

LAMEA On-call Scheduling Software Market By Component (Solution and Services), By Deployment Type (On-premise and Cloud), By Application (Medical Use, Business and Others), By Country, Industry Analysis and Forecast, 2020 - 2026

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Abstracts

The Latin America, Middle East and Africa On-call Scheduling Software Market would witness market growth of 36.8% CAGR during the forecast period (2020-2026).

The promising development possibilities of the market can be ascribed to the expanding requirement for decreasing business administration expenses and improving business performance. Rapid development in the adoption of m-health applications is also anticipated to boost the development of the market over the forecast period. Users are enabled by On-call scheduling software to fix appointments as per their preferred time, without wasting significant resource hours and the hassle of overlapping the appointments. The software offers numerous advantages in comparison to the telephone-based booking process, for example, multiple booking types, management of time slots, and managing booking through the calendar.

Based on components, the segment of the solution is anticipated to hold its predominance over the forecast period as various organizations are widely adopting On-call software scheduling solutions to associate with their representatives and enhance employee workflow and transparency. Various small and medium enterprises across the globe are concentrating on shifting their current applications to the cloud and launching new cloud applications into their business activities. This, thus, is anticipated to create development possibilities for the cloud-based segment.

Robust and reliable on-call scheduling software can extraordinarily decrease incorrect

data, errors related to scheduling, and lost time. Call center representative and clinical staff in the healthcare sector can quickly contact the right on-call personnel, utilizing their ideal contact strategies, and customize shift schedules from practically anywhere. The best part is that the software makes on-call healthcare scheduling simple to install and maintain. Doctors, staff, and operators would all be able to utilize the on-call software and have access to on-call schedules, for precise enterprise-wide communication. By effectively utilizing the web and mobile access, staffs in hospitals have a quick way to create, see, and edit on-call schedules from anywhere virtually, even from their own homes.

Based on Component, the market is segmented into Solution and Services. Based on Deployment Type, the market is segmented into On-premise and Cloud. Based on Application, the market is segmented into Medical Use, Business and Others. Based on countries, the market is segmented into Brazil, Argentina, UAE, Saudi Arabia, South Africa, Nigeria, and Rest of LAMEA.

The market research report covers the analysis of key stake holders of the market. Key companies profiled in the report include Everbridge, Inc., ServiceNow, Inc., Spok Holdings, Inc. (Spok, Inc.), PerfectServe, Inc. (Lightning Bolt Solutions, Inc.), AMBS Call Center, Inc., Shift Administrators LLC, OpenTempo, Inc. (QGenda, LLC), Central Logic, Inc. (Rubicon Technology Partners), UKG, Inc. and Amtelco.

Scope of the Study

Market Segmentation:

By Component

Solution

Services

By Deployment Type

On-premise

Cloud

By Application

Medical Use

Business

Others

By Country

Brazil

Argentina

UAE

Saudi Arabia

South Africa

Nigeria

Rest of LAMEA

Companies Profiled

Everbridge, Inc.

ServiceNow, Inc.

Spok Holdings, Inc. (Spok, Inc.)

PerfectServe, Inc. (Lightning Bolt Solutions, Inc.)

AMBS Call Center, Inc.

Shift Administrators LLC

OpenTempo, Inc. (QGenda, LLC)

Central Logic, Inc. (Rubicon Technology Partners)

UKG, Inc.

Amtelco

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Contents

CHAPTER 1. MARKET SCOPE & METHODOLOGY

- 1.1 Market Definition
- 1.2 Objectives
- 1.3 Market Scope
- 1.4 Segmentation
 - 1.4.1 Latin America, Middle East and Africa (LAMEA) On-call Scheduling Software Market, by Component
 - 1.4.2 Latin America, Middle East and Africa (LAMEA) On-call Scheduling Software Market, by Deployment Type
 - 1.4.3 Latin America, Middle East and Africa (LAMEA) On-call Scheduling Software Market, by Application
 - 1.4.4 Latin America, Middle East and Africa (LAMEA) On-call Scheduling Software Market, by Country
- 1.5 Methodology for the research

CHAPTER 2. MARKET OVERVIEW

- 2.1 Introduction
 - 2.1.1 Overview
 - 2.1.2 Executive Summary
 - 2.1.3 Market Composition and Scenario
- 2.2 Key Factors Impacting the Market
 - 2.2.1 Market Drivers
 - 2.2.2 Market Restraints

CHAPTER 3. LAMEA ON-CALL SCHEDULING SOFTWARE MARKET BY COMPONENT

- 3.1 LAMEA On-call Scheduling Software Solution Market by Country
- 3.2 LAMEA On-call Scheduling Software Services Market by Country

CHAPTER 4. LAMEA ON-CALL SCHEDULING SOFTWARE MARKET BY DEPLOYMENT TYPE

- 4.1 LAMEA On-premise On-call Scheduling Software Market by Country
- 4.2 LAMEA Cloud On-call Scheduling Software Market by Country

CHAPTER 5. LAMEA ON-CALL SCHEDULING SOFTWARE MARKET BY APPLICATION

- 5.1 LAMEA Medical Use On-call Scheduling Software Market by Country
- 5.2 LAMEA Business On-call Scheduling Software Market by Country
- 5.3 LAMEA Others On-call Scheduling Software Market by Country

CHAPTER 6. LAMEA ON-CALL SCHEDULING SOFTWARE MARKET BY COUNTRY

- 6.1 Brazil On-call Scheduling Software Market
 - 6.1.1 Brazil On-call Scheduling Software Market by Component
 - 6.1.2 Brazil On-call Scheduling Software Market by Deployment Type
 - 6.1.3 Brazil On-call Scheduling Software Market by Application
- 6.2 Argentina On-call Scheduling Software Market
 - 6.2.1 Argentina On-call Scheduling Software Market by Component
 - 6.2.2 Argentina On-call Scheduling Software Market by Deployment Type
 - 6.2.3 Argentina On-call Scheduling Software Market by Application
- 6.3 UAE On-call Scheduling Software Market
 - 6.3.1 UAE On-call Scheduling Software Market by Component
 - 6.3.2 UAE On-call Scheduling Software Market by Deployment Type
 - 6.3.3 UAE On-call Scheduling Software Market by Application
- 6.4 Saudi Arabia On-call Scheduling Software Market
 - 6.4.1.1.1 Saudi Arabia On-call Scheduling Software Market by Component
 - 6.4.2 Saudi Arabia On-call Scheduling Software Market by Deployment Type
 - 6.4.3 Saudi Arabia On-call Scheduling Software Market by Application
- 6.5 South Africa On-call Scheduling Software Market
 - 6.5.1 South Africa On-call Scheduling Software Market by Component
 - 6.5.2 South Africa On-call Scheduling Software Market by Deployment Type
 - 6.5.3 South Africa On-call Scheduling Software Market by Application
- 6.6 Nigeria On-call Scheduling Software Market
 - 6.6.1 Nigeria On-call Scheduling Software Market by Component
 - 6.6.2 Nigeria On-call Scheduling Software Market by Deployment Type
 - 6.6.3 Nigeria On-call Scheduling Software Market by Application
- 6.7 Rest of LAMEA On-call Scheduling Software Market
 - 6.7.1 Rest of LAMEA On-call Scheduling Software Market by Component
 - 6.7.2 Rest of LAMEA On-call Scheduling Software Market by Deployment Type
 - 6.7.3 Rest of LAMEA On-call Scheduling Software Market by Application

CHAPTER 7. COMPANY PROFILES

7.1 Everbridge, Inc.

7.1.1 Company overview

7.1.2 Financial Analysis

7.1.3 Regional Analysis

7.1.1 Research & Development Expense

7.1.2 Recent strategies and developments:

7.1.2.1 Partnerships, Collaborations, and Agreements:

7.1.2.2 Product Launches and Product Expansions:

7.2 ServiceNow, Inc.

7.2.1 Company Overview

7.2.2 Financial Analysis

7.2.3 Regional Analysis

7.2.4 Research & Development Expense

7.3 Spok Holdings, Inc. (Spok, Inc.)

7.3.1 Company Overview

7.3.2 Financial Analysis

7.3.3 Regional Analysis

7.3.4 Research & Development Expense

7.3.5 Recent strategies and developments:

7.3.5.1 Product Launches and Product Expansions:

7.4 PerfectServe, Inc. (Lightning Bolt Solutions, Inc.)

7.4.1 Company Overview

7.4.2 Recent strategies and developments:

7.4.2.1 Partnerships, Collaborations, and Agreements:

7.4.2.2 Acquisition and Mergers:

7.5 AMBS Call Center, Inc.

7.5.1 Company Overview

7.6 Shift Administrators LLC

7.6.1 Company Overview

7.7 OpenTempo, Inc. (QGenda, LLC)

7.7.1 Company Overview

7.7.2 Recent strategies and developments:

7.7.2.1 Geographical Expansions:

7.7.2.2 Partnerships, Collaborations, and Agreements:

7.8 Central Logic, Inc. (Rubicon Technology Partners)

7.8.1 Company Overview

7.9 UKG, Inc.

7.9.1 Company Overview

7.9.2 Recent strategies and developments:

7.9.2.1 Partnerships, Collaborations, and Agreements:

7.1 Amtelco (1Call)

7.10.1 Company Overview

7.10.2 Recent strategies and developments:

7.10.2.1 Product Launches and Product Expansions:

List Of Tables

LIST OF TABLES

TABLE 1 LAMEA ON-CALL SCHEDULING SOFTWARE MARKET, 2016 - 2019, USD MILLION

TABLE 2 LAMEA ON-CALL SCHEDULING SOFTWARE MARKET, 2020 - 2026, USD MILLION

TABLE 3 LAMEA ON-CALL SCHEDULING SOFTWARE MARKET BY COMPONENT, 2016 - 2019, USD MILLION

TABLE 4 LAMEA ON-CALL SCHEDULING SOFTWARE MARKET BY COMPONENT, 2020 - 2026, USD MILLION

TABLE 5 LAMEA ON-CALL SCHEDULING SOFTWARE SOLUTION MARKET BY COUNTRY, 2016 - 2019, USD MILLION

TABLE 6 LAMEA ON-CALL SCHEDULING SOFTWARE SOLUTION MARKET BY COUNTRY, 2020 - 2026, USD MILLION

TABLE 7 LAMEA ON-CALL SCHEDULING SOFTWARE SERVICES MARKET BY COUNTRY, 2016 - 2019, USD MILLION

TABLE 8 LAMEA ON-CALL SCHEDULING SOFTWARE SERVICES MARKET BY COUNTRY, 2020 - 2026, USD MILLION

TABLE 9 LAMEA ON-CALL SCHEDULING SOFTWARE MARKET BY DEPLOYMENT TYPE, 2016 - 2019, USD MILLION

TABLE 10 LAMEA ON-CALL SCHEDULING SOFTWARE MARKET BY DEPLOYMENT TYPE, 2020 - 2026, USD MILLION

TABLE 11 LAMEA ON-PREMISE ON-CALL SCHEDULING SOFTWARE MARKET BY COUNTRY, 2016 - 2019, USD MILLION

TABLE 12 LAMEA ON-PREMISE ON-CALL SCHEDULING SOFTWARE MARKET BY COUNTRY, 2020 - 2026, USD MILLION

TABLE 13 LAMEA CLOUD ON-CALL SCHEDULING SOFTWARE MARKET BY COUNTRY, 2016 - 2019, USD MILLION

TABLE 14 LAMEA CLOUD ON-CALL SCHEDULING SOFTWARE MARKET BY COUNTRY, 2020 - 2026, USD MILLION

TABLE 15 LAMEA ON-CALL SCHEDULING SOFTWARE MARKET BY APPLICATION, 2016 - 2019, USD MILLION

TABLE 16 LAMEA ON-CALL SCHEDULING SOFTWARE MARKET BY APPLICATION, 2020 - 2026, USD MILLION

TABLE 17 LAMEA MEDICAL USE ON-CALL SCHEDULING SOFTWARE MARKET BY COUNTRY, 2016 - 2019, USD MILLION

TABLE 18 LAMEA MEDICAL USE ON-CALL SCHEDULING SOFTWARE MARKET BY

COUNTRY, 2020 - 2026, USD MILLION

TABLE 19 LAMEA BUSINESS ON-CALL SCHEDULING SOFTWARE MARKET BY COUNTRY, 2016 - 2019, USD MILLION

TABLE 20 LAMEA BUSINESS ON-CALL SCHEDULING SOFTWARE MARKET BY COUNTRY, 2020 - 2026, USD MILLION

TABLE 21 LAMEA OTHERS ON-CALL SCHEDULING SOFTWARE MARKET BY COUNTRY, 2016 - 2019, USD MILLION

TABLE 22 LAMEA OTHERS ON-CALL SCHEDULING SOFTWARE MARKET BY COUNTRY, 2020 - 2026, USD MILLION

TABLE 23 LAMEA ON-CALL SCHEDULING SOFTWARE MARKET BY COUNTRY, 2016 - 2019, USD MILLION

TABLE 24 LAMEA ON-CALL SCHEDULING SOFTWARE MARKET BY COUNTRY, 2020 - 2026, USD MILLION

TABLE 25 BRAZIL ON-CALL SCHEDULING SOFTWARE MARKET, 2016 - 2019, USD MILLION

TABLE 26 BRAZIL ON-CALL SCHEDULING SOFTWARE MARKET, 2020 - 2026, USD MILLION

TABLE 27 BRAZIL ON-CALL SCHEDULING SOFTWARE MARKET BY COMPONENT, 2016 - 2019, USD MILLION

TABLE 28 BRAZIL ON-CALL SCHEDULING SOFTWARE MARKET BY COMPONENT, 2020 - 2026, USD MILLION

TABLE 29 BRAZIL ON-CALL SCHEDULING SOFTWARE MARKET BY DEPLOYMENT TYPE, 2016 - 2019, USD MILLION

TABLE 30 BRAZIL ON-CALL SCHEDULING SOFTWARE MARKET BY DEPLOYMENT TYPE, 2020 - 2026, USD MILLION

TABLE 31 BRAZIL ON-CALL SCHEDULING SOFTWARE MARKET BY APPLICATION, 2016 - 2019, USD MILLION

TABLE 32 BRAZIL ON-CALL SCHEDULING SOFTWARE MARKET BY APPLICATION, 2020 - 2026, USD MILLION

TABLE 33 ARGENTINA ON-CALL SCHEDULING SOFTWARE MARKET, 2016 - 2019, USD MILLION

TABLE 34 ARGENTINA ON-CALL SCHEDULING SOFTWARE MARKET, 2020 - 2026, USD MILLION

TABLE 35 ARGENTINA ON-CALL SCHEDULING SOFTWARE MARKET BY COMPONENT, 2016 - 2019, USD MILLION

TABLE 36 ARGENTINA ON-CALL SCHEDULING SOFTWARE MARKET BY COMPONENT, 2020 - 2026, USD MILLION

TABLE 37 ARGENTINA ON-CALL SCHEDULING SOFTWARE MARKET BY DEPLOYMENT TYPE, 2016 - 2019, USD MILLION

TABLE 38 ARGENTINA ON-CALL SCHEDULING SOFTWARE MARKET BY DEPLOYMENT TYPE, 2020 - 2026, USD MILLION

TABLE 39 ARGENTINA ON-CALL SCHEDULING SOFTWARE MARKET BY APPLICATION, 2016 - 2019, USD MILLION

TABLE 40 ARGENTINA ON-CALL SCHEDULING SOFTWARE MARKET BY APPLICATION, 2020 - 2026, USD MILLION

TABLE 41 UAE ON-CALL SCHEDULING SOFTWARE MARKET, 2016 - 2019, USD MILLION

TABLE 42 UAE ON-CALL SCHEDULING SOFTWARE MARKET, 2020 - 2026, USD MILLION

TABLE 43 UAE ON-CALL SCHEDULING SOFTWARE MARKET BY COMPONENT, 2016 - 2019, USD MILLION

TABLE 44 UAE ON-CALL SCHEDULING SOFTWARE MARKET BY COMPONENT, 2020 - 2026, USD MILLION

TABLE 45 UAE ON-CALL SCHEDULING SOFTWARE MARKET BY DEPLOYMENT TYPE, 2016 - 2019, USD MILLION

TABLE 46 UAE ON-CALL SCHEDULING SOFTWARE MARKET BY DEPLOYMENT TYPE, 2020 - 2026, USD MILLION

TABLE 47 UAE ON-CALL SCHEDULING SOFTWARE MARKET BY APPLICATION, 2016 - 2019, USD MILLION

TABLE 48 UAE ON-CALL SCHEDULING SOFTWARE MARKET BY APPLICATION, 2020 - 2026, USD MILLION

TABLE 49 SAUDI ARABIA ON-CALL SCHEDULING SOFTWARE MARKET, 2016 - 2019, USD MILLION

TABLE 50 SAUDI ARABIA ON-CALL SCHEDULING SOFTWARE MARKET, 2020 - 2026, USD MILLION

TABLE 51 SAUDI ARABIA ON-CALL SCHEDULING SOFTWARE MARKET BY COMPONENT, 2016 - 2019, USD MILLION

TABLE 52 SAUDI ARABIA ON-CALL SCHEDULING SOFTWARE MARKET BY COMPONENT, 2020 - 2026, USD MILLION

TABLE 53 SAUDI ARABIA ON-CALL SCHEDULING SOFTWARE MARKET BY DEPLOYMENT TYPE, 2016 - 2019, USD MILLION

TABLE 54 SAUDI ARABIA ON-CALL SCHEDULING SOFTWARE MARKET BY DEPLOYMENT TYPE, 2020 - 2026, USD MILLION

TABLE 55 SAUDI ARABIA ON-CALL SCHEDULING SOFTWARE MARKET BY APPLICATION, 2016 - 2019, USD MILLION

TABLE 56 SAUDI ARABIA ON-CALL SCHEDULING SOFTWARE MARKET BY APPLICATION, 2020 - 2026, USD MILLION

TABLE 57 SOUTH AFRICA ON-CALL SCHEDULING SOFTWARE MARKET, 2016 -

2019, USD MILLION

TABLE 58 SOUTH AFRICA ON-CALL SCHEDULING SOFTWARE MARKET, 2020 - 2026, USD MILLION

TABLE 59 SOUTH AFRICA ON-CALL SCHEDULING SOFTWARE MARKET BY COMPONENT, 2016 - 2019, USD MILLION

TABLE 60 SOUTH AFRICA ON-CALL SCHEDULING SOFTWARE MARKET BY COMPONENT, 2020 - 2026, USD MILLION

TABLE 61 SOUTH AFRICA ON-CALL SCHEDULING SOFTWARE MARKET BY DEPLOYMENT TYPE, 2016 - 2019, USD MILLION

TABLE 62 SOUTH AFRICA ON-CALL SCHEDULING SOFTWARE MARKET BY DEPLOYMENT TYPE, 2020 - 2026, USD MILLION

TABLE 63 SOUTH AFRICA ON-CALL SCHEDULING SOFTWARE MARKET BY APPLICATION, 2016 - 2019, USD MILLION

TABLE 64 SOUTH AFRICA ON-CALL SCHEDULING SOFTWARE MARKET BY APPLICATION, 2020 - 2026, USD MILLION

TABLE 65 NIGERIA ON-CALL SCHEDULING SOFTWARE MARKET, 2016 - 2019, USD MILLION

TABLE 66 NIGERIA ON-CALL SCHEDULING SOFTWARE MARKET, 2020 - 2026, USD MILLION

TABLE 67 NIGERIA ON-CALL SCHEDULING SOFTWARE MARKET BY COMPONENT, 2016 - 2019, USD MILLION

TABLE 68 NIGERIA ON-CALL SCHEDULING SOFTWARE MARKET BY COMPONENT, 2020 - 2026, USD MILLION

TABLE 69 NIGERIA ON-CALL SCHEDULING SOFTWARE MARKET BY DEPLOYMENT TYPE, 2016 - 2019, USD MILLION

TABLE 70 NIGERIA ON-CALL SCHEDULING SOFTWARE MARKET BY DEPLOYMENT TYPE, 2020 - 2026, USD MILLION

TABLE 71 NIGERIA ON-CALL SCHEDULING SOFTWARE MARKET BY APPLICATION, 2016 - 2019, USD MILLION

TABLE 72 NIGERIA ON-CALL SCHEDULING SOFTWARE MARKET BY APPLICATION, 2020 - 2026, USD MILLION

TABLE 73 REST OF LAMEA ON-CALL SCHEDULING SOFTWARE MARKET, 2016 - 2019, USD MILLION

TABLE 74 REST OF LAMEA ON-CALL SCHEDULING SOFTWARE MARKET, 2020 - 2026, USD MILLION

TABLE 75 REST OF LAMEA ON-CALL SCHEDULING SOFTWARE MARKET BY COMPONENT, 2016 - 2019, USD MILLION

TABLE 76 REST OF LAMEA ON-CALL SCHEDULING SOFTWARE MARKET BY COMPONENT, 2020 - 2026, USD MILLION

TABLE 77 REST OF LAMEA ON-CALL SCHEDULING SOFTWARE MARKET BY
DEPLOYMENT TYPE, 2016 - 2019, USD MILLION

TABLE 78 REST OF LAMEA ON-CALL SCHEDULING SOFTWARE MARKET BY
DEPLOYMENT TYPE, 2020 - 2026, USD MILLION

TABLE 79 REST OF LAMEA ON-CALL SCHEDULING SOFTWARE MARKET BY
APPLICATION, 2016 - 2019, USD MILLION

TABLE 80 REST OF LAMEA ON-CALL SCHEDULING SOFTWARE MARKET BY
APPLICATION, 2020 - 2026, USD MILLION

TABLE 81 KEY INFORMATION – EVERBRIDGE, INC.

TABLE 82 KEY INFORMATION – SERVICENOW, INC.

TABLE 83 KEY INFORMATION – SPOK HOLDINGS, INC.

TABLE 84 KEY INFORMATION – PERFECTSERVE, INC.

TABLE 85 KEY INFORMATION – AMBS CALL CENTER, INC.

TABLE 86 KEY INFORMATION – SHIFT ADMINISTRATORS LLC

TABLE 87 KEY INFORMATION – OPENTEMPO, INC.

TABLE 88 KEY INFORMATION – CENTRAL LOGIC, INC.

TABLE 89 KEY INFORMATION – UKG, INC.

TABLE 90 KEY INFORMATION – AMTELCO

List Of Figures

LIST OF FIGURES

FIG 1 METHODOLOGY FOR THE RESEARCH

FIG 2 RECENT STRATEGIES AND DEVELOPMENTS: EVERBRIDGE, INC.

FIG 3 RECENT STRATEGIES AND DEVELOPMENTS: PERFECTSERVE, INC.

FIG 4 RECENT STRATEGIES AND DEVELOPMENTS: OPENTEMPO, INC.

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