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Global AI Agent Market Growth (Status and Outlook) 2026-2032

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Abstracts

The global AI Agent market size is predicted to grow from US$ 10338 million in 2025 to US$ 472934 million in 2032; it is expected to grow at a CAGR of 61.6% from 2026 to 2032.

An AI Agent is evolving from a conversational interface into a software-based execution unit capable of planning, coordinating and completing business tasks. Its core functionality includes goal interpretation, task decomposition, knowledge retrieval, tool use, memory management, environment interaction, result verification and human escalation. This scope differentiates AI Agents from foundation models, conventional chatbots and basic generative AI assistants that primarily create content or answer questions. A production-grade AI Agent may connect with three to twenty enterprise systems, execute five to fifty steps in a complex workflow and operate over timeframes ranging from seconds for routine actions to hours for research, software engineering or cross-system processes. Commercial deployment also requires identity management, least-privilege access, audit logs, execution budgets, exception handling and approval controls. The value chain spans foundation models and computing infrastructure, Agent frameworks and runtime platforms, data and knowledge systems, enterprise connectors, vertical applications, implementation and managed services. Revenue is generated through software subscriptions, usage-based fees, runtime consumption, enterprise licences, private deployment and professional services.

The competitive landscape combines large enterprise platforms, model-native companies and specialist Agent vendors. Microsoft generated approximately USD 1.84 billion in AI Agent revenue in 2025, equal to 17.44% of the global market. Google, ServiceNow, Anthropic and Alibaba accounted for 7.03%, 6.48%, 5.91% and 4.61%, respectively, taking the combined share of the five largest vendors to 41.46%. Microsoft

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benefits from the integration of Agent creation, Microsoft 365, enterprise identity, application connectors and Azure infrastructure. Google combines workspace access, cloud data services and an open developer ecosystem, while ServiceNow embeds AI Agents directly into IT service management, customer operations and employee workflows. Anthropic follows a model-native route centred on software development, computer use and complex reasoning tasks. Alibaba combines cloud infrastructure, DingTalk, commerce and enterprise services. SAP, Amazon Web Services, IBM, Baidu and OpenAI form the next group of leading participants, with differentiated positions in ERP, Agent runtime infrastructure, enterprise orchestration, search and knowledge services, and general-purpose task execution.

Regional demand reflects differences in software ecosystems, industrial structures and enterprise procurement behaviour. North America generated USD 4.28 billion in 2025, accounting for 40.50% of the global market, supported by a dense concentration of foundation model companies, hyperscale cloud platforms, enterprise software vendors and specialist start-ups. Asia-Pacific reached USD 3.64 billion and a 34.46% share, with China, Japan and South Korea advancing through cloud services, super-app ecosystems, manufacturing, telecommunications and local digital platforms. Europe represented 21.15% of global revenue, or USD 2.23 billion, with stronger emphasis on ERP, industrial operations, financial services, public-sector workflows and sovereign deployment. Latin America and the Middle East and Africa remain smaller markets, but financial services, customer operations, government digitalisation, energy and smart-city projects provide a long runway for adoption.

China has become a significant component of the global market. The thirteen leading Chinese vendors generated approximately USD 2.14 billion in AI Agent revenue in 2025, representing 20.29% of the global total. Alibaba, Baidu, ByteDance, Tencent and iFlytek were the leading domestic participants. The Chinese market is differentiated by the integration of AI Agents with cloud platforms, content ecosystems, e-commerce, workplace software, telecommunications networks and industry delivery capabilities. Alibaba and Baidu combine cloud and enterprise development platforms with commerce or search entry points; ByteDance and Tencent use content, communication and developer ecosystems; iFlytek, Huawei and telecom operators concentrate on education, healthcare, government, manufacturing and network operations. This structure gives Chinese vendors strong access to high-frequency use cases and large domestic distribution channels.

Application demand is broadening from general interaction to core operational workflows. Office and collaboration represented 14.27% of 2025 revenue, followed by

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software development at 13.80%, customer service at 12.97% and general-purpose Agents at 12.29%. Together, these four applications accounted for 53.33% of the market. Sales and marketing represented 9.18%, while data analytics and BI, IT operations and cybersecurity, and e-commerce and retail accounted for 7.33%, 6.77% and 6.75%, respectively. Finance, manufacturing, healthcare, education and legal services currently have smaller revenue shares, but their requirements for specialised data, regulatory controls and complex workflows create higher barriers to entry. E-commerce and retail are expected to record a 63.74% CAGR during 2026–2032, while customer service, healthcare and office collaboration are also expected to grow faster than the overall market.

The latest stage of industry development is centred on long-horizon execution, multi-Agent coordination, open communication standards and controlled runtime environments. Agent platforms increasingly combine web search, file handling, code execution, enterprise connectors, trajectory monitoring, evaluation and security policies within a unified engineering environment. Multi-Agent systems assign separate planning, execution, review and specialist roles to complex workflows, while open protocols allow Agents built on different models and platforms to communicate. Long-term memory, identity, policy controls and auditability are becoming prerequisites for deployment in finance, healthcare, IT and industrial systems. The competitive focus is shifting from the number of Agents created to task completion rates, human intervention levels and cost per successful task. OpenAI has continued to expand long-horizon execution and sandbox capabilities, Google has advanced cross-platform Agent communication and enterprise orchestration, and enterprise software leaders are embedding Agents directly into established workflows.

Report Scope

LPI (LP Information)' newest research report, the “AI Agent Industry Forecast” looks at past sales and reviews total world AI Agent sales in 2025, providing a comprehensive analysis by region and market sector of projected AI Agent sales for 2026 through 2032. With AI Agent sales broken down by region, market sector and sub-sector, this report provides a detailed analysis in US$ millions of the world AI Agent industry.

This Insight Report provides a comprehensive analysis of the global AI Agent landscape and highlights key trends related to product segmentation, company formation, revenue, and market share, latest development, and M&A activity. This report also analyses the strategies of leading global companies with a focus on AI Agent portfolios and capabilities, market entry strategies, market positions, and geographic footprints, to

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better understand these firms' unique position in an accelerating global AI Agent market.

This Insight Report evaluates the key market trends, drivers, and affecting factors shaping the global outlook for AI Agent and breaks down the forecast by Deployment, by Application, geography, and market size to highlight emerging pockets of opportunity. With a transparent methodology based on hundreds of bottom-up qualitative and quantitative market inputs, this study forecast offers a highly nuanced view of the current state and future trajectory in the global AI Agent.

This report presents a comprehensive overview, market shares, and growth opportunities of AI Agent market by product type, application, key players and key regions and countries.

Segmentation by Deployment:

Public Cloud SaaS

Private/On-premise Deployment

Edge/Endpoint Deployment

Segmentation by Autonomy Level:

L0-L1 Low Autonomy

L2 Tool Invocation

L3 Multi-step Autonomy

L4 Multi-agent/Continuous Autonomy

Segmentation by Interaction Pattern:

Conversational

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Embedded Copilot

Event-driven

Others

Segmentation by Application:

General Intelligent Agent

Office and Collaboration

Software Development

Customer Service

Sales and Marketing

Data Analysis and BI

IT Operation and Cybersecurity

E-commerce and Retail

Finance

Manufacturing

Healthcare

Education

Law

Others

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This report also splits the market by region:

- Americas
  - United States
  - Canada
  - Mexico
  - Brazil
- APAC
  - China
  - Japan
  - Korea
  - Southeast Asia
  - India
  - Australia
- Europe
  - Germany
  - France
  - UK
  - Italy
  - Russia

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Middle East & Africa

Egypt

South Africa

Israel

Turkey

GCC Countries

The below companies that are profiled have been selected based on inputs gathered from primary experts and analyzing the company's coverage, product portfolio, its market penetration.

Microsoft

Google

ServiceNow

Anthropic

SAP

Amazon Web Services (AWS)?

IBM

OpenAI

Oracle

Salesforce

Aisera

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SoundHound

Fujitsu

Cognition

UiPath?

Naver

LangChain

Kakao

PKSHA Technology

Voiceflow

Teneo.ai

Mistral AI

AirOps

Sema4.ai

Gumloop

Stack AI

Relay.app

CrewAI

Alibaba

Baidu

ByteDance

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Tencent

iFlytek

Huawei

China Mobile

China Telecom

JD

Beijing Kingsoft Office Software

Knowledge Atlas Technology

MiniMax

Marketingforce

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