

Global Chatbot Software Market Growth (Status and Outlook) 2024-2030

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Abstracts

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Chatbot software is a computer program with conversational interface that allows it to hold conversations with human users via textual (and auditory in some advanced cases) methods. Typically, these programs can be set up as widgets on websites, messaging platforms, social media sites, and mobile apps.

Based on their complexity, chatbot software can be basic tools that offer responses based on pre-built scripts or more advanced solutions such as virtual assistants that perform transactions on the behalf of human users.

The global Chatbot Software market size is projected to grow from US\$ 1182.7 million in 2023 to US\$ 2122.6 million in 2030; it is expected to grow at a CAGR of 8.7% from 2024 to 2030.

LPI (LP Information)' newest research report, the "Chatbot Software Industry Forecast" looks at past sales and reviews total world Chatbot Software sales in 2023, providing a comprehensive analysis by region and market sector of projected Chatbot Software sales for 2024 through 2030. With Chatbot Software sales broken down by region, market sector and sub-sector, this report provides a detailed analysis in US\$ millions of the world Chatbot Software industry.

This Insight Report provides a comprehensive analysis of the global Chatbot Software landscape and highlights key trends related to product segmentation, company formation, revenue, and market share, latest development, and M&A activity. This report also analyzes the strategies of leading global companies with a focus on Chatbot

Software portfolios and capabilities, market entry strategies, market positions, and geographic footprints, to better understand these firms' unique position in an accelerating global Chatbot Software market.

This Insight Report evaluates the key market trends, drivers, and affecting factors shaping the global outlook for Chatbot Software and breaks down the forecast by Type, by Application, geography, and market size to highlight emerging pockets of opportunity. With a transparent methodology based on hundreds of bottom-up qualitative and quantitative market inputs, this study forecast offers a highly nuanced view of the current state and future trajectory in the global Chatbot Software.

Some of the future market trends of Chatbot Software are:

Increasing adoption of chatbots in various industries, such as retail, healthcare, banking, education, and travel, to enhance customer service, sales, marketing, and operations.

Growing integration of chatbots with voice assistants, such as Alexa, Siri, and Google Assistant, to enable voice-based interaction and provide a more natural and convenient user experience.

Developing more advanced and sophisticated chatbots that can understand complex and open-ended queries, handle multiple intents, and generate engaging and creative content.

Expanding the use of chatbots for social good, such as providing mental health support, raising awareness, and promoting social causes.

This report presents a comprehensive overview, market shares, and growth opportunities of Chatbot Software market by product type, application, key players and key regions and countries.

Segmentation by type

Cloud-based

On-premises

Segmentation by application

Large Enterprises

SMEs

This report also splits the market by region:

Americas

United States

Canada

Mexico

Brazil

APAC

China

Japan

Korea

Southeast Asia

India

Australia

Europe

Germany

France

UK

Italy

Russia

Middle East & Africa

Egypt

South Africa

Israel

Turkey

GCC Countries

The below companies that are profiled have been selected based on inputs gathered from primary experts and analyzing the company's coverage, product portfolio, its market penetration.

Pipedrive

ExecVision

Brazen

Drift

Rocket.Chat

SnapEngage

Comm100 Live Chat

LiveHelpNow

Freshchat

Customerly

True Lark

INSIDE

Conversational Cloud

Quiq Messaging

Kommunicate

Chatbot

Formilla.com

Smith.ai

Leadoo

Boost.AI

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