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Global Customer Service Automation Software Market Growth (Status and Outlook) 2024-2030

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Abstracts

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Customer service automation software is a tool used to streamline and automate customer service processes. This software uses technology and automation capabilities to improve customer service efficiency, reduce costs, and increase customer satisfaction.

The global Customer Service Automation Software market size is projected to grow from US$ million in 2024 to US$ million in 2030; it is expected to grow at a CAGR of %from 2024 to 2030.

LPI (LP Information)' newest research report, the “Customer Service Automation Software Industry Forecast” looks at past sales and reviews total world Customer Service Automation Software sales in 2022, providing a comprehensive analysis by region and market sector of projected Customer Service Automation Software sales for 2023 through 2029. With Customer Service Automation Software sales broken down by region, market sector and sub-sector, this report provides a detailed analysis in US$ millions of the world Customer Service Automation Software industry.

This Insight Report provides a comprehensive analysis of the global Customer Service Automation Software landscape and highlights key trends related to product segmentation, company formation, revenue, and market share, latest development, and M&A activity. This report also analyses the strategies of leading global companies with a focus on Customer Service Automation Software portfolios and capabilities, market entry strategies, market positions, and geographic footprints, to better understand these firms’ unique position in an accelerating global Customer Service Automation Software

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market.

This Insight Report evaluates the key market trends, drivers, and affecting factors shaping the global outlook for Customer Service Automation Software and breaks down the forecast by Type, by Application, geography, and market size to highlight emerging pockets of opportunity. With a transparent methodology based on hundreds of bottom-up qualitative and quantitative market inputs, this study forecast offers a highly nuanced view of the current state and future trajectory in the global Customer Service Automation Software.

United States market for Customer Service Automation Software is estimated to increase from US$ million in 2023 to US$ million by 2030, at a CAGR of % from 2024 through 2030.

China market for Customer Service Automation Software is estimated to increase from US$ million in 2023 to US$ million by 2030, at a CAGR of % from 2024 through 2030.

Europe market for Customer Service Automation Software is estimated to increase from US$ million in 2023 to US$ million by 2030, at a CAGR of % from 2024 through 2030.

Global key Customer Service Automation Software players cover Salesforce, Intercom, Gleen, Gladly, Smartsupp, etc. In terms of revenue, the global two largest companies occupied for a share nearly % in 2023.

This report presents a comprehensive overview, market shares, and growth opportunities of Customer Service Automation Software market by product type, application, key players and key regions and countries.

Segmentation by Type:

Cloud-based

On-premise

Segmentation by Application:

Large Enterprises

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SMEs

This report also splits the market by region:

Americas

United States

Canada

Mexico

Brazil

APAC

China

Japan

Korea

Southeast Asia

India

Australia

Europe

Germany

France

UK

Italy

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Russia

Middle East & Africa

Egypt

South Africa

Israel

Turkey

GCC Countries

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- Brazil

APAC

- China
- Japan
- Korea
- Southeast Asia
- India
- Australia

Europe

- Germany
- France
- UK
- Italy
- Russia

Middle East & Africa

- Egypt
- South Africa
- Israel
- Turkey
- GCC Countries

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The below companies that are profiled have been selected based on inputs gathered from primary experts and analyzing the company's coverage, product portfolio, its market penetration.

Salesforce

Intercom

Gleen

Gladly

Smartsupp

Five9

Genesys

Twixor

Ultimate

Ozonetel

Drift

Google

Replicant

yellow.ai

Ada

Aisera

Zowie

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Forethought

Talkdesk

Siena AI

Yoizen

Trengo

LivePerson

ServiceNow

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Contents

1 SCOPE OF THE REPORT

1.1 Market Introduction
1.2 Years Considered
1.3 Research Objectives
1.4 Market Research Methodology
1.5 Research Process and Data Source
1.6 Economic Indicators
1.7 Currency Considered
1.8 Market Estimation Caveats

2 EXECUTIVE SUMMARY

2.1 World Market Overview
  2.1.1 Global Customer Service Automation Software Market Size 2019-2030
  2.1.2 Customer Service Automation Software Market Size CAGR by Region (2019 VS 2023 VS 2030)
  2.1.3 World Current & Future Analysis for Customer Service Automation Software by Country/Region, 2019, 2023 & 2030
2.2 Customer Service Automation Software Segment by Type
  2.2.1 Cloud-based
  2.2.2 On-premise
2.3 Customer Service Automation Software Market Size by Type
  2.3.1 Customer Service Automation Software Market Size CAGR by Type (2019 VS 2023 VS 2030)
  2.3.2 Global Customer Service Automation Software Market Size Market Share by Type (2019-2024)
2.4 Customer Service Automation Software Segment by Application
  2.4.1 Large Enterprises
  2.4.2 SMEs
2.5 Customer Service Automation Software Market Size by Application
  2.5.1 Customer Service Automation Software Market Size CAGR by Application (2019 VS 2023 VS 2030)
  2.5.2 Global Customer Service Automation Software Market Size Market Share by Application (2019-2024)

3 CUSTOMER SERVICE AUTOMATION SOFTWARE MARKET SIZE BY PLAYER

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3.1 Customer Service Automation Software Market Size Market Share by Player
3.1.1 Global Customer Service Automation Software Revenue by Player (2019-2024)
3.1.2 Global Customer Service Automation Software Revenue Market Share by Player (2019-2024)
3.2 Global Customer Service Automation Software Key Players Head office and Products Offered
3.3 Market Concentration Rate Analysis
3.3.1 Competition Landscape Analysis
3.3.2 Concentration Ratio (CR3, CR5 and CR10) & (2022-2024)
3.4 New Products and Potential Entrants
3.5 Mergers & Acquisitions, Expansion

4 CUSTOMER SERVICE AUTOMATION SOFTWARE BY REGION

4.1 Customer Service Automation Software Market Size by Region (2019-2024)
4.2 Global Customer Service Automation Software Annual Revenue by Country/Region (2019-2024)
4.3 Americas Customer Service Automation Software Market Size Growth (2019-2024)
4.4 APAC Customer Service Automation Software Market Size Growth (2019-2024)
4.5 Europe Customer Service Automation Software Market Size Growth (2019-2024)
4.6 Middle East & Africa Customer Service Automation Software Market Size Growth (2019-2024)

5 AMERICAS

5.1 Americas Customer Service Automation Software Market Size by Country (2019-2024)
5.2 Americas Customer Service Automation Software Market Size by Type (2019-2024)
5.3 Americas Customer Service Automation Software Market Size by Application (2019-2024)
5.4 United States
5.5 Canada
5.6 Mexico
5.7 Brazil

6 APAC

6.1 APAC Customer Service Automation Software Market Size by Region (2019-2024)

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6.2 APAC Customer Service Automation Software Market Size by Type (2019-2024)
6.3 APAC Customer Service Automation Software Market Size by Application (2019-2024)
6.4 China
6.5 Japan
6.6 South Korea
6.7 Southeast Asia
6.8 India
6.9 Australia

7 EUROPE

7.1 Europe Customer Service Automation Software Market Size by Country (2019-2024)
7.2 Europe Customer Service Automation Software Market Size by Type (2019-2024)
7.3 Europe Customer Service Automation Software Market Size by Application (2019-2024)
7.4 Germany
7.5 France
7.6 UK
7.7 Italy
7.8 Russia

8 MIDDLE EAST & AFRICA

8.1 Middle East & Africa Customer Service Automation Software by Region (2019-2024)
8.2 Middle East & Africa Customer Service Automation Software Market Size by Type (2019-2024)
8.3 Middle East & Africa Customer Service Automation Software Market Size by Application (2019-2024)
8.4 Egypt
8.5 South Africa
8.6 Israel
8.7 Turkey
8.8 GCC Countries

9 MARKET DRIVERS, CHALLENGES AND TRENDS

9.1 Market Drivers & Growth Opportunities

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9.2 Market Challenges & Risks
9.3 Industry Trends

10 GLOBAL CUSTOMER SERVICE AUTOMATION SOFTWARE MARKET FORECAST

10.1 Global Customer Service Automation Software Forecast by Region (2025-2030)
10.1.1 Global Customer Service Automation Software Forecast by Region (2025-2030)
10.1.2 Americas Customer Service Automation Software Forecast
10.1.3 APAC Customer Service Automation Software Forecast
10.1.4 Europe Customer Service Automation Software Forecast
10.1.5 Middle East & Africa Customer Service Automation Software Forecast
10.2 Americas Customer Service Automation Software Forecast by Country (2025-2030)
10.2.1 United States Market Customer Service Automation Software Forecast
10.2.2 Canada Market Customer Service Automation Software Forecast
10.2.3 Mexico Market Customer Service Automation Software Forecast
10.2.4 Brazil Market Customer Service Automation Software Forecast
10.3 APAC Customer Service Automation Software Forecast by Region (2025-2030)
10.3.1 China Customer Service Automation Software Market Forecast
10.3.2 Japan Market Customer Service Automation Software Forecast
10.3.3 Korea Market Customer Service Automation Software Forecast
10.3.4 Southeast Asia Market Customer Service Automation Software Forecast
10.3.5 India Market Customer Service Automation Software Forecast
10.3.6 Australia Market Customer Service Automation Software Forecast
10.4 Europe Customer Service Automation Software Forecast by Country (2025-2030)
10.4.1 Germany Market Customer Service Automation Software Forecast
10.4.2 France Market Customer Service Automation Software Forecast
10.4.3 UK Market Customer Service Automation Software Forecast
10.4.4 Italy Market Customer Service Automation Software Forecast
10.4.5 Russia Market Customer Service Automation Software Forecast
10.5 Middle East & Africa Customer Service Automation Software Forecast by Region (2025-2030)
10.5.1 Egypt Market Customer Service Automation Software Forecast
10.5.2 South Africa Market Customer Service Automation Software Forecast
10.5.3 Israel Market Customer Service Automation Software Forecast
10.5.4 Turkey Market Customer Service Automation Software Forecast
10.6 Global Customer Service Automation Software Forecast by Type (2025-2030)
10.7 Global Customer Service Automation Software Forecast by Application

+44 20 8123 2220
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(2025-2030)
10.7.1 GCC Countries Market Customer Service Automation Software Forecast

11 KEY PLAYERS ANALYSIS

11.1 Salesforce
11.1.1 Salesforce Company Information
11.1.2 Salesforce Customer Service Automation Software Product Offered
11.1.3 Salesforce Customer Service Automation Software Revenue, Gross Margin and Market Share (2019-2024)
11.1.4 Salesforce Main Business Overview
11.1.5 Salesforce Latest Developments
11.2 Intercom
11.2.1 Intercom Company Information
11.2.2 Intercom Customer Service Automation Software Product Offered
11.2.3 Intercom Customer Service Automation Software Revenue, Gross Margin and Market Share (2019-2024)
11.2.4 Intercom Main Business Overview
11.2.5 Intercom Latest Developments
11.3 Gleen
11.3.1 Gleen Company Information
11.3.2 Gleen Customer Service Automation Software Product Offered
11.3.3 Gleen Customer Service Automation Software Revenue, Gross Margin and Market Share (2019-2024)
11.3.4 Gleen Main Business Overview
11.3.5 Gleen Latest Developments
11.4 Gladly
11.4.1 Gladly Company Information
11.4.2 Gladly Customer Service Automation Software Product Offered
11.4.3 Gladly Customer Service Automation Software Revenue, Gross Margin and Market Share (2019-2024)
11.4.4 Gladly Main Business Overview
11.4.5 Gladly Latest Developments
11.5 Smartsupp
11.5.1 Smartsupp Company Information
11.5.2 Smartsupp Customer Service Automation Software Product Offered
11.5.3 Smartsupp Customer Service Automation Software Revenue, Gross Margin and Market Share (2019-2024)
11.5.4 Smartsupp Main Business Overview

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11.5.5 Smartsupp Latest Developments
11.6 Five9
11.6.1 Five9 Company Information
11.6.2 Five9 Customer Service Automation Software Product Offered
11.6.3 Five9 Customer Service Automation Software Revenue, Gross Margin and Market Share (2019-2024)
11.6.4 Five9 Main Business Overview
11.6.5 Five9 Latest Developments
11.7 Genesys
11.7.1 Genesys Company Information
11.7.2 Genesys Customer Service Automation Software Product Offered
11.7.3 Genesys Customer Service Automation Software Revenue, Gross Margin and Market Share (2019-2024)
11.7.4 Genesys Main Business Overview
11.7.5 Genesys Latest Developments
11.8 Twixor
11.8.1 Twixor Company Information
11.8.2 Twixor Customer Service Automation Software Product Offered
11.8.3 Twixor Customer Service Automation Software Revenue, Gross Margin and Market Share (2019-2024)
11.8.4 Twixor Main Business Overview
11.8.5 Twixor Latest Developments
11.9 Ultimate
11.9.1 Ultimate Company Information
11.9.2 Ultimate Customer Service Automation Software Product Offered
11.9.3 Ultimate Customer Service Automation Software Revenue, Gross Margin and Market Share (2019-2024)
11.9.4 Ultimate Main Business Overview
11.9.5 Ultimate Latest Developments
11.10 Ozonetel
11.10.1 Ozonetel Company Information
11.10.2 Ozonetel Customer Service Automation Software Product Offered
11.10.3 Ozonetel Customer Service Automation Software Revenue, Gross Margin and Market Share (2019-2024)
11.10.4 Ozonetel Main Business Overview
11.10.5 Ozonetel Latest Developments
11.11 Drift
11.11.1 Drift Company Information
11.11.2 Drift Customer Service Automation Software Product Offered

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11.11.3 Drift Customer Service Automation Software Revenue, Gross Margin and Market Share (2019-2024)
11.11.4 Drift Main Business Overview
11.11.5 Drift Latest Developments
11.12 Google
11.12.1 Google Company Information
11.12.2 Google Customer Service Automation Software Product Offered
11.12.3 Google Customer Service Automation Software Revenue, Gross Margin and Market Share (2019-2024)
11.12.4 Google Main Business Overview
11.12.5 Google Latest Developments
11.13 Replicant
11.13.1 Replicant Company Information
11.13.2 Replicant Customer Service Automation Software Product Offered
11.13.3 Replicant Customer Service Automation Software Revenue, Gross Margin and Market Share (2019-2024)
11.13.4 Replicant Main Business Overview
11.13.5 Replicant Latest Developments
11.14 yellow.ai
11.14.1 yellow.ai Company Information
11.14.2 yellow.ai Customer Service Automation Software Product Offered
11.14.3 yellow.ai Customer Service Automation Software Revenue, Gross Margin and Market Share (2019-2024)
11.14.4 yellow.ai Main Business Overview
11.14.5 yellow.ai Latest Developments
11.15 Ada
11.15.1 Ada Company Information
11.15.2 Ada Customer Service Automation Software Product Offered
11.15.3 Ada Customer Service Automation Software Revenue, Gross Margin and Market Share (2019-2024)
11.15.4 Ada Main Business Overview
11.15.5 Ada Latest Developments
11.16 Aisera
11.16.1 Aisera Company Information
11.16.2 Aisera Customer Service Automation Software Product Offered
11.16.3 Aisera Customer Service Automation Software Revenue, Gross Margin and Market Share (2019-2024)
11.16.4 Aisera Main Business Overview
11.16.5 Aisera Latest Developments

+44 20 8123 2220
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11.17 Zowie
11.17.1 Zowie Company Information
11.17.2 Zowie Customer Service Automation Software Product Offered
11.17.3 Zowie Customer Service Automation Software Revenue, Gross Margin and Market Share (2019-2024)
11.17.4 Zowie Main Business Overview
11.17.5 Zowie Latest Developments
11.18 Forethought
11.18.1 Forethought Company Information
11.18.2 Forethought Customer Service Automation Software Product Offered
11.18.3 Forethought Customer Service Automation Software Revenue, Gross Margin and Market Share (2019-2024)
11.18.4 Forethought Main Business Overview
11.18.5 Forethought Latest Developments
11.19 Talkdesk
11.19.1 Talkdesk Company Information
11.19.2 Talkdesk Customer Service Automation Software Product Offered
11.19.3 Talkdesk Customer Service Automation Software Revenue, Gross Margin and Market Share (2019-2024)
11.19.4 Talkdesk Main Business Overview
11.19.5 Talkdesk Latest Developments
11.20 Siena AI
11.20.1 Siena AI Company Information
11.20.2 Siena AI Customer Service Automation Software Product Offered
11.20.3 Siena AI Customer Service Automation Software Revenue, Gross Margin and Market Share (2019-2024)
11.20.4 Siena AI Main Business Overview
11.20.5 Siena AI Latest Developments
11.21 Yoizen
11.21.1 Yoizen Company Information
11.21.2 Yoizen Customer Service Automation Software Product Offered
11.21.3 Yoizen Customer Service Automation Software Revenue, Gross Margin and Market Share (2019-2024)
11.21.4 Yoizen Main Business Overview
11.21.5 Yoizen Latest Developments
11.22 Trengo
11.22.1 Trengo Company Information
11.22.2 Trengo Customer Service Automation Software Product Offered
11.22.3 Trengo Customer Service Automation Software Revenue, Gross Margin and

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Market Share (2019-2024)
11.22.4 Trengo Main Business Overview
11.22.5 Trengo Latest Developments
11.23 LivePerson
11.23.1 LivePerson Company Information
11.23.2 LivePerson Customer Service Automation Software Product Offered
11.23.3 LivePerson Customer Service Automation Software Revenue, Gross Margin and Market Share (2019-2024)
11.23.4 LivePerson Main Business Overview
11.23.5 LivePerson Latest Developments
11.24 ServiceNow
11.24.1 ServiceNow Company Information
11.24.2 ServiceNow Customer Service Automation Software Product Offered
11.24.3 ServiceNow Customer Service Automation Software Revenue, Gross Margin and Market Share (2019-2024)
11.24.4 ServiceNow Main Business Overview
11.24.5 ServiceNow Latest Developments

12 RESEARCH FINDINGS AND CONCLUSION

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List Of Tables

LIST OF TABLES

Table 1. Customer Service Automation Software Market Size CAGR by Region (2019 VS 2023 VS 2030) & ($ millions)
Table 2. Customer Service Automation Software Annual Sales CAGR by Country/Region (2019, 2023 & 2030) & ($ millions)
Table 3. Major Players of Cloud-based
Table 4. Major Players of On-premise
Table 5. Customer Service Automation Software Market Size CAGR by Type (2019 VS 2023 VS 2030) & ($ millions)
Table 6. Global Customer Service Automation Software Market Size by Type (2019-2024) & ($ millions)
Table 7. Global Customer Service Automation Software Market Size Market Share by Type (2019-2024)
Table 8. Customer Service Automation Software Market Size CAGR by Application (2019 VS 2023 VS 2030) & ($ millions)
Table 9. Global Customer Service Automation Software Market Size by Application (2019-2024) & ($ millions)
Table 10. Global Customer Service Automation Software Market Size Market Share by Application (2019-2024)
Table 11. Global Customer Service Automation Software Revenue by Player (2019-2024) & ($ millions)
Table 12. Global Customer Service Automation Software Revenue Market Share by Player (2019-2024)
Table 13. Customer Service Automation Software Key Players Head office and Products Offered
Table 14. Customer Service Automation Software Concentration Ratio (CR3, CR5 and CR10) & (2022-2024)
Table 15. New Products and Potential Entrants
Table 16. Mergers & Acquisitions, Expansion
Table 17. Global Customer Service Automation Software Market Size by Region (2019-2024) & ($ millions)
Table 18. Global Customer Service Automation Software Market Size Market Share by Region (2019-2024)
Table 19. Global Customer Service Automation Software Revenue by Country/Region (2019-2024) & ($ millions)
Table 20. Global Customer Service Automation Software Revenue Market Share by

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Country/Region (2019-2024)
Table 21. Americas Customer Service Automation Software Market Size by Country (2019-2024) & ($ millions)
Table 22. Americas Customer Service Automation Software Market Size Market Share by Country (2019-2024)
Table 23. Americas Customer Service Automation Software Market Size by Type (2019-2024) & ($ millions)
Table 24. Americas Customer Service Automation Software Market Size Market Share by Type (2019-2024)
Table 25. Americas Customer Service Automation Software Market Size by Application (2019-2024) & ($ millions)
Table 26. Americas Customer Service Automation Software Market Size Market Share by Application (2019-2024)
Table 27. APAC Customer Service Automation Software Market Size by Region (2019-2024) & ($ millions)
Table 28. APAC Customer Service Automation Software Market Size Market Share by Region (2019-2024)
Table 29. APAC Customer Service Automation Software Market Size by Type (2019-2024) & ($ millions)
Table 30. APAC Customer Service Automation Software Market Size by Application (2019-2024) & ($ millions)
Table 31. Europe Customer Service Automation Software Market Size by Country (2019-2024) & ($ millions)
Table 32. Europe Customer Service Automation Software Market Size Market Share by Country (2019-2024)
Table 33. Europe Customer Service Automation Software Market Size by Type (2019-2024) & ($ millions)
Table 34. Europe Customer Service Automation Software Market Size by Application (2019-2024) & ($ millions)
Table 35. Middle East & Africa Customer Service Automation Software Market Size by Region (2019-2024) & ($ millions)
Table 36. Middle East & Africa Customer Service Automation Software Market Size by Type (2019-2024) & ($ millions)
Table 37. Middle East & Africa Customer Service Automation Software Market Size by Application (2019-2024) & ($ millions)
Table 38. Key Market Drivers & Growth Opportunities of Customer Service Automation Software
Table 39. Key Market Challenges & Risks of Customer Service Automation Software
Table 40. Key Industry Trends of Customer Service Automation Software

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Table 41. Global Customer Service Automation Software Market Size Forecast by Region (2025-2030) & ($ millions)
Table 42. Global Customer Service Automation Software Market Size Market Share Forecast by Region (2025-2030)
Table 43. Global Customer Service Automation Software Market Size Forecast by Type (2025-2030) & ($ millions)
Table 44. Global Customer Service Automation Software Market Size Forecast by Application (2025-2030) & ($ millions)
Table 45. Salesforce Details, Company Type, Customer Service Automation Software Area Served and Its Competitors
Table 46. Salesforce Customer Service Automation Software Product Offered
Table 47. Salesforce Customer Service Automation Software Revenue ($ million), Gross Margin and Market Share (2019-2024)
Table 48. Salesforce Main Business
Table 49. Salesforce Latest Developments
Table 50. Intercom Details, Company Type, Customer Service Automation Software Area Served and Its Competitors
Table 51. Intercom Customer Service Automation Software Product Offered
Table 52. Intercom Customer Service Automation Software Revenue ($ million), Gross Margin and Market Share (2019-2024)
Table 53. Intercom Main Business
Table 54. Intercom Latest Developments
Table 55. Gleen Details, Company Type, Customer Service Automation Software Area Served and Its Competitors
Table 56. Gleen Customer Service Automation Software Product Offered
Table 57. Gleen Customer Service Automation Software Revenue ($ million), Gross Margin and Market Share (2019-2024)
Table 58. Gleen Main Business
Table 59. Gleen Latest Developments
Table 60. Gladly Details, Company Type, Customer Service Automation Software Area Served and Its Competitors
Table 61. Gladly Customer Service Automation Software Product Offered
Table 62. Gladly Customer Service Automation Software Revenue ($ million), Gross Margin and Market Share (2019-2024)
Table 63. Gladly Main Business
Table 64. Gladly Latest Developments
Table 65. Smartsupp Details, Company Type, Customer Service Automation Software Area Served and Its Competitors
Table 66. Smartsupp Customer Service Automation Software Product Offered

+44 20 8123 2220
info@marketpublishers.com

Table 67. Smartsupp Customer Service Automation Software Revenue ($ million), Gross Margin and Market Share (2019-2024)
Table 68. Smartsupp Main Business
Table 69. Smartsupp Latest Developments
Table 70. Five9 Details, Company Type, Customer Service Automation Software Area Served and Its Competitors
Table 71. Five9 Customer Service Automation Software Product Offered
Table 72. Five9 Customer Service Automation Software Revenue ($ million), Gross Margin and Market Share (2019-2024)
Table 73. Five9 Main Business
Table 74. Five9 Latest Developments
Table 75. Genesys Details, Company Type, Customer Service Automation Software Area Served and Its Competitors
Table 76. Genesys Customer Service Automation Software Product Offered
Table 77. Genesys Customer Service Automation Software Revenue ($ million), Gross Margin and Market Share (2019-2024)
Table 78. Genesys Main Business
Table 79. Genesys Latest Developments
Table 80. Twixor Details, Company Type, Customer Service Automation Software Area Served and Its Competitors
Table 81. Twixor Customer Service Automation Software Product Offered
Table 82. Twixor Customer Service Automation Software Revenue ($ million), Gross Margin and Market Share (2019-2024)
Table 83. Twixor Main Business
Table 84. Twixor Latest Developments
Table 85. Ultimate Details, Company Type, Customer Service Automation Software Area Served and Its Competitors
Table 86. Ultimate Customer Service Automation Software Product Offered
Table 87. Ultimate Customer Service Automation Software Revenue ($ million), Gross Margin and Market Share (2019-2024)
Table 88. Ultimate Main Business
Table 89. Ultimate Latest Developments
Table 90. Ozonetel Details, Company Type, Customer Service Automation Software Area Served and Its Competitors
Table 91. Ozonetel Customer Service Automation Software Product Offered
Table 92. Ozonetel Customer Service Automation Software Revenue ($ million), Gross Margin and Market Share (2019-2024)
Table 93. Ozonetel Main Business
Table 94. Ozonetel Latest Developments

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Table 95. Drift Details, Company Type, Customer Service Automation Software Area Served and Its Competitors
Table 96. Drift Customer Service Automation Software Product Offered
Table 97. Drift Customer Service Automation Software Revenue ($ million), Gross Margin and Market Share (2019-2024)
Table 98. Drift Main Business
Table 99. Drift Latest Developments
Table 100. Google Details, Company Type, Customer Service Automation Software Area Served and Its Competitors
Table 101. Google Customer Service Automation Software Product Offered
Table 102. Google Customer Service Automation Software Revenue ($ million), Gross Margin and Market Share (2019-2024)
Table 103. Google Main Business
Table 104. Google Latest Developments
Table 105. Replicant Details, Company Type, Customer Service Automation Software Area Served and Its Competitors
Table 106. Replicant Customer Service Automation Software Product Offered
Table 107. Replicant Customer Service Automation Software Revenue ($ million), Gross Margin and Market Share (2019-2024)
Table 108. Replicant Main Business
Table 109. Replicant Latest Developments
Table 110. yellow.ai Details, Company Type, Customer Service Automation Software Area Served and Its Competitors
Table 111. yellow.ai Customer Service Automation Software Product Offered
Table 112. yellow.ai Customer Service Automation Software Revenue ($ million), Gross Margin and Market Share (2019-2024)
Table 113. yellow.ai Main Business
Table 114. yellow.ai Latest Developments
Table 115. Ada Details, Company Type, Customer Service Automation Software Area Served and Its Competitors
Table 116. Ada Customer Service Automation Software Product Offered
Table 117. Ada Customer Service Automation Software Revenue ($ million), Gross Margin and Market Share (2019-2024)
Table 118. Ada Main Business
Table 119. Ada Latest Developments
Table 120. Aisera Details, Company Type, Customer Service Automation Software Area Served and Its Competitors
Table 121. Aisera Customer Service Automation Software Product Offered
Table 122. Aisera Customer Service Automation Software Revenue ($ million), Gross

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Margin and Market Share (2019-2024)
Table 123. Aisera Main Business
Table 124. Aisera Latest Developments
Table 125. Zowie Details, Company Type, Customer Service Automation Software Area Served and Its Competitors
Table 126. Zowie Customer Service Automation Software Product Offered
Table 127. Zowie Customer Service Automation Software Revenue ($ million), Gross Margin and Market Share (2019-2024)
Table 128. Zowie Main Business
Table 129. Zowie Latest Developments
Table 130. Forethought Details, Company Type, Customer Service Automation Software Area Served and Its Competitors
Table 131. Forethought Customer Service Automation Software Product Offered
Table 132. Forethought Customer Service Automation Software Revenue ($ million), Gross Margin and Market Share (2019-2024)
Table 133. Forethought Main Business
Table 134. Forethought Latest Developments
Table 135. Talkdesk Details, Company Type, Customer Service Automation Software Area Served and Its Competitors
Table 136. Talkdesk Customer Service Automation Software Product Offered
Table 137. Talkdesk Customer Service Automation Software Revenue ($ million), Gross Margin and Market Share (2019-2024)
Table 138. Talkdesk Main Business
Table 139. Talkdesk Latest Developments
Table 140. Siena AI Details, Company Type, Customer Service Automation Software Area Served and Its Competitors
Table 141. Siena AI Customer Service Automation Software Product Offered
Table 142. Siena AI Customer Service Automation Software Revenue ($ million), Gross Margin and Market Share (2019-2024)
Table 143. Siena AI Main Business
Table 144. Siena AI Latest Developments
Table 145. Yoizen Details, Company Type, Customer Service Automation Software Area Served and Its Competitors
Table 146. Yoizen Customer Service Automation Software Product Offered
Table 147. Yoizen Customer Service Automation Software Revenue ($ million), Gross Margin and Market Share (2019-2024)
Table 148. Yoizen Main Business
Table 149. Yoizen Latest Developments
Table 150. Trengo Details, Company Type, Customer Service Automation Software

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Area Served and Its Competitors
Table 151. Trengo Customer Service Automation Software Product Offered
Table 152. Trengo Customer Service Automation Software Revenue ($ million), Gross Margin and Market Share (2019-2024)
Table 153. Trengo Main Business
Table 154. Trengo Latest Developments
Table 155. LivePerson Details, Company Type, Customer Service Automation Software Area Served and Its Competitors
Table 156. LivePerson Customer Service Automation Software Product Offered
Table 157. LivePerson Customer Service Automation Software Revenue ($ million), Gross Margin and Market Share (2019-2024)
Table 158. LivePerson Main Business
Table 159. LivePerson Latest Developments
Table 160. ServiceNow Details, Company Type, Customer Service Automation Software Area Served and Its Competitors
Table 161. ServiceNow Customer Service Automation Software Product Offered
Table 162. ServiceNow Customer Service Automation Software Revenue ($ million), Gross Margin and Market Share (2019-2024)
Table 163. ServiceNow Main Business
Table 164. ServiceNow Latest Developments

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List Of Figures

LIST OF FIGURES

Figure 1. Customer Service Automation Software Report Years Considered
Figure 2. Research Objectives
Figure 3. Research Methodology
Figure 4. Research Process and Data Source
Figure 5. Global Customer Service Automation Software Market Size Growth Rate 2019-2030 ($ millions)
Figure 6. Customer Service Automation Software Sales by Geographic Region (2019, 2023 & 2030) & ($ millions)
Figure 7. Customer Service Automation Software Sales Market Share by Country/Region (2023)
Figure 8. Customer Service Automation Software Sales Market Share by Country/Region (2019, 2023 & 2030)
Figure 9. Global Customer Service Automation Software Market Size Market Share by Type in 2023
Figure 10. Customer Service Automation Software in Large Enterprises
Figure 11. Global Customer Service Automation Software Market: Large Enterprises (2019-2024) & ($ millions)
Figure 12. Customer Service Automation Software in SMEs
Figure 13. Global Customer Service Automation Software Market: SMEs (2019-2024) & ($ millions)
Figure 14. Global Customer Service Automation Software Market Size Market Share by Application in 2023
Figure 15. Global Customer Service Automation Software Revenue Market Share by Player in 2023
Figure 16. Global Customer Service Automation Software Market Size Market Share by Region (2019-2024)
Figure 17. Americas Customer Service Automation Software Market Size 2019-2024 ($ millions)
Figure 18. APAC Customer Service Automation Software Market Size 2019-2024 ($ millions)
Figure 19. Europe Customer Service Automation Software Market Size 2019-2024 ($ millions)
Figure 20. Middle East & Africa Customer Service Automation Software Market Size 2019-2024 ($ millions)
Figure 21. Americas Customer Service Automation Software Value Market Share by

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Country in 2023
Figure 22. United States Customer Service Automation Software Market Size Growth 2019-2024 ($ millions)
Figure 23. Canada Customer Service Automation Software Market Size Growth 2019-2024 ($ millions)
Figure 24. Mexico Customer Service Automation Software Market Size Growth 2019-2024 ($ millions)
Figure 25. Brazil Customer Service Automation Software Market Size Growth 2019-2024 ($ millions)
Figure 26. APAC Customer Service Automation Software Market Size Market Share by Region in 2023
Figure 27. APAC Customer Service Automation Software Market Size Market Share by Type (2019-2024)
Figure 28. APAC Customer Service Automation Software Market Size Market Share by Application (2019-2024)
Figure 29. China Customer Service Automation Software Market Size Growth 2019-2024 ($ millions)
Figure 30. Japan Customer Service Automation Software Market Size Growth 2019-2024 ($ millions)
Figure 31. South Korea Customer Service Automation Software Market Size Growth 2019-2024 ($ millions)
Figure 32. Southeast Asia Customer Service Automation Software Market Size Growth 2019-2024 ($ millions)
Figure 33. India Customer Service Automation Software Market Size Growth 2019-2024 ($ millions)
Figure 34. Australia Customer Service Automation Software Market Size Growth 2019-2024 ($ millions)
Figure 35. Europe Customer Service Automation Software Market Size Market Share by Country in 2023
Figure 36. Europe Customer Service Automation Software Market Size Market Share by Type (2019-2024)
Figure 37. Europe Customer Service Automation Software Market Size Market Share by Application (2019-2024)
Figure 38. Germany Customer Service Automation Software Market Size Growth 2019-2024 ($ millions)
Figure 39. France Customer Service Automation Software Market Size Growth 2019-2024 ($ millions)
Figure 40. UK Customer Service Automation Software Market Size Growth 2019-2024 ($ millions)

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Figure 41. Italy Customer Service Automation Software Market Size Growth 2019-2024 ($ millions)
Figure 42. Russia Customer Service Automation Software Market Size Growth 2019-2024 ($ millions)
Figure 43. Middle East & Africa Customer Service Automation Software Market Size Market Share by Region (2019-2024)
Figure 44. Middle East & Africa Customer Service Automation Software Market Size Market Share by Type (2019-2024)
Figure 45. Middle East & Africa Customer Service Automation Software Market Size Market Share by Application (2019-2024)
Figure 46. Egypt Customer Service Automation Software Market Size Growth 2019-2024 ($ millions)
Figure 47. South Africa Customer Service Automation Software Market Size Growth 2019-2024 ($ millions)
Figure 48. Israel Customer Service Automation Software Market Size Growth 2019-2024 ($ millions)
Figure 49. Turkey Customer Service Automation Software Market Size Growth 2019-2024 ($ millions)
Figure 50. GCC Countries Customer Service Automation Software Market Size Growth 2019-2024 ($ millions)
Figure 51. Americas Customer Service Automation Software Market Size 2025-2030 ($ millions)
Figure 52. APAC Customer Service Automation Software Market Size 2025-2030 ($ millions)
Figure 53. Europe Customer Service Automation Software Market Size 2025-2030 ($ millions)
Figure 54. Middle East & Africa Customer Service Automation Software Market Size 2025-2030 ($ millions)
Figure 55. United States Customer Service Automation Software Market Size 2025-2030 ($ millions)
Figure 56. Canada Customer Service Automation Software Market Size 2025-2030 ($ millions)
Figure 57. Mexico Customer Service Automation Software Market Size 2025-2030 ($ millions)
Figure 58. Brazil Customer Service Automation Software Market Size 2025-2030 ($ millions)
Figure 59. China Customer Service Automation Software Market Size 2025-2030 ($ millions)
Figure 60. Japan Customer Service Automation Software Market Size 2025-2030 ($

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millions)
Figure 61. Korea Customer Service Automation Software Market Size 2025-2030 ($ millions)
Figure 62. Southeast Asia Customer Service Automation Software Market Size 2025-2030 ($ millions)
Figure 63. India Customer Service Automation Software Market Size 2025-2030 ($ millions)
Figure 64. Australia Customer Service Automation Software Market Size 2025-2030 ($ millions)
Figure 65. Germany Customer Service Automation Software Market Size 2025-2030 ($ millions)
Figure 66. France Customer Service Automation Software Market Size 2025-2030 ($ millions)
Figure 67. UK Customer Service Automation Software Market Size 2025-2030 ($ millions)
Figure 68. Italy Customer Service Automation Software Market Size 2025-2030 ($ millions)
Figure 69. Russia Customer Service Automation Software Market Size 2025-2030 ($ millions)
Figure 70. Egypt Customer Service Automation Software Market Size 2025-2030 ($ millions)
Figure 71. South Africa Customer Service Automation Software Market Size 2025-2030 ($ millions)
Figure 72. Israel Customer Service Automation Software Market Size 2025-2030 ($ millions)
Figure 73. Turkey Customer Service Automation Software Market Size 2025-2030 ($ millions)
Figure 74. GCC Countries Customer Service Automation Software Market Size 2025-2030 ($ millions)
Figure 75. Global Customer Service Automation Software Market Size Market Share Forecast by Type (2025-2030)
Figure 76. Global Customer Service Automation Software Market Size Market Share Forecast by Application (2025-2030)

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