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Global AI in IT Service Management Market Growth (Status and Outlook) 2024-2030

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Abstracts

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AI in IT Service Management (ITSM) refers to the application of artificial intelligence (AI) technologies to streamline and improve various aspects of IT service delivery, support, and operations. AI-powered solutions in ITSM aim to automate routine tasks, enhance decision-making processes, and provide proactive support to improve efficiency and user satisfaction.

The global AI in IT Service Management market size is projected to grow from US$ million in 2024 to US$ million in 2030; it is expected to grow at a CAGR of %from 2024 to 2030.

LPI (LP Information)' newest research report, the “AI in IT Service Management Industry Forecast” looks at past sales and reviews total world AI in IT Service Management sales in 2022, providing a comprehensive analysis by region and market sector of projected AI in IT Service Management sales for 2023 through 2029. With AI in IT Service Management sales broken down by region, market sector and sub-sector, this report provides a detailed analysis in US$ millions of the world AI in IT Service Management industry.

This Insight Report provides a comprehensive analysis of the global AI in IT Service Management landscape and highlights key trends related to product segmentation, company formation, revenue, and market share, latest development, and M&A activity. This report also analyses the strategies of leading global companies with a focus on AI in IT Service Management portfolios and capabilities, market entry strategies, market positions, and geographic footprints, to better understand these firms’ unique position

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in an accelerating global AI in IT Service Management market.

This Insight Report evaluates the key market trends, drivers, and affecting factors shaping the global outlook for AI in IT Service Management and breaks down the forecast by Type, by Application, geography, and market size to highlight emerging pockets of opportunity. With a transparent methodology based on hundreds of bottom-up qualitative and quantitative market inputs, this study forecast offers a highly nuanced view of the current state and future trajectory in the global AI in IT Service Management.

United States market for AI in IT Service Management is estimated to increase from US$ million in 2023 to US$ million by 2030, at a CAGR of % from 2024 through 2030.

China market for AI in IT Service Management is estimated to increase from US$ million in 2023 to US$ million by 2030, at a CAGR of % from 2024 through 2030.

Europe market for AI in IT Service Management is estimated to increase from US$ million in 2023 to US$ million by 2030, at a CAGR of % from 2024 through 2030.

Global key AI in IT Service Management players cover ServiceNow, BMC Software, IBM, Micro Focus, Cherwell Software, etc. In terms of revenue, the global two largest companies occupied for a share nearly % in 2023.

This report presents a comprehensive overview, market shares, and growth opportunities of AI in IT Service Management market by product type, application, key players and key regions and countries.

Segmentation by Type:

Cloud-Based

On-Premises

Segmentation by Application:

SMEs

Large Enterprises

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This report also splits the market by region:

- Americas
  - United States
  - Canada
  - Mexico
  - Brazil
- APAC
  - China
  - Japan
  - Korea
  - Southeast Asia
  - India
  - Australia
- Europe
  - Germany
  - France
  - UK
  - Italy
  - Russia
- Middle East & Africa

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Egypt

South Africa

Israel

Turkey

GCC Countries

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China

Japan

Korea

Southeast Asia

India

Australia

Europe

Germany

France

UK

Italy

Russia

Middle East & Africa

Egypt

South Africa

Israel

Turkey

GCC Countries

The below companies that are profiled have been selected based on inputs gathered

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from primary experts and analyzing the company's coverage, product portfolio, its market penetration.

ServiceNow

BMC Software

IBM

Micro Focus

Cherwell Software

Freshworks

ManageEngine

Atlassian

SysAid

OpsRamp

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