

# 2018-2023 Global Problem Management Software Market Report (Status and Outlook)

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## Abstracts

The report requires updating with new data and is sent in 48 hours after order is placed.

In this report, LP Information studies the present scenario (with the base year being 2017) and the growth prospects of global Problem Management Software market for 2018-2023.

Problem management software is one of the key support software, focusing primarily on proactively analyzing requests to detect a recurring pattern and diagnosing the underlying root cause for an issue. Problem management software helps organizations minimize the business impact of service disruptions, and prevent future disruptions. This software also helps IT investigate the root cause of an incident through structured problem analysis, and then document solutions and workarounds in the knowledge base. Trend analysis and periodic service configuration reviews also help to prevent the future disruptions, and IT can right-click from within any record in problem management to proactively schedule changes that remediate any issues.

Over the next five years, LPI(LP Information) projects that Problem Management Software will register a xx% CAGR in terms of revenue, reach US\$ xx million by 2023, from US\$ xx million in 2017.

This report presents a comprehensive overview, market shares and growth opportunities of Problem Management Software market by product type, application, key companies and key regions.

To calculate the market size, LP Information considers value generated from the sales of the following segments:

Segmentation by product type:

On-premise

Cloud

Segmentation by application:

Banking, Financial Services, and Insurance (BFSI)

IT & Telecommunication

Retail

Healthcare

Manufacturing

We can also provide the customized separate regional or country-level reports, for the following regions:

Americas

United States

Canada

Mexico

Brazil

APAC

China

Japan

Korea

Southeast Asia

India

Australia

Europe

Germany

France

UK

Italy

Russia

Spain

Middle East & Africa

Egypt

South Africa

Israel

Turkey

GCC Countries

The report also presents the market competition landscape and a corresponding detailed analysis of the major players in the market. The key players covered in this report:

Atlassian

Axios

BMC Software Inc.

Cherwell Software

Freshworks Inc.

IBM Corporation

Ivanti

ServiceNow

Soft Expert

SolarWinds

Team Quest Corporation

Zendesk

In addition, this report discusses the key drivers influencing market growth, opportunities, the challenges and the risks faced by key players and the market as a whole. It also analyzes key emerging trends and their impact on present and future development.

#### Research objectives

To study and analyze the global Problem Management Software market size by key regions/countries, product type and application, history data from 2013 to 2017, and forecast to 2023.

To understand the structure of Problem Management Software market by identifying its various subsegments.

Focuses on the key global Problem Management Software players, to define, describe and analyze the value, market share, market competition landscape, SWOT analysis and development plans in next few years.

To analyze the Problem Management Software with respect to individual growth trends, future prospects, and their contribution to the total market.

To share detailed information about the key factors influencing the growth of the market (growth potential, opportunities, drivers, industry-specific challenges and risks).

To project the size of Problem Management Software submarkets, with respect to key regions (along with their respective key countries).

To analyze competitive developments such as expansions, agreements, new product launches and acquisitions in the market.

To strategically profile the key players and comprehensively analyze their growth strategies.

## Contents

### **1 SCOPE OF THE REPORT**

- 1.1 Market Introduction
- 1.2 Research Objectives
- 1.3 Years Considered
- 1.4 Market Research Methodology
- 1.5 Economic Indicators
- 1.6 Currency Considered

### **2 EXECUTIVE SUMMARY**

- 2.1 World Market Overview
  - 2.1.1 Global Problem Management Software Market Size 2013-2023
  - 2.1.2 Problem Management Software Market Size CAGR by Region
- 2.2 Problem Management Software Segment by Type
  - 2.2.1 On-premise
  - 2.2.2 Cloud
- 2.3 Problem Management Software Market Size by Type
  - 2.3.1 Global Problem Management Software Market Size Market Share by Type (2013-2018)
  - 2.3.2 Global Problem Management Software Market Size Growth Rate by Type (2013-2018)
- 2.4 Problem Management Software Segment by Application
  - 2.4.1 Banking, Financial Services, and Insurance (BFSI)
  - 2.4.2 IT & Telecommunication
  - 2.4.3 Retail
  - 2.4.4 Healthcare
  - 2.4.5 Manufacturing
- 2.5 Problem Management Software Market Size by Application
  - 2.5.1 Global Problem Management Software Market Size Market Share by Application (2013-2018)
  - 2.5.2 Global Problem Management Software Market Size Growth Rate by Application (2013-2018)

### **3 GLOBAL PROBLEM MANAGEMENT SOFTWARE BY PLAYERS**

- 3.1 Global Problem Management Software Market Size Market Share by Players

- 3.1.1 Global Problem Management Software Market Size by Players (2016-2018)
- 3.1.2 Global Problem Management Software Market Size Market Share by Players (2016-2018)
- 3.2 Global Problem Management Software Key Players Head office and Products Offered
- 3.3 Market Concentration Rate Analysis
  - 3.3.1 Competition Landscape Analysis
  - 3.3.2 Concentration Ratio (CR3, CR5 and CR10) (2016-2018)
- 3.4 New Products and Potential Entrants
- 3.5 Mergers & Acquisitions, Expansion

## **4 PROBLEM MANAGEMENT SOFTWARE BY REGIONS**

- 4.1 Problem Management Software Market Size by Regions
- 4.2 Americas Problem Management Software Market Size Growth
- 4.3 APAC Problem Management Software Market Size Growth
- 4.4 Europe Problem Management Software Market Size Growth
- 4.5 Middle East & Africa Problem Management Software Market Size Growth

## **5 AMERICAS**

- 5.1 Americas Problem Management Software Market Size by Countries
- 5.2 Americas Problem Management Software Market Size by Type
- 5.3 Americas Problem Management Software Market Size by Application
- 5.4 United States
- 5.5 Canada
- 5.6 Mexico
- 5.7 Key Economic Indicators of Few Americas Countries

## **6 APAC**

- 6.1 APAC Problem Management Software Market Size by Countries
- 6.2 APAC Problem Management Software Market Size by Type
- 6.3 APAC Problem Management Software Market Size by Application
- 6.4 China
- 6.5 Japan
- 6.6 Korea
- 6.7 Southeast Asia
- 6.8 India

6.9 Australia

6.10 Key Economic Indicators of Few APAC Countries

## **7 EUROPE**

7.1 Europe Problem Management Software by Countries

7.2 Europe Problem Management Software Market Size by Type

7.3 Europe Problem Management Software Market Size by Application

7.4 Germany

7.5 France

7.6 UK

7.7 Italy

7.8 Russia

7.9 Spain

7.10 Key Economic Indicators of Few Europe Countries

## **8 MIDDLE EAST & AFRICA**

8.1 Middle East & Africa Problem Management Software by Countries

8.2 Middle East & Africa Problem Management Software Market Size by Type

8.3 Middle East & Africa Problem Management Software Market Size by Application

8.4 Egypt

8.5 South Africa

8.6 Israel

8.7 Turkey

8.8 GCC Countries

## **9 MARKET DRIVERS, CHALLENGES AND TRENDS**

9.1 Market Drivers and Impact

9.1.1 Growing Demand from Key Regions

9.1.2 Growing Demand from Key Applications and Potential Industries

9.2 Market Challenges and Impact

9.3 Market Trends

## **10 GLOBAL PROBLEM MANAGEMENT SOFTWARE MARKET FORECAST**

10.1 Global Problem Management Software Market Size Forecast (2018-2023)

10.2 Global Problem Management Software Forecast by Regions



- 10.2.1 Global Problem Management Software Forecast by Regions (2018-2023)
- 10.2.2 Americas Market Forecast
- 10.2.3 APAC Market Forecast
- 10.2.4 Europe Market Forecast
- 10.2.5 Middle East & Africa Market Forecast
- 10.3 Americas Forecast by Countries
  - 10.3.1 United States Market Forecast
  - 10.3.2 Canada Market Forecast
  - 10.3.3 Mexico Market Forecast
  - 10.3.4 Brazil Market Forecast
- 10.4 APAC Forecast by Countries
  - 10.4.1 China Market Forecast
  - 10.4.2 Japan Market Forecast
  - 10.4.3 Korea Market Forecast
  - 10.4.4 Southeast Asia Market Forecast
  - 10.4.5 India Market Forecast
  - 10.4.6 Australia Market Forecast
- 10.5 Europe Forecast by Countries
  - 10.5.1 Germany Market Forecast
  - 10.5.2 France Market Forecast
  - 10.5.3 UK Market Forecast
  - 10.5.4 Italy Market Forecast
  - 10.5.5 Russia Market Forecast
  - 10.5.6 Spain Market Forecast
- 10.6 Middle East & Africa Forecast by Countries
  - 10.6.1 Egypt Market Forecast
  - 10.6.2 South Africa Market Forecast
  - 10.6.3 Israel Market Forecast
  - 10.6.4 Turkey Market Forecast
  - 10.6.5 GCC Countries Market Forecast
- 10.7 Global Problem Management Software Forecast by Type
- 10.8 Global Problem Management Software Forecast by Application

## **11 KEY PLAYERS ANALYSIS**

- 11.1 Atlassian
  - 11.1.1 Company Details
  - 11.1.2 Problem Management Software Product Offered
  - 11.1.3 Atlassian Problem Management Software Revenue, Gross Margin and Market

## Share (2016-2018)

11.1.4 Main Business Overview

11.1.5 Atlassian News

## 11.2 Axios

11.2.1 Company Details

11.2.2 Problem Management Software Product Offered

11.2.3 Axios Problem Management Software Revenue, Gross Margin and Market

## Share (2016-2018)

11.2.4 Main Business Overview

11.2.5 Axios News

## 11.3 BMC Software Inc.

11.3.1 Company Details

11.3.2 Problem Management Software Product Offered

11.3.3 BMC Software Inc. Problem Management Software Revenue, Gross Margin and Market Share (2016-2018)

11.3.4 Main Business Overview

11.3.5 BMC Software Inc. News

## 11.4 Cherwell Software

11.4.1 Company Details

11.4.2 Problem Management Software Product Offered

11.4.3 Cherwell Software Problem Management Software Revenue, Gross Margin and Market Share (2016-2018)

11.4.4 Main Business Overview

11.4.5 Cherwell Software News

## 11.5 Freshworks Inc.

11.5.1 Company Details

11.5.2 Problem Management Software Product Offered

11.5.3 Freshworks Inc. Problem Management Software Revenue, Gross Margin and Market Share (2016-2018)

11.5.4 Main Business Overview

11.5.5 Freshworks Inc. News

## 11.6 IBM Corporation

11.6.1 Company Details

11.6.2 Problem Management Software Product Offered

11.6.3 IBM Corporation Problem Management Software Revenue, Gross Margin and Market Share (2016-2018)

11.6.4 Main Business Overview

11.6.5 IBM Corporation News

## 11.7 Ivanti

- 11.7.1 Company Details
- 11.7.2 Problem Management Software Product Offered
- 11.7.3 Ivanti Problem Management Software Revenue, Gross Margin and Market Share (2016-2018)
- 11.7.4 Main Business Overview
- 11.7.5 Ivanti News
- 11.8 ServiceNow
  - 11.8.1 Company Details
  - 11.8.2 Problem Management Software Product Offered
  - 11.8.3 ServiceNow Problem Management Software Revenue, Gross Margin and Market Share (2016-2018)
  - 11.8.4 Main Business Overview
  - 11.8.5 ServiceNow News
- 11.9 Soft Expert
  - 11.9.1 Company Details
  - 11.9.2 Problem Management Software Product Offered
  - 11.9.3 Soft Expert Problem Management Software Revenue, Gross Margin and Market Share (2016-2018)
  - 11.9.4 Main Business Overview
  - 11.9.5 Soft Expert News
- 11.10 SolarWinds
  - 11.10.1 Company Details
  - 11.10.2 Problem Management Software Product Offered
  - 11.10.3 SolarWinds Problem Management Software Revenue, Gross Margin and Market Share (2016-2018)
  - 11.10.4 Main Business Overview
  - 11.10.5 SolarWinds News
- 11.11 Team Quest Corporation
- 11.12 Zendesk

## **12 RESEARCH FINDINGS AND CONCLUSION**

## List Of Tables

### LIST OF TABLES AND FIGURES

Table Product Specifications of Problem Management Software  
Figure Problem Management Software Report Years Considered  
Figure Market Research Methodology  
Figure Global Problem Management Software Market Size Growth Rate 2013-2023 (\$ Millions)  
Table Problem Management Software Market Size CAGR by Region 2013-2023 (\$ Millions)  
Table Major Players of On-premise  
Table Major Players of Cloud  
Table Market Size by Type (2013-2018) (\$ Millions)  
Table Global Problem Management Software Market Size Market Share by Type (2013-2018)  
Figure Global Problem Management Software Market Size Market Share by Type (2013-2018)  
Figure Global On-premise Market Size Growth Rate  
Figure Global Cloud Market Size Growth Rate  
Figure Problem Management Software Consumed in Banking, Financial Services, and Insurance (BFSI)  
Figure Global Problem Management Software Market: Banking, Financial Services, and Insurance (BFSI) (2013-2018) (\$ Millions)  
Figure Global Banking, Financial Services, and Insurance (BFSI) YoY Growth (\$ Millions)  
Figure Problem Management Software Consumed in IT & Telecommunication  
Figure Global Problem Management Software Market: IT & Telecommunication (2013-2018) (\$ Millions)  
Figure Global IT & Telecommunication YoY Growth (\$ Millions)  
Figure Problem Management Software Consumed in Retail  
Figure Global Problem Management Software Market: Retail (2013-2018) (\$ Millions)  
Figure Global Retail YoY Growth (\$ Millions)  
Figure Problem Management Software Consumed in Healthcare  
Figure Global Problem Management Software Market: Healthcare (2013-2018) (\$ Millions)  
Figure Global Healthcare YoY Growth (\$ Millions)  
Figure Problem Management Software Consumed in Manufacturing  
Figure Global Problem Management Software Market: Manufacturing (2013-2018) (\$

Millions)

Figure Global Manufacturing YoY Growth (\$ Millions)

Table Global Problem Management Software Market Size by Application (2013-2018) (\$ Millions)

Table Global Problem Management Software Market Size Market Share by Application (2013-2018)

Figure Global Problem Management Software Market Size Market Share by Application (2013-2018)

Figure Global Problem Management Software Market Size in Banking, Financial Services, and Insurance (BFSI) Growth Rate

Figure Global Problem Management Software Market Size in IT & Telecommunication Growth Rate

Figure Global Problem Management Software Market Size in Retail Growth Rate

Figure Global Problem Management Software Market Size in Healthcare Growth Rate

Figure Global Problem Management Software Market Size in Manufacturing Growth Rate

Table Global Problem Management Software Revenue by Players (2016-2018) (\$ Millions)

Table Global Problem Management Software Revenue Market Share by Players (2016-2018)

Figure Global Problem Management Software Revenue Market Share by Players in 2017

Table Global Problem Management Software Key Players Head office and Products Offered

Table Problem Management Software Concentration Ratio (CR3, CR5 and CR10) (2016-2018)

Table Global Problem Management Software Market Size by Regions 2013-2018 (\$ Millions)

Table Global Problem Management Software Market Size Market Share by Regions 2013-2018

Figure Global Problem Management Software Market Size Market Share by Regions 2013-2018

Figure Americas Problem Management Software Market Size 2013-2018 (\$ Millions)

Figure APAC Problem Management Software Market Size 2013-2018 (\$ Millions)

Figure Europe Problem Management Software Market Size 2013-2018 (\$ Millions)

Figure Middle East & Africa Problem Management Software Market Size 2013-2018 (\$ Millions)

Table Americas Problem Management Software Market Size by Countries (2013-2018) (\$ Millions)

Table Americas Problem Management Software Market Size Market Share by Countries (2013-2018)

Figure Americas Problem Management Software Market Size Market Share by Countries in 2017

Table Americas Problem Management Software Market Size by Type (2013-2018) (\$ Millions)

Table Americas Problem Management Software Market Size Market Share by Type (2013-2018)

Figure Americas Problem Management Software Market Size Market Share by Type in 2017

Table Americas Problem Management Software Market Size by Application (2013-2018) (\$ Millions)

Table Americas Problem Management Software Market Size Market Share by Application (2013-2018)

Figure Americas Problem Management Software Market Size Market Share by Application in 2017

Figure United States Problem Management Software Market Size Growth 2013-2018 (\$ Millions)

Figure Canada Problem Management Software Market Size Growth 2013-2018 (\$ Millions)

Figure Mexico Problem Management Software Market Size Growth 2013-2018 (\$ Millions)

Table APAC Problem Management Software Market Size by Countries (2013-2018) (\$ Millions)

Table APAC Problem Management Software Market Size Market Share by Countries (2013-2018)

Figure APAC Problem Management Software Market Size Market Share by Countries in 2017

Table APAC Problem Management Software Market Size by Type (2013-2018) (\$ Millions)

Table APAC Problem Management Software Market Size Market Share by Type (2013-2018)

Figure APAC Problem Management Software Market Size Market Share by Type in 2017

Table APAC Problem Management Software Market Size by Application (2013-2018) (\$ Millions)

Table APAC Problem Management Software Market Size Market Share by Application (2013-2018)

Figure APAC Problem Management Software Market Size Market Share by Application

in 2017

Figure China Problem Management Software Market Size Growth 2013-2018 (\$ Millions)

Figure Japan Problem Management Software Market Size Growth 2013-2018 (\$ Millions)

Figure Korea Problem Management Software Market Size Growth 2013-2018 (\$ Millions)

Figure Southeast Asia Problem Management Software Market Size Growth 2013-2018 (\$ Millions)

Figure India Problem Management Software Market Size Growth 2013-2018 (\$ Millions)

Figure Australia Problem Management Software Market Size Growth 2013-2018 (\$ Millions)

Table Europe Problem Management Software Market Size by Countries (2013-2018) (\$ Millions)

Table Europe Problem Management Software Market Size Market Share by Countries (2013-2018)

Figure Europe Problem Management Software Market Size Market Share by Countries in 2017

Table Europe Problem Management Software Market Size by Type (2013-2018) (\$ Millions)

Table Europe Problem Management Software Market Size Market Share by Type (2013-2018)

Figure Europe Problem Management Software Market Size Market Share by Type in 2017

Table Europe Problem Management Software Market Size by Application (2013-2018) (\$ Millions)

Table Europe Problem Management Software Market Size Market Share by Application (2013-2018)

Figure Europe Problem Management Software Market Size Market Share by Application in 2017

Figure Germany Problem Management Software Market Size Growth 2013-2018 (\$ Millions)

Figure France Problem Management Software Market Size Growth 2013-2018 (\$ Millions)

Figure UK Problem Management Software Market Size Growth 2013-2018 (\$ Millions)

Figure Italy Problem Management Software Market Size Growth 2013-2018 (\$ Millions)

Figure Russia Problem Management Software Market Size Growth 2013-2018 (\$ Millions)

Figure Spain Problem Management Software Market Size Growth 2013-2018 (\$

Millions)

Table Middle East & Africa Problem Management Software Market Size by Countries (2013-2018) (\$ Millions)

Table Middle East & Africa Problem Management Software Market Size Market Share by Countries (2013-2018)

Figure Middle East & Africa Problem Management Software Market Size Market Share by Countries in 2017

Table Middle East & Africa Problem Management Software Market Size by Type (2013-2018) (\$ Millions)

Table Middle East & Africa Problem Management Software Market Size Market Share by Type (2013-2018)

Figure Middle East & Africa Problem Management Software Market Size Market Share by Type in 2017

Table Middle East & Africa Problem Management Software Market Size by Application (2013-2018) (\$ Millions)

Table Middle East & Africa Problem Management Software Market Size Market Share by Application (2013-2018)

Figure Middle East & Africa Problem Management Software Market Size Market Share by Application in 2017

Figure Egypt Problem Management Software Market Size Growth 2013-2018 (\$ Millions)

Figure South Africa Problem Management Software Market Size Growth 2013-2018 (\$ Millions)

Figure Israel Problem Management Software Market Size Growth 2013-2018 (\$ Millions)

Figure Turkey Problem Management Software Market Size Growth 2013-2018 (\$ Millions)

Figure GCC Countries Problem Management Software Market Size Growth 2013-2018 (\$ Millions)

Figure Global Problem Management Software Market Size Forecast (2018-2023) (\$ Millions)

Table Global Problem Management Software Market Size Forecast by Regions (2018-2023) (\$ Millions)

Table Global Problem Management Software Market Size Market Share Forecast by Regions

Figure Americas Problem Management Software Market Size 2018-2023 (\$ Millions)

Figure APAC Problem Management Software Market Size 2018-2023 (\$ Millions)

Figure Europe Problem Management Software Market Size 2018-2023 (\$ Millions)

Figure Middle East & Africa Problem Management Software Market Size 2018-2023 (\$



Millions)

Figure United States Problem Management Software Market Size 2018-2023 (\$ Millions)

Figure Canada Problem Management Software Market Size 2018-2023 (\$ Millions)

Figure Mexico Problem Management Software Market Size 2018-2023 (\$ Millions)

Figure Brazil Problem Management Software Market Size 2018-2023 (\$ Millions)

Figure China Problem Management Software Market Size 2018-2023 (\$ Millions)

Figure Japan Problem Management Software Market Size 2018-2023 (\$ Millions)

Figure Korea Problem Management Software Market Size 2018-2023 (\$ Millions)

Figure Southeast Asia Problem Management Software Market Size 2018-2023 (\$ Millions)

Figure India Problem Management Software Market Size 2018-2023 (\$ Millions)

Figure Australia Problem Management Software Market Size 2018-2023 (\$ Millions)

Figure Germany Problem Management Software Market Size 2018-2023 (\$ Millions)

Figure France Problem Management Software Market Size 2018-2023 (\$ Millions)

Figure UK Problem Management Software Market Size 2018-2023 (\$ Millions)

Figure Italy Problem Management Software Market Size 2018-2023 (\$ Millions)

Figure Russia Problem Management Software Market Size 2018-2023 (\$ Millions)

Figure Spain Problem Management Software Market Size 2018-2023 (\$ Millions)

Figure Egypt Problem Management Software Market Size 2018-2023 (\$ Millions)

Figure South Africa Problem Management Software Market Size 2018-2023 (\$ Millions)

Figure Israel Problem Management Software Market Size 2018-2023 (\$ Millions)

Figure Turkey Problem Management Software Market Size 2018-2023 (\$ Millions)

Figure GCC Countries Problem Management Software Market Size 2018-2023 (\$ Millions)

Table Global Problem Management Software Market Size Forecast by Type (2018-2023) (\$ Millions)

Table Global Problem Management Software Market Size Market Share Forecast by Type (2018-2023)

Table Global Problem Management Software Market Size Forecast by Application (2018-2023) (\$ Millions)

Table Global Problem Management Software Market Size Market Share Forecast by Application (2018-2023)

Table Atlassian Basic Information, Head Office, Major Market Areas and Its Competitors

Table Atlassian Problem Management Software Revenue and Gross Margin (2016-2018)

Figure Atlassian Problem Management Software Market Share (2016-2018)

Table Axios Basic Information, Head Office, Major Market Areas and Its Competitors

Table Axios Problem Management Software Revenue and Gross Margin (2016-2018)

Figure Axios Problem Management Software Market Share (2016-2018)

Table BMC Software Inc. Basic Information, Head Office, Major Market Areas and Its Competitors

Table BMC Software Inc. Problem Management Software Revenue and Gross Margin (2016-2018)

Figure BMC Software Inc. Problem Management Software Market Share (2016-2018)

Table Cherwell Software Basic Information, Head Office, Major Market Areas and Its Competitors

Table Cherwell Software Problem Management Software Revenue and Gross Margin (2016-2018)

Figure Cherwell Software Problem Management Software Market Share (2016-2018)

Table Freshworks Inc. Basic Information, Head Office, Major Market Areas and Its Competitors

Table Freshworks Inc. Problem Management Software Revenue and Gross Margin (2016-2018)

Figure Freshworks Inc. Problem Management Software Market Share (2016-2018)

Table IBM Corporation Basic Information, Head Office, Major Market Areas and Its Competitors

Table IBM Corporation Problem Management Software Revenue and Gross Margin (2016-2018)

Figure IBM Corporation Problem Management Software Market Share (2016-2018)

Table Ivanti Basic Information, Head Office, Major Market Areas and Its Competitors

Table Ivanti Problem Management Software Revenue and Gross Margin (2016-2018)

Figure Ivanti Problem Management Software Market Share (2016-2018)

Table ServiceNow Basic Information, Head Office, Major Market Areas and Its Competitors

Table ServiceNow Problem Management Software Revenue and Gross Margin (2016-2018)

Figure ServiceNow Problem Management Software Market Share (2016-2018)

Table Soft Expert Basic Information, Head Office, Major Market Areas and Its Competitors

Table Soft Expert Problem Management Software Revenue and Gross Margin (2016-2018)

Figure Soft Expert Problem Management Software Market Share (2016-2018)

Table SolarWinds Basic Information, Head Office, Major Market Areas and Its Competitors

Table SolarWinds Problem Management Software Revenue and Gross Margin (2016-2018)

Figure SolarWinds Problem Management Software Market Share (2016-2018)

Table Team Quest Corporation Basic Information, Head Office, Major Market Areas and Its Competitors

Table Zendesk Basic Information, Head Office, Major Market Areas and Its Competitors

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