US) Latest Developments

11.6 Connect First (US)

11.6.1 Connect First (US) Company Information

11.6.2 Connect First (US) Speech Based Interactive Voice Response Software Product Offered

11.6.3 Connect First (US) Speech Based Interactive Voice Response Software Revenue, Gross Margin and Market Share (2020-2025)

11.6.4 Connect First (US) Main Business Overview

11.6.5 Connect First (US) Latest Developments

11.7 West Corporation (US)

- 11.7.1 West Corporation (US) Company Information
- 11.7.2 West Corporation (US) Speech Based Interactive Voice Response Software Product Offered
- 11.7.3 West Corporation (US) Speech Based Interactive Voice Response Software Revenue, Gross Margin and Market Share (2020-2025)
- 11.7.4 West Corporation (US) Main Business Overview
- 11.7.5 West Corporation (US) Latest Developments
- 11.8 Genesys Telecommunication Laboratories, Inc. (US)
 - 11.8.1 Genesys Telecommunication Laboratories, Inc. (US) Company Information
 - 11.8.2 Genesys Telecommunication Laboratories, Inc. (US) Speech Based Interactive Voice Response Software Product Offered
 - 11.8.3 Genesys Telecommunication Laboratories, Inc. (US) Speech Based Interactive Voice Response Software Revenue, Gross Margin and Market Share (2020-2025)
 - 11.8.4 Genesys Telecommunication Laboratories, Inc. (US) Main Business Overview
 - 11.8.5 Genesys Telecommunication Laboratories, Inc. (US) Latest Developments
- 11.9 Verizon Communications Inc. (US)
 - 11.9.1 Verizon Communications Inc. (US) Company Information
 - 11.9.2 Verizon Communications Inc. (US) Speech Based Interactive Voice Response Software Product Offered
 - 11.9.3 Verizon Communications Inc. (US) Speech Based Interactive Voice Response Software Revenue, Gross Margin and Market Share (2020-2025)
 - 11.9.4 Verizon Communications Inc. (US) Main Business Overview
 - 11.9.5 Verizon Communications Inc. (US) Latest Developments
- 11.10 IVR Lab (US)
 - 11.10.1 IVR Lab (US) Company Information
 - 11.10.2 IVR Lab (US) Speech Based Interactive Voice Response Software Product Offered
 - 11.10.3 IVR Lab (US) Speech Based Interactive Voice Response Software Revenue, Gross Margin and Market Share (2020-2025)
 - 11.10.4 IVR Lab (US) Main Business Overview
 - 11.10.5 IVR Lab (US) Latest Developments
- 11.11 Aspect Software Parent Inc. (US)
 - 11.11.1 Aspect Software Parent Inc. (US) Company Information
 - 11.11.2 Aspect Software Parent Inc. (US) Speech Based Interactive Voice Response Software Product Offered
 - 11.11.3 Aspect Software Parent Inc. (US) Speech Based Interactive Voice Response Software Revenue, Gross Margin and Market Share (2020-2025)
 - 11.11.4 Aspect Software Parent Inc. (US) Main Business Overview
 - 11.11.5 Aspect Software Parent Inc. (US) Latest Developments

11.12 24/7 Customer, Inc. (US)

11.12.1 24/7 Customer, Inc. (US) Company Information

11.12.2 24/7 Customer, Inc. (US) Speech Based Interactive Voice Response Software Product Offered

11.12.3 24/7 Customer, Inc. (US) Speech Based Interactive Voice Response Software Revenue, Gross Margin and Market Share (2020-2025)

11.12.4 24/7 Customer, Inc. (US) Main Business Overview

11.12.5 24/7 Customer, Inc. (US) Latest Developments

11.13 InContact Inc. (US)

11.13.1 InContact Inc. (US) Company Information

11.13.2 InContact Inc. (US) Speech Based Interactive Voice Response Software Product Offered

11.13.3 InContact Inc. (US) Speech Based Interactive Voice Response Software Revenue, Gross Margin and Market Share (2020-2025)

11.13.4 InContact Inc. (US) Main Business Overview

11.13.5 InContact Inc. (US) Latest Developments

11.14 NewVoiceMedia (UK)

11.14.1 NewVoiceMedia (UK) Company Information

11.14.2 NewVoiceMedia (UK) Speech Based Interactive Voice Response Software Product Offered

11.14.3 NewVoiceMedia (UK) Speech Based Interactive Voice Response Software Revenue, Gross Margin and Market Share (2020-2025)

11.14.4 NewVoiceMedia (UK) Main Business Overview

11.14.5 NewVoiceMedia (UK) Latest Developments

11.15 Five9, Inc. (US)

11.15.1 Five9, Inc. (US) Company Information

11.15.2 Five9, Inc. (US) Speech Based Interactive Voice Response Software Product Offered

11.15.3 Five9, Inc. (US) Speech Based Interactive Voice Response Software Revenue, Gross Margin and Market Share (2020-2025)

11.15.4 Five9, Inc. (US) Main Business Overview

11.15.5 Five9, Inc. (US) Latest Developments

12 RESEARCH FINDINGS AND CONCLUSION

List Of Tables

LIST OF TABLES

Table 1. Speech Based Interactive Voice Response Software Market Size CAGR by Region (2020 VS 2024 VS 2031) & (\$ millions)

Table 2. Speech Based Interactive Voice Response Software Annual Sales CAGR by Country/Region (2020, 2024 & 2031) & (\$ millions)

Table 3. Major Players of Cloud-based

Table 4. Major Players of On Premise

Table 5. Speech Based Interactive Voice Response Software Market Size CAGR by Type (2020 VS 2024 VS 2031) & (\$ millions)

Table 6. Global Speech Based Interactive Voice Response Software Market Size by Type (2020-2025) & (\$ millions)

Table 7. Global Speech Based Interactive Voice Response Software Market Size Market Share by Type (2020-2025)

Table 8. Speech Based Interactive Voice Response Software Market Size CAGR by Application (2020 VS 2024 VS 2031) & (\$ millions)

Table 9. Global Speech Based Interactive Voice Response Software Market Size by Application (2020-2025) & (\$ millions)

Table 10. Global Speech Based Interactive Voice Response Software Market Size Market Share by Application (2020-2025)

Table 11. Global Speech Based Interactive Voice Response Software Revenue by Player (2020-2025) & (\$ millions)

Table 12. Global Speech Based Interactive Voice Response Software Revenue Market Share by Player (2020-2025)

Table 13. Speech Based Interactive Voice Response Software Key Players Head office and Products Offered

Table 14. Speech Based Interactive Voice Response Software Concentration Ratio (CR3, CR5 and CR10) & (2023-2025)

Table 15. New Products and Potential Entrants

Table 16. Mergers & Acquisitions, Expansion

Table 17. Global Speech Based Interactive Voice Response Software Market Size by Region (2020-2025) & (\$ millions)

Table 18. Global Speech Based Interactive Voice Response Software Market Size Market Share by Region (2020-2025)

Table 19. Global Speech Based Interactive Voice Response Software Revenue by Country/Region (2020-2025) & (\$ millions)

Table 20. Global Speech Based Interactive Voice Response Software Revenue Market

Share by Country/Region (2020-2025)

Table 21. Americas Speech Based Interactive Voice Response Software Market Size by Country (2020-2025) & (\$ millions)

Table 22. Americas Speech Based Interactive Voice Response Software Market Size Market Share by Country (2020-2025)

Table 23. Americas Speech Based Interactive Voice Response Software Market Size by Type (2020-2025) & (\$ millions)

Table 24. Americas Speech Based Interactive Voice Response Software Market Size Market Share by Type (2020-2025)

Table 25. Americas Speech Based Interactive Voice Response Software Market Size by Application (2020-2025) & (\$ millions)

Table 26. Americas Speech Based Interactive Voice Response Software Market Size Market Share by Application (2020-2025)

Table 27. APAC Speech Based Interactive Voice Response Software Market Size by Region (2020-2025) & (\$ millions)

Table 28. APAC Speech Based Interactive Voice Response Software Market Size Market Share by Region (2020-2025)

Table 29. APAC Speech Based Interactive Voice Response Software Market Size by Type (2020-2025) & (\$ millions)

Table 30. APAC Speech Based Interactive Voice Response Software Market Size by Application (2020-2025) & (\$ millions)

Table 31. Europe Speech Based Interactive Voice Response Software Market Size by Country (2020-2025) & (\$ millions)

Table 32. Europe Speech Based Interactive Voice Response Software Market Size Market Share by Country (2020-2025)

Table 33. Europe Speech Based Interactive Voice Response Software Market Size by Type (2020-2025) & (\$ millions)

Table 34. Europe Speech Based Interactive Voice Response Software Market Size by Application (2020-2025) & (\$ millions)

Table 35. Middle East & Africa Speech Based Interactive Voice Response Software Market Size by Region (2020-2025) & (\$ millions)

Table 36. Middle East & Africa Speech Based Interactive Voice Response Software Market Size by Type (2020-2025) & (\$ millions)

Table 37. Middle East & Africa Speech Based Interactive Voice Response Software Market Size by Application (2020-2025) & (\$ millions)

Table 38. Key Market Drivers & Growth Opportunities of Speech Based Interactive Voice Response Software

Table 39. Key Market Challenges & Risks of Speech Based Interactive Voice Response Software

Table 40. Key Industry Trends of Speech Based Interactive Voice Response Software

Table 41. Global Speech Based Interactive Voice Response Software Market Size Forecast by Region (2026-2031) & (\$ millions)

Table 42. Global Speech Based Interactive Voice Response Software Market Size Market Share Forecast by Region (2026-2031)

Table 43. Global Speech Based Interactive Voice Response Software Market Size Forecast by Type (2026-2031) & (\$ millions)

Table 44. Global Speech Based Interactive Voice Response Software Market Size Forecast by Application (2026-2031) & (\$ millions)

Table 45. 8X8, Inc. (US) Details, Company Type, Speech Based Interactive Voice Response Software Area Served and Its Competitors

Table 46. 8X8, Inc. (US) Speech Based Interactive Voice Response Software Product Offered

Table 47. 8X8, Inc. (US) Speech Based Interactive Voice Response Software Revenue (\$ million), Gross Margin and Market Share (2020-2025)

Table 48. 8X8, Inc. (US) Main Business

Table 49. 8X8, Inc. (US) Latest Developments

Table 50. Nuance Communications, Inc. (US) Details, Company Type, Speech Based Interactive Voice Response Software Area Served and Its Competitors

Table 51. Nuance Communications, Inc. (US) Speech Based Interactive Voice Response Software Product Offered

Table 52. Nuance Communications, Inc. (US) Speech Based Interactive Voice Response Software Revenue (\$ million), Gross Margin and Market Share (2020-2025)

Table 53. Nuance Communications, Inc. (US) Main Business

Table 54. Nuance Communications, Inc. (US) Latest Developments

Table 55. Convergys Corporation (US) Details, Company Type, Speech Based Interactive Voice Response Software Area Served and Its Competitors

Table 56. Convergys Corporation (US) Speech Based Interactive Voice Response Software Product Offered

Table 57. Convergys Corporation (US) Speech Based Interactive Voice Response Software Revenue (\$ million), Gross Margin and Market Share (2020-2025)

Table 58. Convergys Corporation (US) Main Business

Table 59. Convergys Corporation (US) Latest Developments

Table 60. Avaya Inc. (US) Details, Company Type, Speech Based Interactive Voice Response Software Area Served and Its Competitors

Table 61. Avaya Inc. (US) Speech Based Interactive Voice Response Software Product Offered

Table 62. Avaya Inc. (US) Speech Based Interactive Voice Response Software Revenue (\$ million), Gross Margin and Market Share (2020-2025)

Table 63. Avaya Inc. (US) Main Business

Table 64. Avaya Inc. (US) Latest Developments

Table 65. Cisco Systems, Inc. (US) Details, Company Type, Speech Based Interactive Voice Response Software Area Served and Its Competitors

Table 66. Cisco Systems, Inc. (US) Speech Based Interactive Voice Response Software Product Offered

Table 67. Cisco Systems, Inc. (US) Speech Based Interactive Voice Response Software Revenue (\$ million), Gross Margin and Market Share (2020-2025)

Table 68. Cisco Systems, Inc. (US) Main Business

Table 69. Cisco Systems, Inc. (US) Latest Developments

Table 70. Connect First (US) Details, Company Type, Speech Based Interactive Voice Response Software Area Served and Its Competitors

Table 71. Connect First (US) Speech Based Interactive Voice Response Software Product Offered

Table 72. Connect First (US) Speech Based Interactive Voice Response Software Revenue (\$ million), Gross Margin and Market Share (2020-2025)

Table 73. Connect First (US) Main Business

Table 74. Connect First (US) Latest Developments

Table 75. West Corporation (US) Details, Company Type, Speech Based Interactive Voice Response Software Area Served and Its Competitors

Table 76. West Corporation (US) Speech Based Interactive Voice Response Software Product Offered

Table 77. West Corporation (US) Speech Based Interactive Voice Response Software Revenue (\$ million), Gross Margin and Market Share (2020-2025)

Table 78. West Corporation (US) Main Business

Table 79. West Corporation (US) Latest Developments

Table 80. Genesys Telecommunication Laboratories, Inc. (US) Details, Company Type, Speech Based Interactive Voice Response Software Area Served and Its Competitors

Table 81. Genesys Telecommunication Laboratories, Inc. (US) Speech Based Interactive Voice Response Software Product Offered

Table 82. Genesys Telecommunication Laboratories, Inc. (US) Speech Based Interactive Voice Response Software Revenue (\$ million), Gross Margin and Market Share (2020-2025)

Table 83. Genesys Telecommunication Laboratories, Inc. (US) Main Business

Table 84. Genesys Telecommunication Laboratories, Inc. (US) Latest Developments

Table 85. Verizon Communications Inc. (US) Details, Company Type, Speech Based Interactive Voice Response Software Area Served and Its Competitors

Table 86. Verizon Communications Inc. (US) Speech Based Interactive Voice Response Software Product Offered

Table 87. Verizon Communications Inc. (US) Speech Based Interactive Voice Response Software Revenue (\$ million), Gross Margin and Market Share (2020-2025)

Table 88. Verizon Communications Inc. (US) Main Business

Table 89. Verizon Communications Inc. (US) Latest Developments

Table 90. IVR Lab (US) Details, Company Type, Speech Based Interactive Voice Response Software Area Served and Its Competitors

Table 91. IVR Lab (US) Speech Based Interactive Voice Response Software Product Offered

Table 92. IVR Lab (US) Speech Based Interactive Voice Response Software Revenue (\$ million), Gross Margin and Market Share (2020-2025)

Table 93. IVR Lab (US) Main Business

Table 94. IVR Lab (US) Latest Developments

Table 95. Aspect Software Parent Inc. (US) Details, Company Type, Speech Based Interactive Voice Response Software Area Served and Its Competitors

Table 96. Aspect Software Parent Inc. (US) Speech Based Interactive Voice Response Software Product Offered

Table 97. Aspect Software Parent Inc. (US) Speech Based Interactive Voice Response Software Revenue (\$ million), Gross Margin and Market Share (2020-2025)

Table 98. Aspect Software Parent Inc. (US) Main Business

Table 99. Aspect Software Parent Inc. (US) Latest Developments

Table 100. 24/7 Customer, Inc. (US) Details, Company Type, Speech Based Interactive Voice Response Software Area Served and Its Competitors

Table 101. 24/7 Customer, Inc. (US) Speech Based Interactive Voice Response Software Product Offered

Table 102. 24/7 Customer, Inc. (US) Speech Based Interactive Voice Response Software Revenue (\$ million), Gross Margin and Market Share (2020-2025)

Table 103. 24/7 Customer, Inc. (US) Main Business

Table 104. 24/7 Customer, Inc. (US) Latest Developments

Table 105. InContact Inc. (US) Details, Company Type, Speech Based Interactive Voice Response Software Area Served and Its Competitors

Table 106. InContact Inc. (US) Speech Based Interactive Voice Response Software Product Offered

Table 107. InContact Inc. (US) Speech Based Interactive Voice Response Software Revenue (\$ million), Gross Margin and Market Share (2020-2025)

Table 108. InContact Inc. (US) Main Business

Table 109. InContact Inc. (US) Latest Developments

Table 110. NewVoiceMedia (UK) Details, Company Type, Speech Based Interactive Voice Response Software Area Served and Its Competitors

Table 111. NewVoiceMedia (UK) Speech Based Interactive Voice Response Software

Product Offered

Table 112. NewVoiceMedia (UK) Speech Based Interactive Voice Response Software Revenue (\$ million), Gross Margin and Market Share (2020-2025)

Table 113. NewVoiceMedia (UK) Main Business

Table 114. NewVoiceMedia (UK) Latest Developments

Table 115. Five9, Inc. (US) Details, Company Type, Speech Based Interactive Voice Response Software Area Served and Its Competitors

Table 116. Five9, Inc. (US) Speech Based Interactive Voice Response Software Product Offered

Table 117. Five9, Inc. (US) Speech Based Interactive Voice Response Software Revenue (\$ million), Gross Margin and Market Share (2020-2025)

Table 118. Five9, Inc. (US) Main Business

Table 119. Five9, Inc. (US) Latest Developments

List Of Figures

LIST OF FIGURES

Figure 1. Speech Based Interactive Voice Response Software Report Years Considered

Figure 2. Research Objectives

Figure 3. Research Methodology

Figure 4. Research Process and Data Source

Figure 5. Global Speech Based Interactive Voice Response Software Market Size
Growth Rate (2020-2031) (\$ millions)

Figure 6. Speech Based Interactive Voice Response Software Sales by Geographic
Region (2020, 2024 & 2031) & (\$ millions)

Figure 7. Speech Based Interactive Voice Response Software Sales Market Share by
Country/Region (2024)

Figure 8. Speech Based Interactive Voice Response Software Sales Market Share by
Country/Region (2020, 2024 & 2031)

Figure 9. Global Speech Based Interactive Voice Response Software Market Size
Market Share by Type in 2024

Figure 10. Speech Based Interactive Voice Response Software in Large Enterprise

Figure 11. Global Speech Based Interactive Voice Response Software Market: Large
Enterprise (2020-2025) & (\$ millions)

Figure 12. Speech Based Interactive Voice Response Software in Medium Enterprise

Figure 13. Global Speech Based Interactive Voice Response Software Market: Medium
Enterprise (2020-2025) & (\$ millions)

Figure 14. Speech Based Interactive Voice Response Software in Small Enterprise

Figure 15. Global Speech Based Interactive Voice Response Software Market: Small
Enterprise (2020-2025) & (\$ millions)

Figure 16. Global Speech Based Interactive Voice Response Software Market Size
Market Share by Application in 2024

Figure 17. Global Speech Based Interactive Voice Response Software Revenue Market
Share by Player in 2024

Figure 18. Global Speech Based Interactive Voice Response Software Market Size
Market Share by Region (2020-2025)

Figure 19. Americas Speech Based Interactive Voice Response Software Market Size
2020-2025 (\$ millions)

Figure 20. APAC Speech Based Interactive Voice Response Software Market Size
2020-2025 (\$ millions)

Figure 21. Europe Speech Based Interactive Voice Response Software Market Size
2020-2025 (\$ millions)

Figure 22. Middle East & Africa Speech Based Interactive Voice Response Software Market Size 2020-2025 (\$ millions)

Figure 23. Americas Speech Based Interactive Voice Response Software Value Market Share by Country in 2024

Figure 24. United States Speech Based Interactive Voice Response Software Market Size Growth 2020-2025 (\$ millions)

Figure 25. Canada Speech Based Interactive Voice Response Software Market Size Growth 2020-2025 (\$ millions)

Figure 26. Mexico Speech Based Interactive Voice Response Software Market Size Growth 2020-2025 (\$ millions)

Figure 27. Brazil Speech Based Interactive Voice Response Software Market Size Growth 2020-2025 (\$ millions)

Figure 28. APAC Speech Based Interactive Voice Response Software Market Size Market Share by Region in 2024

Figure 29. APAC Speech Based Interactive Voice Response Software Market Size Market Share by Type (2020-2025)

Figure 30. APAC Speech Based Interactive Voice Response Software Market Size Market Share by Application (2020-2025)

Figure 31. China Speech Based Interactive Voice Response Software Market Size Growth 2020-2025 (\$ millions)

Figure 32. Japan Speech Based Interactive Voice Response Software Market Size Growth 2020-2025 (\$ millions)

Figure 33. South Korea Speech Based Interactive Voice Response Software Market Size Growth 2020-2025 (\$ millions)

Figure 34. Southeast Asia Speech Based Interactive Voice Response Software Market Size Growth 2020-2025 (\$ millions)

Figure 35. India Speech Based Interactive Voice Response Software Market Size Growth 2020-2025 (\$ millions)

Figure 36. Australia Speech Based Interactive Voice Response Software Market Size Growth 2020-2025 (\$ millions)

Figure 37. Europe Speech Based Interactive Voice Response Software Market Size Market Share by Country in 2024

Figure 38. Europe Speech Based Interactive Voice Response Software Market Size Market Share by Type (2020-2025)

Figure 39. Europe Speech Based Interactive Voice Response Software Market Size Market Share by Application (2020-2025)

Figure 40. Germany Speech Based Interactive Voice Response Software Market Size Growth 2020-2025 (\$ millions)

Figure 41. France Speech Based Interactive Voice Response Software Market Size

Growth 2020-2025 (\$ millions)

Figure 42. UK Speech Based Interactive Voice Response Software Market Size Growth 2020-2025 (\$ millions)

Figure 43. Italy Speech Based Interactive Voice Response Software Market Size Growth 2020-2025 (\$ millions)

Figure 44. Russia Speech Based Interactive Voice Response Software Market Size Growth 2020-2025 (\$ millions)

Figure 45. Middle East & Africa Speech Based Interactive Voice Response Software Market Size Market Share by Region (2020-2025)

Figure 46. Middle East & Africa Speech Based Interactive Voice Response Software Market Size Market Share by Type (2020-2025)

Figure 47. Middle East & Africa Speech Based Interactive Voice Response Software Market Size Market Share by Application (2020-2025)

Figure 48. Egypt Speech Based Interactive Voice Response Software Market Size Growth 2020-2025 (\$ millions)

Figure 49. South Africa Speech Based Interactive Voice Response Software Market Size Growth 2020-2025 (\$ millions)

Figure 50. Israel Speech Based Interactive Voice Response Software Market Size Growth 2020-2025 (\$ millions)

Figure 51. Turkey Speech Based Interactive Voice Response Software Market Size Growth 2020-2025 (\$ millions)

Figure 52. GCC Countries Speech Based Interactive Voice Response Software Market Size Growth 2020-2025 (\$ millions)

Figure 53. Americas Speech Based Interactive Voice Response Software Market Size 2026-2031 (\$ millions)

Figure 54. APAC Speech Based Interactive Voice Response Software Market Size 2026-2031 (\$ millions)

Figure 55. Europe Speech Based Interactive Voice Response Software Market Size 2026-2031 (\$ millions)

Figure 56. Middle East & Africa Speech Based Interactive Voice Response Software Market Size 2026-2031 (\$ millions)

Figure 57. United States Speech Based Interactive Voice Response Software Market Size 2026-2031 (\$ millions)

Figure 58. Canada Speech Based Interactive Voice Response Software Market Size 2026-2031 (\$ millions)

Figure 59. Mexico Speech Based Interactive Voice Response Software Market Size 2026-2031 (\$ millions)

Figure 60. Brazil Speech Based Interactive Voice Response Software Market Size 2026-2031 (\$ millions)

Figure 61. China Speech Based Interactive Voice Response Software Market Size 2026-2031 (\$ millions)

Figure 62. Japan Speech Based Interactive Voice Response Software Market Size 2026-2031 (\$ millions)

Figure 63. Korea Speech Based Interactive Voice Response Software Market Size 2026-2031 (\$ millions)

Figure 64. Southeast Asia Speech Based Interactive Voice Response Software Market Size 2026-2031 (\$ millions)

Figure 65. India Speech Based Interactive Voice Response Software Market Size 2026-2031 (\$ millions)

Figure 66. Australia Speech Based Interactive Voice Response Software Market Size 2026-2031 (\$ millions)

Figure 67. Germany Speech Based Interactive Voice Response Software Market Size 2026-2031 (\$ millions)

Figure 68. France Speech Based Interactive Voice Response Software Market Size 2026-2031 (\$ millions)

Figure 69. UK Speech Based Interactive Voice Response Software Market Size 2026-2031 (\$ millions)

Figure 70. Italy Speech Based Interactive Voice Response Software Market Size 2026-2031 (\$ millions)

Figure 71. Russia Speech Based Interactive Voice Response Software Market Size 2026-2031 (\$ millions)

Figure 72. Egypt Speech Based Interactive Voice Response Software Market Size 2026-2031 (\$ millions)

Figure 73. South Africa Speech Based Interactive Voice Response Software Market Size 2026-2031 (\$ millions)

Figure 74. Israel Speech Based Interactive Voice Response Software Market Size 2026-2031 (\$ millions)

Figure 75. Turkey Speech Based Interactive Voice Response Software Market Size 2026-2031 (\$ millions)

Figure 76. Global Speech Based Interactive Voice Response Software Market Size Market Share Forecast by Type (2026-2031)

Figure 77. Global Speech Based Interactive Voice Response Software Market Size Market Share Forecast by Application (2026-2031)

Figure 78. GCC Countries Speech Based Interactive Voice Response Software Market Size 2026-2031 (\$ millions)

I would like to order

Product name: Global Speech Based Interactive Voice Response Software Market Growth (Status and Outlook) 2025-2031

Product link: <https://marketpublishers.com/r/GE0C7AE1014EN.html>

Price: US\$ 3,660.00 (Single User License / Electronic Delivery)

If you want to order Corporate License or Hard Copy, please, contact our Customer Service:

info@marketpublishers.com

Payment

To pay by Credit Card (Visa, MasterCard, American Express, PayPal), please, click button on product page <https://marketpublishers.com/r/GE0C7AE1014EN.html>