

# 2017-2022 China Contact Center Market Report (Status and Outlook)

<https://marketpublishers.com/r/2F38251F3FCEN.html>

Date: November 2017

Pages: 110

Price: US\$ 3,360.00 (Single User License)

ID: 2F38251F3FCEN

## Abstracts

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In 2016, the Contact Center market size was xx million USD in China, and it will be xx million USD in 2022, with a CAGR of xx% between 2016 and 2022.

In China market, the top players include

Teleperformance

Convergys (Stream)

Sykes Enterprises Inc.

Transcom

Atento

Arvato

West Corporation

Acticall (Sitel)

TeleTech Holdings Inc.

Comdata Group

Serco

Concentrix

Split by product types/category, covering

Type 1

Type 2

Split by applications/end use industries, covers

Telecommunication

Banking, Financial Services and Insurance (BFSI)

Government and Public Sector

Healthcare and Life Sciences

Retail and Consumer Goods

Others

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