

Global AI Patient Engagement & Operations Software Market Growth (Status and Outlook) 2026-2032

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Abstracts

The global AI Patient Engagement & Operations Software market size is predicted to grow from US\$ 2069 million in 2025 to US\$ 3110 million in 2032; it is expected to grow at a CAGR of 6.4% from 2026 to 2032.

AI patient engagement & operations software uses artificial intelligence (AI) to improve patient communications while improving administrative and operational workflows across healthcare organizations. These solutions connect providers and patients while also automating operational capability through intelligent scheduling, intake automation, documentation support, and staff coordination. Many of these solutions automatically schedule waitlisted patients, identify the probability of a no-show, or optimize providers' schedules to reduce gaps and overbooking.

United States market for AI Patient Engagement & Operations Software is estimated to increase from US\$ million in 2025 to US\$ million by 2032, at a CAGR of % from 2026 through 2032.

China market for AI Patient Engagement & Operations Software is estimated to increase from US\$ million in 2025 to US\$ million by 2032, at a CAGR of % from 2026 through 2032.

Europe market for AI Patient Engagement & Operations Software is estimated to increase from US\$ million in 2025 to US\$ million by 2032, at a CAGR of % from 2026 through 2032.

Global key AI Patient Engagement & Operations Software players cover IntelliChart, EasyDocForms, Epic Systems, Nimblr.ai, Luma Health, etc. In terms of revenue, the

global two largest companies occupied for a share nearly % in 2025.

LPI (LP Information)' newest research report, the 'AI Patient Engagement & Operations Software Industry Forecast' looks at past sales and reviews total world AI Patient Engagement & Operations Software sales in 2025, providing a comprehensive analysis by region and market sector of projected AI Patient Engagement & Operations Software sales for 2026 through 2032. With AI Patient Engagement & Operations Software sales broken down by region, market sector and sub-sector, this report provides a detailed analysis in US\$ millions of the world AI Patient Engagement & Operations Software industry.

This Insight Report provides a comprehensive analysis of the global AI Patient Engagement & Operations Software landscape and highlights key trends related to product segmentation, company formation, revenue, and market share, latest development, and M&A activity. This report also analyses the strategies of leading global companies with a focus on AI Patient Engagement & Operations Software portfolios and capabilities, market entry strategies, market positions, and geographic footprints, to better understand these firms' unique position in an accelerating global AI Patient Engagement & Operations Software market.

This Insight Report evaluates the key market trends, drivers, and affecting factors shaping the global outlook for AI Patient Engagement & Operations Software and breaks down the forecast by Type, by Application, geography, and market size to highlight emerging pockets of opportunity. With a transparent methodology based on hundreds of bottom-up qualitative and quantitative market inputs, this study forecast offers a highly nuanced view of the current state and future trajectory in the global AI Patient Engagement & Operations Software.

This report presents a comprehensive overview, market shares, and growth opportunities of AI Patient Engagement & Operations Software market by product type, application, key players and key regions and countries.

Segmentation by Type:

Cloud-based

On-premise

Segmentation by Interactive Capabilities:

Basic Interactive Type

Multi-turn Dialogue Type

Multimodal Interactive Type

Segmentation by Data-Driven:

Data Collection and Integration

Data Analysis and Prediction

Others

Segmentation by Application:

Large Enterprises

SMEs

This report also splits the market by region:

Americas

United States

Canada

Mexico

Brazil

APAC

China

Japan

Korea

Southeast Asia

India

Australia

Europe

Germany

France

UK

Italy

Russia

Middle East & Africa

Egypt

South Africa

Israel

Turkey

GCC Countries

The below companies that are profiled have been selected based on inputs gathered from primary experts and analyzing the company's coverage, product portfolio, its

market penetration.

InteliChart

EasyDocForms

Epic Systems

Nimblr.ai

Luma Health

SPRY

Steer Health

Stride EMR

Actium Health

Affineon Health

Infinitus Systems

Alaffia Health

Arini

Artera

Assort Health

Calyxr

Clare&me

Innovaccer

Coverage Voice

Dezy It

DrMemo

Ellipsis Health

Pager

EzMedTech

Intelligence Factory

HealthTalk A.I.

Hello Patient

Hippocratic AI

Hypha Ecosystems

Hyro

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