

Global Critical Event Management (CEM) Platforms Software Market Growth (Status and Outlook) 2026-2032

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Abstracts

The global Critical Event Management (CEM) Platforms Software market size is predicted to grow from US\$ 449 million in 2025 to US\$ 591 million in 2032; it is expected to grow at a CAGR of 4.1% from 2026 to 2032.

Critical event management (CEM) platforms enable businesses and government agencies to proactively prepare for, respond to, and recover from incidents that threaten people and assets. These solutions centralize business continuity, natural disaster response, crisis and emergency management, IT risk management, and mass alerting and notification functions in one system. They integrate with key workforce and communications systems to bolster incident response. With a CEM platform, businesses and government teams can create emergency response plans, establish task assignments, plan for "what if?" scenarios, and assess threats in real time to promote crisis prevention. By connecting with GIS tools and communication channels, users can track the locations of all threatened people and provide updates, receive geo-tagged media to monitor incidents on the field and communicate with public and private emergency response officials. After an event has been resolved, CEM platforms enable users to audit data and determine the efficiency of their response, allowing them to alter their response plan for future critical events.

Driven by the need for centralized management and rapid response across multiple system incident sources (IT, security, equipment, operations, etc.), enterprises are increasingly adopting solutions featuring cloud or hybrid deployments, unified alarms and work orders, automated workflows, and mobile on-site handling capabilities. Platforms emphasize unified event orchestration, prioritization strategies, root cause analysis, and real-time collaboration, gradually integrating intelligent functions such as

AI diagnostics, predictive alarms, and continuous improvement analysis to enhance fault repair timeliness and operational availability. Simultaneously, data interoperability, security compliance, scalability, and customized services have become key competitive factors for vendors, with the market moving towards vertical industry customization and end-to-end service-oriented architectures.

LPI (LP Information)' newest research report, the 'Critical Event Management (CEM) Platforms Software Industry Forecast' looks at past sales and reviews total world Critical Event Management (CEM) Platforms Software sales in 2025, providing a comprehensive analysis by region and market sector of projected Critical Event Management (CEM) Platforms Software sales for 2026 through 2032. With Critical Event Management (CEM) Platforms Software sales broken down by region, market sector and sub-sector, this report provides a detailed analysis in US\$ millions of the world Critical Event Management (CEM) Platforms Software industry.

This Insight Report provides a comprehensive analysis of the global Critical Event Management (CEM) Platforms Software landscape and highlights key trends related to product segmentation, company formation, revenue, and market share, latest development, and M&A activity. This report also analyses the strategies of leading global companies with a focus on Critical Event Management (CEM) Platforms Software portfolios and capabilities, market entry strategies, market positions, and geographic footprints, to better understand these firms' unique position in an accelerating global Critical Event Management (CEM) Platforms Software market.

This Insight Report evaluates the key market trends, drivers, and affecting factors shaping the global outlook for Critical Event Management (CEM) Platforms Software and breaks down the forecast by Type, by Application, geography, and market size to highlight emerging pockets of opportunity. With a transparent methodology based on hundreds of bottom-up qualitative and quantitative market inputs, this study forecast offers a highly nuanced view of the current state and future trajectory in the global Critical Event Management (CEM) Platforms Software.

This report presents a comprehensive overview, market shares, and growth opportunities of Critical Event Management (CEM) Platforms Software market by product type, application, key players and key regions and countries.

Segmentation by Type:

Cloud-based

On-premises

Segmentation by Functions:

Event Monitoring and Early Warning

Event Response and Coordination

Event Analysis and Decision Support

Time Recovery and Retrospective

Segmentation by User Roles:

Command Center

Frontline Execution

Regular User

Segmentation by Application:

Large Enterprises

SMEs

This report also splits the market by region:

Americas

United States

Canada

Mexico

Brazil

APAC

China

Japan

Korea

Southeast Asia

India

Australia

Europe

Germany

France

UK

Italy

Russia

Middle East & Africa

Egypt

South Africa

Israel

Turkey

GCC Countries

The below companies that are profiled have been selected based on inputs gathered from primary experts and analyzing the company's coverage, product portfolio, its market penetration.

Buffalo Computer Graphics

EcoOnline

Crises Control

Noggin

OnSolve

KONEXUS

Veoci

Regroup Mass Notification

Genetec

Juvare

BlackBerry

Zinc Systems

Emergency Reporting

Everbridge

DataTech911

H2CommandCentre

Haystax

Rave Mobile Safety

RAYVN

ReadyOp

Contents

1 SCOPE OF THE REPORT

- 1.1 Market Introduction
- 1.2 Years Considered
- 1.3 Research Objectives
- 1.4 Market Research Methodology
- 1.5 Research Process and Data Source
- 1.6 Economic Indicators
- 1.7 Currency Considered
- 1.8 Market Estimation Caveats

2 EXECUTIVE SUMMARY

2.1 World Market Overview

- 2.1.1 Global Critical Event Management (CEM) Platforms Software Market Size (2021-2032)
- 2.1.2 Critical Event Management (CEM) Platforms Software Market Size CAGR by Region (2021 VS 2025 VS 2032)
- 2.1.3 World Current & Future Analysis for Critical Event Management (CEM) Platforms Software by Country/Region (2021, 2025 & 2032)
- 2.2 Critical Event Management (CEM) Platforms Software Segment by Type
 - 2.2.1 Cloud-based
 - 2.2.2 On-premises
 - 2.2.3 Critical Event Management (CEM) Platforms Software Market Size by Type
 - 2.2.3.1 Critical Event Management (CEM) Platforms Software Market Size CAGR by Type (2021 VS 2025 VS 2032)
 - 2.2.3.2 Global Critical Event Management (CEM) Platforms Software Market Size Market Share by Type (2021-2026)
- 2.3 Critical Event Management (CEM) Platforms Software Segment by Functions
 - 2.3.1 Event Monitoring and Early Warning
 - 2.3.2 Event Response and Coordination
 - 2.3.3 Event Analysis and Decision Support
 - 2.3.4 Time Recovery and Retrospective
 - 2.3.5 Critical Event Management (CEM) Platforms Software Market Size by Functions
 - 2.3.5.1 Critical Event Management (CEM) Platforms Software Market Size CAGR by Functions (2021 VS 2025 VS 2032)
 - 2.3.5.2 Global Critical Event Management (CEM) Platforms Software Market Size

Market Share by Functions (2021-2026)

2.4 Critical Event Management (CEM) Platforms Software Segment by User Roles

2.4.1 Command Center

2.4.2 Frontline Execution

2.4.3 Regular User

2.4.4 Critical Event Management (CEM) Platforms Software Market Size by User Roles

2.4.4.1 Critical Event Management (CEM) Platforms Software Market Size CAGR by User Roles (2021 VS 2025 VS 2032)

2.4.4.2 Global Critical Event Management (CEM) Platforms Software Market Size Market Share by User Roles (2021-2026)

2.5 Critical Event Management (CEM) Platforms Software Segment by Application

2.5.1 Large Enterprises

2.5.2 SMEs

2.5.3 Critical Event Management (CEM) Platforms Software Market Size by Application

2.5.3.1 Critical Event Management (CEM) Platforms Software Market Size CAGR by Application (2021 VS 2025 VS 2032)

2.5.3.2 Global Critical Event Management (CEM) Platforms Software Market Size Market Share by Application (2021-2026)

3 CRITICAL EVENT MANAGEMENT (CEM) PLATFORMS SOFTWARE MARKET SIZE BY PLAYER

3.1 Critical Event Management (CEM) Platforms Software Market Size Market Share by Player

3.1.1 Global Critical Event Management (CEM) Platforms Software Revenue by Player (2021-2026)

3.1.2 Global Critical Event Management (CEM) Platforms Software Revenue Market Share by Player (2021-2026)

3.2 Global Critical Event Management (CEM) Platforms Software Key Players Head office and Products Offered

3.3 Market Concentration Rate Analysis

3.3.1 Competition Landscape Analysis

3.3.2 Concentration Ratio (CR3, CR5 and CR10) & (2024-2026)

3.4 New Products and Potential Entrants

3.5 Mergers & Acquisitions, Expansion

4 CRITICAL EVENT MANAGEMENT (CEM) PLATFORMS SOFTWARE BY REGION

4.1 Critical Event Management (CEM) Platforms Software Market Size by Region (2021-2026)

4.2 Global Critical Event Management (CEM) Platforms Software Annual Revenue by Country/Region (2021-2026)

4.3 Americas Critical Event Management (CEM) Platforms Software Market Size Growth (2021-2026)

4.4 APAC Critical Event Management (CEM) Platforms Software Market Size Growth (2021-2026)

4.5 Europe Critical Event Management (CEM) Platforms Software Market Size Growth (2021-2026)

4.6 Middle East & Africa Critical Event Management (CEM) Platforms Software Market Size Growth (2021-2026)

5 AMERICAS

5.1 Americas Critical Event Management (CEM) Platforms Software Market Size by Country (2021-2026)

5.2 Americas Critical Event Management (CEM) Platforms Software Market Size by Type (2021-2026)

5.3 Americas Critical Event Management (CEM) Platforms Software Market Size by Application (2021-2026)

5.4 United States

5.5 Canada

5.6 Mexico

5.7 Brazil

6 APAC

6.1 APAC Critical Event Management (CEM) Platforms Software Market Size by Region (2021-2026)

6.2 APAC Critical Event Management (CEM) Platforms Software Market Size by Type (2021-2026)

6.3 APAC Critical Event Management (CEM) Platforms Software Market Size by Application (2021-2026)

6.4 China

6.5 Japan

6.6 South Korea

6.7 Southeast Asia

6.8 India

6.9 Australia

7 EUROPE

7.1 Europe Critical Event Management (CEM) Platforms Software Market Size by Country (2021-2026)

7.2 Europe Critical Event Management (CEM) Platforms Software Market Size by Type (2021-2026)

7.3 Europe Critical Event Management (CEM) Platforms Software Market Size by Application (2021-2026)

7.4 Germany

7.5 France

7.6 UK

7.7 Italy

7.8 Russia

8 MIDDLE EAST & AFRICA

8.1 Middle East & Africa Critical Event Management (CEM) Platforms Software by Region (2021-2026)

8.2 Middle East & Africa Critical Event Management (CEM) Platforms Software Market Size by Type (2021-2026)

8.3 Middle East & Africa Critical Event Management (CEM) Platforms Software Market Size by Application (2021-2026)

8.4 Egypt

8.5 South Africa

8.6 Israel

8.7 Turkey

8.8 GCC Countries

9 MARKET DRIVERS, CHALLENGES AND TRENDS

9.1 Market Drivers & Growth Opportunities

9.2 Market Challenges & Risks

9.3 Industry Trends

10 GLOBAL CRITICAL EVENT MANAGEMENT (CEM) PLATFORMS SOFTWARE MARKET FORECAST

10.1 Global Critical Event Management (CEM) Platforms Software Forecast by Region (2027-2032)

10.1.1 Global Critical Event Management (CEM) Platforms Software Forecast by Region (2027-2032)

10.1.2 Americas Critical Event Management (CEM) Platforms Software Forecast

10.1.3 APAC Critical Event Management (CEM) Platforms Software Forecast

10.1.4 Europe Critical Event Management (CEM) Platforms Software Forecast

10.1.5 Middle East & Africa Critical Event Management (CEM) Platforms Software Forecast

10.2 Americas Critical Event Management (CEM) Platforms Software Forecast by Country (2027-2032)

10.2.1 United States Market Critical Event Management (CEM) Platforms Software Forecast

10.2.2 Canada Market Critical Event Management (CEM) Platforms Software Forecast

10.2.3 Mexico Market Critical Event Management (CEM) Platforms Software Forecast

10.2.4 Brazil Market Critical Event Management (CEM) Platforms Software Forecast

10.3 APAC Critical Event Management (CEM) Platforms Software Forecast by Region (2027-2032)

10.3.1 China Critical Event Management (CEM) Platforms Software Market Forecast

10.3.2 Japan Market Critical Event Management (CEM) Platforms Software Forecast

10.3.3 Korea Market Critical Event Management (CEM) Platforms Software Forecast

10.3.4 Southeast Asia Market Critical Event Management (CEM) Platforms Software Forecast

10.3.5 India Market Critical Event Management (CEM) Platforms Software Forecast

10.3.6 Australia Market Critical Event Management (CEM) Platforms Software Forecast

10.4 Europe Critical Event Management (CEM) Platforms Software Forecast by Country (2027-2032)

10.4.1 Germany Market Critical Event Management (CEM) Platforms Software Forecast

10.4.2 France Market Critical Event Management (CEM) Platforms Software Forecast

10.4.3 UK Market Critical Event Management (CEM) Platforms Software Forecast

10.4.4 Italy Market Critical Event Management (CEM) Platforms Software Forecast

10.4.5 Russia Market Critical Event Management (CEM) Platforms Software Forecast

10.5 Middle East & Africa Critical Event Management (CEM) Platforms Software Forecast by Region (2027-2032)

10.5.1 Egypt Market Critical Event Management (CEM) Platforms Software Forecast

10.5.2 South Africa Market Critical Event Management (CEM) Platforms Software

Forecast

10.5.3 Israel Market Critical Event Management (CEM) Platforms Software Forecast

10.5.4 Turkey Market Critical Event Management (CEM) Platforms Software Forecast

10.6 Global Critical Event Management (CEM) Platforms Software Forecast by Type (2027-2032)

10.7 Global Critical Event Management (CEM) Platforms Software Forecast by Application (2027-2032)

10.7.1 GCC Countries Market Critical Event Management (CEM) Platforms Software Forecast

11 KEY PLAYERS ANALYSIS

11.1 Buffalo Computer Graphics

11.1.1 Buffalo Computer Graphics Company Information

11.1.2 Buffalo Computer Graphics Critical Event Management (CEM) Platforms Software Product Offered

11.1.3 Buffalo Computer Graphics Critical Event Management (CEM) Platforms Software Revenue, Gross Margin and Market Share (2021-2026)

11.1.4 Buffalo Computer Graphics Main Business Overview

11.1.5 Buffalo Computer Graphics Latest Developments

11.2 EcoOnline

11.2.1 EcoOnline Company Information

11.2.2 EcoOnline Critical Event Management (CEM) Platforms Software Product Offered

11.2.3 EcoOnline Critical Event Management (CEM) Platforms Software Revenue, Gross Margin and Market Share (2021-2026)

11.2.4 EcoOnline Main Business Overview

11.2.5 EcoOnline Latest Developments

11.3 Crises Control

11.3.1 Crises Control Company Information

11.3.2 Crises Control Critical Event Management (CEM) Platforms Software Product Offered

11.3.3 Crises Control Critical Event Management (CEM) Platforms Software Revenue, Gross Margin and Market Share (2021-2026)

11.3.4 Crises Control Main Business Overview

11.3.5 Crises Control Latest Developments

11.4 Noggin

11.4.1 Noggin Company Information

11.4.2 Noggin Critical Event Management (CEM) Platforms Software Product Offered

- 11.4.3 Noggin Critical Event Management (CEM) Platforms Software Revenue, Gross Margin and Market Share (2021-2026)
- 11.4.4 Noggin Main Business Overview
- 11.4.5 Noggin Latest Developments
- 11.5 OnSolve
 - 11.5.1 OnSolve Company Information
 - 11.5.2 OnSolve Critical Event Management (CEM) Platforms Software Product Offered
 - 11.5.3 OnSolve Critical Event Management (CEM) Platforms Software Revenue, Gross Margin and Market Share (2021-2026)
 - 11.5.4 OnSolve Main Business Overview
 - 11.5.5 OnSolve Latest Developments
- 11.6 KONEXUS
 - 11.6.1 KONEXUS Company Information
 - 11.6.2 KONEXUS Critical Event Management (CEM) Platforms Software Product Offered
 - 11.6.3 KONEXUS Critical Event Management (CEM) Platforms Software Revenue, Gross Margin and Market Share (2021-2026)
 - 11.6.4 KONEXUS Main Business Overview
 - 11.6.5 KONEXUS Latest Developments
- 11.7 Veoci
 - 11.7.1 Veoci Company Information
 - 11.7.2 Veoci Critical Event Management (CEM) Platforms Software Product Offered
 - 11.7.3 Veoci Critical Event Management (CEM) Platforms Software Revenue, Gross Margin and Market Share (2021-2026)
 - 11.7.4 Veoci Main Business Overview
 - 11.7.5 Veoci Latest Developments
- 11.8 Regroup Mass Notification
 - 11.8.1 Regroup Mass Notification Company Information
 - 11.8.2 Regroup Mass Notification Critical Event Management (CEM) Platforms Software Product Offered
 - 11.8.3 Regroup Mass Notification Critical Event Management (CEM) Platforms Software Revenue, Gross Margin and Market Share (2021-2026)
 - 11.8.4 Regroup Mass Notification Main Business Overview
 - 11.8.5 Regroup Mass Notification Latest Developments
- 11.9 Genetec
 - 11.9.1 Genetec Company Information
 - 11.9.2 Genetec Critical Event Management (CEM) Platforms Software Product Offered
 - 11.9.3 Genetec Critical Event Management (CEM) Platforms Software Revenue, Gross Margin and Market Share (2021-2026)

- 11.9.4 Genetec Main Business Overview
- 11.9.5 Genetec Latest Developments
- 11.10 Juvare
 - 11.10.1 Juvare Company Information
 - 11.10.2 Juvare Critical Event Management (CEM) Platforms Software Product Offered
 - 11.10.3 Juvare Critical Event Management (CEM) Platforms Software Revenue, Gross Margin and Market Share (2021-2026)
 - 11.10.4 Juvare Main Business Overview
 - 11.10.5 Juvare Latest Developments
- 11.11 BlackBerry
 - 11.11.1 BlackBerry Company Information
 - 11.11.2 BlackBerry Critical Event Management (CEM) Platforms Software Product Offered
 - 11.11.3 BlackBerry Critical Event Management (CEM) Platforms Software Revenue, Gross Margin and Market Share (2021-2026)
 - 11.11.4 BlackBerry Main Business Overview
 - 11.11.5 BlackBerry Latest Developments
- 11.12 Zinc Systems
 - 11.12.1 Zinc Systems Company Information
 - 11.12.2 Zinc Systems Critical Event Management (CEM) Platforms Software Product Offered
 - 11.12.3 Zinc Systems Critical Event Management (CEM) Platforms Software Revenue, Gross Margin and Market Share (2021-2026)
 - 11.12.4 Zinc Systems Main Business Overview
 - 11.12.5 Zinc Systems Latest Developments
- 11.13 Emergency Reporting
 - 11.13.1 Emergency Reporting Company Information
 - 11.13.2 Emergency Reporting Critical Event Management (CEM) Platforms Software Product Offered
 - 11.13.3 Emergency Reporting Critical Event Management (CEM) Platforms Software Revenue, Gross Margin and Market Share (2021-2026)
 - 11.13.4 Emergency Reporting Main Business Overview
 - 11.13.5 Emergency Reporting Latest Developments
- 11.14 Everbridge
 - 11.14.1 Everbridge Company Information
 - 11.14.2 Everbridge Critical Event Management (CEM) Platforms Software Product Offered
 - 11.14.3 Everbridge Critical Event Management (CEM) Platforms Software Revenue, Gross Margin and Market Share (2021-2026)

- 11.14.4 Everbridge Main Business Overview
- 11.14.5 Everbridge Latest Developments
- 11.15 DataTech911
 - 11.15.1 DataTech911 Company Information
 - 11.15.2 DataTech911 Critical Event Management (CEM) Platforms Software Product Offered
 - 11.15.3 DataTech911 Critical Event Management (CEM) Platforms Software Revenue, Gross Margin and Market Share (2021-2026)
 - 11.15.4 DataTech911 Main Business Overview
 - 11.15.5 DataTech911 Latest Developments
- 11.16 H2CommandCentre
 - 11.16.1 H2CommandCentre Company Information
 - 11.16.2 H2CommandCentre Critical Event Management (CEM) Platforms Software Product Offered
 - 11.16.3 H2CommandCentre Critical Event Management (CEM) Platforms Software Revenue, Gross Margin and Market Share (2021-2026)
 - 11.16.4 H2CommandCentre Main Business Overview
 - 11.16.5 H2CommandCentre Latest Developments
- 11.17 Haystax
 - 11.17.1 Haystax Company Information
 - 11.17.2 Haystax Critical Event Management (CEM) Platforms Software Product Offered
 - 11.17.3 Haystax Critical Event Management (CEM) Platforms Software Revenue, Gross Margin and Market Share (2021-2026)
 - 11.17.4 Haystax Main Business Overview
 - 11.17.5 Haystax Latest Developments
- 11.18 Rave Mobile Safety
 - 11.18.1 Rave Mobile Safety Company Information
 - 11.18.2 Rave Mobile Safety Critical Event Management (CEM) Platforms Software Product Offered
 - 11.18.3 Rave Mobile Safety Critical Event Management (CEM) Platforms Software Revenue, Gross Margin and Market Share (2021-2026)
 - 11.18.4 Rave Mobile Safety Main Business Overview
 - 11.18.5 Rave Mobile Safety Latest Developments
- 11.19 RAYVN
 - 11.19.1 RAYVN Company Information
 - 11.19.2 RAYVN Critical Event Management (CEM) Platforms Software Product Offered
 - 11.19.3 RAYVN Critical Event Management (CEM) Platforms Software Revenue,

Gross Margin and Market Share (2021-2026)

11.19.4 RAYVN Main Business Overview

11.19.5 RAYVN Latest Developments

11.20 ReadyOp

11.20.1 ReadyOp Company Information

11.20.2 ReadyOp Critical Event Management (CEM) Platforms Software Product
Offered

11.20.3 ReadyOp Critical Event Management (CEM) Platforms Software Revenue,
Gross Margin and Market Share (2021-2026)

11.20.4 ReadyOp Main Business Overview

11.20.5 ReadyOp Latest Developments

12 RESEARCH FINDINGS AND CONCLUSION

List Of Tables

LIST OF TABLES

Table 1. Critical Event Management (CEM) Platforms Software Market Size CAGR by Region (2021 VS 2025 VS 2032) & (\$ millions)

Table 2. Critical Event Management (CEM) Platforms Software Annual Sales CAGR by Country/Region (2021, 2025 & 2032) & (\$ millions)

Table 3. Major Players of Cloud-based

Table 4. Major Players of On-premises

Table 5. Critical Event Management (CEM) Platforms Software Market Size CAGR by Type (2021 VS 2025 VS 2032) & (\$ millions)

Table 6. Global Critical Event Management (CEM) Platforms Software Market Size by Type (2021-2026) & (\$ millions)

Table 7. Global Critical Event Management (CEM) Platforms Software Market Size Market Share by Type (2021-2026)

Table 8. Major Players of Event Monitoring and Early Warning

Table 9. Major Players of Event Response and Coordination

Table 10. Major Players of Event Analysis and Decision Support

Table 11. Major Players of Time Recovery and Retrospective

Table 12. Critical Event Management (CEM) Platforms Software Market Size CAGR by Functions (2021 VS 2025 VS 2032) & (\$ millions)

Table 13. Global Critical Event Management (CEM) Platforms Software Market Size by Functions (2021-2026) & (\$ millions)

Table 14. Global Critical Event Management (CEM) Platforms Software Market Size Market Share by Functions (2021-2026)

Table 15. Major Players of Command Center

Table 16. Major Players of Frontline Execution

Table 17. Major Players of Regular User

Table 18. Critical Event Management (CEM) Platforms Software Market Size CAGR by User Roles (2021 VS 2025 VS 2032) & (\$ millions)

Table 19. Global Critical Event Management (CEM) Platforms Software Market Size by User Roles (2021-2026) & (\$ millions)

Table 20. Global Critical Event Management (CEM) Platforms Software Market Size Market Share by User Roles (2021-2026)

Table 21. Critical Event Management (CEM) Platforms Software Market Size CAGR by Application (2021 VS 2025 VS 2032) & (\$ millions)

Table 22. Global Critical Event Management (CEM) Platforms Software Market Size by Application (2021-2026) & (\$ millions)

Table 23. Global Critical Event Management (CEM) Platforms Software Market Size Market Share by Application (2021-2026)

Table 24. Global Critical Event Management (CEM) Platforms Software Revenue by Player (2021-2026) & (\$ millions)

Table 25. Global Critical Event Management (CEM) Platforms Software Revenue Market Share by Player (2021-2026)

Table 26. Critical Event Management (CEM) Platforms Software Key Players Head office and Products Offered

Table 27. Critical Event Management (CEM) Platforms Software Concentration Ratio (CR3, CR5 and CR10) & (2024-2026)

Table 28. New Products and Potential Entrants

Table 29. Mergers & Acquisitions, Expansion

Table 30. Global Critical Event Management (CEM) Platforms Software Market Size by Region (2021-2026) & (\$ millions)

Table 31. Global Critical Event Management (CEM) Platforms Software Market Size Market Share by Region (2021-2026)

Table 32. Global Critical Event Management (CEM) Platforms Software Revenue by Country/Region (2021-2026) & (\$ millions)

Table 33. Global Critical Event Management (CEM) Platforms Software Revenue Market Share by Country/Region (2021-2026)

Table 34. Americas Critical Event Management (CEM) Platforms Software Market Size by Country (2021-2026) & (\$ millions)

Table 35. Americas Critical Event Management (CEM) Platforms Software Market Size Market Share by Country (2021-2026)

Table 36. Americas Critical Event Management (CEM) Platforms Software Market Size by Type (2021-2026) & (\$ millions)

Table 37. Americas Critical Event Management (CEM) Platforms Software Market Size Market Share by Type (2021-2026)

Table 38. Americas Critical Event Management (CEM) Platforms Software Market Size by Application (2021-2026) & (\$ millions)

Table 39. Americas Critical Event Management (CEM) Platforms Software Market Size Market Share by Application (2021-2026)

Table 40. APAC Critical Event Management (CEM) Platforms Software Market Size by Region (2021-2026) & (\$ millions)

Table 41. APAC Critical Event Management (CEM) Platforms Software Market Size Market Share by Region (2021-2026)

Table 42. APAC Critical Event Management (CEM) Platforms Software Market Size by Type (2021-2026) & (\$ millions)

Table 43. APAC Critical Event Management (CEM) Platforms Software Market Size by

Application (2021-2026) & (\$ millions)

Table 44. Europe Critical Event Management (CEM) Platforms Software Market Size by Country (2021-2026) & (\$ millions)

Table 45. Europe Critical Event Management (CEM) Platforms Software Market Size Market Share by Country (2021-2026)

Table 46. Europe Critical Event Management (CEM) Platforms Software Market Size by Type (2021-2026) & (\$ millions)

Table 47. Europe Critical Event Management (CEM) Platforms Software Market Size by Application (2021-2026) & (\$ millions)

Table 48. Middle East & Africa Critical Event Management (CEM) Platforms Software Market Size by Region (2021-2026) & (\$ millions)

Table 49. Middle East & Africa Critical Event Management (CEM) Platforms Software Market Size by Type (2021-2026) & (\$ millions)

Table 50. Middle East & Africa Critical Event Management (CEM) Platforms Software Market Size by Application (2021-2026) & (\$ millions)

Table 51. Key Market Drivers & Growth Opportunities of Critical Event Management (CEM) Platforms Software

Table 52. Key Market Challenges & Risks of Critical Event Management (CEM) Platforms Software

Table 53. Key Industry Trends of Critical Event Management (CEM) Platforms Software

Table 54. Global Critical Event Management (CEM) Platforms Software Market Size Forecast by Region (2027-2032) & (\$ millions)

Table 55. Global Critical Event Management (CEM) Platforms Software Market Size Market Share Forecast by Region (2027-2032)

Table 56. Global Critical Event Management (CEM) Platforms Software Market Size Forecast by Type (2027-2032) & (\$ millions)

Table 57. Global Critical Event Management (CEM) Platforms Software Market Size Forecast by Application (2027-2032) & (\$ millions)

Table 58. Buffalo Computer Graphics Details, Company Type, Critical Event Management (CEM) Platforms Software Area Served and Its Competitors

Table 59. Buffalo Computer Graphics Critical Event Management (CEM) Platforms Software Product Offered

Table 60. Buffalo Computer Graphics Critical Event Management (CEM) Platforms Software Revenue (\$ million), Gross Margin and Market Share (2021-2026)

Table 61. Buffalo Computer Graphics Main Business

Table 62. Buffalo Computer Graphics Latest Developments

Table 63. EcoOnline Details, Company Type, Critical Event Management (CEM) Platforms Software Area Served and Its Competitors

Table 64. EcoOnline Critical Event Management (CEM) Platforms Software Product

Offered

Table 65. EcoOnline Critical Event Management (CEM) Platforms Software Revenue (\$ million), Gross Margin and Market Share (2021-2026)

Table 66. EcoOnline Main Business

Table 67. EcoOnline Latest Developments

Table 68. Crises Control Details, Company Type, Critical Event Management (CEM) Platforms Software Area Served and Its Competitors

Table 69. Crises Control Critical Event Management (CEM) Platforms Software Product Offered

Table 70. Crises Control Critical Event Management (CEM) Platforms Software Revenue (\$ million), Gross Margin and Market Share (2021-2026)

Table 71. Crises Control Main Business

Table 72. Crises Control Latest Developments

Table 73. Noggin Details, Company Type, Critical Event Management (CEM) Platforms Software Area Served and Its Competitors

Table 74. Noggin Critical Event Management (CEM) Platforms Software Product Offered

Table 75. Noggin Critical Event Management (CEM) Platforms Software Revenue (\$ million), Gross Margin and Market Share (2021-2026)

Table 76. Noggin Main Business

Table 77. Noggin Latest Developments

Table 78. OnSolve Details, Company Type, Critical Event Management (CEM) Platforms Software Area Served and Its Competitors

Table 79. OnSolve Critical Event Management (CEM) Platforms Software Product Offered

Table 80. OnSolve Critical Event Management (CEM) Platforms Software Revenue (\$ million), Gross Margin and Market Share (2021-2026)

Table 81. OnSolve Main Business

Table 82. OnSolve Latest Developments

Table 83. KONEXUS Details, Company Type, Critical Event Management (CEM) Platforms Software Area Served and Its Competitors

Table 84. KONEXUS Critical Event Management (CEM) Platforms Software Product Offered

Table 85. KONEXUS Critical Event Management (CEM) Platforms Software Revenue (\$ million), Gross Margin and Market Share (2021-2026)

Table 86. KONEXUS Main Business

Table 87. KONEXUS Latest Developments

Table 88. Veoci Details, Company Type, Critical Event Management (CEM) Platforms Software Area Served and Its Competitors

Table 89. Veoci Critical Event Management (CEM) Platforms Software Product Offered
Table 90. Veoci Critical Event Management (CEM) Platforms Software Revenue (\$ million), Gross Margin and Market Share (2021-2026)
Table 91. Veoci Main Business
Table 92. Veoci Latest Developments
Table 93. Regroup Mass Notification Details, Company Type, Critical Event Management (CEM) Platforms Software Area Served and Its Competitors
Table 94. Regroup Mass Notification Critical Event Management (CEM) Platforms Software Product Offered
Table 95. Regroup Mass Notification Critical Event Management (CEM) Platforms Software Revenue (\$ million), Gross Margin and Market Share (2021-2026)
Table 96. Regroup Mass Notification Main Business
Table 97. Regroup Mass Notification Latest Developments
Table 98. Genetec Details, Company Type, Critical Event Management (CEM) Platforms Software Area Served and Its Competitors
Table 99. Genetec Critical Event Management (CEM) Platforms Software Product Offered
Table 100. Genetec Critical Event Management (CEM) Platforms Software Revenue (\$ million), Gross Margin and Market Share (2021-2026)
Table 101. Genetec Main Business
Table 102. Genetec Latest Developments
Table 103. Juvare Details, Company Type, Critical Event Management (CEM) Platforms Software Area Served and Its Competitors
Table 104. Juvare Critical Event Management (CEM) Platforms Software Product Offered
Table 105. Juvare Critical Event Management (CEM) Platforms Software Revenue (\$ million), Gross Margin and Market Share (2021-2026)
Table 106. Juvare Main Business
Table 107. Juvare Latest Developments
Table 108. BlackBerry Details, Company Type, Critical Event Management (CEM) Platforms Software Area Served and Its Competitors
Table 109. BlackBerry Critical Event Management (CEM) Platforms Software Product Offered
Table 110. BlackBerry Critical Event Management (CEM) Platforms Software Revenue (\$ million), Gross Margin and Market Share (2021-2026)
Table 111. BlackBerry Main Business
Table 112. BlackBerry Latest Developments
Table 113. Zinc Systems Details, Company Type, Critical Event Management (CEM) Platforms Software Area Served and Its Competitors

Table 114. Zinc Systems Critical Event Management (CEM) Platforms Software Product Offered

Table 115. Zinc Systems Critical Event Management (CEM) Platforms Software Revenue (\$ million), Gross Margin and Market Share (2021-2026)

Table 116. Zinc Systems Main Business

Table 117. Zinc Systems Latest Developments

Table 118. Emergency Reporting Details, Company Type, Critical Event Management (CEM) Platforms Software Area Served and Its Competitors

Table 119. Emergency Reporting Critical Event Management (CEM) Platforms Software Product Offered

Table 120. Emergency Reporting Critical Event Management (CEM) Platforms Software Revenue (\$ million), Gross Margin and Market Share (2021-2026)

Table 121. Emergency Reporting Main Business

Table 122. Emergency Reporting Latest Developments

Table 123. Everbridge Details, Company Type, Critical Event Management (CEM) Platforms Software Area Served and Its Competitors

Table 124. Everbridge Critical Event Management (CEM) Platforms Software Product Offered

Table 125. Everbridge Critical Event Management (CEM) Platforms Software Revenue (\$ million), Gross Margin and Market Share (2021-2026)

Table 126. Everbridge Main Business

Table 127. Everbridge Latest Developments

Table 128. DataTech911 Details, Company Type, Critical Event Management (CEM) Platforms Software Area Served and Its Competitors

Table 129. DataTech911 Critical Event Management (CEM) Platforms Software Product Offered

Table 130. DataTech911 Critical Event Management (CEM) Platforms Software Revenue (\$ million), Gross Margin and Market Share (2021-2026)

Table 131. DataTech911 Main Business

Table 132. DataTech911 Latest Developments

Table 133. H2CommandCentre Details, Company Type, Critical Event Management (CEM) Platforms Software Area Served and Its Competitors

Table 134. H2CommandCentre Critical Event Management (CEM) Platforms Software Product Offered

Table 135. H2CommandCentre Critical Event Management (CEM) Platforms Software Revenue (\$ million), Gross Margin and Market Share (2021-2026)

Table 136. H2CommandCentre Main Business

Table 137. H2CommandCentre Latest Developments

Table 138. Haystax Details, Company Type, Critical Event Management (CEM)

Platforms Software Area Served and Its Competitors

Table 139. Haystax Critical Event Management (CEM) Platforms Software Product Offered

Table 140. Haystax Critical Event Management (CEM) Platforms Software Revenue (\$ million), Gross Margin and Market Share (2021-2026)

Table 141. Haystax Main Business

Table 142. Haystax Latest Developments

Table 143. Rave Mobile Safety Details, Company Type, Critical Event Management (CEM) Platforms Software Area Served and Its Competitors

Table 144. Rave Mobile Safety Critical Event Management (CEM) Platforms Software Product Offered

Table 145. Rave Mobile Safety Critical Event Management (CEM) Platforms Software Revenue (\$ million), Gross Margin and Market Share (2021-2026)

Table 146. Rave Mobile Safety Main Business

Table 147. Rave Mobile Safety Latest Developments

Table 148. RAYVN Details, Company Type, Critical Event Management (CEM) Platforms Software Area Served and Its Competitors

Table 149. RAYVN Critical Event Management (CEM) Platforms Software Product Offered

Table 150. RAYVN Critical Event Management (CEM) Platforms Software Revenue (\$ million), Gross Margin and Market Share (2021-2026)

Table 151. RAYVN Main Business

Table 152. RAYVN Latest Developments

Table 153. ReadyOp Details, Company Type, Critical Event Management (CEM) Platforms Software Area Served and Its Competitors

Table 154. ReadyOp Critical Event Management (CEM) Platforms Software Product Offered

Table 155. ReadyOp Critical Event Management (CEM) Platforms Software Revenue (\$ million), Gross Margin and Market Share (2021-2026)

Table 156. ReadyOp Main Business

Table 157. ReadyOp Latest Developments

List Of Figures

LIST OF FIGURES

Figure 1. Critical Event Management (CEM) Platforms Software Report Years Considered

Figure 2. Research Objectives

Figure 3. Research Methodology

Figure 4. Research Process and Data Source

Figure 5. Global Critical Event Management (CEM) Platforms Software Market Size Growth Rate (2021-2032) (\$ millions)

Figure 6. Critical Event Management (CEM) Platforms Software Sales by Geographic Region (2021, 2025 & 2032) & (\$ millions)

Figure 7. Critical Event Management (CEM) Platforms Software Sales Market Share by Country/Region (2025)

Figure 8. Critical Event Management (CEM) Platforms Software Sales Market Share by Country/Region (2021, 2025 & 2032)

Figure 9. Global Critical Event Management (CEM) Platforms Software Market Size Market Share by Type in 2025

Figure 10. Global Critical Event Management (CEM) Platforms Software Market Size Market Share by Functions in 2025

Figure 11. Global Critical Event Management (CEM) Platforms Software Market Size Market Share by User Roles in 2025

Figure 12. Critical Event Management (CEM) Platforms Software in Large Enterprises

Figure 13. Global Critical Event Management (CEM) Platforms Software Market: Large Enterprises (2021-2026) & (\$ millions)

Figure 14. Critical Event Management (CEM) Platforms Software in SMEs

Figure 15. Global Critical Event Management (CEM) Platforms Software Market: SMEs (2021-2026) & (\$ millions)

Figure 16. Global Critical Event Management (CEM) Platforms Software Market Size Market Share by Application in 2025

Figure 17. Global Critical Event Management (CEM) Platforms Software Revenue Market Share by Player in 2025

Figure 18. Global Critical Event Management (CEM) Platforms Software Market Size Market Share by Region (2021-2026)

Figure 19. Americas Critical Event Management (CEM) Platforms Software Market Size 2021-2026 (\$ millions)

Figure 20. APAC Critical Event Management (CEM) Platforms Software Market Size 2021-2026 (\$ millions)

Figure 21. Europe Critical Event Management (CEM) Platforms Software Market Size 2021-2026 (\$ millions)

Figure 22. Middle East & Africa Critical Event Management (CEM) Platforms Software Market Size 2021-2026 (\$ millions)

Figure 23. Americas Critical Event Management (CEM) Platforms Software Value Market Share by Country in 2025

Figure 24. United States Critical Event Management (CEM) Platforms Software Market Size Growth 2021-2026 (\$ millions)

Figure 25. Canada Critical Event Management (CEM) Platforms Software Market Size Growth 2021-2026 (\$ millions)

Figure 26. Mexico Critical Event Management (CEM) Platforms Software Market Size Growth 2021-2026 (\$ millions)

Figure 27. Brazil Critical Event Management (CEM) Platforms Software Market Size Growth 2021-2026 (\$ millions)

Figure 28. APAC Critical Event Management (CEM) Platforms Software Market Size Market Share by Region in 2025

Figure 29. APAC Critical Event Management (CEM) Platforms Software Market Size Market Share by Type (2021-2026)

Figure 30. APAC Critical Event Management (CEM) Platforms Software Market Size Market Share by Application (2021-2026)

Figure 31. China Critical Event Management (CEM) Platforms Software Market Size Growth 2021-2026 (\$ millions)

Figure 32. Japan Critical Event Management (CEM) Platforms Software Market Size Growth 2021-2026 (\$ millions)

Figure 33. South Korea Critical Event Management (CEM) Platforms Software Market Size Growth 2021-2026 (\$ millions)

Figure 34. Southeast Asia Critical Event Management (CEM) Platforms Software Market Size Growth 2021-2026 (\$ millions)

Figure 35. India Critical Event Management (CEM) Platforms Software Market Size Growth 2021-2026 (\$ millions)

Figure 36. Australia Critical Event Management (CEM) Platforms Software Market Size Growth 2021-2026 (\$ millions)

Figure 37. Europe Critical Event Management (CEM) Platforms Software Market Size Market Share by Country in 2025

Figure 38. Europe Critical Event Management (CEM) Platforms Software Market Size Market Share by Type (2021-2026)

Figure 39. Europe Critical Event Management (CEM) Platforms Software Market Size Market Share by Application (2021-2026)

Figure 40. Germany Critical Event Management (CEM) Platforms Software Market Size

Growth 2021-2026 (\$ millions)

Figure 41. France Critical Event Management (CEM) Platforms Software Market Size

Growth 2021-2026 (\$ millions)

Figure 42. UK Critical Event Management (CEM) Platforms Software Market Size

Growth 2021-2026 (\$ millions)

Figure 43. Italy Critical Event Management (CEM) Platforms Software Market Size

Growth 2021-2026 (\$ millions)

Figure 44. Russia Critical Event Management (CEM) Platforms Software Market Size

Growth 2021-2026 (\$ millions)

Figure 45. Middle East & Africa Critical Event Management (CEM) Platforms Software Market Size Market Share by Region (2021-2026)

Figure 46. Middle East & Africa Critical Event Management (CEM) Platforms Software Market Size Market Share by Type (2021-2026)

Figure 47. Middle East & Africa Critical Event Management (CEM) Platforms Software Market Size Market Share by Application (2021-2026)

Figure 48. Egypt Critical Event Management (CEM) Platforms Software Market Size

Growth 2021-2026 (\$ millions)

Figure 49. South Africa Critical Event Management (CEM) Platforms Software Market Size Growth 2021-2026 (\$ millions)

Figure 50. Israel Critical Event Management (CEM) Platforms Software Market Size

Growth 2021-2026 (\$ millions)

Figure 51. Turkey Critical Event Management (CEM) Platforms Software Market Size

Growth 2021-2026 (\$ millions)

Figure 52. GCC Countries Critical Event Management (CEM) Platforms Software Market Size Growth 2021-2026 (\$ millions)

Figure 53. Americas Critical Event Management (CEM) Platforms Software Market Size 2027-2032 (\$ millions)

Figure 54. APAC Critical Event Management (CEM) Platforms Software Market Size 2027-2032 (\$ millions)

Figure 55. Europe Critical Event Management (CEM) Platforms Software Market Size 2027-2032 (\$ millions)

Figure 56. Middle East & Africa Critical Event Management (CEM) Platforms Software Market Size 2027-2032 (\$ millions)

Figure 57. United States Critical Event Management (CEM) Platforms Software Market Size 2027-2032 (\$ millions)

Figure 58. Canada Critical Event Management (CEM) Platforms Software Market Size 2027-2032 (\$ millions)

Figure 59. Mexico Critical Event Management (CEM) Platforms Software Market Size 2027-2032 (\$ millions)

Figure 60. Brazil Critical Event Management (CEM) Platforms Software Market Size 2027-2032 (\$ millions)

Figure 61. China Critical Event Management (CEM) Platforms Software Market Size 2027-2032 (\$ millions)

Figure 62. Japan Critical Event Management (CEM) Platforms Software Market Size 2027-2032 (\$ millions)

Figure 63. Korea Critical Event Management (CEM) Platforms Software Market Size 2027-2032 (\$ millions)

Figure 64. Southeast Asia Critical Event Management (CEM) Platforms Software Market Size 2027-2032 (\$ millions)

Figure 65. India Critical Event Management (CEM) Platforms Software Market Size 2027-2032 (\$ millions)

Figure 66. Australia Critical Event Management (CEM) Platforms Software Market Size 2027-2032 (\$ millions)

Figure 67. Germany Critical Event Management (CEM) Platforms Software Market Size 2027-2032 (\$ millions)

Figure 68. France Critical Event Management (CEM) Platforms Software Market Size 2027-2032 (\$ millions)

Figure 69. UK Critical Event Management (CEM) Platforms Software Market Size 2027-2032 (\$ millions)

Figure 70. Italy Critical Event Management (CEM) Platforms Software Market Size 2027-2032 (\$ millions)

Figure 71. Russia Critical Event Management (CEM) Platforms Software Market Size 2027-2032 (\$ millions)

Figure 72. Egypt Critical Event Management (CEM) Platforms Software Market Size 2027-2032 (\$ millions)

Figure 73. South Africa Critical Event Management (CEM) Platforms Software Market Size 2027-2032 (\$ millions)

Figure 74. Israel Critical Event Management (CEM) Platforms Software Market Size 2027-2032 (\$ millions)

Figure 75. Turkey Critical Event Management (CEM) Platforms Software Market Size 2027-2032 (\$ millions)

Figure 76. Global Critical Event Management (CEM) Platforms Software Market Size Market Share Forecast by Type (2027-2032)

Figure 77. Global Critical Event Management (CEM) Platforms Software Market Size Market Share Forecast by Application (2027-2032)

Figure 78. GCC Countries Critical Event Management (CEM) Platforms Software Market Size 2027-2032 (\$ millions)

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