

Global Telecom Analytics Market By Deployment Type (On-premise and Cloud) By Organization Size (Large Enterprises and Small & Medium Enterprises) By Application (Customer Management, Sales & Marketing Management, Network Management, Risk & Compliance Management, Workforce Management and Others) By Region, Industry Analysis and Forecast, 2019 - 2025

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Abstracts

The Global Telecom Analytics Market size is expected to reach \$8.7 billion by 2025, rising at a market growth of 13.3% CAGR during the forecast period. Telecom analytics is a type of systematically applied and packaged business intelligence to meet the multifaceted requirements of telecommunications organizations. The purpose of telecom analytics is to reduce operating costs and maximize profits by increasing sales, reducing fraud, and optimizing risk management. The use of telecom analytics is intended to increase visibility in internal processes, core activities and market conditions, to distinguish trends and generate predictions.

Churn reduction requires increase, fraud detection demand due to increased number of network attacks and the need to streamline revenue management operations are expected to influence the growth of the global telecom analytics market. However, lack of awareness of solutions in the field of telecom analytics is expected to limit market growth. On the contrary, an increase in the adoption of new technologies like AI and telecom analytics machine learning is expected to present profitable market expansion opportunities.



A key factor driving the telecom analytics market is the rising deployment of telecom analytics to lower churn and increase customer loyalty. Telecom analytics also holds significance in formulating cross-selling and up-selling strategies for products and service plans; thereby helping companies in the industry to gain value from network assets. In addition, telecom analytics is also being utilized to build better investor relationships and discover new innovation pathways.

Based on Deployment Type, the market is segmented into On-premise and Cloud. Based on Organization Size, the market is segmented into Large Enterprises and Small & Medium Enterprises. Based on Application, the market is segmented into Customer Management, Sales & Marketing Management, Network Management, Risk & Compliance Management, Workforce Management and Others. Based on Regions, the market is segmented into North America, Europe, Asia Pacific, and Latin America, Middle East & Africa.

The major strategies followed by the market participants are Partnerships. Based on the Analysis presented in the Cardinal matrix, IBM Corporation, SAP SE, Cisco Systems, Inc., Oracle Corporation, and Adobe, Inc. are some of the forerunners in the Telecom Analytics Market. Companies such as Sisense, Inc., Teradata Corporation, OpenText Corporation, Tibco Software, Inc., and SAS Institute, Inc. are some of the key innovators in Telecom Analytics Market.

The market research report covers the analysis of key stake holders of the market. Key companies profiled in the report include IBM Corporation, Oracle Corporation, SAP SE, Adobe, Inc., Cisco Systems, Inc., OpenText Corporation, Teradata Corporation, Sisense, Inc., Tibco Software, Inc. (Vista Equity Partners), and SAS Institute, Inc.

Recent strategies deployed in Telecom Analytics Market

Partnerships, Collaborations, and Agreements:

Jan-2020: Oracle announced its collaboration with Telecom Fiji, a provider of fixed-line communication and networking services. Under the collaboration, Telecom Fiji would deploy Oracle Communications Order and Service Management, Oracle Communications Network Charging and Control, and many other solutions under the Oracle Digital Experience for Communications suite for digital transformation.

Nov-2019: OpenText signed a partnership agreement with Reveille Software following which it launched OpenText Content Security for EnCase by Reveille. This solution delivers early detection and awareness regarding content corruption.



Oct-2019: SAP teamed up with Verizon, a multinational telecommunication conglomerate. The collaboration was aimed at developing enterprise solutions, which uses SAP software and services, particularly the SAP Leonardo Internet of Things (IoT) solution; SAP Edge Services, analytics, computing, and data management capabilities integrated with Verizon's network and platform capabilities.

Oct-2019: SAS extended its partnership with Red Hat, an open-source technology developer company. Under this partnership, SAS would use its analytics expertise for developing hybrid cloud analytics solutions for Red Hat OpenShift, the best-in-class enterprise-class Kubernetes platform.

Oct-2019: Cisco announced its collaboration with KDDI Corporation, a telecommunications company. The collaboration was aimed at supporting its transition to 5G. KDDI can increase its IoT and 5G innovation with enterprise customers by using Cisco's 5G network technology.

Oct-2019: Teradata came into partnership with Deutsche Telekom, a German telecommunications company. Under the partnership, the companies were aimed at supporting the digital transformation goals of SMBs in Germany through providing the businesses an access to the potential of data analytics for providing the insights needed for growth and innovation.

Jul-2019: Sisense announced collaboration with IMGS to simplify business analytics for complex data. The collaboration helped the latter company in serving the island of Ireland in a better way through pairing Sisense's ability to deliver actionable insights with IMGS's expertise in data management.

Jul-2019: Tibco collaborated with Ping Identity, a Vista Equity Partners company. Together, the companies would provide API cutting-edge security solutions to customers.

Apr-2019: SAS teamed up with Siemens Digital Industries Software for offering Alembedded IoT analytics for cloud and edge. This would help in meeting the growing demands for IoT analytics.

Apr-2019: Cisco partnered with Bharti Airtel, a telecommunications services provider. The partnership was aimed at providing advanced connectivity and networking solutions for Small and Medium Businesses (SMB) customers in India. Under the partnership, the latter company offers Managed Software-Defined Wide Area Network (SD-WAN) services together with Cisco.

Feb-2019: Oracle teamed up with KT Corporation, the largest telephone company. This integration enabled new Network as a Service (NaaS) offerings for businesses.

Jan-2019: IBM collaborated with Vodafone for enabling the businesses to combine their different cloud computing systems with 5G networks. This collaboration was aimed at supporting the next wave of digital advances such as machine learning.



Acquisition and Mergers:

Dec-2019: Cisco took over Exablaze, a company engaged in designing and building advanced networking gear based on FPGA. The acquisition helped Cisco in expanding its product portfolio and achieving the business objectives.

Jul-2019: IBM acquired Red Hat, a multinational software company. The acquisition provided a full stack of software and services for helping the telcos and other service providers in the transition of their networks to cloud platforms.

May-2019: Sisense announced its merger with Periscope Data, the leading analytics platform. After the merger, the Periscope Data branded and sold as Sisense for Cloud Data Teams.

Mar-2019: Tibco completed the acquisition of SnappyData, a provider of high-performance in-memory data platform built on Apache Spark. The acquisition complemented Tibco's Connected Intelligence Platform. The latter company's platform also has use cases in IoT and across industry verticals including telecom, manufacturing, and financial services.

Feb-2019: Cisco completed the acquisition of Singularity Networks, a network infrastructure analytics company. The acquisition strengthened the data collection capabilities of the former company and provides analysis functionality on a scale. Nov-2018: Oracle signed a definitive agreement to acquire Talari Networks, a provider of Software-Defined Wide Area Network (SD-WAN) technology. The acquisition would complement Oracle Communications' leading Session Border Controller (SBC) and network management infrastructure through adding high availability and Quality-of-Experience (QoE) connectivity and cloud application access across any IP network with the reliability and predictability of private networks.

Product Launches and Product Expansions:

Jul-2018: OpenText introduced the OT2 platform, a next-generation hybrid-cloud platform. This platform brings security, automation, and EIM applications together in a unified platform. The platform enables the partners and customers in driving digital transformation through rapidly deploying and developing powerful business applications.

Geographical Expansions:

Feb-2020: Sisense expanded its geographical foothold in Australia by opening a new office in Sydney. The new office aims at supporting the growing demands of local technology organizations.



Oct-2019: Oracle opened a new Gen 2 data center in Mumbai for providing the partners and customers in India to harness the power of Oracle cloud and leading services. This would help in driving business growth and innovation.

Sep-2018: Sisense opened a new office in London for boosting its growth in European market. The expansion was aimed at meeting the demand for full-stack analytics solutions and a growing need for agile data-driven insights.

Scope of the Study			
Market Segmentation:			
By Component			
Software			
Services			
By Deployment Type			
On-premise			
Cloud			
By Organization Size			
Large Enterprises			
Small & Medium Enterprises			
By Application			
by Application			
Customer Management			
Sales & Marketing Management			

Network Management



Risk	& Compliance Management	
Worl	kforce Management	
Othe	ers	
D. Casaran	L	
By Geograp	ny	
Nort	h America	
	US	
	Canada	
	Mexico	
	Rest of North America	
Euro	ре	
	Germany	
	UK	
	France	
	Russia	
	Spain	
	Italy	
	Rest of Europe	
Asia Pacific		
	China	



Japan

	oapan.	
	India	
	South Korea	
	Singapore	
	Malaysia	
	Rest of Asia Pacific	
LAMI	EA	
	Brazil	
	Argentina	
	UAE	
	Saudi Arabia	
	South Africa	
	Nigeria	
	Rest of LAMEA	
Companies Profiled		
IBM (Corporation	
Orac	ele Corporation	
SAP	SE	
Adob	pe, Inc.	



Cisco Systems, Inc.

OpenText Corporation

Teradata Corporation

Sisense, Inc.

Tibco Software, Inc. (Vista Equity Partners)

SAS Institute, Inc.

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