

# 2018-2023 Global Problem Management Software Market Report (Status and Outlook)

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## Abstracts

The report requires updating with new data and is sent in 48 hours after order is placed.

In this report, LP Information studies the present scenario (with the base year being 2017) and the growth prospects of global Problem Management Software market for 2018-2023.

Problem management software is one of the key support software, focusing primarily on proactively analyzing requests to detect a recurring pattern and diagnosing the underlying root cause for an issue. Problem management software helps organizations minimize the business impact of service disruptions, and prevent future disruptions. This software also helps IT investigate the root cause of an incident through structured problem analysis, and then document solutions and workarounds in the knowledge base. Trend analysis and periodic service configuration reviews also help to prevent the future disruptions, and IT can right-click from within any record in problem management to proactively schedule changes that remediate any issues.

Over the next five years, LPI(LP Information) projects that Problem Management Software will register a xx% CAGR in terms of revenue, reach US\$ xx million by 2023, from US\$ xx million in 2017.

This report presents a comprehensive overview, market shares and growth opportunities of Problem Management Software market by product type, application, key companies and key regions.

To calculate the market size, LP Information considers value generated from the sales of the following segments:

Segmentation by product type:

On-premise

Cloud

Segmentation by application:

Banking, Financial Services, and Insurance (BFSI)

IT & Telecommunication

Retail

Healthcare

Manufacturing

We can also provide the customized separate regional or country-level reports, for the following regions:

Americas

United States

Canada

Mexico

Brazil

APAC

China

Japan

Korea

Southeast Asia

India

Australia

Europe

Germany

France

UK

Italy

Russia

Spain

Middle East & Africa

Egypt

South Africa

Israel

Turkey

GCC Countries

The report also presents the market competition landscape and a corresponding detailed analysis of the major players in the market. The key players covered in this report:

Atlassian

Axios

BMC Software Inc.

Cherwell Software

Freshworks Inc.

IBM Corporation

Ivanti

ServiceNow

Soft Expert

SolarWinds

Team Quest Corporation

Zendesk

In addition, this report discusses the key drivers influencing market growth, opportunities, the challenges and the risks faced by key players and the market as a whole. It also analyzes key emerging trends and their impact on present and future development.

#### Research objectives

To study and analyze the global Problem Management Software market size by key regions/countries, product type and application, history data from 2013 to 2017, and forecast to 2023.

To understand the structure of Problem Management Software market by identifying its various subsegments.

Focuses on the key global Problem Management Software players, to define, describe and analyze the value, market share, market competition landscape, SWOT analysis and development plans in next few years.

To analyze the Problem Management Software with respect to individual growth trends, future prospects, and their contribution to the total market.

To share detailed information about the key factors influencing the growth of the market (growth potential, opportunities, drivers, industry-specific challenges and risks).

To project the size of Problem Management Software submarkets, with respect to key regions (along with their respective key countries).

To analyze competitive developments such as expansions, agreements, new product launches and acquisitions in the market.

To strategically profile the key players and comprehensively analyze their growth strategies.

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