

Global Customer Service Chatbot Market Growth (Status and Outlook) 2023-2029

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Abstracts

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A customer service chatbot uses artificial intelligence (AI), machine learning, and natural language understanding (NLU) to mimic human speech. Businesses have been steadily adopting chatbots and incorporating them into their service models to answer customer questions and automate routine tasks.

LPI (LP Information)' newest research report, the "Customer Service Chatbot Industry Forecast" looks at past sales and reviews total world Customer Service Chatbot sales in 2022, providing a comprehensive analysis by region and market sector of projected Customer Service Chatbot sales for 2023 through 2029. With Customer Service Chatbot sales broken down by region, market sector and sub-sector, this report provides a detailed analysis in US\$ millions of the world Customer Service Chatbot industry.

This Insight Report provides a comprehensive analysis of the global Customer Service Chatbot landscape and highlights key trends related to product segmentation, company formation, revenue, and market share, latest development, and M&A activity. This report also analyzes the strategies of leading global companies with a focus on Customer Service Chatbot portfolios and capabilities, market entry strategies, market positions, and geographic footprints, to better understand these firms' unique position in an accelerating global Customer Service Chatbot market.

This Insight Report evaluates the key market trends, drivers, and affecting factors shaping the global outlook for Customer Service Chatbot and breaks down the forecast by type, by application, geography, and market size to highlight emerging pockets of

opportunity. With a transparent methodology based on hundreds of bottom-up qualitative and quantitative market inputs, this study forecast offers a highly nuanced view of the current state and future trajectory in the global Customer Service Chatbot.

The global Customer Service Chatbot market size is projected to grow from US\$ million in 2022 to US\$ million in 2029; it is expected to grow at a CAGR of % from 2023 to 2029.

United States market for Customer Service Chatbot is estimated to increase from US\$ million in 2022 to US\$ million by 2029, at a CAGR of % from 2023 through 2029.

China market for Customer Service Chatbot is estimated to increase from US\$ million in 2022 to US\$ million by 2029, at a CAGR of % from 2023 through 2029.

Europe market for Customer Service Chatbot is estimated to increase from US\$ million in 2022 to US\$ million by 2029, at a CAGR of % from 2023 through 2029.

Global key Customer Service Chatbot players cover Watson Assistant (IBM), MobileMonkey, Freshdesk, Oracle, Genesys, AWS, ItsAlive, Amelia and Xpresso.ai, etc. In terms of revenue, the global two largest companies occupied for a share nearly % in 2022.

This report presents a comprehensive overview, market shares, and growth opportunities of Customer Service Chatbot market by product type, application, key players and key regions and countries.

Market Segmentation:

Segmentation by type

Text Chatbot

Voice Chatbot

Segmentation by application

Corporate Website

Online Store

Other

This report also splits the market by region:

Americas

United States

Canada

Mexico

Brazil

APAC

China

Japan

Korea

Southeast Asia

India

Australia

Europe

Germany

France

UK

Italy

Russia

Middle East & Africa

Egypt

South Africa

Israel

Turkey

GCC Countries

The below companies that are profiled have been selected based on inputs gathered from primary experts and analyzing the company's coverage, product portfolio, its market penetration.

Watson Assistant (IBM)

MobileMonkey

Freshdesk

Oracle

Genesys

AWS

ItsAlive

Amelia

Xpresso.ai

Reply.ai

Nuance

AgentBot

Botsify

Bold 360

Acquire.io

SnapEngage

WP-Chatbot

DialogFlow

Conversable

Pandorabots

ChattyPeople

ActiveChat

Xenioo

Converse AI

Engati

Pypestream

Kayako

ZoConvert

Nanjing Yunwen Network Technology

Udesk

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