

LAMEA Cloud Field Service Management Market Analysis (2017-2023)

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Abstracts

The Latin America, Middle East and Africa Cloud Field Service Management Market would witness market growth of 20.1% CAGR during the forecast period (2017 – 2023). Field service management (FSM) is a process used to manage or coordinate field operations through a mobile workforce. Some of the examples of field service management are locating vehicles, tracking job status, scheduling and dispatching work, ensuring driver safety, and integrating the management of such activities with inventory, billing, accounting and other back-office systems. FSM most commonly is used in companies that need to manage installation, service or repairs of systems or equipment. Field service management system can also be refereed to software and cloud-based platforms which are used for filed management operations. Efficiently managing service technicians is among the most operationally complex tasks for most of the organizations.

Based on Types, the market report segments the market into Solution and Services. Solution Types are further segmented into Scheduling & Dispatch, Mobile Field Service Management, Reporting & Analytics, Service Project Management, Work Order Management, Inventory Management, Warranty Management, and Other. Services types are further segmented into Professional and Managed Services.

Based on Organizations Size, the Latin America, Middle East and Africa Cloud Field Service Management market segments the market into Small & Medium Enterprises and Large Enterprises. Based on Verticals, the market report segments the market into Manufacturing, Construction & Real Estate, Energy & Utilities, Healthcare, BFSI, Retail, Telecom & IT, Transportation & Logistics, and Others. Based on Countries, the Latin America, Middle East and Africa Cloud Field Service Management market segments the market into Brazil, Argentina, UAE, Saudi Arabia, South Africa, Nigeria, and Rest of



LAMEA.

The market research report covers the competition analysis of key stake holders of the Latin America, Middle East and Africa Cloud Field Service Management Market. Key companies profiled in the report include SAP SE, Microsoft Corporation, Servicenow, Inc., Oracle Corporation, IBM Corporation, Servicepower Technologies Plc., Clicksoftware Technologies Ltd., Salesforce.Com, Inc., Acumatica, Inc., and Astea International Inc.



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