

2017-2022 China Contact Center Market Report (Status and Outlook)

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Abstracts

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In 2016, the Contact Center market size was xx million USD in China, and it will be xx million USD in 2022, with a CAGR of xx% between 2016 and 2022.

In China market, the top players include

Teleperformance

Convergys (Stream)

Sykes Enterprises Inc.

Transcom

Atento

Arvato

West Corporation

Acticall (Sitel)

TeleTech Holdings Inc.

Comdata Group

Serco

Concentrix

Split by product types/category, covering

Type 1

Type 2

Split by applications/end use industries, covers

Telecommunication

Banking, Financial Services and Insurance (BFSI)

Government and Public Sector

Healthcare and Life Sciences

Retail and Consumer Goods

Others

Contents

1 CONTACT CENTER MARKET OVERVIEW

- 1.1 Product Overview and Scope of Contact Center
- 1.2 Contact Center Market Segment by Types
 - 1.2.1 China Contact Center Sales Present Situation and Outlook by Types (2012-2022)
 - 1.2.2 China Contact Center Sales Market Share by Types in 2016
 - 1.2.3 Type
 - 1.2.3.1 Major Players of Type
 - 1.2.4 Type
 - 1.2.4.1 Major Players of Type
- 1.3 China Contact Center Market Segment by Applications/End Use Industries
 - 1.3.1 China Contact Center Sales Present Situation and Outlook by Applications/End Industrials (2012-2022)
 - 1.3.2 China Contact Center Sales Market Share by Applications in 2016
 - 1.3.2 Telecommunication
 - 1.3.3 Banking, Financial Services and Insurance (BFSI)
 - 1.3.4 Government and Public Sector
 - 1.3.5 Healthcare and Life Sciences
 - 1.3.6 Retail and Consumer Goods
 - 1.3.7 Others
- 1.4 China Contact Center Overview and Market Size (Value) (2012-2022)
 - 1.4.1 China Market Contact Center Overview
 - 1.4.2 China Contact Center Market Size (Value and Volume) Status and Forecast (2012-2022)

2 CHINA CONTACT CENTER SALES, REVENUE (VALUE) AND MARKET SHARE BY PLAYERS

- 2.1 China Contact Center Sales and Market Share (2012-2017) by Players
- 2.2 China Contact Center Revenue and Market Share by Players (2012-2017)
- 2.3 China Contact Center Average Price by Players in 2016
- 2.4 China Contact Center Manufacturing Base Distribution, Sales Area, Product Types by Players
- 2.5 Contact Center Market Competitive Situation and Trends
 - 2.5.1 Contact Center Market Concentration Rate
 - 2.5.2 Contact Center Market Share of Top 3 and Top 5 Players

2.5.3 Mergers & Acquisitions, Expansion

3 CHINA CONTACT CENTER SALES, REVENUE (VALUE) BY TYPE AND APPLICATION (2012-2017)

3.1 China Contact Center Sales, Revenue, Market Share and Price by Type (2012-2017)

3.1.1 China Contact Center Sales and Market Share by Type (2012-2017)

3.1.2 China Contact Center Revenue and Market Share by Type (2012-2017)

3.1.3 China Contact Center Price by Type (2012-2017)

3.2 China Contact Center Sales and Market Share by Application (2012-2017)

3.3 China Market Contact Center Sales, Revenue (Million USD), Price and Gross Margin (2012-2017)

4 ASIA-PACIFIC CONTACT CENTER PLAYERS PROFILES/ANALYSIS

4.1 Teleperformance

4.1.1 Company Basic Information, Manufacturing Base, Sales Area and Its Competitors

4.1.2 Contact Center Product Types, Application and Specification

4.1.2.1 Type

4.1.2.2 Type

4.1.3 Teleperformance Contact Center Sales, Revenue, Price and Gross Margin (2012-2017)

4.1.4 Main Business/Business Overview

4.1.5 Teleperformance News

4.2 Convergys (Stream)

4.2.1 Company Basic Information, Manufacturing Base, Sales Area and Its Competitors

4.2.2 Contact Center Product Types, Application and Specification

4.2.2.1 Type

4.2.2.2 Type

4.2.3 Convergys (Stream) Contact Center Sales, Revenue, Price and Gross Margin (2012-2017)

4.2.4 Main Business/Business Overview

4.2.5 Convergys (Stream) News

4.3 Sykes Enterprises Inc.

4.3.1 Company Basic Information, Manufacturing Base, Sales Area and Its Competitors

- 4.3.2 Contact Center Product Types, Application and Specification
 - 4.3.2.1 Type
 - 4.3.2.2 Type
- 4.3.3 Sykes Enterprises Inc. Contact Center Sales, Revenue, Price and Gross Margin (2012-2017)
- 4.3.4 Main Business/Business Overview
- 4.3.5 Sykes Enterprises Inc. News
- 4.4 Transcom
 - 4.4.1 Company Basic Information, Manufacturing Base, Sales Area and Its Competitors
 - 4.4.2 Contact Center Product Types, Application and Specification
 - 4.4.2.1 Type
 - 4.4.2.2 Type
 - 4.4.3 Transcom Contact Center Sales, Revenue, Price and Gross Margin (2012-2017)
 - 4.4.4 Main Business/Business Overview
 - 4.4.5 Transcom News
- 4.5 Atento
 - 4.5.1 Company Basic Information, Manufacturing Base, Sales Area and Its Competitors
 - 4.5.2 Contact Center Product Types, Application and Specification
 - 4.5.2.1 Type
 - 4.5.2.2 Type
 - 4.5.3 Atento Contact Center Sales, Revenue, Price and Gross Margin (2012-2017)
 - 4.5.4 Main Business/Business Overview
 - 4.5.5 Atento News
- 4.6 Arvato
 - 4.6.1 Company Basic Information, Manufacturing Base, Sales Area and Its Competitors
 - 4.6.2 Contact Center Product Types, Application and Specification
 - 4.6.2.1 Type
 - 4.6.2.2 Type
 - 4.6.3 Arvato Contact Center Sales, Revenue, Price and Gross Margin (2012-2017)
 - 4.6.4 Main Business/Business Overview
 - 4.6.5 Arvato News
- 4.7 West Corporation
 - 4.7.1 Company Basic Information, Manufacturing Base, Sales Area and Its Competitors
 - 4.7.2 Contact Center Product Types, Application and Specification
 - 4.7.2.1 Type

- 4.7.2.2 Type
- 4.7.3 West Corporation Contact Center Sales, Revenue, Price and Gross Margin (2012-2017)
- 4.7.4 Main Business/Business Overview
- 4.7.5 West Corporation News
- 4.8 Acticall (Sitel)
 - 4.8.1 Company Basic Information, Manufacturing Base, Sales Area and Its Competitors
 - 4.8.2 Contact Center Product Types, Application and Specification
 - 4.8.2.1 Type
 - 4.8.2.2 Type
 - 4.8.3 Acticall (Sitel) Contact Center Sales, Revenue, Price and Gross Margin (2012-2017)
 - 4.8.4 Main Business/Business Overview
 - 4.8.5 Acticall (Sitel) News
- 4.9 TeleTech Holdings Inc.
 - 4.9.1 Company Basic Information, Manufacturing Base, Sales Area and Its Competitors
 - 4.9.2 Contact Center Product Types, Application and Specification
 - 9.9.2.1 Type
 - 9.9.2.2 Type
 - 4.9.3 TeleTech Holdings Inc. Contact Center Sales, Revenue, Price and Gross Margin (2012-2017)
 - 4.9.4 Main Business/Business Overview
 - 4.9.5 TeleTech Holdings Inc. News
- 4.10 Comdata Group
 - 4.10.1 Company Basic Information, Manufacturing Base, Sales Area and Its Competitors
 - 4.10.2 Contact Center Product Types, Application and Specification
 - 4.10.2.1 Type
 - 4.10.2.2 Type
 - 4.10.3 Comdata Group Contact Center Sales, Revenue, Price and Gross Margin (2012-2017)
 - 4.10.4 Main Business/Business Overview
 - 4.10.5 Comdata Group News
- 4.11 Serco
 - 4.11.1 Company Basic Information, Manufacturing Base, Sales Area and Its Competitors
 - 4.11.2 Contact Center Product Types, Application and Specification

- 4.11.2.1 Type
- 4.11.2.2 Type
- 4.11.3 Serco Contact Center Sales, Revenue, Price and Gross Margin (2012-2017)
- 4.11.4 Main Business/Business Overview
- 4.11.5 Serco News
- 4.12 Concentrix
 - 4.12.1 Company Basic Information, Manufacturing Base, Sales Area and Its Competitors
 - 4.12.2 Contact Center Product Types, Application and Specification
 - 4.12.2.1 Type
 - 4.12.2.2 Type
 - 4.12.3 Concentrix Contact Center Sales, Revenue, Price and Gross Margin (2012-2017)
 - 4.12.4 Main Business/Business Overview
 - 4.12.5 Concentrix News

5 CHINA CONTACT CENTER MARKET FORECAST (2017-2022)

- 5.1 China Contact Center Sales, Revenue and Price Forecast (2017-2022)
 - 5.1.1 China Contact Center Sales and Growth Rate Forecast (2017-2022)
 - 5.1.2 China Contact Center Revenue and Growth Rate Forecast (2017-2022)
 - 5.1.3 China Contact Center Price Trend Forecast (2017-2022)
- 5.2 China Contact Center Sales Forecast by Type (2017-2022)
- 5.3 China Contact Center Sales Forecast by Application (2017-2022)

6 PRODUCTION COST ANALYSIS OF CONTACT CENTER

- 6.1 Main Raw Materials of Contact Center
 - 6.1.1 List of Contact Center Main Raw Materials
 - 6.1.2 Contact Center Main Raw Materials Price Analysis
 - 6.1.3 Contact Center Raw Materials Major Suppliers
 - 6.1.4 Contact Center Main Raw Materials Market Concentration Rate
- 6.2 Production Cost Structure of Contact Center
 - 6.2.1 Raw Materials
 - 6.2.2 Labor Cost
 - 6.2.3 Production Expenses
- 6.3 Contact Center Manufacturing Process/Method

7 VALUE CHAIN, PURCHASING STRATEGY AND DOWNSTREAM BUYERS

- 7.1 Contact Center Value Chain Analysis
- 7.2 Upstream Raw Materials Purchasing
- 7.3 Raw Materials Sources of Contact Center Major Players in 2016
- 7.4 Downstream Buyers

8 MARKETING STRATEGY ANALYSIS, DISTRIBUTORS/TRADERS

- 8.1 Sales Channel
 - 8.1.1 Direct Sales
 - 8.1.2 Indirect Sales
 - 8.1.3 Sales Channel Development Trend
- 8.2 Product Market Positioning
 - 8.2.1 Pricing Strategy
 - 8.2.2 Brand Strategy
 - 8.2.3 Target Client
- 8.3 Contact Center Distributors/Traders List in China

9 MARKET INFLUENCES FACTORS ANALYSIS

- 9.1 Changes from the Related Industries
- 9.2 Substitutes Threat
- 9.3 Customer Preference Change
- 9.4 Economic/Political Environmental Change
- 9.5 Upstream and Downstream Fluctuation

10 RESEARCH FINDINGS AND CONCLUSION

11 APPENDIX

- 11.1 Methodology
- 11.2 Data Source

List Of Tables

LIST OF TABLES AND FIGURES

Figure Picture of Contact Center

Table Product Specifications of Contact Center

Figure China Contact Center Sales (volume) for Each Type (2012-2022)

Figure China Contact Center Sales Market Share by Types in 2016

Table Types of Contact Center

Figure Product Picture of Type

Table Major Players of Type

Figure Product Picture of Type

Table Major Players of Type

Figure China Contact Center Sales Present Situation and Outlook by Applications (2012-2022)

Figure China Contact Center Sales Market Share by Applications in 2016

Table Applications of Contact Center

Figure Telecommunication Examples

Figure Banking, Financial Services and Insurance (BFSI) Examples

Figure Government and Public Sector Examples

Figure Healthcare and Life Sciences Examples

Figure Retail and Consumer Goods Examples

Figure Others Examples

Figure China Contact Center Revenue (Million USD) Status and Forecast (2012-2022)

Figure China Contact Center Sales (Volume) Status and Forecast (2012-2022)

Table China Contact Center Sales by Players (2012-2017)

Table China Contact Center Sales Market Share (%) by Players (2012-2017)

Figure China Contact Center Sales Market Share by Players in 2016

Figure China Contact Center Sales Market Share by Players in 2017

Table China Contact Center Revenue (Million USD) by Players (2012-2017)

Table China Contact Center Revenue Market Share (%) by Players (2012-2017)

Figure China Contact Center Revenue Market Share by Players in 2016

Figure China Contact Center Revenue Market Share by Players in 2017

Figure China Contact Center Average Price by Players in 2016

Table China Contact Center Manufacturing Base Distribution and Sales Area by Players

Table Players Contact Center Product Types

Figure Contact Center Market Share of Top 3 Players

Figure Contact Center Market Share of Top 5 Players

Table China Contact Center Sales by Type (2012-2017)

Table China Contact Center Sales Market Share by Type (2012-2017)
Figure China Contact Center Sales Market Share by Type in 2012
Figure China Contact Center Sales Market Share by Type in 2016
Table China Contact Center Revenue (Million USD) by Type (2012-2017)
Table China Contact Center Revenue Market Share by Type (2012-2017)
Figure China Contact Center Revenue Market Share by Type in 2012
Figure China Contact Center Revenue Market Share by Type in 2016
Table China Contact Center Price by Type (2012-2017)
Table China Contact Center Sales by Application (2012-2017)
Table China Contact Center Sales Market Share by Application (2012-2017)
Figure China Contact Center Sales Market Share by Application (2012-2017)
Table China Market Contact Center Sales, Revenue (Million USD), Price and Gross Margin (2012-2017)
Table Teleperformance Basic Information, Manufacturing Base, Sales Area and Its Competitors
Table Teleperformance Contact Center Sales, Revenue, Price and Gross Margin (2012-2017)
Figure Teleperformance Contact Center Market Share (2012-2017)
Table Convergys (Stream) Basic Information, Manufacturing Base, Sales Area and Its Competitors
Table Convergys (Stream) Contact Center Sales, Revenue, Price and Gross Margin (2012-2017)
Figure Convergys (Stream) Contact Center Market Share (2012-2017)
Table Sykes Enterprises Inc. Basic Information, Manufacturing Base, Sales Area and Its Competitors
Table Sykes Enterprises Inc. Contact Center Sales, Revenue, Price and Gross Margin (2012-2017)
Figure Sykes Enterprises Inc. Contact Center Market Share (2012-2017)
Table Transcom Basic Information, Manufacturing Base, Sales Area and Its Competitors
Table Transcom Contact Center Sales, Revenue, Price and Gross Margin (2012-2017)
Figure Transcom Contact Center Market Share (2012-2017)
Table Atento Basic Information, Manufacturing Base, Sales Area and Its Competitors
Table Atento Contact Center Sales, Revenue, Price and Gross Margin (2012-2017)
Figure Atento Contact Center Market Share (2012-2017)
Table Arvato Basic Information, Manufacturing Base, Sales Area and Its Competitors
Table Arvato Contact Center Sales, Revenue, Price and Gross Margin (2012-2017)
Figure Arvato Contact Center Market Share (2012-2017)
Table West Corporation Basic Information, Manufacturing Base, Sales Area and Its

Competitors

Table West Corporation Contact Center Sales, Revenue, Price and Gross Margin (2012-2017)

Figure West Corporation Contact Center Market Share (2012-2017)

Table Acticall (Sitel) Basic Information, Manufacturing Base, Sales Area and Its Competitors

Table Acticall (Sitel) Contact Center Sales, Revenue, Price and Gross Margin (2012-2017)

Figure Acticall (Sitel) Contact Center Market Share (2012-2017)

Table TeleTech Holdings Inc. Basic Information, Manufacturing Base, Sales Area and Its Competitors

Table TeleTech Holdings Inc. Contact Center Sales, Revenue, Price and Gross Margin (2012-2017)

Figure TeleTech Holdings Inc. Contact Center Market Share (2012-2017)

Table Comdata Group Basic Information, Manufacturing Base, Sales Area and Its Competitors

Table Comdata Group Contact Center Sales, Revenue, Price and Gross Margin (2012-2017)

Figure Comdata Group Contact Center Market Share (2012-2017)

Table Serco Basic Information, Manufacturing Base, Sales Area and Its Competitors

Table Serco Contact Center Sales, Revenue, Price and Gross Margin (2012-2017)

Figure Serco Contact Center Market Share (2012-2017)

Table Concentrix Basic Information, Manufacturing Base, Sales Area and Its Competitors

Table Concentrix Contact Center Sales, Revenue, Price and Gross Margin (2012-2017)

Figure Concentrix Contact Center Market Share (2012-2017)

Figure China Contact Center Sales and Growth Rate Forecast (2017-2022)

Figure China Contact Center Revenue and Growth Rate Forecast (2017-2022)

Figure China Contact Center Price Trend Forecast (2017-2022)

Table China Contact Center Sales Forecast by Type (2017-2022)

Figure China Contact Center Sales Market Share Forecast by Type (2017-2022)

Figure China Contact Center Sales Market Share Forecast by Type in 2022

Table China Contact Center Sales Forecast by Application (2017-2022)

Figure China Contact Center Sales Market Share Forecast by Application (2017-2022)

Figure China Contact Center Sales Market Share Forecast by Application in 2022

Table Production Base and Market Concentration Rate of Raw Material

Figure Contact Center Main Raw Materials Price Trend

Table Contact Center Raw Materials Major Suppliers List

Figure Production Cost Structure of Contact Center

Figure Contact Center Manufacturing Process/Method

Figure Contact Center Value Chain Analysis

Table Raw Materials Sources of Contact Center Major Players in 2016

Table Major Buyers of Contact Center

Table Contact Center Distributors/Traders List in China

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