

Global IT Facility Operations & Maintenance Service Market Growth (Status and Outlook) 2026-2032

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Abstracts

The global IT Facility Operations & Maintenance Service market size is predicted to grow from US\$ 9159 million in 2025 to US\$ 15749 million in 2032; it is expected to grow at a CAGR of 8.6% from 2026 to 2032.

IT Facility Operations & Maintenance (O&M) Service refers to the comprehensive management, monitoring, maintenance, and optimization of IT infrastructure facilities such as data centers, server rooms, network operation centers, and enterprise IT environments. It includes electrical systems maintenance, HVAC management, UPS and power backup maintenance, hardware monitoring, network uptime assurance, asset lifecycle management, security system operation, and incident response services. The goal is to ensure continuous, reliable, efficient, and secure operation of IT infrastructure with minimal downtime, optimized energy consumption, and maximum system availability for mission-critical digital operations.

Current and planned projects in the IT Facility Operations & Maintenance Service market include expansion of hyperscale data center O&M outsourcing contracts in North America and Asia-Pacific, deployment of AI-driven predictive maintenance platforms for global cloud infrastructure operators, development of integrated DCIM and BMS systems for smart data centers, establishment of remote operation centers (ROCs) for multi-site IT facility management, implementation of green data center energy optimization programs, automation of HVAC and power system maintenance in large-scale facilities, partnerships between cloud providers and managed service companies, rollout of edge computing facility O&M networks, and large-scale digital infrastructure management projects supporting 5G, AI, and cloud computing growth worldwide.

2025 Global Market Average Gross Profit Margin: 34%.

United States market for IT Facility Operations & Maintenance Service is estimated to increase from US\$ million in 2025 to US\$ million by 2032, at a CAGR of % from 2026 through 2032.

China market for IT Facility Operations & Maintenance Service is estimated to increase from US\$ million in 2025 to US\$ million by 2032, at a CAGR of % from 2026 through 2032.

Europe market for IT Facility Operations & Maintenance Service is estimated to increase from US\$ million in 2025 to US\$ million by 2032, at a CAGR of % from 2026 through 2032.

Global key IT Facility Operations & Maintenance Service players cover CBRE, Equinix, NTT DATA Inc., Digital Realty, ISS World, etc. In terms of revenue, the global two largest companies occupied for a share nearly % in 2025.

LPI (LP Information)' newest research report, the 'IT Facility Operations & Maintenance Service Industry Forecast' looks at past sales and reviews total world IT Facility Operations & Maintenance Service sales in 2025, providing a comprehensive analysis by region and market sector of projected IT Facility Operations & Maintenance Service sales for 2026 through 2032. With IT Facility Operations & Maintenance Service sales broken down by region, market sector and sub-sector, this report provides a detailed analysis in US\$ millions of the world IT Facility Operations & Maintenance Service industry.

This Insight Report provides a comprehensive analysis of the global IT Facility Operations & Maintenance Service landscape and highlights key trends related to product segmentation, company formation, revenue, and market share, latest development, and M&A activity. This report also analyses the strategies of leading global companies with a focus on IT Facility Operations & Maintenance Service portfolios and capabilities, market entry strategies, market positions, and geographic footprints, to better understand these firms' unique position in an accelerating global IT Facility Operations & Maintenance Service market.

This Insight Report evaluates the key market trends, drivers, and affecting factors shaping the global outlook for IT Facility Operations & Maintenance Service and breaks down the forecast by Type, by Application, geography, and market size to highlight emerging pockets of opportunity. With a transparent methodology based on hundreds of

bottom-up qualitative and quantitative market inputs, this study forecast offers a highly nuanced view of the current state and future trajectory in the global IT Facility Operations & Maintenance Service.

This report presents a comprehensive overview, market shares, and growth opportunities of IT Facility Operations & Maintenance Service market by product type, application, key players and key regions and countries.

Segmentation by Type:

Data Center O&M Service

Server Room O&M Service

Telecom Facility O&M Service

Cloud Infrastructure O&M Service

Others

Segmentation by Maintenance Function:

Electrical System Maintenance Service

HVAC System Maintenance Service

IT Hardware Maintenance Service

Network Infrastructure Maintenance Service

Others

Segmentation by Service Scope Type:

Remote Monitoring & Management Service

On-Site Technical Support Service

Segmentation by Application:

Enterprise

Telecommunication

Government and Defense

Banking and Financial

Healthcare

Industrial and Manufacturing

Educational and Research

Others

This report also splits the market by region:

Americas

United States

Canada

Mexico

Brazil

APAC

China

Japan

Korea

Southeast Asia

India

Australia

Europe

Germany

France

UK

Italy

Russia

Middle East & Africa

Egypt

South Africa

Israel

Turkey

GCC Countries

The below companies that are profiled have been selected based on inputs gathered from primary experts and analyzing the company's coverage, product portfolio, its market penetration.

CBRE

Equinix

NTT DATA Inc.

Digital Realty

ISS World

ABM Industries Incorporated

Sodexo

Mitie

JLL

Schneider Electric

Vertiv

Johnson Controls

Kellermeyer Bergensons Services (KBS)

ENGIE Solutions

Dalkia

Wuxiang Yung Valley Co., Ltd

Huawei

GDS Services Ltd

Beijing FOREST ETERNAL Communication Technology Co

Shenzhen Maslong Information Technology Co

New H3C Technologies Co

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