

Global Internet Protocol (IP) Telephony Market Growth (Status and Outlook) 2025-2031

<https://marketpublishers.com/r/G8947FECDA30EN.html>

Date: January 2025

Pages: 88

Price: US\$ 3,660.00 (Single User License)

ID: G8947FECDA30EN

Abstracts

The report requires updating with new data and is sent in 48 hours after order is placed.

The global Internet Protocol (IP) Telephony market size is predicted to grow from US\$ 2876 million in 2025 to US\$ 3477 million in 2031; it is expected to grow at a CAGR of 3.2% from 2025 to 2031.

IP telephony is a method and group of technologies for the delivery of voice communications and multimedia sessions over Internet Protocol (IP) networks, such as the Internet. The terms Internet telephony, broadband telephony, and broadband phone service specifically refer to the provisioning of communications services (voice, fax, SMS, voice-messaging) over the public Internet, rather than via the public switched telephone network (PSTN), also known as plain old telephone service (POTS).

The Global Mobile Economy Development Report 2023 released by GSMA Intelligence pointed out that by the end of 2022, the number of global mobile users would exceed 5.4 billion. The mobile ecosystem supports 16 million jobs directly and 12 million jobs indirectly.

According to our Communications Research Centre, in 2022, the global communication equipment was valued at US\$ 100 billion. The U.S. and China are powerhouses in the manufacture of communications equipment. According to data from the Ministry of Industry and Information Technology of China, the cumulative revenue of telecommunications services in 2022 was ?1.58 trillion, an increase of 8% over the previous year. The total amount of telecommunications business calculated at the price of the previous year reached ?1.75 trillion, a year-on-year increase of 21.3%. In the same year, the fixed Internet broadband access business revenue was ?240.2 billion,

an increase of 7.1% over the previous year, and its proportion in the telecommunications business revenue decreased from 15.3% in the previous year to 15.2%, driving the telecommunications business revenue to increase by 1.1 percentage points.

LPI (LP Information)' newest research report, the "Internet Protocol (IP) Telephony Industry Forecast" looks at past sales and reviews total world Internet Protocol (IP) Telephony sales in 2024, providing a comprehensive analysis by region and market sector of projected Internet Protocol (IP) Telephony sales for 2025 through 2031. With Internet Protocol (IP) Telephony sales broken down by region, market sector and sub-sector, this report provides a detailed analysis in US\$ millions of the world Internet Protocol (IP) Telephony industry.

This Insight Report provides a comprehensive analysis of the global Internet Protocol (IP) Telephony landscape and highlights key trends related to product segmentation, company formation, revenue, and market share, latest development, and M&A activity. This report also analyses the strategies of leading global companies with a focus on Internet Protocol (IP) Telephony portfolios and capabilities, market entry strategies, market positions, and geographic footprints, to better understand these firms' unique position in an accelerating global Internet Protocol (IP) Telephony market.

This Insight Report evaluates the key market trends, drivers, and affecting factors shaping the global outlook for Internet Protocol (IP) Telephony and breaks down the forecast by Type, by Application, geography, and market size to highlight emerging pockets of opportunity. With a transparent methodology based on hundreds of bottom-up qualitative and quantitative market inputs, this study forecast offers a highly nuanced view of the current state and future trajectory in the global Internet Protocol (IP) Telephony.

This report presents a comprehensive overview, market shares, and growth opportunities of Internet Protocol (IP) Telephony market by product type, application, key players and key regions and countries.

Segmentation by Type:

Softphones

Hardware Based

Services

Segmentation by Application:

BFSI

Retail

Healthcare

Organizations

Government

Other

This report also splits the market by region:

Americas

United States

Canada

Mexico

Brazil

APAC

China

Japan

Korea

Southeast Asia

India

Australia

Europe

Germany

France

UK

Italy

Russia

Middle East & Africa

Egypt

South Africa

Israel

Turkey

GCC Countries

The below companies that are profiled have been selected based on inputs gathered from primary experts and analyzing the company's coverage, product portfolio, its market penetration.

Gigaset Communications

Cisco Systems

LG Electronics.

Polycom

Ascom Holding AG

Yealink Inc.

Avaya Inc.

Mitel Networks Corporation

Panasonic Corporation

NEC Corporation and Grandstream Networks

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