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Global AI Operation and Maintenance Software Market Growth (Status and Outlook) 2026-2032

https://marketpublishers.com/r/GCB7DEBF5316EN.html
Date: October 2026
Pages: 143
Price: US$ 3,660.00 (Single User License)
ID: GCB7DEBF5316EN

Abstracts

The global AI Operation and Maintenance Software market size is predicted to grow from US$ 775 million in 2025 to US$ 1398 million in 2032; it is expected to grow at a CAGR of 8.7% from 2026 to 2032.

AI Operation and Maintenance software refers to a category of platforms that leverage artificial intelligence, big data analytics, machine learning, and automation technologies to perform intelligent monitoring, fault prediction, automated diagnosis, and operational optimization for IT infrastructure, industrial equipment, cloud environments, and business systems. By collecting operational data from servers, network devices, application systems, industrial equipment, and sensors—and combining this with AI algorithms—such software enables anomaly detection, fault prediction, root cause analysis, automated alerting, intelligent inspections, and automated remediation, thereby enhancing system stability and operational efficiency. Key functions include AI monitoring, predictive maintenance, AIOps, incident management, log analytics, performance optimization, intelligent ticketing, and O&M knowledge base management. Widely deployed across data centers, cloud platforms, telecommunications networks, industrial manufacturing, the energy sector, financial systems, and large-scale enterprise IT environments, AI O&M software serves as a crucial technological foundation for transforming traditional O&M models into automated, intelligent, and predictive operations.

The upstream segment of the AI ??operations and maintenance software industry chain primarily comprises suppliers of cloud computing infrastructure, servers and storage devices, network equipment, AI chips, data acquisition platforms, databases, middleware, and software development tools. Among these, computing infrastructure, data processing capabilities, and AI algorithm platforms serve as the core components

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underpinning intelligent O&M capabilities. The midstream segment consists mainly of AI O&M software developers that provide management platforms utilizing technologies such as machine learning, big data analytics, automated orchestration, and intelligent agents. Downstream clients include cloud service providers, data center operators, telecommunications companies, financial institutions, manufacturers, power and energy enterprises, and large corporate groups. Application scenarios encompass data center monitoring, cloud resource optimization, predictive maintenance for industrial equipment, network fault management, secure IT system operations, and business continuity assurance. As digital infrastructure scales up, AI O&M software will continue to evolve toward greater automation, intelligence, and unmanned operation.

The AI Operation and Maintenance Software sector is currently experiencing a phase of rapid growth, driven by the upgrading of enterprise digital infrastructure and the rising demand for intelligent O&M. Key opportunities lie in areas such as cloud-native O&M, AIOps platform development, AI-powered data center management, predictive maintenance for industrial equipment, edge computing O&M, and IT automation upgrades for large enterprises. As enterprise IT architectures evolve toward cloud, multi-cloud, and hybrid infrastructures, system complexity has increased, rendering traditional manual O&M methods inadequate for meeting demands regarding real-time monitoring, rapid fault response, and large-scale resource management. Core industry competitiveness is defined by capabilities in AI algorithms, data collection and analysis, fault prediction accuracy, automated execution, system compatibility, and accumulated industry-specific expertise. Platforms capable of intelligent alert noise reduction, automated root cause analysis, and automated fault remediation hold a distinct competitive advantage. Current industry pain points include complex O&M data sources, excessive alert volumes, low efficiency in fault localization, heavy reliance on manual expertise, difficulties in managing multi-cloud environments, and a scarcity of training data for AI models. To address these challenges, the industry is leveraging technologies such as machine learning, Large Language Models (LLMs), AI agents, digital twins, and automated orchestration to enhance O&M efficiency. Overall, AI-driven O&M software is evolving from traditional monitoring tools into intelligent, adaptive, and automated O&M platforms, poised for continued rapid growth across cloud computing, data centers, the Industrial Internet, telecommunications networks, and large-scale enterprise information systems.

LPI (LP Information)' newest research report, the “AI Operation and Maintenance Software Industry Forecast” looks at past sales and reviews total world AI Operation and Maintenance Software sales in 2025, providing a comprehensive analysis by region and market sector of projected AI Operation and Maintenance Software sales for 2026

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through 2032. With AI Operation and Maintenance Software sales broken down by region, market sector and sub-sector, this report provides a detailed analysis in US$ millions of the world AI Operation and Maintenance Software industry.

This Insight Report provides a comprehensive analysis of the global AI Operation and Maintenance Software landscape and highlights key trends related to product segmentation, company formation, revenue, and market share, latest development, and M&A activity. This report also analyses the strategies of leading global companies with a focus on AI Operation and Maintenance Software portfolios and capabilities, market entry strategies, market positions, and geographic footprints, to better understand these firms' unique position in an accelerating global AI Operation and Maintenance Software market.

This Insight Report evaluates the key market trends, drivers, and affecting factors shaping the global outlook for AI Operation and Maintenance Software and breaks down the forecast by Type, by Application, geography, and market size to highlight emerging pockets of opportunity. With a transparent methodology based on hundreds of bottom-up qualitative and quantitative market inputs, this study forecast offers a highly nuanced view of the current state and future trajectory in the global AI Operation and Maintenance Software.

This report presents a comprehensive overview, market shares, and growth opportunities of AI Operation and Maintenance Software market by product type, application, key players and key regions and countries.

Segmentation by Type:

On-Premise

Software-as-a-Service

Segmentation by Function:

AI Monitoring Software

Predictive Maintenance Software

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Automated Operations Software

AI Fault Diagnosis Software

Segmentation by Data Processing Volume:

Data Processing Volume < 100 GB/day

Data Processing Volume: 100 GB–10 TB/day

Data Processing Volume > 10 TB/day

Segmentation by Application:

Finance

E-Commerce

Manufacturing

Cloud Service Providers

Others

This report also splits the market by region:

Americas

United States

Canada

Mexico

Brazil

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- APAC
  - China
  - Japan
  - Korea
  - Southeast Asia
  - India
  - Australia
- Europe
  - Germany
  - France
  - UK
  - Italy
  - Russia
- Middle East & Africa
  - Egypt
  - South Africa
  - Israel
  - Turkey
  - GCC Countries

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The below companies that are profiled have been selected based on inputs gathered from primary experts and analyzing the company's coverage, product portfolio, its market penetration.

ABB

Anymaint

Dingo

Fiix

Fracttal

IBM

MaintenanceX

Maintwiz

Siemens

UpKeep

Augury

Tractian

iFactory

Schneider Electric

Hexagon

Hitachi

Fujitsu

INFORM Software

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remberg

aiomatic

Ting Yun

Huawei Cloud

Hydsoft

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