

# Global Outsourced Customer Care Services Market Growth (Status and Outlook) 2024-2030

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## Abstracts

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The global Outsourced Customer Care Services market size is projected to grow from US\$ million in 2023 to US\$ million in 2030; it is expected to grow at a CAGR of % from 2024 to 2030.

LPI (LP Information)' newest research report, the “Outsourced Customer Care Services Industry Forecast” looks at past sales and reviews total world Outsourced Customer Care Services sales in 2023, providing a comprehensive analysis by region and market sector of projected Outsourced Customer Care Services sales for 2024 through 2030. With Outsourced Customer Care Services sales broken down by region, market sector and sub-sector, this report provides a detailed analysis in US\$ millions of the world Outsourced Customer Care Services industry.

This Insight Report provides a comprehensive analysis of the global Outsourced Customer Care Services landscape and highlights key trends related to product segmentation, company formation, revenue, and market share, latest development, and M&A activity. This report also analyzes the strategies of leading global companies with a focus on Outsourced Customer Care Services portfolios and capabilities, market entry strategies, market positions, and geographic footprints, to better understand these firms' unique position in an accelerating global Outsourced Customer Care Services market.

This Insight Report evaluates the key market trends, drivers, and affecting factors shaping the global outlook for Outsourced Customer Care Services and breaks down the forecast by Type, by Application, geography, and market size to highlight emerging

pockets of opportunity. With a transparent methodology based on hundreds of bottom-up qualitative and quantitative market inputs, this study forecast offers a highly nuanced view of the current state and future trajectory in the global Outsourced Customer Care Services.

United States market for Outsourced Customer Care Services is estimated to increase from US\$ million in 2023 to US\$ million by 2030, at a CAGR of % from 2024 through 2030.

China market for Outsourced Customer Care Services is estimated to increase from US\$ million in 2023 to US\$ million by 2030, at a CAGR of % from 2024 through 2030.

Europe market for Outsourced Customer Care Services is estimated to increase from US\$ million in 2023 to US\$ million by 2030, at a CAGR of % from 2024 through 2030.

Global key Outsourced Customer Care Services players cover Sykes Enterprises, Synnex Corporation, TeleTech Holdings Inc., Teleperformance and Transcom Worldwide, etc. In terms of revenue, the global two largest companies occupied for a share nearly % in 2023.

This report presents a comprehensive overview, market shares, and growth opportunities of Outsourced Customer Care Services market by product type, application, key players and key regions and countries.

#### Segmentation by type

CRM Technology Hosting

Fulfillment/Logistics

Customer Interaction

#### Segmentation by application

Pharma & Healthcare

Food & Beverages

Chemical & Material

Construction

Logistics

Other

This report also splits the market by region:

Americas

United States

Canada

Mexico

Brazil

APAC

China

Japan

Korea

Southeast Asia

India

Australia

Europe

Germany

France

UK

Italy

Russia

Middle East & Africa

Egypt

South Africa

Israel

Turkey

GCC Countries

The below companies that are profiled have been selected based on inputs gathered from primary experts and analyzing the company's coverage, product portfolio, its market penetration.

Sykes Enterprises

Synnex Corporation

TeleTech Holdings Inc.

Teleperformance

Transcom Worldwide

West Corporation

Infosys

SPi Global

StarTek Inc.

Expert Global Solutions

Accenture

Amdocs

Aegis

Alorica

Sitel Worldwide Corporation

Convergys Corporation

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