

Global Queue Management Software Market Growth (Status and Outlook) 2024-2030

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Abstracts

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Queue management software digitally handles a business' or organization's queue of customers or visitors. Queue management solutions replace the analog "take-a-ticket" system by allowing visitors to enter a queue from a digital kiosk, a mobile device, and/or online from home.

The global Queue Management Software market size is projected to grow from US\$ 504.8 million in 2023 to US\$ 671 million in 2030; it is expected to grow at a CAGR of 4.1% from 2024 to 2030.

LPI (LP Information)' newest research report, the "Queue Management Software Industry Forecast" looks at past sales and reviews total world Queue Management Software sales in 2023, providing a comprehensive analysis by region and market sector of projected Queue Management Software sales for 2024 through 2030. With Queue Management Software sales broken down by region, market sector and sub-sector, this report provides a detailed analysis in US\$ millions of the world Queue Management Software industry.

This Insight Report provides a comprehensive analysis of the global Queue Management Software landscape and highlights key trends related to product segmentation, company formation, revenue, and market share, latest development, and M&A activity. This report also analyzes the strategies of leading global companies with a focus on Queue Management Software portfolios and capabilities, market entry strategies, market positions, and geographic footprints, to better understand these firms' unique position in an accelerating global Queue Management Software market.

This Insight Report evaluates the key market trends, drivers, and affecting factors shaping the global outlook for Queue Management Software and breaks down the forecast by Type, by Application, geography, and market size to highlight emerging pockets of opportunity. With a transparent methodology based on hundreds of bottom-up qualitative and quantitative market inputs, this study forecast offers a highly nuanced view of the current state and future trajectory in the global Queue Management Software.

The future market trends of QMS are influenced by several factors, such as the increasing need to manage customer traffic and customer movement to boost productivity, the rising need to improve staff efficiency and enhance customer engagement, the growing adoption of cloud-based and mobile-based QMS solutions, and the emergence of new technologies such as artificial intelligence, machine learning, and big data analytics. Some of the key trends that are expected to shape the QMS market in the coming years are:

The integration of QMS with other systems, such as CRM, ERP, POS, and BI, to provide a holistic view of the customer journey and optimize the service delivery.

The use of QMS to provide personalized and context-aware services, such as targeted promotions, recommendations, feedback, and loyalty programs, based on the customer's profile, preferences, behavior, and location.

The adoption of QMS in new verticals, such as education, entertainment, sports, and public transportation, to manage large-scale events, crowds, and emergencies.

The development of QMS solutions that leverage artificial intelligence, machine learning, and big data analytics to provide predictive analytics, real-time monitoring, dynamic queue management, and intelligent routing.

This report presents a comprehensive overview, market shares, and growth opportunities of Queue Management Software market by product type, application, key players and key regions and countries.

Segmentation by type

Cloud-Based

Web-Based

Segmentation by application

Travel and Hospitality

Healthcare and Lifesciences

Retail

BFSI

Government

Other

This report also splits the market by region:

Americas

United States

Canada

Mexico

Brazil

APAC

China

Japan

Korea

Southeast Asia

India

Australia

Europe

Germany

France

UK

Italy

Russia

Middle East & Africa

Egypt

South Africa

Israel

Turkey

GCC Countries

The below companies that are profiled have been selected based on inputs gathered from primary experts and analyzing the company's coverage, product portfolio, its market penetration.

Qminder

Enter Software

Qmatic

Qudini

Queueme

Databyte

Aarvi Technologies

Wonder Peak Tech

IRISYS

JRNI

Nemo-Q

Q-nomy

QLess

Advanced Kiosks

Qmagik

Q-net International

Uninand Technologies

Ivant Technologies & Business Solutions

QueueRite

shrivra

Skiplino

slashQ

TimeTrade

Waitwhile

Wavetec

WhyQ

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