

Global AI Live Chat Software Market Growth (Status and Outlook) 2024-2030

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Abstracts

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AI Live Chat Software refers to a type of software that utilizes artificial intelligence (AI) technologies to facilitate real-time communication between users and businesses through chat interfaces. These platforms are often deployed on websites, mobile apps, or messaging platforms to provide immediate assistance, support, or information to users.

The global AI Live Chat Software market size is projected to grow from US\$ million in 2024 to US\$ million in 2030; it is expected to grow at a CAGR of % from 2024 to 2030.

LPI (LP Information)' newest research report, the "AI Live Chat Software Industry Forecast" looks at past sales and reviews total world AI Live Chat Software sales in 2022, providing a comprehensive analysis by region and market sector of projected AI Live Chat Software sales for 2023 through 2029. With AI Live Chat Software sales broken down by region, market sector and sub-sector, this report provides a detailed analysis in US\$ millions of the world AI Live Chat Software industry.

This Insight Report provides a comprehensive analysis of the global AI Live Chat Software landscape and highlights key trends related to product segmentation, company formation, revenue, and market share, latest development, and M&A activity. This report also analyses the strategies of leading global companies with a focus on AI Live Chat Software portfolios and capabilities, market entry strategies, market positions, and geographic footprints, to better understand these firms' unique position in an accelerating global AI Live Chat Software market.

This Insight Report evaluates the key market trends, drivers, and affecting factors shaping the global outlook for AI Live Chat Software and breaks down the forecast by Type, by Application, geography, and market size to highlight emerging pockets of opportunity. With a transparent methodology based on hundreds of bottom-up qualitative and quantitative market inputs, this study forecast offers a highly nuanced view of the current state and future trajectory in the global AI Live Chat Software.

China and the United States are two leaders in AI industry. On the AI 100 list (2022) released by CB Insights, the number of companies in the United States ranks first, with more than 70 companies, followed by the United Kingdom, with 8 companies on the list. China and Canada both holds 5 companies on the list. According to data from the China Academy of Information and Communications Technology, the scale of China's core artificial intelligence industry reached \$508 billion in 2022, a year-on-year increase of 18%. From 2013 to November 2022, the cumulative number of patent applications for artificial intelligence inventions in the world reached 729,000, and the cumulative number of applications in China reached 389,000, accounting for 53.4%. However, the Global Artificial Intelligence Innovation Index Report 2021 released by the China Institute of Scientific and Technological Information shows that the overall strength of the United States is still far ahead. The number of artificial intelligence companies in the United States is about 4,670, while China has only 880. China's data center is less than 1/151 of that of the United States.

This report presents a comprehensive overview, market shares, and growth opportunities of AI Live Chat Software market by product type, application, key players and key regions and countries.

Segmentation by Type:

On-Premise

Cloud-based

Segmentation by Application:

Commercial Customer Service

Educational Assistance

Medical Care

Media and Entertainment

Others

This report also splits the market by region:

Americas

United States

Canada

Mexico

Brazil

APAC

China

Japan

Korea

Southeast Asia

India

Australia

Europe

Germany

France

UK

Italy

Russia

Middle East & Africa

Egypt

South Africa

Israel

Turkey

GCC Countries

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Southeast Asia

India

Australia

Europe

Germany

France

UK

Italy

Russia

Middle East & Africa

Egypt

South Africa

Israel

Turkey

GCC Countries

The below companies that are profiled have been selected based on inputs gathered from primary experts and analyzing the company's coverage, product portfolio, its market penetration.

OpenAI

IBM

Microsoft

[24]7.ai

Apple

Google

Meta

BAAI

Baidu

Genesys

Chatfuel

Botsify

GoTo Technologies

eGain Corporation

Nuance Communications

Creative Virtual

Artificial Solutions

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