

Global Incident Case Management Market Growth (Status and Outlook) 2025-2031

<https://marketpublishers.com/r/G173AEC066B1EN.html>

Date: August 2025

Pages: 148

Price: US\$ 3,660.00 (Single User License)

ID: G173AEC066B1EN

Abstracts

According to this study, the global Incident Case Management market size will reach US\$ 12645 million by 2031.

Incident Case Management refers to the coordinated process of identifying, documenting, analyzing, resolving, and tracking incidents that disrupt normal operations or pose risks within an organization. It provides a structured framework—often supported by specialized software—for managing incidents across their lifecycle, from initial detection to final resolution and reporting. This process is crucial for maintaining service continuity, ensuring regulatory compliance, mitigating risks, and improving response efficiency.

United States market for Incident Case Management is estimated to increase from US\$ million in 2024 to US\$ million by 2031, at a CAGR of % from 2025 through 2031.

China market for Incident Case Management is estimated to increase from US\$ million in 2024 to US\$ million by 2031, at a CAGR of % from 2025 through 2031.

Europe market for Incident Case Management is estimated to increase from US\$ million in 2024 to US\$ million by 2031, at a CAGR of % from 2025 through 2031.

Global key Incident Case Management players cover Palo Alto Networks, IBM, Appian, Pegasystems, Oracle, etc. In terms of revenue, the global two largest companies occupied for a share nearly % in 2024.

LPI (LP Information)' newest research report, the “Incident Case Management Industry Forecast” looks at past sales and reviews total world Incident Case Management sales

in 2024, providing a comprehensive analysis by region and market sector of projected Incident Case Management sales for 2025 through 2031. With Incident Case Management sales broken down by region, market sector and sub-sector, this report provides a detailed analysis in US\$ millions of the world Incident Case Management industry.

This Insight Report provides a comprehensive analysis of the global Incident Case Management landscape and highlights key trends related to product segmentation, company formation, revenue, and market share, latest development, and M&A activity. This report also analyses the strategies of leading global companies with a focus on Incident Case Management portfolios and capabilities, market entry strategies, market positions, and geographic footprints, to better understand these firms' unique position in an accelerating global Incident Case Management market.

This Insight Report evaluates the key market trends, drivers, and affecting factors shaping the global outlook for Incident Case Management and breaks down the forecast by Type, by Application, geography, and market size to highlight emerging pockets of opportunity. With a transparent methodology based on hundreds of bottom-up qualitative and quantitative market inputs, this study forecast offers a highly nuanced view of the current state and future trajectory in the global Incident Case Management.

This report presents a comprehensive overview, market shares, and growth opportunities of Incident Case Management market by product type, application, key players and key regions and countries.

Segmentation by Type:

IT Incident Management

Workplace Incident Management

Others

Segmentation by Application:

Financial Industry

IT Industry

Others

This report also splits the market by region:

Americas

United States

Canada

Mexico

Brazil

APAC

China

Japan

Korea

Southeast Asia

India

Australia

Europe

Germany

France

UK

Italy

Russia

Middle East & Africa

Egypt

South Africa

Israel

Turkey

GCC Countries

The below companies that are profiled have been selected based on inputs gathered from primary experts and analyzing the company's coverage, product portfolio, its market penetration.

Palo Alto Networks

IBM

Appian

Pegasystems

Oracle

LogicGate

SAP

LexisNexis

Newgen Software

DST Systems

Salesforce

Hyland Software

SAS Institute

ServiceNow

Freshservice

PagerDuty

xMatters

OpsGenie

Resolver

SolarWinds

Zendesk

Freshworks

Contents

1 SCOPE OF THE REPORT

- 1.1 Market Introduction
- 1.2 Years Considered
- 1.3 Research Objectives
- 1.4 Market Research Methodology
- 1.5 Research Process and Data Source
- 1.6 Economic Indicators
- 1.7 Currency Considered
- 1.8 Market Estimation Caveats

2 EXECUTIVE SUMMARY

- 2.1 World Market Overview
 - 2.1.1 Global Incident Case Management Market Size (2020-2031)
 - 2.1.2 Incident Case Management Market Size CAGR by Region (2020 VS 2024 VS 2031)
 - 2.1.3 World Current & Future Analysis for Incident Case Management by Country/Region (2020, 2024 & 2031)
- 2.2 Incident Case Management Segment by Type
 - 2.2.1 IT Incident Management
 - 2.2.2 Workplace Incident Management
 - 2.2.3 Others
- 2.3 Incident Case Management Market Size by Type
 - 2.3.1 Incident Case Management Market Size CAGR by Type (2020 VS 2024 VS 2031)
 - 2.3.2 Global Incident Case Management Market Size Market Share by Type (2020-2025)
- 2.4 Incident Case Management Segment by Application
 - 2.4.1 Financial Industry
 - 2.4.2 IT Industry
 - 2.4.3 Others
- 2.5 Incident Case Management Market Size by Application
 - 2.5.1 Incident Case Management Market Size CAGR by Application (2020 VS 2024 VS 2031)
 - 2.5.2 Global Incident Case Management Market Size Market Share by Application (2020-2025)

3 INCIDENT CASE MANAGEMENT MARKET SIZE BY PLAYER

3.1 Incident Case Management Market Size Market Share by Player

3.1.1 Global Incident Case Management Revenue by Player (2020-2025)

3.1.2 Global Incident Case Management Revenue Market Share by Player (2020-2025)

3.2 Global Incident Case Management Key Players Head office and Products Offered

3.3 Market Concentration Rate Analysis

3.3.1 Competition Landscape Analysis

3.3.2 Concentration Ratio (CR3, CR5 and CR10) & (2023-2025)

3.4 New Products and Potential Entrants

3.5 Mergers & Acquisitions, Expansion

4 INCIDENT CASE MANAGEMENT BY REGION

4.1 Incident Case Management Market Size by Region (2020-2025)

4.2 Global Incident Case Management Annual Revenue by Country/Region (2020-2025)

4.3 Americas Incident Case Management Market Size Growth (2020-2025)

4.4 APAC Incident Case Management Market Size Growth (2020-2025)

4.5 Europe Incident Case Management Market Size Growth (2020-2025)

4.6 Middle East & Africa Incident Case Management Market Size Growth (2020-2025)

5 AMERICAS

5.1 Americas Incident Case Management Market Size by Country (2020-2025)

5.2 Americas Incident Case Management Market Size by Type (2020-2025)

5.3 Americas Incident Case Management Market Size by Application (2020-2025)

5.4 United States

5.5 Canada

5.6 Mexico

5.7 Brazil

6 APAC

6.1 APAC Incident Case Management Market Size by Region (2020-2025)

6.2 APAC Incident Case Management Market Size by Type (2020-2025)

6.3 APAC Incident Case Management Market Size by Application (2020-2025)

- 6.4 China
- 6.5 Japan
- 6.6 South Korea
- 6.7 Southeast Asia
- 6.8 India
- 6.9 Australia

7 EUROPE

- 7.1 Europe Incident Case Management Market Size by Country (2020-2025)
- 7.2 Europe Incident Case Management Market Size by Type (2020-2025)
- 7.3 Europe Incident Case Management Market Size by Application (2020-2025)
- 7.4 Germany
- 7.5 France
- 7.6 UK
- 7.7 Italy
- 7.8 Russia

8 MIDDLE EAST & AFRICA

- 8.1 Middle East & Africa Incident Case Management by Region (2020-2025)
- 8.2 Middle East & Africa Incident Case Management Market Size by Type (2020-2025)
- 8.3 Middle East & Africa Incident Case Management Market Size by Application (2020-2025)
- 8.4 Egypt
- 8.5 South Africa
- 8.6 Israel
- 8.7 Turkey
- 8.8 GCC Countries

9 MARKET DRIVERS, CHALLENGES AND TRENDS

- 9.1 Market Drivers & Growth Opportunities
- 9.2 Market Challenges & Risks
- 9.3 Industry Trends

10 GLOBAL INCIDENT CASE MANAGEMENT MARKET FORECAST

- 10.1 Global Incident Case Management Forecast by Region (2026-2031)

- 10.1.1 Global Incident Case Management Forecast by Region (2026-2031)
- 10.1.2 Americas Incident Case Management Forecast
- 10.1.3 APAC Incident Case Management Forecast
- 10.1.4 Europe Incident Case Management Forecast
- 10.1.5 Middle East & Africa Incident Case Management Forecast
- 10.2 Americas Incident Case Management Forecast by Country (2026-2031)
 - 10.2.1 United States Market Incident Case Management Forecast
 - 10.2.2 Canada Market Incident Case Management Forecast
 - 10.2.3 Mexico Market Incident Case Management Forecast
 - 10.2.4 Brazil Market Incident Case Management Forecast
- 10.3 APAC Incident Case Management Forecast by Region (2026-2031)
 - 10.3.1 China Incident Case Management Market Forecast
 - 10.3.2 Japan Market Incident Case Management Forecast
 - 10.3.3 Korea Market Incident Case Management Forecast
 - 10.3.4 Southeast Asia Market Incident Case Management Forecast
 - 10.3.5 India Market Incident Case Management Forecast
 - 10.3.6 Australia Market Incident Case Management Forecast
- 10.4 Europe Incident Case Management Forecast by Country (2026-2031)
 - 10.4.1 Germany Market Incident Case Management Forecast
 - 10.4.2 France Market Incident Case Management Forecast
 - 10.4.3 UK Market Incident Case Management Forecast
 - 10.4.4 Italy Market Incident Case Management Forecast
 - 10.4.5 Russia Market Incident Case Management Forecast
- 10.5 Middle East & Africa Incident Case Management Forecast by Region (2026-2031)
 - 10.5.1 Egypt Market Incident Case Management Forecast
 - 10.5.2 South Africa Market Incident Case Management Forecast
 - 10.5.3 Israel Market Incident Case Management Forecast
 - 10.5.4 Turkey Market Incident Case Management Forecast
- 10.6 Global Incident Case Management Forecast by Type (2026-2031)
- 10.7 Global Incident Case Management Forecast by Application (2026-2031)
 - 10.7.1 GCC Countries Market Incident Case Management Forecast

11 KEY PLAYERS ANALYSIS

- 11.1 Palo Alto Networks
 - 11.1.1 Palo Alto Networks Company Information
 - 11.1.2 Palo Alto Networks Incident Case Management Product Offered
 - 11.1.3 Palo Alto Networks Incident Case Management Revenue, Gross Margin and Market Share (2020-2025)

- 11.1.4 Palo Alto Networks Main Business Overview
- 11.1.5 Palo Alto Networks Latest Developments
- 11.2 IBM
 - 11.2.1 IBM Company Information
 - 11.2.2 IBM Incident Case Management Product Offered
 - 11.2.3 IBM Incident Case Management Revenue, Gross Margin and Market Share (2020-2025)
 - 11.2.4 IBM Main Business Overview
 - 11.2.5 IBM Latest Developments
- 11.3 Appian
 - 11.3.1 Appian Company Information
 - 11.3.2 Appian Incident Case Management Product Offered
 - 11.3.3 Appian Incident Case Management Revenue, Gross Margin and Market Share (2020-2025)
 - 11.3.4 Appian Main Business Overview
 - 11.3.5 Appian Latest Developments
- 11.4 Pegasystems
 - 11.4.1 Pegasystems Company Information
 - 11.4.2 Pegasystems Incident Case Management Product Offered
 - 11.4.3 Pegasystems Incident Case Management Revenue, Gross Margin and Market Share (2020-2025)
 - 11.4.4 Pegasystems Main Business Overview
 - 11.4.5 Pegasystems Latest Developments
- 11.5 Oracle
 - 11.5.1 Oracle Company Information
 - 11.5.2 Oracle Incident Case Management Product Offered
 - 11.5.3 Oracle Incident Case Management Revenue, Gross Margin and Market Share (2020-2025)
 - 11.5.4 Oracle Main Business Overview
 - 11.5.5 Oracle Latest Developments
- 11.6 LogicGate
 - 11.6.1 LogicGate Company Information
 - 11.6.2 LogicGate Incident Case Management Product Offered
 - 11.6.3 LogicGate Incident Case Management Revenue, Gross Margin and Market Share (2020-2025)
 - 11.6.4 LogicGate Main Business Overview
 - 11.6.5 LogicGate Latest Developments
- 11.7 SAP
 - 11.7.1 SAP Company Information

- 11.7.2 SAP Incident Case Management Product Offered
- 11.7.3 SAP Incident Case Management Revenue, Gross Margin and Market Share (2020-2025)
- 11.7.4 SAP Main Business Overview
- 11.7.5 SAP Latest Developments
- 11.8 LexisNexis
 - 11.8.1 LexisNexis Company Information
 - 11.8.2 LexisNexis Incident Case Management Product Offered
 - 11.8.3 LexisNexis Incident Case Management Revenue, Gross Margin and Market Share (2020-2025)
 - 11.8.4 LexisNexis Main Business Overview
 - 11.8.5 LexisNexis Latest Developments
- 11.9 Newgen Software
 - 11.9.1 Newgen Software Company Information
 - 11.9.2 Newgen Software Incident Case Management Product Offered
 - 11.9.3 Newgen Software Incident Case Management Revenue, Gross Margin and Market Share (2020-2025)
 - 11.9.4 Newgen Software Main Business Overview
 - 11.9.5 Newgen Software Latest Developments
- 11.10 DST Systems
 - 11.10.1 DST Systems Company Information
 - 11.10.2 DST Systems Incident Case Management Product Offered
 - 11.10.3 DST Systems Incident Case Management Revenue, Gross Margin and Market Share (2020-2025)
 - 11.10.4 DST Systems Main Business Overview
 - 11.10.5 DST Systems Latest Developments
- 11.11 Salesforce
 - 11.11.1 Salesforce Company Information
 - 11.11.2 Salesforce Incident Case Management Product Offered
 - 11.11.3 Salesforce Incident Case Management Revenue, Gross Margin and Market Share (2020-2025)
 - 11.11.4 Salesforce Main Business Overview
 - 11.11.5 Salesforce Latest Developments
- 11.12 Hyland Software
 - 11.12.1 Hyland Software Company Information
 - 11.12.2 Hyland Software Incident Case Management Product Offered
 - 11.12.3 Hyland Software Incident Case Management Revenue, Gross Margin and Market Share (2020-2025)
 - 11.12.4 Hyland Software Main Business Overview

- 11.12.5 Hyland Software Latest Developments
- 11.13 SAS Institute
 - 11.13.1 SAS Institute Company Information
 - 11.13.2 SAS Institute Incident Case Management Product Offered
 - 11.13.3 SAS Institute Incident Case Management Revenue, Gross Margin and Market Share (2020-2025)
 - 11.13.4 SAS Institute Main Business Overview
 - 11.13.5 SAS Institute Latest Developments
- 11.14 ServiceNow
 - 11.14.1 ServiceNow Company Information
 - 11.14.2 ServiceNow Incident Case Management Product Offered
 - 11.14.3 ServiceNow Incident Case Management Revenue, Gross Margin and Market Share (2020-2025)
 - 11.14.4 ServiceNow Main Business Overview
 - 11.14.5 ServiceNow Latest Developments
- 11.15 Freshservice
 - 11.15.1 Freshservice Company Information
 - 11.15.2 Freshservice Incident Case Management Product Offered
 - 11.15.3 Freshservice Incident Case Management Revenue, Gross Margin and Market Share (2020-2025)
 - 11.15.4 Freshservice Main Business Overview
 - 11.15.5 Freshservice Latest Developments
- 11.16 PagerDuty
 - 11.16.1 PagerDuty Company Information
 - 11.16.2 PagerDuty Incident Case Management Product Offered
 - 11.16.3 PagerDuty Incident Case Management Revenue, Gross Margin and Market Share (2020-2025)
 - 11.16.4 PagerDuty Main Business Overview
 - 11.16.5 PagerDuty Latest Developments
- 11.17 xMatters
 - 11.17.1 xMatters Company Information
 - 11.17.2 xMatters Incident Case Management Product Offered
 - 11.17.3 xMatters Incident Case Management Revenue, Gross Margin and Market Share (2020-2025)
 - 11.17.4 xMatters Main Business Overview
 - 11.17.5 xMatters Latest Developments
- 11.18 OpsGenie
 - 11.18.1 OpsGenie Company Information
 - 11.18.2 OpsGenie Incident Case Management Product Offered

11.18.3 OpsGenie Incident Case Management Revenue, Gross Margin and Market Share (2020-2025)

11.18.4 OpsGenie Main Business Overview

11.18.5 OpsGenie Latest Developments

11.19 Resolver

11.19.1 Resolver Company Information

11.19.2 Resolver Incident Case Management Product Offered

11.19.3 Resolver Incident Case Management Revenue, Gross Margin and Market Share (2020-2025)

11.19.4 Resolver Main Business Overview

11.19.5 Resolver Latest Developments

11.20 SolarWinds

11.20.1 SolarWinds Company Information

11.20.2 SolarWinds Incident Case Management Product Offered

11.20.3 SolarWinds Incident Case Management Revenue, Gross Margin and Market Share (2020-2025)

11.20.4 SolarWinds Main Business Overview

11.20.5 SolarWinds Latest Developments

11.21 Zendesk

11.21.1 Zendesk Company Information

11.21.2 Zendesk Incident Case Management Product Offered

11.21.3 Zendesk Incident Case Management Revenue, Gross Margin and Market Share (2020-2025)

11.21.4 Zendesk Main Business Overview

11.21.5 Zendesk Latest Developments

11.22 Freshworks

11.22.1 Freshworks Company Information

11.22.2 Freshworks Incident Case Management Product Offered

11.22.3 Freshworks Incident Case Management Revenue, Gross Margin and Market Share (2020-2025)

11.22.4 Freshworks Main Business Overview

11.22.5 Freshworks Latest Developments

12 RESEARCH FINDINGS AND CONCLUSION

List Of Tables

LIST OF TABLES

- Table 1. Incident Case Management Market Size CAGR by Region (2020 VS 2024 VS 2031) & (\$ millions)
- Table 2. Incident Case Management Annual Sales CAGR by Country/Region (2020, 2024 & 2031) & (\$ millions)
- Table 3. Major Players of IT Incident Management
- Table 4. Major Players of Workplace Incident Management
- Table 5. Major Players of Others
- Table 6. Incident Case Management Market Size CAGR by Type (2020 VS 2024 VS 2031) & (\$ millions)
- Table 7. Global Incident Case Management Market Size by Type (2020-2025) & (\$ millions)
- Table 8. Global Incident Case Management Market Size Market Share by Type (2020-2025)
- Table 9. Incident Case Management Market Size CAGR by Application (2020 VS 2024 VS 2031) & (\$ millions)
- Table 10. Global Incident Case Management Market Size by Application (2020-2025) & (\$ millions)
- Table 11. Global Incident Case Management Market Size Market Share by Application (2020-2025)
- Table 12. Global Incident Case Management Revenue by Player (2020-2025) & (\$ millions)
- Table 13. Global Incident Case Management Revenue Market Share by Player (2020-2025)
- Table 14. Incident Case Management Key Players Head office and Products Offered
- Table 15. Incident Case Management Concentration Ratio (CR3, CR5 and CR10) & (2023-2025)
- Table 16. New Products and Potential Entrants
- Table 17. Mergers & Acquisitions, Expansion
- Table 18. Global Incident Case Management Market Size by Region (2020-2025) & (\$ millions)
- Table 19. Global Incident Case Management Market Size Market Share by Region (2020-2025)
- Table 20. Global Incident Case Management Revenue by Country/Region (2020-2025) & (\$ millions)
- Table 21. Global Incident Case Management Revenue Market Share by Country/Region

(2020-2025)

Table 22. Americas Incident Case Management Market Size by Country (2020-2025) & (\$ millions)

Table 23. Americas Incident Case Management Market Size Market Share by Country (2020-2025)

Table 24. Americas Incident Case Management Market Size by Type (2020-2025) & (\$ millions)

Table 25. Americas Incident Case Management Market Size Market Share by Type (2020-2025)

Table 26. Americas Incident Case Management Market Size by Application (2020-2025) & (\$ millions)

Table 27. Americas Incident Case Management Market Size Market Share by Application (2020-2025)

Table 28. APAC Incident Case Management Market Size by Region (2020-2025) & (\$ millions)

Table 29. APAC Incident Case Management Market Size Market Share by Region (2020-2025)

Table 30. APAC Incident Case Management Market Size by Type (2020-2025) & (\$ millions)

Table 31. APAC Incident Case Management Market Size by Application (2020-2025) & (\$ millions)

Table 32. Europe Incident Case Management Market Size by Country (2020-2025) & (\$ millions)

Table 33. Europe Incident Case Management Market Size Market Share by Country (2020-2025)

Table 34. Europe Incident Case Management Market Size by Type (2020-2025) & (\$ millions)

Table 35. Europe Incident Case Management Market Size by Application (2020-2025) & (\$ millions)

Table 36. Middle East & Africa Incident Case Management Market Size by Region (2020-2025) & (\$ millions)

Table 37. Middle East & Africa Incident Case Management Market Size by Type (2020-2025) & (\$ millions)

Table 38. Middle East & Africa Incident Case Management Market Size by Application (2020-2025) & (\$ millions)

Table 39. Key Market Drivers & Growth Opportunities of Incident Case Management

Table 40. Key Market Challenges & Risks of Incident Case Management

Table 41. Key Industry Trends of Incident Case Management

Table 42. Global Incident Case Management Market Size Forecast by Region

(2026-2031) & (\$ millions)

Table 43. Global Incident Case Management Market Size Market Share Forecast by Region (2026-2031)

Table 44. Global Incident Case Management Market Size Forecast by Type (2026-2031) & (\$ millions)

Table 45. Global Incident Case Management Market Size Forecast by Application (2026-2031) & (\$ millions)

Table 46. Palo Alto Networks Details, Company Type, Incident Case Management Area Served and Its Competitors

Table 47. Palo Alto Networks Incident Case Management Product Offered

Table 48. Palo Alto Networks Incident Case Management Revenue (\$ million), Gross Margin and Market Share (2020-2025)

Table 49. Palo Alto Networks Main Business

Table 50. Palo Alto Networks Latest Developments

Table 51. IBM Details, Company Type, Incident Case Management Area Served and Its Competitors

Table 52. IBM Incident Case Management Product Offered

Table 53. IBM Incident Case Management Revenue (\$ million), Gross Margin and Market Share (2020-2025)

Table 54. IBM Main Business

Table 55. IBM Latest Developments

Table 56. Appian Details, Company Type, Incident Case Management Area Served and Its Competitors

Table 57. Appian Incident Case Management Product Offered

Table 58. Appian Incident Case Management Revenue (\$ million), Gross Margin and Market Share (2020-2025)

Table 59. Appian Main Business

Table 60. Appian Latest Developments

Table 61. Pegasystems Details, Company Type, Incident Case Management Area Served and Its Competitors

Table 62. Pegasystems Incident Case Management Product Offered

Table 63. Pegasystems Incident Case Management Revenue (\$ million), Gross Margin and Market Share (2020-2025)

Table 64. Pegasystems Main Business

Table 65. Pegasystems Latest Developments

Table 66. Oracle Details, Company Type, Incident Case Management Area Served and Its Competitors

Table 67. Oracle Incident Case Management Product Offered

Table 68. Oracle Incident Case Management Revenue (\$ million), Gross Margin and

Market Share (2020-2025)

Table 69. Oracle Main Business

Table 70. Oracle Latest Developments

Table 71. LogicGate Details, Company Type, Incident Case Management Area Served and Its Competitors

Table 72. LogicGate Incident Case Management Product Offered

Table 73. LogicGate Incident Case Management Revenue (\$ million), Gross Margin and Market Share (2020-2025)

Table 74. LogicGate Main Business

Table 75. LogicGate Latest Developments

Table 76. SAP Details, Company Type, Incident Case Management Area Served and Its Competitors

Table 77. SAP Incident Case Management Product Offered

Table 78. SAP Incident Case Management Revenue (\$ million), Gross Margin and Market Share (2020-2025)

Table 79. SAP Main Business

Table 80. SAP Latest Developments

Table 81. LexisNexis Details, Company Type, Incident Case Management Area Served and Its Competitors

Table 82. LexisNexis Incident Case Management Product Offered

Table 83. LexisNexis Incident Case Management Revenue (\$ million), Gross Margin and Market Share (2020-2025)

Table 84. LexisNexis Main Business

Table 85. LexisNexis Latest Developments

Table 86. Newgen Software Details, Company Type, Incident Case Management Area Served and Its Competitors

Table 87. Newgen Software Incident Case Management Product Offered

Table 88. Newgen Software Incident Case Management Revenue (\$ million), Gross Margin and Market Share (2020-2025)

Table 89. Newgen Software Main Business

Table 90. Newgen Software Latest Developments

Table 91. DST Systems Details, Company Type, Incident Case Management Area Served and Its Competitors

Table 92. DST Systems Incident Case Management Product Offered

Table 93. DST Systems Incident Case Management Revenue (\$ million), Gross Margin and Market Share (2020-2025)

Table 94. DST Systems Main Business

Table 95. DST Systems Latest Developments

Table 96. Salesforce Details, Company Type, Incident Case Management Area Served

and Its Competitors

Table 97. Salesforce Incident Case Management Product Offered

Table 98. Salesforce Incident Case Management Revenue (\$ million), Gross Margin and Market Share (2020-2025)

Table 99. Salesforce Main Business

Table 100. Salesforce Latest Developments

Table 101. Hyland Software Details, Company Type, Incident Case Management Area Served and Its Competitors

Table 102. Hyland Software Incident Case Management Product Offered

Table 103. Hyland Software Incident Case Management Revenue (\$ million), Gross Margin and Market Share (2020-2025)

Table 104. Hyland Software Main Business

Table 105. Hyland Software Latest Developments

Table 106. SAS Institute Details, Company Type, Incident Case Management Area Served and Its Competitors

Table 107. SAS Institute Incident Case Management Product Offered

Table 108. SAS Institute Incident Case Management Revenue (\$ million), Gross Margin and Market Share (2020-2025)

Table 109. SAS Institute Main Business

Table 110. SAS Institute Latest Developments

Table 111. ServiceNow Details, Company Type, Incident Case Management Area Served and Its Competitors

Table 112. ServiceNow Incident Case Management Product Offered

Table 113. ServiceNow Incident Case Management Revenue (\$ million), Gross Margin and Market Share (2020-2025)

Table 114. ServiceNow Main Business

Table 115. ServiceNow Latest Developments

Table 116. Freshservice Details, Company Type, Incident Case Management Area Served and Its Competitors

Table 117. Freshservice Incident Case Management Product Offered

Table 118. Freshservice Incident Case Management Revenue (\$ million), Gross Margin and Market Share (2020-2025)

Table 119. Freshservice Main Business

Table 120. Freshservice Latest Developments

Table 121. PagerDuty Details, Company Type, Incident Case Management Area Served and Its Competitors

Table 122. PagerDuty Incident Case Management Product Offered

Table 123. PagerDuty Incident Case Management Revenue (\$ million), Gross Margin and Market Share (2020-2025)

Table 124. PagerDuty Main Business

Table 125. PagerDuty Latest Developments

Table 126. xMatters Details, Company Type, Incident Case Management Area Served and Its Competitors

Table 127. xMatters Incident Case Management Product Offered

Table 128. xMatters Incident Case Management Revenue (\$ million), Gross Margin and Market Share (2020-2025)

Table 129. xMatters Main Business

Table 130. xMatters Latest Developments

Table 131. OpsGenie Details, Company Type, Incident Case Management Area Served and Its Competitors

Table 132. OpsGenie Incident Case Management Product Offered

Table 133. OpsGenie Incident Case Management Revenue (\$ million), Gross Margin and Market Share (2020-2025)

Table 134. OpsGenie Main Business

Table 135. OpsGenie Latest Developments

Table 136. Resolver Details, Company Type, Incident Case Management Area Served and Its Competitors

Table 137. Resolver Incident Case Management Product Offered

Table 138. Resolver Incident Case Management Revenue (\$ million), Gross Margin and Market Share (2020-2025)

Table 139. Resolver Main Business

Table 140. Resolver Latest Developments

Table 141. SolarWinds Details, Company Type, Incident Case Management Area Served and Its Competitors

Table 142. SolarWinds Incident Case Management Product Offered

Table 143. SolarWinds Incident Case Management Revenue (\$ million), Gross Margin and Market Share (2020-2025)

Table 144. SolarWinds Main Business

Table 145. SolarWinds Latest Developments

Table 146. Zendesk Details, Company Type, Incident Case Management Area Served and Its Competitors

Table 147. Zendesk Incident Case Management Product Offered

Table 148. Zendesk Incident Case Management Revenue (\$ million), Gross Margin and Market Share (2020-2025)

Table 149. Zendesk Main Business

Table 150. Zendesk Latest Developments

Table 151. Freshworks Details, Company Type, Incident Case Management Area Served and Its Competitors

Table 152. Freshworks Incident Case Management Product Offered

Table 153. Freshworks Incident Case Management Revenue (\$ million), Gross Margin and Market Share (2020-2025)

Table 154. Freshworks Main Business

Table 155. Freshworks Latest Developments

List Of Figures

LIST OF FIGURES

- Figure 1. Incident Case Management Report Years Considered
- Figure 2. Research Objectives
- Figure 3. Research Methodology
- Figure 4. Research Process and Data Source
- Figure 5. Global Incident Case Management Market Size Growth Rate (2020-2031) (\$ millions)
- Figure 6. Incident Case Management Sales by Geographic Region (2020, 2024 & 2031) & (\$ millions)
- Figure 7. Incident Case Management Sales Market Share by Country/Region (2024)
- Figure 8. Incident Case Management Sales Market Share by Country/Region (2020, 2024 & 2031)
- Figure 9. Global Incident Case Management Market Size Market Share by Type in 2024
- Figure 10. Incident Case Management in Financial Industry
- Figure 11. Global Incident Case Management Market: Financial Industry (2020-2025) & (\$ millions)
- Figure 12. Incident Case Management in IT Industry
- Figure 13. Global Incident Case Management Market: IT Industry (2020-2025) & (\$ millions)
- Figure 14. Incident Case Management in Others
- Figure 15. Global Incident Case Management Market: Others (2020-2025) & (\$ millions)
- Figure 16. Global Incident Case Management Market Size Market Share by Application in 2024
- Figure 17. Global Incident Case Management Revenue Market Share by Player in 2024
- Figure 18. Global Incident Case Management Market Size Market Share by Region (2020-2025)
- Figure 19. Americas Incident Case Management Market Size 2020-2025 (\$ millions)
- Figure 20. APAC Incident Case Management Market Size 2020-2025 (\$ millions)
- Figure 21. Europe Incident Case Management Market Size 2020-2025 (\$ millions)
- Figure 22. Middle East & Africa Incident Case Management Market Size 2020-2025 (\$ millions)
- Figure 23. Americas Incident Case Management Value Market Share by Country in 2024
- Figure 24. United States Incident Case Management Market Size Growth 2020-2025 (\$ millions)
- Figure 25. Canada Incident Case Management Market Size Growth 2020-2025 (\$

millions)

Figure 26. Mexico Incident Case Management Market Size Growth 2020-2025 (\$ millions)

Figure 27. Brazil Incident Case Management Market Size Growth 2020-2025 (\$ millions)

Figure 28. APAC Incident Case Management Market Size Market Share by Region in 2024

Figure 29. APAC Incident Case Management Market Size Market Share by Type (2020-2025)

Figure 30. APAC Incident Case Management Market Size Market Share by Application (2020-2025)

Figure 31. China Incident Case Management Market Size Growth 2020-2025 (\$ millions)

Figure 32. Japan Incident Case Management Market Size Growth 2020-2025 (\$ millions)

Figure 33. South Korea Incident Case Management Market Size Growth 2020-2025 (\$ millions)

Figure 34. Southeast Asia Incident Case Management Market Size Growth 2020-2025 (\$ millions)

Figure 35. India Incident Case Management Market Size Growth 2020-2025 (\$ millions)

Figure 36. Australia Incident Case Management Market Size Growth 2020-2025 (\$ millions)

Figure 37. Europe Incident Case Management Market Size Market Share by Country in 2024

Figure 38. Europe Incident Case Management Market Size Market Share by Type (2020-2025)

Figure 39. Europe Incident Case Management Market Size Market Share by Application (2020-2025)

Figure 40. Germany Incident Case Management Market Size Growth 2020-2025 (\$ millions)

Figure 41. France Incident Case Management Market Size Growth 2020-2025 (\$ millions)

Figure 42. UK Incident Case Management Market Size Growth 2020-2025 (\$ millions)

Figure 43. Italy Incident Case Management Market Size Growth 2020-2025 (\$ millions)

Figure 44. Russia Incident Case Management Market Size Growth 2020-2025 (\$ millions)

Figure 45. Middle East & Africa Incident Case Management Market Size Market Share by Region (2020-2025)

Figure 46. Middle East & Africa Incident Case Management Market Size Market Share

by Type (2020-2025)

Figure 47. Middle East & Africa Incident Case Management Market Size Market Share by Application (2020-2025)

Figure 48. Egypt Incident Case Management Market Size Growth 2020-2025 (\$ millions)

Figure 49. South Africa Incident Case Management Market Size Growth 2020-2025 (\$ millions)

Figure 50. Israel Incident Case Management Market Size Growth 2020-2025 (\$ millions)

Figure 51. Turkey Incident Case Management Market Size Growth 2020-2025 (\$ millions)

Figure 52. GCC Countries Incident Case Management Market Size Growth 2020-2025 (\$ millions)

Figure 53. Americas Incident Case Management Market Size 2026-2031 (\$ millions)

Figure 54. APAC Incident Case Management Market Size 2026-2031 (\$ millions)

Figure 55. Europe Incident Case Management Market Size 2026-2031 (\$ millions)

Figure 56. Middle East & Africa Incident Case Management Market Size 2026-2031 (\$ millions)

Figure 57. United States Incident Case Management Market Size 2026-2031 (\$ millions)

Figure 58. Canada Incident Case Management Market Size 2026-2031 (\$ millions)

Figure 59. Mexico Incident Case Management Market Size 2026-2031 (\$ millions)

Figure 60. Brazil Incident Case Management Market Size 2026-2031 (\$ millions)

Figure 61. China Incident Case Management Market Size 2026-2031 (\$ millions)

Figure 62. Japan Incident Case Management Market Size 2026-2031 (\$ millions)

Figure 63. Korea Incident Case Management Market Size 2026-2031 (\$ millions)

Figure 64. Southeast Asia Incident Case Management Market Size 2026-2031 (\$ millions)

Figure 65. India Incident Case Management Market Size 2026-2031 (\$ millions)

Figure 66. Australia Incident Case Management Market Size 2026-2031 (\$ millions)

Figure 67. Germany Incident Case Management Market Size 2026-2031 (\$ millions)

Figure 68. France Incident Case Management Market Size 2026-2031 (\$ millions)

Figure 69. UK Incident Case Management Market Size 2026-2031 (\$ millions)

Figure 70. Italy Incident Case Management Market Size 2026-2031 (\$ millions)

Figure 71. Russia Incident Case Management Market Size 2026-2031 (\$ millions)

Figure 72. Egypt Incident Case Management Market Size 2026-2031 (\$ millions)

Figure 73. South Africa Incident Case Management Market Size 2026-2031 (\$ millions)

Figure 74. Israel Incident Case Management Market Size 2026-2031 (\$ millions)

Figure 75. Turkey Incident Case Management Market Size 2026-2031 (\$ millions)

Figure 76. Global Incident Case Management Market Size Market Share Forecast by

Type (2026-2031)

Figure 77. Global Incident Case Management Market Size Market Share Forecast by Application (2026-2031)

Figure 78. GCC Countries Incident Case Management Market Size 2026-2031 (\$ millions)

I would like to order

Product name: Global Incident Case Management Market Growth (Status and Outlook) 2025-2031

Product link: <https://marketpublishers.com/r/G173AEC066B1EN.html>

Price: US\$ 3,660.00 (Single User License / Electronic Delivery)

If you want to order Corporate License or Hard Copy, please, contact our Customer Service:

info@marketpublishers.com

Payment

To pay by Credit Card (Visa, MasterCard, American Express, PayPal), please, click button on product page <https://marketpublishers.com/r/G173AEC066B1EN.html>