

Global Conversation Intelligence Software Market Growth (Status and Outlook) 2023-2029

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Abstracts

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Conversation Intelligence platforms leverage artificial intelligence, primarily in the forms of machine learning and natural language processing, to extract data from business call recordings.

The call recordings are then pulled into the CI software platform which analyzes and transcribes the conversation. The software identifies who is speaking, when they speak, important keywords and phrases, and pauses in the conversation. All of this is then used to process additional data and determine action items.

LPI (LP Information)' newest research report, the "Conversation Intelligence Software Industry Forecast" looks at past sales and reviews total world Conversation Intelligence Software sales in 2022, providing a comprehensive analysis by region and market sector of projected Conversation Intelligence Software sales for 2023 through 2029. With Conversation Intelligence Software sales broken down by region, market sector and sub-sector, this report provides a detailed analysis in US\$ millions of the world Conversation Intelligence Software industry.

This Insight Report provides a comprehensive analysis of the global Conversation Intelligence Software landscape and highlights key trends related to product segmentation, company formation, revenue, and market share, latest development, and M&A activity. This report also analyzes the strategies of leading global companies with a focus on Conversation Intelligence Software portfolios and capabilities, market entry strategies, market positions, and geographic footprints, to better understand these firms' unique position in an accelerating global Conversation Intelligence Software

market.

This Insight Report evaluates the key market trends, drivers, and affecting factors shaping the global outlook for Conversation Intelligence Software and breaks down the forecast by type, by application, geography, and market size to highlight emerging pockets of opportunity. With a transparent methodology based on hundreds of bottom-up qualitative and quantitative market inputs, this study forecast offers a highly nuanced view of the current state and future trajectory in the global Conversation Intelligence Software.

The global Conversation Intelligence Software market size is projected to grow from US\$ 972 million in 2022 to US\$ 2229.8 million in 2029; it is expected to grow at a CAGR of 12.6% from 2023 to 2029.

The top 5 participants in the conversation intelligence platform market are going.io, Chorus. ai (AffectLayer), SalesLoft, CallRail, and Revenue.io, accounting for about 40% of the market share. North America is the largest market, with a share about 38%, followed by Asia Pacific and Europe with the share about 28% and 18%. At present, the intelligent dialogue analysis market mainly takes cloud based as the main product, accounting for about 75% of the market. Its main application areas are large enterprises, with a market share of about 60%.

This report presents a comprehensive overview, market shares, and growth opportunities of Conversation Intelligence Software market by product type, application, key players and key regions and countries.

Market Segmentation:

Segmentation by type

Cloud Based

Web Based

Segmentation by application

Large Enterprises

SMEs

This report also splits the market by region:

Americas

United States

Canada

Mexico

Brazil

APAC

China

Japan

Korea

Southeast Asia

India

Australia

Europe

Germany

France

UK

Italy

Russia

Middle East & Africa

Egypt

South Africa

Israel

Turkey

GCC Countries

The below companies that are profiled have been selected based on inputs gathered from primary experts and analyzing the company's coverage, product portfolio, its market penetration.

Gong.io

SalesLoft

Chorus.ai

ExecVision

CallRail

DialogTech

VoiceOps

People.ai

Kreato CRM

Tethr

Invoca

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