

Global Digital Customer Service Platform Market Growth (Status and Outlook) 2023-2029

<https://marketpublishers.com/r/G0BE7E6D87D8EN.html>

Date: January 2023

Pages: 124

Price: US\$ 3,660.00 (Single User License)

ID: G0BE7E6D87D8EN

Abstracts

The report requires updating with new data and is sent in 48 hours after order is placed.

Digital customer service platforms enable businesses to provide customer support across multiple digital communication channels, such as email, messaging, web portals, chat, and social media. At their core, these solutions act as a company's help desk by aggregating customer inquiries and assigning them as tickets to customer support agents for prompt service. In addition to creating tickets from customer emails and portals, digital customer service platforms include features of live chat software, allowing customer service representatives to engage with website visitors in real time. Since many customers may try to solve an issue on their own before contacting the customer support department, digital customer service platforms provide features of customer self-service software. These features empower customers to access information or complete tasks without the assistance of a customer representative. Many platforms offer the ability to create a branded knowledge base where customers can view content such as articles or tutorials to troubleshoot common questions about a company's products or services. Features of chatbots software and artificial intelligence (AI) may also be incorporated to automate responses to frequently asked questions (FAQs) or to assist customers with routine tasks.

LPI (LP Information)' newest research report, the "Digital Customer Service Platform Industry Forecast" looks at past sales and reviews total world Digital Customer Service Platform sales in 2022, providing a comprehensive analysis by region and market sector of projected Digital Customer Service Platform sales for 2023 through 2029. With Digital Customer Service Platform sales broken down by region, market sector and sub-sector, this report provides a detailed analysis in US\$ millions of the world Digital Customer Service Platform industry.

This Insight Report provides a comprehensive analysis of the global Digital Customer Service Platform landscape and highlights key trends related to product segmentation, company formation, revenue, and market share, latest development, and M&A activity. This report also analyzes the strategies of leading global companies with a focus on Digital Customer Service Platform portfolios and capabilities, market entry strategies, market positions, and geographic footprints, to better understand these firms' unique position in an accelerating global Digital Customer Service Platform market.

This Insight Report evaluates the key market trends, drivers, and affecting factors shaping the global outlook for Digital Customer Service Platform and breaks down the forecast by type, by application, geography, and market size to highlight emerging pockets of opportunity. With a transparent methodology based on hundreds of bottom-up qualitative and quantitative market inputs, this study forecast offers a highly nuanced view of the current state and future trajectory in the global Digital Customer Service Platform.

The global Digital Customer Service Platform market size is projected to grow from US\$ million in 2022 to US\$ million in 2029; it is expected to grow at a CAGR of % from 2023 to 2029.

United States market for Digital Customer Service Platform is estimated to increase from US\$ million in 2022 to US\$ million by 2029, at a CAGR of % from 2023 through 2029.

China market for Digital Customer Service Platform is estimated to increase from US\$ million in 2022 to US\$ million by 2029, at a CAGR of % from 2023 through 2029.

Europe market for Digital Customer Service Platform is estimated to increase from US\$ million in 2022 to US\$ million by 2029, at a CAGR of % from 2023 through 2029.

Global key Digital Customer Service Platform players cover Zendesk, Zoho Corporation, Intercom, HubSpot, Freshworks, Gladly, QualityUnit, Salesforce and Help Scout, etc. In terms of revenue, the global two largest companies occupied for a share nearly % in 2022.

This report presents a comprehensive overview, market shares, and growth opportunities of Digital Customer Service Platform market by product type, application, key players and key regions and countries.

Market Segmentation:

Segmentation by type

Cloud Based

On Premises

Segmentation by application

Large Enterprises

SMEs

This report also splits the market by region:

Americas

United States

Canada

Mexico

Brazil

APAC

China

Japan

Korea

Southeast Asia

India

Australia

Europe

Germany

France

UK

Italy

Russia

Middle East & Africa

Egypt

South Africa

Israel

Turkey

GCC Countries

The below companies that are profiled have been selected based on inputs gathered from primary experts and analyzing the company's coverage, product portfolio, its market penetration.

Zendesk

Zoho Corporation

Intercom

HubSpot

Freshworks

Gladly

QualityUnit

Salesforce

Help Scout

GoDaddy

Kustomer

Gorgias

Wix

Helpshift

Saas Labs

Sprinklr

Richpanel

Crisp

LiveHelpNow

RingCentral

HappyFox

Zowie.ai

ProProfs

Acquire

Glia

ServiceNow

Oracle

ESW Capital

Deskpro

UseResponse

Contents

1 SCOPE OF THE REPORT

- 1.1 Market Introduction
- 1.2 Years Considered
- 1.3 Research Objectives
- 1.4 Market Research Methodology
- 1.5 Research Process and Data Source
- 1.6 Economic Indicators
- 1.7 Currency Considered
- 1.8 Market Estimation Caveats

2 EXECUTIVE SUMMARY

- 2.1 World Market Overview
 - 2.1.1 Global Digital Customer Service Platform Market Size 2018-2029
 - 2.1.2 Digital Customer Service Platform Market Size CAGR by Region 2018 VS 2022 VS 2029
- 2.2 Digital Customer Service Platform Segment by Type
 - 2.2.1 Cloud Based
 - 2.2.2 On Premises
- 2.3 Digital Customer Service Platform Market Size by Type
 - 2.3.1 Digital Customer Service Platform Market Size CAGR by Type (2018 VS 2022 VS 2029)
 - 2.3.2 Global Digital Customer Service Platform Market Size Market Share by Type (2018-2023)
- 2.4 Digital Customer Service Platform Segment by Application
 - 2.4.1 Large Enterprises
 - 2.4.2 SMEs
- 2.5 Digital Customer Service Platform Market Size by Application
 - 2.5.1 Digital Customer Service Platform Market Size CAGR by Application (2018 VS 2022 VS 2029)
 - 2.5.2 Global Digital Customer Service Platform Market Size Market Share by Application (2018-2023)

3 DIGITAL CUSTOMER SERVICE PLATFORM MARKET SIZE BY PLAYER

- 3.1 Digital Customer Service Platform Market Size Market Share by Players

- 3.1.1 Global Digital Customer Service Platform Revenue by Players (2018-2023)
- 3.1.2 Global Digital Customer Service Platform Revenue Market Share by Players (2018-2023)
- 3.2 Global Digital Customer Service Platform Key Players Head office and Products Offered
- 3.3 Market Concentration Rate Analysis
 - 3.3.1 Competition Landscape Analysis
 - 3.3.2 Concentration Ratio (CR3, CR5 and CR10) & (2021-2023)
- 3.4 New Products and Potential Entrants
- 3.5 Mergers & Acquisitions, Expansion

4 DIGITAL CUSTOMER SERVICE PLATFORM BY REGIONS

- 4.1 Digital Customer Service Platform Market Size by Regions (2018-2023)
- 4.2 Americas Digital Customer Service Platform Market Size Growth (2018-2023)
- 4.3 APAC Digital Customer Service Platform Market Size Growth (2018-2023)
- 4.4 Europe Digital Customer Service Platform Market Size Growth (2018-2023)
- 4.5 Middle East & Africa Digital Customer Service Platform Market Size Growth (2018-2023)

5 AMERICAS

- 5.1 Americas Digital Customer Service Platform Market Size by Country (2018-2023)
- 5.2 Americas Digital Customer Service Platform Market Size by Type (2018-2023)
- 5.3 Americas Digital Customer Service Platform Market Size by Application (2018-2023)
- 5.4 United States
- 5.5 Canada
- 5.6 Mexico
- 5.7 Brazil

6 APAC

- 6.1 APAC Digital Customer Service Platform Market Size by Region (2018-2023)
- 6.2 APAC Digital Customer Service Platform Market Size by Type (2018-2023)
- 6.3 APAC Digital Customer Service Platform Market Size by Application (2018-2023)
- 6.4 China
- 6.5 Japan
- 6.6 Korea
- 6.7 Southeast Asia

6.8 India

6.9 Australia

7 EUROPE

7.1 Europe Digital Customer Service Platform by Country (2018-2023)

7.2 Europe Digital Customer Service Platform Market Size by Type (2018-2023)

7.3 Europe Digital Customer Service Platform Market Size by Application (2018-2023)

7.4 Germany

7.5 France

7.6 UK

7.7 Italy

7.8 Russia

8 MIDDLE EAST & AFRICA

8.1 Middle East & Africa Digital Customer Service Platform by Region (2018-2023)

8.2 Middle East & Africa Digital Customer Service Platform Market Size by Type (2018-2023)

8.3 Middle East & Africa Digital Customer Service Platform Market Size by Application (2018-2023)

8.4 Egypt

8.5 South Africa

8.6 Israel

8.7 Turkey

8.8 GCC Countries

9 MARKET DRIVERS, CHALLENGES AND TRENDS

9.1 Market Drivers & Growth Opportunities

9.2 Market Challenges & Risks

9.3 Industry Trends

10 GLOBAL DIGITAL CUSTOMER SERVICE PLATFORM MARKET FORECAST

10.1 Global Digital Customer Service Platform Forecast by Regions (2024-2029)

10.1.1 Global Digital Customer Service Platform Forecast by Regions (2024-2029)

10.1.2 Americas Digital Customer Service Platform Forecast

10.1.3 APAC Digital Customer Service Platform Forecast

- 10.1.4 Europe Digital Customer Service Platform Forecast
- 10.1.5 Middle East & Africa Digital Customer Service Platform Forecast
- 10.2 Americas Digital Customer Service Platform Forecast by Country (2024-2029)
 - 10.2.1 United States Digital Customer Service Platform Market Forecast
 - 10.2.2 Canada Digital Customer Service Platform Market Forecast
 - 10.2.3 Mexico Digital Customer Service Platform Market Forecast
 - 10.2.4 Brazil Digital Customer Service Platform Market Forecast
- 10.3 APAC Digital Customer Service Platform Forecast by Region (2024-2029)
 - 10.3.1 China Digital Customer Service Platform Market Forecast
 - 10.3.2 Japan Digital Customer Service Platform Market Forecast
 - 10.3.3 Korea Digital Customer Service Platform Market Forecast
 - 10.3.4 Southeast Asia Digital Customer Service Platform Market Forecast
 - 10.3.5 India Digital Customer Service Platform Market Forecast
 - 10.3.6 Australia Digital Customer Service Platform Market Forecast
- 10.4 Europe Digital Customer Service Platform Forecast by Country (2024-2029)
 - 10.4.1 Germany Digital Customer Service Platform Market Forecast
 - 10.4.2 France Digital Customer Service Platform Market Forecast
 - 10.4.3 UK Digital Customer Service Platform Market Forecast
 - 10.4.4 Italy Digital Customer Service Platform Market Forecast
 - 10.4.5 Russia Digital Customer Service Platform Market Forecast
- 10.5 Middle East & Africa Digital Customer Service Platform Forecast by Region (2024-2029)
 - 10.5.1 Egypt Digital Customer Service Platform Market Forecast
 - 10.5.2 South Africa Digital Customer Service Platform Market Forecast
 - 10.5.3 Israel Digital Customer Service Platform Market Forecast
 - 10.5.4 Turkey Digital Customer Service Platform Market Forecast
 - 10.5.5 GCC Countries Digital Customer Service Platform Market Forecast
- 10.6 Global Digital Customer Service Platform Forecast by Type (2024-2029)
- 10.7 Global Digital Customer Service Platform Forecast by Application (2024-2029)

11 KEY PLAYERS ANALYSIS

- 11.1 Zendesk
 - 11.1.1 Zendesk Company Information
 - 11.1.2 Zendesk Digital Customer Service Platform Product Offered
 - 11.1.3 Zendesk Digital Customer Service Platform Revenue, Gross Margin and Market Share (2018-2023)
 - 11.1.4 Zendesk Main Business Overview
 - 11.1.5 Zendesk Latest Developments

11.2 Zoho Corporation

11.2.1 Zoho Corporation Company Information

11.2.2 Zoho Corporation Digital Customer Service Platform Product Offered

11.2.3 Zoho Corporation Digital Customer Service Platform Revenue, Gross Margin and Market Share (2018-2023)

11.2.4 Zoho Corporation Main Business Overview

11.2.5 Zoho Corporation Latest Developments

11.3 Intercom

11.3.1 Intercom Company Information

11.3.2 Intercom Digital Customer Service Platform Product Offered

11.3.3 Intercom Digital Customer Service Platform Revenue, Gross Margin and Market Share (2018-2023)

11.3.4 Intercom Main Business Overview

11.3.5 Intercom Latest Developments

11.4 HubSpot

11.4.1 HubSpot Company Information

11.4.2 HubSpot Digital Customer Service Platform Product Offered

11.4.3 HubSpot Digital Customer Service Platform Revenue, Gross Margin and Market Share (2018-2023)

11.4.4 HubSpot Main Business Overview

11.4.5 HubSpot Latest Developments

11.5 Freshworks

11.5.1 Freshworks Company Information

11.5.2 Freshworks Digital Customer Service Platform Product Offered

11.5.3 Freshworks Digital Customer Service Platform Revenue, Gross Margin and Market Share (2018-2023)

11.5.4 Freshworks Main Business Overview

11.5.5 Freshworks Latest Developments

11.6 Gladly

11.6.1 Gladly Company Information

11.6.2 Gladly Digital Customer Service Platform Product Offered

11.6.3 Gladly Digital Customer Service Platform Revenue, Gross Margin and Market Share (2018-2023)

11.6.4 Gladly Main Business Overview

11.6.5 Gladly Latest Developments

11.7 QualityUnit

11.7.1 QualityUnit Company Information

11.7.2 QualityUnit Digital Customer Service Platform Product Offered

11.7.3 QualityUnit Digital Customer Service Platform Revenue, Gross Margin and

Market Share (2018-2023)

11.7.4 QualityUnit Main Business Overview

11.7.5 QualityUnit Latest Developments

11.8 Salesforce

11.8.1 Salesforce Company Information

11.8.2 Salesforce Digital Customer Service Platform Product Offered

11.8.3 Salesforce Digital Customer Service Platform Revenue, Gross Margin and

Market Share (2018-2023)

11.8.4 Salesforce Main Business Overview

11.8.5 Salesforce Latest Developments

11.9 Help Scout

11.9.1 Help Scout Company Information

11.9.2 Help Scout Digital Customer Service Platform Product Offered

11.9.3 Help Scout Digital Customer Service Platform Revenue, Gross Margin and

Market Share (2018-2023)

11.9.4 Help Scout Main Business Overview

11.9.5 Help Scout Latest Developments

11.10 GoDaddy

11.10.1 GoDaddy Company Information

11.10.2 GoDaddy Digital Customer Service Platform Product Offered

11.10.3 GoDaddy Digital Customer Service Platform Revenue, Gross Margin and

Market Share (2018-2023)

11.10.4 GoDaddy Main Business Overview

11.10.5 GoDaddy Latest Developments

11.11 Kustomer

11.11.1 Kustomer Company Information

11.11.2 Kustomer Digital Customer Service Platform Product Offered

11.11.3 Kustomer Digital Customer Service Platform Revenue, Gross Margin and

Market Share (2018-2023)

11.11.4 Kustomer Main Business Overview

11.11.5 Kustomer Latest Developments

11.12 Gorgias

11.12.1 Gorgias Company Information

11.12.2 Gorgias Digital Customer Service Platform Product Offered

11.12.3 Gorgias Digital Customer Service Platform Revenue, Gross Margin and

Market Share (2018-2023)

11.12.4 Gorgias Main Business Overview

11.12.5 Gorgias Latest Developments

11.13 Wix

- 11.13.1 Wix Company Information
- 11.13.2 Wix Digital Customer Service Platform Product Offered
- 11.13.3 Wix Digital Customer Service Platform Revenue, Gross Margin and Market Share (2018-2023)
- 11.13.4 Wix Main Business Overview
- 11.13.5 Wix Latest Developments
- 11.14 Helpshift
 - 11.14.1 Helpshift Company Information
 - 11.14.2 Helpshift Digital Customer Service Platform Product Offered
 - 11.14.3 Helpshift Digital Customer Service Platform Revenue, Gross Margin and Market Share (2018-2023)
 - 11.14.4 Helpshift Main Business Overview
 - 11.14.5 Helpshift Latest Developments
- 11.15 Saas Labs
 - 11.15.1 Saas Labs Company Information
 - 11.15.2 Saas Labs Digital Customer Service Platform Product Offered
 - 11.15.3 Saas Labs Digital Customer Service Platform Revenue, Gross Margin and Market Share (2018-2023)
 - 11.15.4 Saas Labs Main Business Overview
 - 11.15.5 Saas Labs Latest Developments
- 11.16 Sprinklr
 - 11.16.1 Sprinklr Company Information
 - 11.16.2 Sprinklr Digital Customer Service Platform Product Offered
 - 11.16.3 Sprinklr Digital Customer Service Platform Revenue, Gross Margin and Market Share (2018-2023)
 - 11.16.4 Sprinklr Main Business Overview
 - 11.16.5 Sprinklr Latest Developments
- 11.17 Richpanel
 - 11.17.1 Richpanel Company Information
 - 11.17.2 Richpanel Digital Customer Service Platform Product Offered
 - 11.17.3 Richpanel Digital Customer Service Platform Revenue, Gross Margin and Market Share (2018-2023)
 - 11.17.4 Richpanel Main Business Overview
 - 11.17.5 Richpanel Latest Developments
- 11.18 Crisp
 - 11.18.1 Crisp Company Information
 - 11.18.2 Crisp Digital Customer Service Platform Product Offered
 - 11.18.3 Crisp Digital Customer Service Platform Revenue, Gross Margin and Market Share (2018-2023)

- 11.18.4 Crisp Main Business Overview
- 11.18.5 Crisp Latest Developments
- 11.19 LiveHelpNow
 - 11.19.1 LiveHelpNow Company Information
 - 11.19.2 LiveHelpNow Digital Customer Service Platform Product Offered
 - 11.19.3 LiveHelpNow Digital Customer Service Platform Revenue, Gross Margin and Market Share (2018-2023)
 - 11.19.4 LiveHelpNow Main Business Overview
 - 11.19.5 LiveHelpNow Latest Developments
- 11.20 RingCentral
 - 11.20.1 RingCentral Company Information
 - 11.20.2 RingCentral Digital Customer Service Platform Product Offered
 - 11.20.3 RingCentral Digital Customer Service Platform Revenue, Gross Margin and Market Share (2018-2023)
 - 11.20.4 RingCentral Main Business Overview
 - 11.20.5 RingCentral Latest Developments
- 11.21 HappyFox
 - 11.21.1 HappyFox Company Information
 - 11.21.2 HappyFox Digital Customer Service Platform Product Offered
 - 11.21.3 HappyFox Digital Customer Service Platform Revenue, Gross Margin and Market Share (2018-2023)
 - 11.21.4 HappyFox Main Business Overview
 - 11.21.5 HappyFox Latest Developments
- 11.22 Zowie.ai
 - 11.22.1 Zowie.ai Company Information
 - 11.22.2 Zowie.ai Digital Customer Service Platform Product Offered
 - 11.22.3 Zowie.ai Digital Customer Service Platform Revenue, Gross Margin and Market Share (2018-2023)
 - 11.22.4 Zowie.ai Main Business Overview
 - 11.22.5 Zowie.ai Latest Developments
- 11.23 ProProfs
 - 11.23.1 ProProfs Company Information
 - 11.23.2 ProProfs Digital Customer Service Platform Product Offered
 - 11.23.3 ProProfs Digital Customer Service Platform Revenue, Gross Margin and Market Share (2018-2023)
 - 11.23.4 ProProfs Main Business Overview
 - 11.23.5 ProProfs Latest Developments
- 11.24 Acquire
 - 11.24.1 Acquire Company Information

- 11.24.2 Acquire Digital Customer Service Platform Product Offered
- 11.24.3 Acquire Digital Customer Service Platform Revenue, Gross Margin and Market Share (2018-2023)
- 11.24.4 Acquire Main Business Overview
- 11.24.5 Acquire Latest Developments
- 11.25 Glia
 - 11.25.1 Glia Company Information
 - 11.25.2 Glia Digital Customer Service Platform Product Offered
 - 11.25.3 Glia Digital Customer Service Platform Revenue, Gross Margin and Market Share (2018-2023)
 - 11.25.4 Glia Main Business Overview
 - 11.25.5 Glia Latest Developments
- 11.26 ServiceNow
 - 11.26.1 ServiceNow Company Information
 - 11.26.2 ServiceNow Digital Customer Service Platform Product Offered
 - 11.26.3 ServiceNow Digital Customer Service Platform Revenue, Gross Margin and Market Share (2018-2023)
 - 11.26.4 ServiceNow Main Business Overview
 - 11.26.5 ServiceNow Latest Developments
- 11.27 Oracle
 - 11.27.1 Oracle Company Information
 - 11.27.2 Oracle Digital Customer Service Platform Product Offered
 - 11.27.3 Oracle Digital Customer Service Platform Revenue, Gross Margin and Market Share (2018-2023)
 - 11.27.4 Oracle Main Business Overview
 - 11.27.5 Oracle Latest Developments
- 11.28 ESW Capital
 - 11.28.1 ESW Capital Company Information
 - 11.28.2 ESW Capital Digital Customer Service Platform Product Offered
 - 11.28.3 ESW Capital Digital Customer Service Platform Revenue, Gross Margin and Market Share (2018-2023)
 - 11.28.4 ESW Capital Main Business Overview
 - 11.28.5 ESW Capital Latest Developments
- 11.29 Deskpro
 - 11.29.1 Deskpro Company Information
 - 11.29.2 Deskpro Digital Customer Service Platform Product Offered
 - 11.29.3 Deskpro Digital Customer Service Platform Revenue, Gross Margin and Market Share (2018-2023)
 - 11.29.4 Deskpro Main Business Overview

11.29.5 Deskpro Latest Developments

11.30 UseResponse

11.30.1 UseResponse Company Information

11.30.2 UseResponse Digital Customer Service Platform Product Offered

11.30.3 UseResponse Digital Customer Service Platform Revenue, Gross Margin and Market Share (2018-2023)

11.30.4 UseResponse Main Business Overview

11.30.5 UseResponse Latest Developments

12 RESEARCH FINDINGS AND CONCLUSION

List Of Tables

LIST OF TABLES

Table 1. Digital Customer Service Platform Market Size CAGR by Region (2018 VS 2022 VS 2029) & (\$ Millions)

Table 2. Major Players of Cloud Based

Table 3. Major Players of On Premises

Table 4. Digital Customer Service Platform Market Size CAGR by Type (2018 VS 2022 VS 2029) & (\$ Millions)

Table 5. Global Digital Customer Service Platform Market Size by Type (2018-2023) & (\$ Millions)

Table 6. Global Digital Customer Service Platform Market Size Market Share by Type (2018-2023)

Table 7. Digital Customer Service Platform Market Size CAGR by Application (2018 VS 2022 VS 2029) & (\$ Millions)

Table 8. Global Digital Customer Service Platform Market Size by Application (2018-2023) & (\$ Millions)

Table 9. Global Digital Customer Service Platform Market Size Market Share by Application (2018-2023)

Table 10. Global Digital Customer Service Platform Revenue by Players (2018-2023) & (\$ Millions)

Table 11. Global Digital Customer Service Platform Revenue Market Share by Player (2018-2023)

Table 12. Digital Customer Service Platform Key Players Head office and Products Offered

Table 13. Digital Customer Service Platform Concentration Ratio (CR3, CR5 and CR10) & (2021-2023)

Table 14. New Products and Potential Entrants

Table 15. Mergers & Acquisitions, Expansion

Table 16. Global Digital Customer Service Platform Market Size by Regions 2018-2023 & (\$ Millions)

Table 17. Global Digital Customer Service Platform Market Size Market Share by Regions (2018-2023)

Table 18. Global Digital Customer Service Platform Revenue by Country/Region (2018-2023) & (\$ millions)

Table 19. Global Digital Customer Service Platform Revenue Market Share by Country/Region (2018-2023)

Table 20. Americas Digital Customer Service Platform Market Size by Country

(2018-2023) & (\$ Millions)

Table 21. Americas Digital Customer Service Platform Market Size Market Share by Country (2018-2023)

Table 22. Americas Digital Customer Service Platform Market Size by Type (2018-2023) & (\$ Millions)

Table 23. Americas Digital Customer Service Platform Market Size Market Share by Type (2018-2023)

Table 24. Americas Digital Customer Service Platform Market Size by Application (2018-2023) & (\$ Millions)

Table 25. Americas Digital Customer Service Platform Market Size Market Share by Application (2018-2023)

Table 26. APAC Digital Customer Service Platform Market Size by Region (2018-2023) & (\$ Millions)

Table 27. APAC Digital Customer Service Platform Market Size Market Share by Region (2018-2023)

Table 28. APAC Digital Customer Service Platform Market Size by Type (2018-2023) & (\$ Millions)

Table 29. APAC Digital Customer Service Platform Market Size Market Share by Type (2018-2023)

Table 30. APAC Digital Customer Service Platform Market Size by Application (2018-2023) & (\$ Millions)

Table 31. APAC Digital Customer Service Platform Market Size Market Share by Application (2018-2023)

Table 32. Europe Digital Customer Service Platform Market Size by Country (2018-2023) & (\$ Millions)

Table 33. Europe Digital Customer Service Platform Market Size Market Share by Country (2018-2023)

Table 34. Europe Digital Customer Service Platform Market Size by Type (2018-2023) & (\$ Millions)

Table 35. Europe Digital Customer Service Platform Market Size Market Share by Type (2018-2023)

Table 36. Europe Digital Customer Service Platform Market Size by Application (2018-2023) & (\$ Millions)

Table 37. Europe Digital Customer Service Platform Market Size Market Share by Application (2018-2023)

Table 38. Middle East & Africa Digital Customer Service Platform Market Size by Region (2018-2023) & (\$ Millions)

Table 39. Middle East & Africa Digital Customer Service Platform Market Size Market Share by Region (2018-2023)

Table 40. Middle East & Africa Digital Customer Service Platform Market Size by Type (2018-2023) & (\$ Millions)

Table 41. Middle East & Africa Digital Customer Service Platform Market Size Market Share by Type (2018-2023)

Table 42. Middle East & Africa Digital Customer Service Platform Market Size by Application (2018-2023) & (\$ Millions)

Table 43. Middle East & Africa Digital Customer Service Platform Market Size Market Share by Application (2018-2023)

Table 44. Key Market Drivers & Growth Opportunities of Digital Customer Service Platform

Table 45. Key Market Challenges & Risks of Digital Customer Service Platform

Table 46. Key Industry Trends of Digital Customer Service Platform

Table 47. Global Digital Customer Service Platform Market Size Forecast by Regions (2024-2029) & (\$ Millions)

Table 48. Global Digital Customer Service Platform Market Size Market Share Forecast by Regions (2024-2029)

Table 49. Global Digital Customer Service Platform Market Size Forecast by Type (2024-2029) & (\$ Millions)

Table 50. Global Digital Customer Service Platform Market Size Forecast by Application (2024-2029) & (\$ Millions)

Table 51. Zendesk Details, Company Type, Digital Customer Service Platform Area Served and Its Competitors

Table 52. Zendesk Digital Customer Service Platform Product Offered

Table 53. Zendesk Digital Customer Service Platform Revenue (\$ million), Gross Margin and Market Share (2018-2023)

Table 54. Zendesk Main Business

Table 55. Zendesk Latest Developments

Table 56. Zoho Corporation Details, Company Type, Digital Customer Service Platform Area Served and Its Competitors

Table 57. Zoho Corporation Digital Customer Service Platform Product Offered

Table 58. Zoho Corporation Main Business

Table 59. Zoho Corporation Digital Customer Service Platform Revenue (\$ million), Gross Margin and Market Share (2018-2023)

Table 60. Zoho Corporation Latest Developments

Table 61. Intercom Details, Company Type, Digital Customer Service Platform Area Served and Its Competitors

Table 62. Intercom Digital Customer Service Platform Product Offered

Table 63. Intercom Main Business

Table 64. Intercom Digital Customer Service Platform Revenue (\$ million), Gross

Margin and Market Share (2018-2023)

Table 65. Intercom Latest Developments

Table 66. HubSpot Details, Company Type, Digital Customer Service Platform Area Served and Its Competitors

Table 67. HubSpot Digital Customer Service Platform Product Offered

Table 68. HubSpot Main Business

Table 69. HubSpot Digital Customer Service Platform Revenue (\$ million), Gross Margin and Market Share (2018-2023)

Table 70. HubSpot Latest Developments

Table 71. Freshworks Details, Company Type, Digital Customer Service Platform Area Served and Its Competitors

Table 72. Freshworks Digital Customer Service Platform Product Offered

Table 73. Freshworks Main Business

Table 74. Freshworks Digital Customer Service Platform Revenue (\$ million), Gross Margin and Market Share (2018-2023)

Table 75. Freshworks Latest Developments

Table 76. Gladly Details, Company Type, Digital Customer Service Platform Area Served and Its Competitors

Table 77. Gladly Digital Customer Service Platform Product Offered

Table 78. Gladly Main Business

Table 79. Gladly Digital Customer Service Platform Revenue (\$ million), Gross Margin and Market Share (2018-2023)

Table 80. Gladly Latest Developments

Table 81. QualityUnit Details, Company Type, Digital Customer Service Platform Area Served and Its Competitors

Table 82. QualityUnit Digital Customer Service Platform Product Offered

Table 83. QualityUnit Main Business

Table 84. QualityUnit Digital Customer Service Platform Revenue (\$ million), Gross Margin and Market Share (2018-2023)

Table 85. QualityUnit Latest Developments

Table 86. Salesforce Details, Company Type, Digital Customer Service Platform Area Served and Its Competitors

Table 87. Salesforce Digital Customer Service Platform Product Offered

Table 88. Salesforce Main Business

Table 89. Salesforce Digital Customer Service Platform Revenue (\$ million), Gross Margin and Market Share (2018-2023)

Table 90. Salesforce Latest Developments

Table 91. Help Scout Details, Company Type, Digital Customer Service Platform Area Served and Its Competitors

Table 92. Help Scout Digital Customer Service Platform Product Offered
Table 93. Help Scout Main Business
Table 94. Help Scout Digital Customer Service Platform Revenue (\$ million), Gross Margin and Market Share (2018-2023)
Table 95. Help Scout Latest Developments
Table 96. GoDaddy Details, Company Type, Digital Customer Service Platform Area Served and Its Competitors
Table 97. GoDaddy Digital Customer Service Platform Product Offered
Table 98. GoDaddy Main Business
Table 99. GoDaddy Digital Customer Service Platform Revenue (\$ million), Gross Margin and Market Share (2018-2023)
Table 100. GoDaddy Latest Developments
Table 101. Kustomer Details, Company Type, Digital Customer Service Platform Area Served and Its Competitors
Table 102. Kustomer Digital Customer Service Platform Product Offered
Table 103. Kustomer Digital Customer Service Platform Revenue (\$ million), Gross Margin and Market Share (2018-2023)
Table 104. Kustomer Main Business
Table 105. Kustomer Latest Developments
Table 106. Gorgias Details, Company Type, Digital Customer Service Platform Area Served and Its Competitors
Table 107. Gorgias Digital Customer Service Platform Product Offered
Table 108. Gorgias Main Business
Table 109. Gorgias Digital Customer Service Platform Revenue (\$ million), Gross Margin and Market Share (2018-2023)
Table 110. Gorgias Latest Developments
Table 111. Wix Details, Company Type, Digital Customer Service Platform Area Served and Its Competitors
Table 112. Wix Digital Customer Service Platform Product Offered
Table 113. Wix Main Business
Table 114. Wix Digital Customer Service Platform Revenue (\$ million), Gross Margin and Market Share (2018-2023)
Table 115. Wix Latest Developments
Table 116. Helpshift Details, Company Type, Digital Customer Service Platform Area Served and Its Competitors
Table 117. Helpshift Digital Customer Service Platform Product Offered
Table 118. Helpshift Main Business
Table 119. Helpshift Digital Customer Service Platform Revenue (\$ million), Gross Margin and Market Share (2018-2023)

Table 120. Helpshift Latest Developments

Table 121. Saas Labs Details, Company Type, Digital Customer Service Platform Area Served and Its Competitors

Table 122. Saas Labs Digital Customer Service Platform Product Offered

Table 123. Saas Labs Main Business

Table 124. Saas Labs Digital Customer Service Platform Revenue (\$ million), Gross Margin and Market Share (2018-2023)

Table 125. Saas Labs Latest Developments

Table 126. Sprinklr Details, Company Type, Digital Customer Service Platform Area Served and Its Competitors

Table 127. Sprinklr Digital Customer Service Platform Product Offered

Table 128. Sprinklr Main Business

Table 129. Sprinklr Digital Customer Service Platform Revenue (\$ million), Gross Margin and Market Share (2018-2023)

Table 130. Sprinklr Latest Developments

Table 131. Richpanel Details, Company Type, Digital Customer Service Platform Area Served and Its Competitors

Table 132. Richpanel Digital Customer Service Platform Product Offered

Table 133. Richpanel Main Business

Table 134. Richpanel Digital Customer Service Platform Revenue (\$ million), Gross Margin and Market Share (2018-2023)

Table 135. Richpanel Latest Developments

Table 136. Crisp Details, Company Type, Digital Customer Service Platform Area Served and Its Competitors

Table 137. Crisp Digital Customer Service Platform Product Offered

Table 138. Crisp Main Business

Table 139. Crisp Digital Customer Service Platform Revenue (\$ million), Gross Margin and Market Share (2018-2023)

Table 140. Crisp Latest Developments

Table 141. LiveHelpNow Details, Company Type, Digital Customer Service Platform Area Served and Its Competitors

Table 142. LiveHelpNow Digital Customer Service Platform Product Offered

Table 143. LiveHelpNow Main Business

Table 144. LiveHelpNow Digital Customer Service Platform Revenue (\$ million), Gross Margin and Market Share (2018-2023)

Table 145. LiveHelpNow Latest Developments

Table 146. RingCentral Details, Company Type, Digital Customer Service Platform Area Served and Its Competitors

Table 147. RingCentral Digital Customer Service Platform Product Offered

Table 148. RingCentral Main Business

Table 149. RingCentral Digital Customer Service Platform Revenue (\$ million), Gross Margin and Market Share (2018-2023)

Table 150. RingCentral Latest Developments

Table 151. HappyFox Details, Company Type, Digital Customer Service Platform Area Served and Its Competitors

Table 152. HappyFox Digital Customer Service Platform Product Offered

Table 153. HappyFox Digital Customer Service Platform Revenue (\$ million), Gross Margin and Market Share (2018-2023)

Table 154. HappyFox Main Business

Table 155. HappyFox Latest Developments

Table 156. Zowie.ai Details, Company Type, Digital Customer Service Platform Area Served and Its Competitors

Table 157. Zowie.ai Digital Customer Service Platform Product Offered

Table 158. Zowie.ai Main Business

Table 159. Zowie.ai Digital Customer Service Platform Revenue (\$ million), Gross Margin and Market Share (2018-2023)

Table 160. Zowie.ai Latest Developments

Table 161. ProProfs Details, Company Type, Digital Customer Service Platform Area Served and Its Competitors

Table 162. ProProfs Digital Customer Service Platform Product Offered

Table 163. ProProfs Main Business

Table 164. ProProfs Digital Customer Service Platform Revenue (\$ million), Gross Margin and Market Share (2018-2023)

Table 165. ProProfs Latest Developments

Table 166. Acquire Details, Company Type, Digital Customer Service Platform Area Served and Its Competitors

Table 167. Acquire Digital Customer Service Platform Product Offered

Table 168. Acquire Main Business

Table 169. Acquire Digital Customer Service Platform Revenue (\$ million), Gross Margin and Market Share (2018-2023)

Table 170. Acquire Latest Developments

Table 171. Glia Details, Company Type, Digital Customer Service Platform Area Served and Its Competitors

Table 172. Glia Digital Customer Service Platform Product Offered

Table 173. Glia Main Business

Table 174. Glia Digital Customer Service Platform Revenue (\$ million), Gross Margin and Market Share (2018-2023)

Table 175. Glia Latest Developments

Table 176. ServiceNow Details, Company Type, Digital Customer Service Platform Area Served and Its Competitors

Table 177. ServiceNow Digital Customer Service Platform Product Offered

Table 178. ServiceNow Main Business

Table 179. ServiceNow Digital Customer Service Platform Revenue (\$ million), Gross Margin and Market Share (2018-2023)

Table 180. ServiceNow Latest Developments

Table 181. Oracle Details, Company Type, Digital Customer Service Platform Area Served and Its Competitors

Table 182. Oracle Digital Customer Service Platform Product Offered

Table 183. Oracle Main Business

Table 184. Oracle Digital Customer Service Platform Revenue (\$ million), Gross Margin and Market Share (2018-2023)

Table 185. Oracle Latest Developments

Table 186. ESW Capital Details, Company Type, Digital Customer Service Platform Area Served and Its Competitors

Table 187. ESW Capital Digital Customer Service Platform Product Offered

Table 188. ESW Capital Main Business

Table 189. ESW Capital Digital Customer Service Platform Revenue (\$ million), Gross Margin and Market Share (2018-2023)

Table 190. ESW Capital Latest Developments

Table 191. Deskpro Details, Company Type, Digital Customer Service Platform Area Served and Its Competitors

Table 192. Deskpro Digital Customer Service Platform Product Offered

Table 193. Deskpro Main Business

Table 194. Deskpro Digital Customer Service Platform Revenue (\$ million), Gross Margin and Market Share (2018-2023)

Table 195. Deskpro Latest Developments

Table 196. UseResponse Details, Company Type, Digital Customer Service Platform Area Served and Its Competitors

Table 197. UseResponse Digital Customer Service Platform Product Offered

Table 198. UseResponse Main Business

Table 199. UseResponse Digital Customer Service Platform Revenue (\$ million), Gross Margin and Market Share (2018-2023)

Table 200. UseResponse Latest Developments

List Of Figures

LIST OF FIGURES

Figure 1. Digital Customer Service Platform Report Years Considered

Figure 2. Research Objectives

Figure 3. Research Methodology

Figure 4. Research Process and Data Source

Figure 5. Global Digital Customer Service Platform Market Size Growth Rate 2018-2029 (\$ Millions)

Figure 6. Digital Customer Service Platform Sales by Geographic Region (2018, 2022 & 2029) & (\$ millions)

Figure 7. Digital Customer Service Platform Sales Market Share by Country/Region (2022)

Figure 8. Digital Customer Service Platform Sales Market Share by Country/Region (2018, 2022 & 2029)

Figure 9. Global Digital Customer Service Platform Market Size Market Share by Type in 2022

Figure 10. Digital Customer Service Platform in Large Enterprises

Figure 11. Global Digital Customer Service Platform Market: Large Enterprises (2018-2023) & (\$ Millions)

Figure 12. Digital Customer Service Platform in SMEs

Figure 13. Global Digital Customer Service Platform Market: SMEs (2018-2023) & (\$ Millions)

Figure 14. Global Digital Customer Service Platform Market Size Market Share by Application in 2022

Figure 15. Global Digital Customer Service Platform Revenue Market Share by Player in 2022

Figure 16. Global Digital Customer Service Platform Market Size Market Share by Regions (2018-2023)

Figure 17. Americas Digital Customer Service Platform Market Size 2018-2023 (\$ Millions)

Figure 18. APAC Digital Customer Service Platform Market Size 2018-2023 (\$ Millions)

Figure 19. Europe Digital Customer Service Platform Market Size 2018-2023 (\$ Millions)

Figure 20. Middle East & Africa Digital Customer Service Platform Market Size 2018-2023 (\$ Millions)

Figure 21. Americas Digital Customer Service Platform Value Market Share by Country in 2022

Figure 22. United States Digital Customer Service Platform Market Size Growth 2018-2023 (\$ Millions)

Figure 23. Canada Digital Customer Service Platform Market Size Growth 2018-2023 (\$ Millions)

Figure 24. Mexico Digital Customer Service Platform Market Size Growth 2018-2023 (\$ Millions)

Figure 25. Brazil Digital Customer Service Platform Market Size Growth 2018-2023 (\$ Millions)

Figure 26. APAC Digital Customer Service Platform Market Size Market Share by Region in 2022

Figure 27. APAC Digital Customer Service Platform Market Size Market Share by Type in 2022

Figure 28. APAC Digital Customer Service Platform Market Size Market Share by Application in 2022

Figure 29. China Digital Customer Service Platform Market Size Growth 2018-2023 (\$ Millions)

Figure 30. Japan Digital Customer Service Platform Market Size Growth 2018-2023 (\$ Millions)

Figure 31. Korea Digital Customer Service Platform Market Size Growth 2018-2023 (\$ Millions)

Figure 32. Southeast Asia Digital Customer Service Platform Market Size Growth 2018-2023 (\$ Millions)

Figure 33. India Digital Customer Service Platform Market Size Growth 2018-2023 (\$ Millions)

Figure 34. Australia Digital Customer Service Platform Market Size Growth 2018-2023 (\$ Millions)

Figure 35. Europe Digital Customer Service Platform Market Size Market Share by Country in 2022

Figure 36. Europe Digital Customer Service Platform Market Size Market Share by Type (2018-2023)

Figure 37. Europe Digital Customer Service Platform Market Size Market Share by Application (2018-2023)

Figure 38. Germany Digital Customer Service Platform Market Size Growth 2018-2023 (\$ Millions)

Figure 39. France Digital Customer Service Platform Market Size Growth 2018-2023 (\$ Millions)

Figure 40. UK Digital Customer Service Platform Market Size Growth 2018-2023 (\$ Millions)

Figure 41. Italy Digital Customer Service Platform Market Size Growth 2018-2023 (\$

Millions)

Figure 42. Russia Digital Customer Service Platform Market Size Growth 2018-2023 (\$ Millions)

Figure 43. Middle East & Africa Digital Customer Service Platform Market Size Market Share by Region (2018-2023)

Figure 44. Middle East & Africa Digital Customer Service Platform Market Size Market Share by Type (2018-2023)

Figure 45. Middle East & Africa Digital Customer Service Platform Market Size Market Share by Application (2018-2023)

Figure 46. Egypt Digital Customer Service Platform Market Size Growth 2018-2023 (\$ Millions)

Figure 47. South Africa Digital Customer Service Platform Market Size Growth 2018-2023 (\$ Millions)

Figure 48. Israel Digital Customer Service Platform Market Size Growth 2018-2023 (\$ Millions)

Figure 49. Turkey Digital Customer Service Platform Market Size Growth 2018-2023 (\$ Millions)

Figure 50. GCC Country Digital Customer Service Platform Market Size Growth 2018-2023 (\$ Millions)

Figure 51. Americas Digital Customer Service Platform Market Size 2024-2029 (\$ Millions)

Figure 52. APAC Digital Customer Service Platform Market Size 2024-2029 (\$ Millions)

Figure 53. Europe Digital Customer Service Platform Market Size 2024-2029 (\$ Millions)

Figure 54. Middle East & Africa Digital Customer Service Platform Market Size 2024-2029 (\$ Millions)

Figure 55. United States Digital Customer Service Platform Market Size 2024-2029 (\$ Millions)

Figure 56. Canada Digital Customer Service Platform Market Size 2024-2029 (\$ Millions)

Figure 57. Mexico Digital Customer Service Platform Market Size 2024-2029 (\$ Millions)

Figure 58. Brazil Digital Customer Service Platform Market Size 2024-2029 (\$ Millions)

Figure 59. China Digital Customer Service Platform Market Size 2024-2029 (\$ Millions)

Figure 60. Japan Digital Customer Service Platform Market Size 2024-2029 (\$ Millions)

Figure 61. Korea Digital Customer Service Platform Market Size 2024-2029 (\$ Millions)

Figure 62. Southeast Asia Digital Customer Service Platform Market Size 2024-2029 (\$ Millions)

Figure 63. India Digital Customer Service Platform Market Size 2024-2029 (\$ Millions)

Figure 64. Australia Digital Customer Service Platform Market Size 2024-2029 (\$

Millions)

Figure 65. Germany Digital Customer Service Platform Market Size 2024-2029 (\$ Millions)

Figure 66. France Digital Customer Service Platform Market Size 2024-2029 (\$ Millions)

Figure 67. UK Digital Customer Service Platform Market Size 2024-2029 (\$ Millions)

Figure 68. Italy Digital Customer Service Platform Market Size 2024-2029 (\$ Millions)

Figure 69. Russia Digital Customer Service Platform Market Size 2024-2029 (\$ Millions)

Figure 70. Spain Digital Customer Service Platform Market Size 2024-2029 (\$ Millions)

Figure 71. Egypt Digital Customer Service Platform Market Size 2024-2029 (\$ Millions)

Figure 72. South Africa Digital Customer Service Platform Market Size 2024-2029 (\$ Millions)

Figure 73. Israel Digital Customer Service Platform Market Size 2024-2029 (\$ Millions)

Figure 74. Turkey Digital Customer Service Platform Market Size 2024-2029 (\$ Millions)

Figure 75. GCC Countries Digital Customer Service Platform Market Size 2024-2029 (\$ Millions)

Figure 76. Global Digital Customer Service Platform Market Size Market Share Forecast by Type (2024-2029)

Figure 77. Global Digital Customer Service Platform Market Size Market Share Forecast by Application (2024-2029)

I would like to order

Product name: Global Digital Customer Service Platform Market Growth (Status and Outlook) 2023-2029

Product link: <https://marketpublishers.com/r/G0BE7E6D87D8EN.html>

Price: US\$ 3,660.00 (Single User License / Electronic Delivery)

If you want to order Corporate License or Hard Copy, please, contact our Customer Service:

info@marketpublishers.com

Payment

To pay by Credit Card (Visa, MasterCard, American Express, PayPal), please, click button on product page <https://marketpublishers.com/r/G0BE7E6D87D8EN.html>