

# 2017 Top 5 Contact Center Players in North America, Europe, Asia-Pacific, South America, Middle East and Africa

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## Abstracts

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The Global Contact Center market size will be XX million (USD) in 2022, from the XX million (USD) in 2016, with a CAGR (Compound Annual Growth Rate) of XX% from between 2016 and 2022.

This report studies the global Contact Center market, especially in North America, Europe, Asia-Pacific, South America, Middle East and Africa, focuses on the top 5 Contact Center players in each region, with sales, price, revenue and market share from 2012 to 2017, the top players including

Teleperformance

Convergys (Stream)

Sykes Enterprises Inc.

Transcom

Atento

Arvato

West Corporation

Acticall (Sitel)

TeleTech Holdings Inc.

Comdata Group

Serco

Concentrix

Market Segment by Regions, this report splits Global into several key Regions, with sales, revenue, market share of top players in these regions, from 2012 to 2017 (forecast), like

North America (United States, Canada and Mexico)

Asia-Pacific (China, Japan, Southeast Asia, India and Korea)

Europe (Germany, UK, France, Italy and Russia etc.

South America (Brazil, Chile, Peru and Argentina)

Middle East and Africa (Egypt, South Africa, Saudi Arabia)

Split by Product Types, with sales, revenue, price, market share of each type, can be divided into

Type 1

Type 2

Split by applications, this report focuses on sales, market share and growth rate of Contact Center in each application, can be divided into

Telecommunication

Banking, Financial Services and Insurance (BFSI)

Government and Public Sector

Healthcare and Life Sciences

Retail and Consumer Goods

Others

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